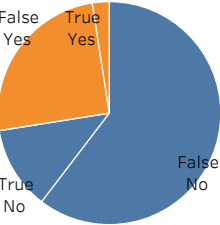


The pie chart illustrates the distribution of churn across customers based on whether they are subscribed to a voice mail plan.

Insight:
Customers with a voice mail plan are less likely to churn compared to those without one, as indicated by the proportion of churn in each segment. This highlights the potential retention benefits of offering voice mail plans.

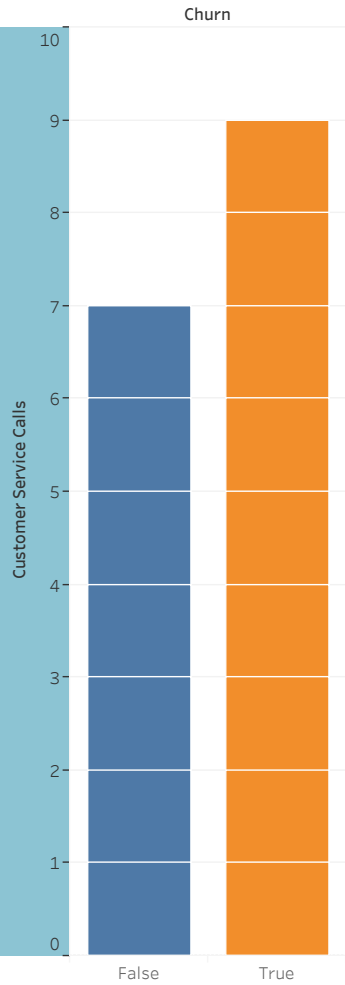
Churn vs Voice Mail Plan



The bar chart shows the relationship between the number of customer service calls and churn status.

Insight: Higher numbers of customer service calls often correlate with higher churn rates, indicating potential dissatisfaction with service.

Churn vs Customer Service Calls



Voice Mail Plan

- No
- Yes

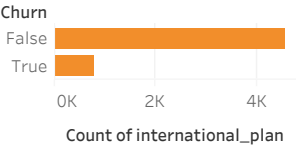
Count of Churn

5,332

Churn

- False
- True

Churn vs International Plan



This chart shows the distribution of churn based on whether customers have subscribed to the international plan.

Insight:
Customers with an international plan are less likely to churn compared to those without it. This suggests that the availability of international services could help retain customers, especially those who value global connectivity.