Supply Chain Intelligence (SCI), Transportation Mgmt. System (TMS), Warehouse Mgmt. System (WMS) & 3rd Party Logistics (3PL)

Primed for Al Agentic revolution.

History & Context

1980s

Digitization

beginning of a new era

Spreadsheets, bar code, basic optimization models and algorithms, Electronic Data Interchange (EDIs), and ERP system, among other digital technologies helped centralize information, manage finances, and track performance.

2010s +

2020s

Automation

the new era

Compute power, big data, predictive models, advanced connected systems, generative AI, industrial & retail robotics, data loggers, smart, affordable, and ubiquitous sensors, radio frequency identification (RFID), etc. has unsealed a new era of supply chain management.

Market originated in 1970s-80s with mainframe systems from IBM, evolving from basic digitization of paper workflows

Adoption grew from 15% in 2005 to 61% currently among logistics professionals

Initial focus was on enterprise shippers, with three distinct evolutionary waves:

- Original SCM vendors (1970s): E2Open, Descartes
- Enterprise software expansion (1980s-90s): SAP, Oracle
- Cloud-native providers (2000s): MercuryGate, Manhattan Associates

Technical Supply Chain Interconnectivity is Intensifying EVOLUTIONARY CHALLENGES Structural Rising Levels of Complexity

Interconnected Supply Chains are at Higher Risk of Disruption

Omni-Channel Has Changed the Distribution Center Model

Big Data and AI/ML are Omnipresent

ESG and Risk Management are Top Priorities Disruptive Artificial Intelligence

Demand for Supply

Chain Visibility

Continued Surge of eCommerce

Opportunistic
Warehouse Automation

Legacy Technology Driving Significant Investment Geopolitical



Active wars



Cyberattacks



U.S.-China Competition



Rising Nationalism



Climate Risk



Fragile Economy

Supply Chain Intelligence (SCI) Overview

SCI includes all enterprise supply chain software except ERP and asset tracking. It's an attractive investment market, with tailwinds from tech adoption in agriculture, manufacturing, and retail. The industry is poised to leverage decades of data from its fragmented systems and shift to intelligent, integrated platforms.

CATEGORY OVERVIEW & HISTORY

- The Supply Chain Intelligence (SCI) market is mature yet rapidly evolving, **outpacing** the growth of **S&P 500** and **performing 5x 7x the US GDP** in last 20 years, including during recessions.
- Supply Chain Management ecosystem is \$11 Trillion market with Software quickly becoming an increasingly critical part of the ecosystem, currently standing at \$21.93 Billion market.
- SCI grew at CAGR of 11% from 2014-2023 and at is expected to grow at 15.4% CAGR from 2024-2027. Publicly traded Supply Chain software overall had a 38% increase in share price performance in 2023 (7% 2024 YTD).
- Integrated Point solutions have capitalized on the need for intelligent end-to-end planning, accurate demand/supply forecasts, automated procurement, etc. taking share from large ERP vendors' dated modules and creating new segments (digital twin, omnichannel mgmt., etc.)
- These dynamics have allowed new entrants and small vendors to succeed in a previously consolidated, saturated, and incumbent-dominated SCI market.
- The M&A and financing market is active and balanced, with nearly \$17 billion raised in the past three years while trading at a higher multiple and less volatility against public SaaS comparables.
- Strategic acquirers are interested in adding capabilities to their technology stacks and PE investors look to pursue high-growth platform opportunities.

KEY TRENDS & RELEVANT TOPICS



Increasing Supplier & Retailer Demands

- An integrated planning platform to run inventory strategy & reduce waste
- Interoperable system that provides control, visibility, and influence
- Connected program to automate sourcing, payment, and delivery functions
- Link demand-side assumptions to supply-side requirements, and vice versa



Increasing Regulatory Demands

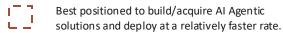
- FDA mandated traceability recordkeeping and food safety standards
- Pressure for a sustainable supply chain (ESG reporting, carbon tracking, etc.)
- Government credit and other regulatory incentives for operators & investors



- Reduces waste through demand/supply planning and spoilage prevention
- Increased requirement to monitor & evaluate supplier reliability/quality
- Heightened need for multi/omnichannel presence and guick commerce
- Sophisticated consumers demanding transparency and sustainable sourcing

SUPPLY CHAIN SOFTWARE ECOSYSTEM AND CATEGORIES Raw Materials Supplier Manufacturing Warehousing Distribution Retail Customer Recycle





Mixed-TMS Overview

Transportation management systems (TMS) enable the planning, execution, and optimization of goods movement across supply chains. However, distinctions between TMS, Warehouse Management Systems (WMS), and Third-Party Logistics (3PL) are increasingly blurred as vendors offer integrated solutions. For this analysis, we define these converged solutions as "mixed-TMS," a market rapidly transforming with Al-driven platforms to enhance visibility, efficiency, control, and cost optimization.

CATEGORY OVERVIEW & HISTORY

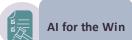
- Mixed-TMS market is mature yet rapidly evolving, outpacing the growth of S&P 500 and performing 5x - 7x the US GDP in last 20 years, including during recessions.
- Supply Chain ecosystem is \$11 Trillion market with Software (and now AI) quickly becoming an increasingly critical part of the ecosystem. Mixed-TMS is currently standing at \$16.47B in market size in the US and \$34.56B globally.
- Mixed-TMS is expected to grow at 16.5% CAGR in the US and 17.3% CAGR globally (mostly driven by growth in Asia) from 2024-2030. Publicly traded Supply Chain software overall had a 38% increase in share price performance in 2023 (7% 2024 YTD).
- The Mixed-TMS market is poised for rapid disruption, driven by AI and IoT. This evolution reflects the broader industry trend toward unified supply chain platforms that can address the increasingly complex needs of modern logistics operations.
- Mixed-TMS and supply chain technology M&A activity has increased by 32%, with strategic buyers making up 79% of transactions.
- Over the past three years, nearly \$17 billion has been raised, as private equity and strategic investors benefit from higher multiples and less volatility compared to public SaaS benchmarks.

COMPELLING DATA & RELEVANT TOPICS



Adoption Issues

- On-premise TMS holds 54.9% market share, while cloud solutions are growing rapidly, projected to reach \$15.41B by 2034
- TMS adoption: 25% small businesses, 48% mid-sized, and 75% large enterprises
- 35% of shippers, carriers, and transportation companies do not use a TMS

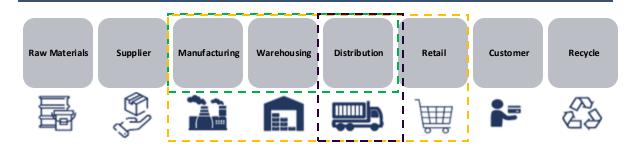


- AI/ML integration reduces transportation costs by 15% through route optimization
- Real-time tracking improves delivery accuracy by 35%
- Blockchain adoption in TMS reduces freight tracking errors by 50%
- Automation increases order fulfillment speed by 40%
- Load optimization increasing vehicle utilization by 28%



- 42% provide predictive analytics services
- 71% of providers offer AI-enabled services
- 67% provide web-based customer portals
- And yet, none of them are harnessing the power of transformer-based Al solutions

SUPPLY CHAIN SOFTWARE ECOSYSTEM AND CATEGORIES







I Mixed-TMS I Traditional TMS Traditional WMS

Why Now?

Supply chain intelligence along with D2C & Customer channel management markets add up to a \$20B+ target market size growing at 10-15% across the board. TMS, WMS, and 3PL markets add up to additional \$252.7B in the US & \$1.1T in global market size, growing at an average of 15.22% across the board.

1980 - 2005

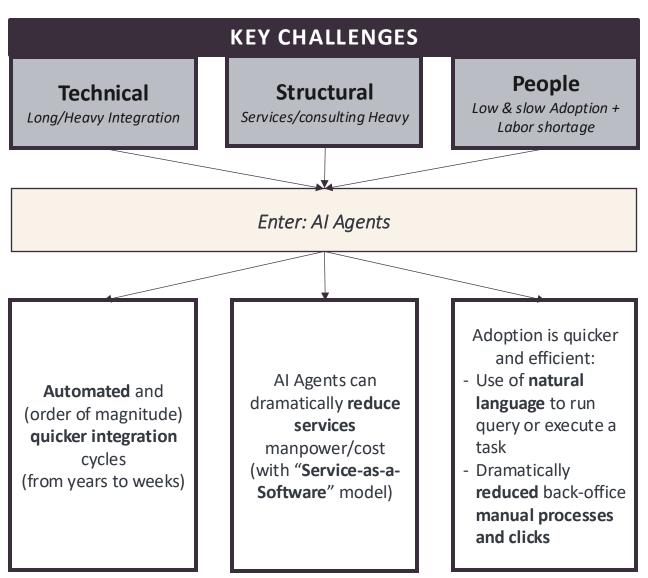
Digitization
Spreadsheets, bar code, EDI, ERP

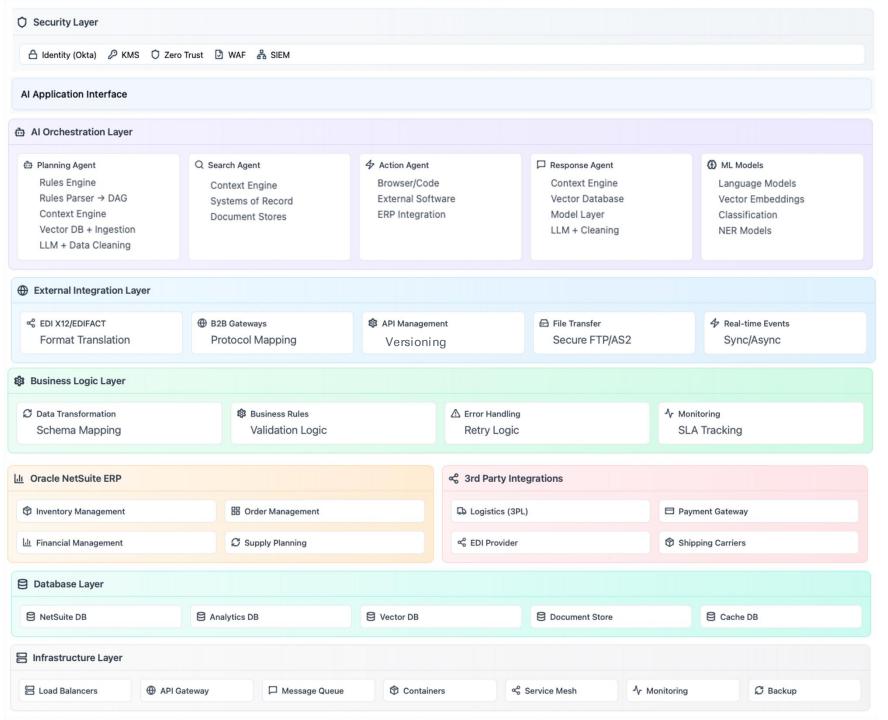
Digitization
Spreadsheets, bar code, EDI, ERP

All
2020s
Automation
All Agents

- 1. For the first time since ERP/TMS' inception, startups and new entrants can truly capitalize on their lack of technical debt.

 Advances in AI and agentic solutions now give them a real shot at overcoming technical, structural, and adoption challenges to unseat the goliath incumbents (Google vs. OpenAI/Perplexity).
- 2. TMS and the broader supply chain can leapfrog the "landline" cloud migration phase, moving directly to "smartphone" agentic systems powered by Al—boosting adoption while drastically reducing implementation time, effort, cost, and pain points.
 - With 54.9% of TMS software still on-premise (\$6.03B in revenue) and 35% of shippers, carriers, and transportation companies lacking a TMS solution, this shift unlocks transformative potential.
- 3. High-touch consulting services can now be replaced by low-touch, mostly self-serve, customized Service-as-a-Software AI agents—ushering efficiencies, efficacy, and speed previously unimaginable.
 - The services segment accounted for more than 80% in WMS expenses in 2023



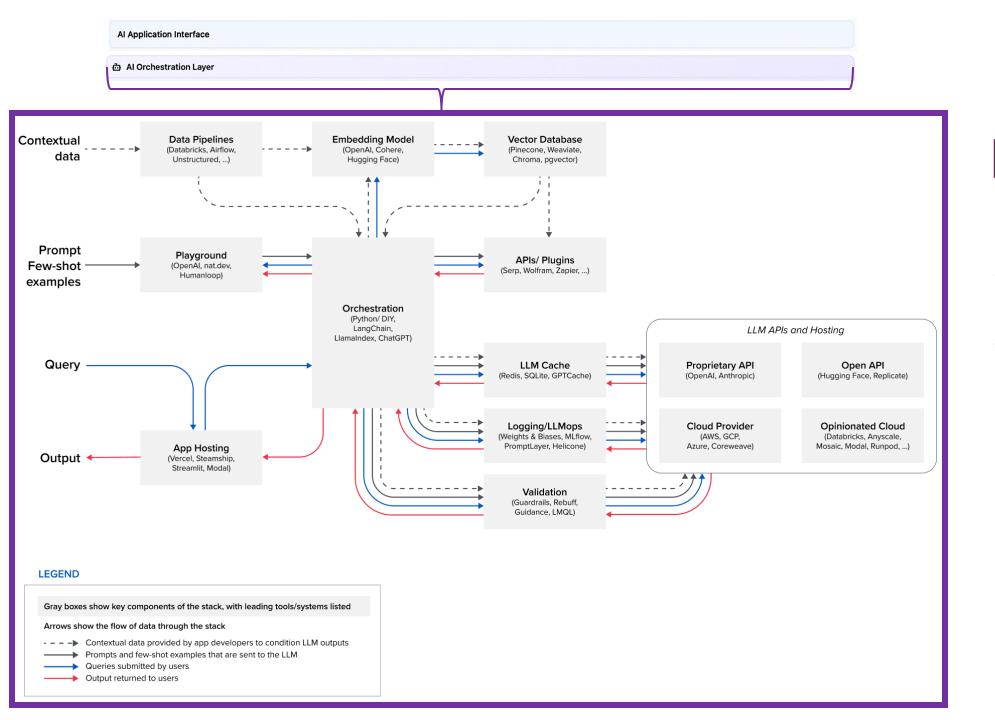


AI Agents in Action

An AI Agent integrates with the ERP databases and uses all historical data as a context to respond to user queries.

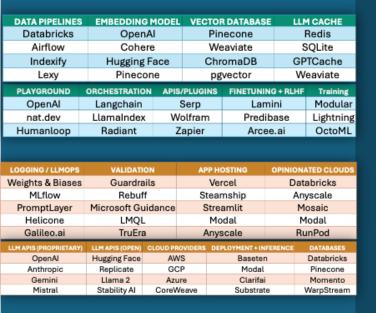
Agents on rails are AI systems tasked with high-level objectives and flexibility in approach yet constrained by procedural guidelines and safety checks to ensure they act within organizational standards.. Below are some use cases of the AI Agents on rails:

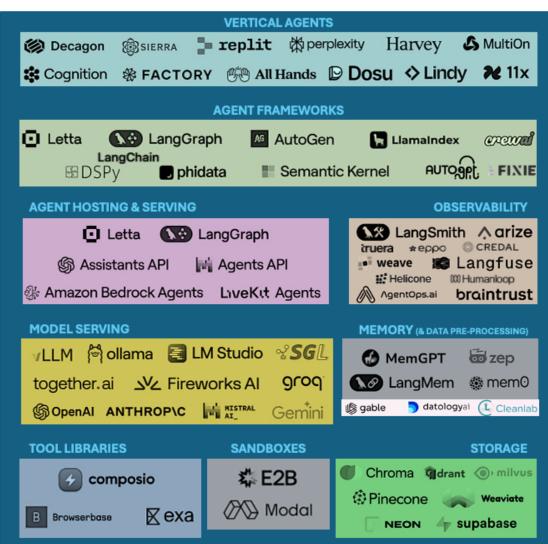
- Handle repetitive tasks like accounts payable, expenses, budgeting, forecasting, reconciliations, etc.: "reconcile this invoice with the general ledger"
- Demand and supply planning via a simple natural language search: "give me the optimal inventory by days and create the purchase order and get bids from existing approved and high performing vendors, send it to me for a final review and approval and then queue it up to get reviewed and signed off by all parties – contracts by legal, budget by finance, etc."



AI Agents for SCI & Mixed-TMS Workflow

SCI & mixed-TMS can, to a greater extent, use the standard Agentic architecture as a part of its AI Orchestration layer. The enterprise app stack diagram, drawn from a16z's paper on LLM Architecture, is adaptable for other transformer-based use cases.





AI Agents Stack for SCI & Mixed-TMS

Comprehensive AI agents stack and market map: Outlining key layers and capabilities for seamlessly adopting and integrating agentic solutions into SCI and mixed-TMS (source: a16z, Menlo Ventures, Letta).

SCI: Market Map & Key Segments





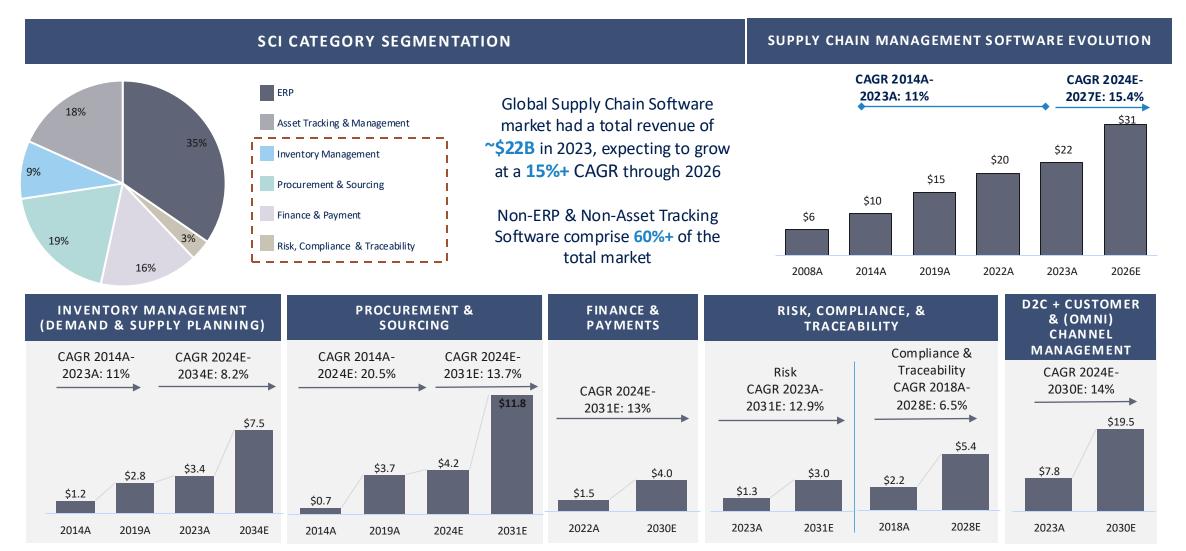






SCI: Market Size and Growth by Category

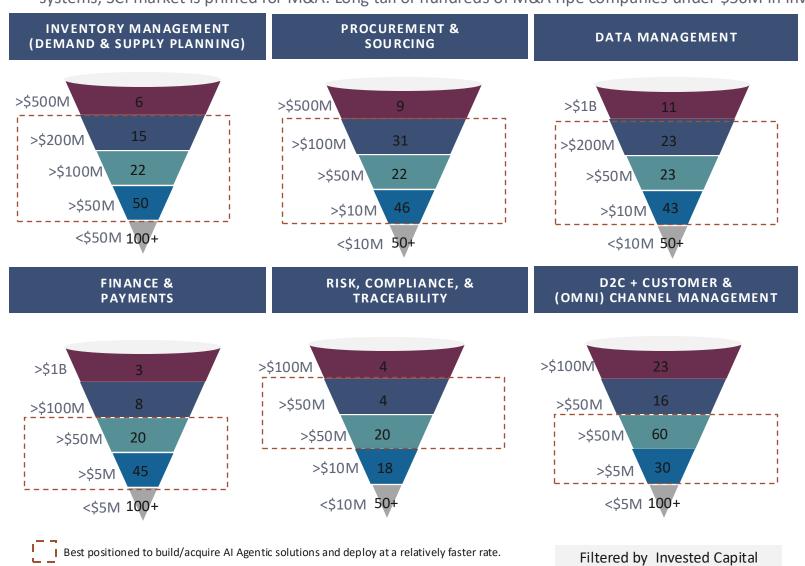
Supply chain intelligence along with D2C & Customer channel management markets add up to a \$20B+ target market size growing at 10-15% across the board.



Note: All figures in \$B

SCI: Fragmented Landscape

Given the fragmented landscape, slow to adapt incumbents, AI-first growth startups capturing market share, and increasing demand for modern connected systems, SCI market is primed for M&A. Long tail of hundreds of M&A ripe companies under \$50M in invested capital (mostly founder-owned).



KEY INSIGHTS

- The inventory management sub-sector is the most featurerich and revenue-heavy within SCI, but it's crowded with competitors. Opportunities lie in shifting through the noise and identifying top candidates that can build or acquire Agentic solutions to deploy in their current customer base.
- Procurement & sourcing is a "newer" SCI sub-sector, traditionally covered by ERPs. Automated, feature-rich point solutions are now displacing ERP modules as buyers seek integrated & automated platforms. ERPs are in response buying out the successful point solutions. Opportunities exist in ripe to acquire candidates and exploit AI Agents in current integration.
- While data management is broadly covered by incumbents, with data being crucial for automation, new vendors are emerging to target specific markets like F&B. Vertical specific Al Agents provides speed, agility, and focus.
- Most Finance & Payments products have their own lending arms that leverage customer data and financials on the platform to offer customized lending solutions and terms. Further integrating Finance & Payment solutions to procurement, compliance, and channel management introduces new opportunities to leverage Al Agents.
- Suppliers, manufacturers, and retailers are focusing on solutions that automate compliance and regulatory reporting, benchmark and track ESG metrics, and mitigate supply chain risks. This shift is driving M&A activity in vendors specializing in integrated compliance, risk management, and supply chain transparency solutions.

11 Source: Houlihan Lokey, Cascadia, Pitchbook

TAM: TMS, WMS & 3PL

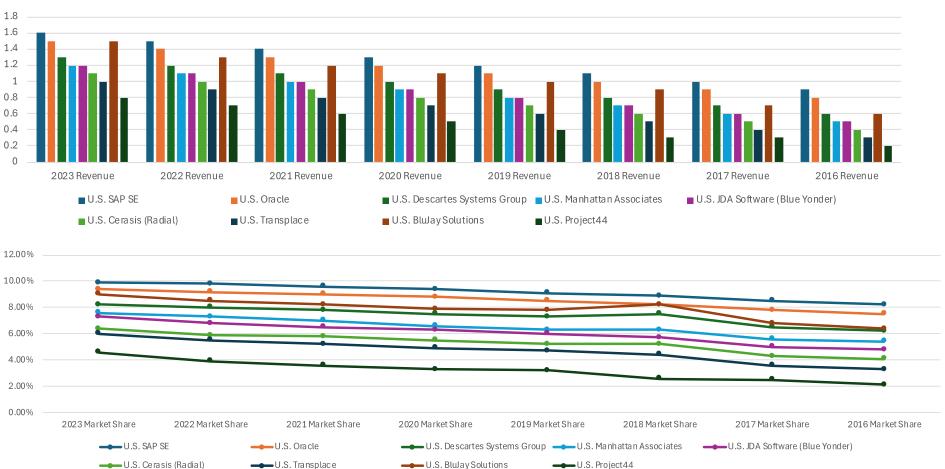
Currently, TMS, WMS & 3PL markets add up to a \$252.7B in the US & \$1.1T in global market size, growing at an average of 15.22% across the board.



Deep Dive: "Mixed-TMS" TAM in the US

Top 9 companies offering a variety of TMS, WMS, 3PL, and other related services comprise of ~\$11.2B in the US revenue and that adds up to about 68% in market share, taking the total TAM for mixed TMS-related revenue to \$16.47B (100%).





Mixed-TMS TAM \$16.47B (US)

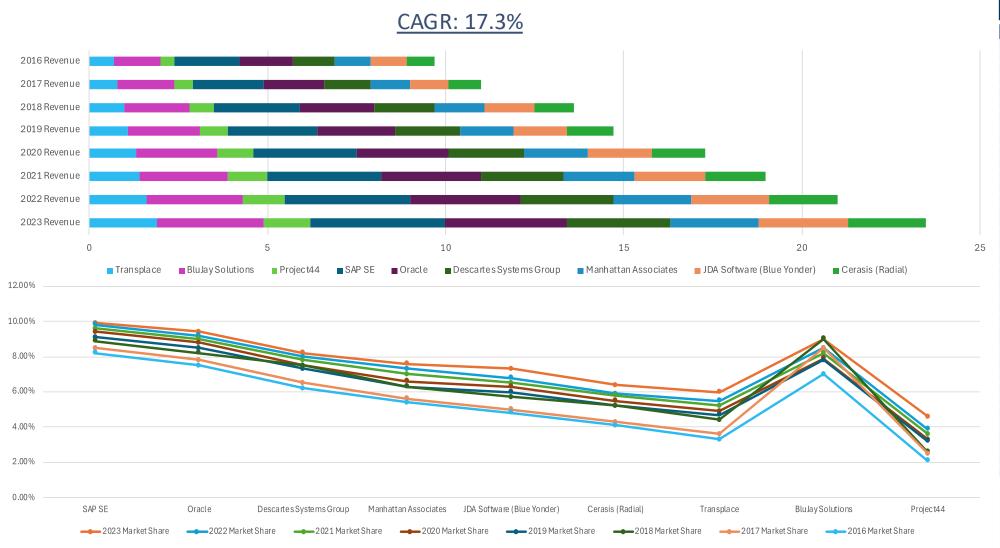
Company Name	Country
Oracle	US
SAP	Germany
Manhattan Associates	US
C.H. Robinson	US
Trimble	US
WiseTech Global	Australia
Descartes	Canada
E2open	US
Generix Group	France
MercuryGate	US
Blue Yonder	US
Uber Freight	US
Alpega Group	Belgium
Worldwide Express	US
Infor	US
Kinaxis	Canada
Shipwell	US
3T Logistics & Technology Group	UK
Ratelinx	US
oTMS	China
nShift	UK
BlueRock TMS	Netherlands
Elemica	US
TESISQUARE	Italy
vTradEx	China
Shiptify	France
Global Tranz	US
InMotion Global	US
Logistically	US
One Network Enterprises	US
IntelliTrans	US
Allotrac	Australia
Revenova	US
Princeton TMX	US
CTSI Global	US
PCS Software	US
Shipsy	India
Sinpsy	iiiuia

Manufacturing: 38% Transportation & Logistics: >25% Retail & E-commerce: 15-20%

Others: ~17%

Deep Dive: "Mixed-TMS" Global TAM

Top 9 companies offering a variety of TMS, WMS, 3PL, and other related services comprise of ~\$23.5B in Global revenue and that adds up to about 68% in market share, taking the total TAM for mixed TMS-related revenue to \$34.56B (100%).



Mixed-TMS TAM \$34.56B (Global)

Company Name	Country
Oracle	US
SAP	Germany
Manhattan Associates	US
C.H. Robinson	US
Trim bl e	US
WiseTech Global	Australia
Descartes	Canada
E2open	US
Generix Group	France
MercuryGate	US
Blue Yonder	US
Uber Freight	US
Alpega Group	Belgium
Worldwide Express	US
Infor	US
Kinaxis	Canada
Shipwell	US
3T Logistics & Technology Group	UK
Ratelinx	US
oTMS	China
nShift	UK
BlueRock TMS	Netherlands
Elemica	US
TESISQUARE	It aly
vTradEx	China
Shiptify	France
Global Tranz	US
InMotion Global	US
Logistically	US
One Network Enterprises	US
Intelli Trans	US
Allotrac	Australia
Revenova	US
Princeton TMX	US
CTSI Global	US
PCS Software	US
Shipsy	India

Manufacturing: 38% Transportation & Logistics: >25% Retail & E-commerce: 15-20%

Others: ~17%

Mixed-TMS: Merits & Considerations

Merits

- Large and rapidly growing market with a potential for strong adoption rates
- High growth potential in emerging markets, particularly Asia-Pacific
- Al-based solutions offering scalability, speed, and lower upfront costs
- Strong demand for integrated visibility and optimization capabilities
- Increasing need for automation and AI-driven decision making
- Opportunity for consolidation and M&A activity
- Rising demand for specialized vertical solutions
- Potential for high margins and recurring revenue streams
- Measured outcomes and benefits:
 - Automation of manual processes leads to a 40% increase in order fulfillment speed and a 20% reduction in IT costs
 - Mixed-TMS implementations can reduce transportation costs by up to 30% through optimized route planning and carrier selection
 - 46% of companies report improved customer service after implementing a TMS

Considerations

Technology & Implementation

- High initial investment costs for comprehensive solutions
- o Integration challenges with legacy systems
- o Data quality and standardization issues
- Cybersecurity and data privacy concerns
- Need for continuous innovation and R&D investment

Market & Competition

- o Highly fragmented market with numerous players
- Strong incumbent presence with established relationships
- Incumbents could easily catch up although a major overhaul of their systems might be necessary
- o They have data advantage
- o Regional variations in adoption and requirements
- Regulatory compliance challenges across jurisdictions
- Need for specialized industry knowledge

Operational

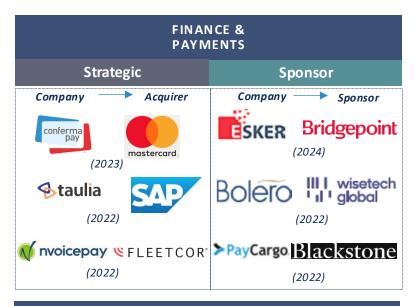
- Complex implementation and training requirements
- Change management challenges
- Resource-intensive customer support needs
- o Long sales cycles, particularly for enterprise customers
- Need for robust partner ecosystem

Recent M&A and sponsor Activities by segment





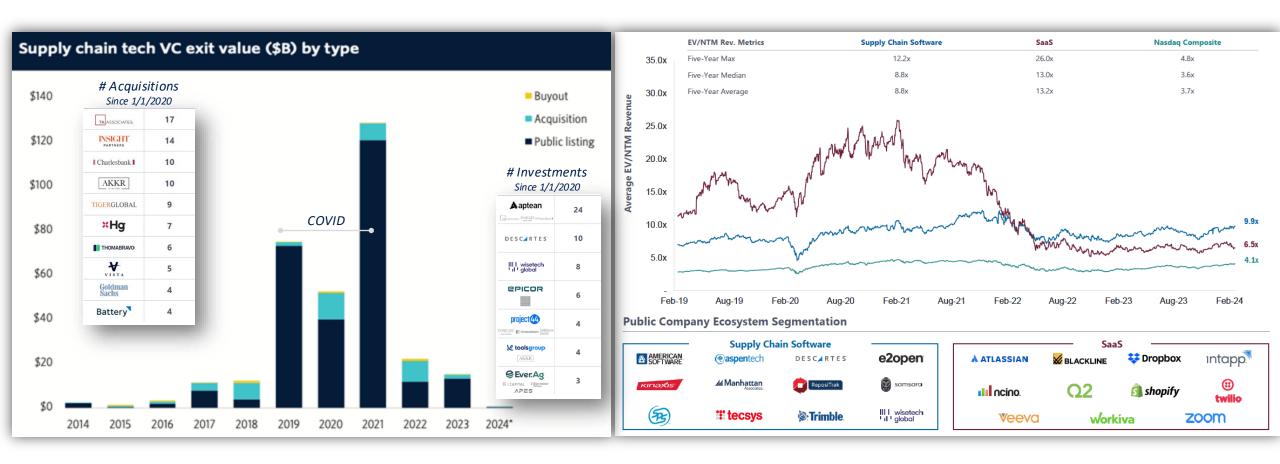






Private & Public Market Trading Activities

Supply chain software has traded with lower volatility and at a higher multiple than SaaS comparables across both public and private markets. In 2023, publicly traded supply chain management software saw a 38% increase in share price performance (7% 2024 YTD).



Source: Cascadia, Pitchbook, Houlihan Lokey

Key Insights from M&A Activity

Trends: Consolidation, focus of expanding tech stack and exposure, horizontal & vertical integration, and unprecedented flexibility in investment capital

- Increased Consolidation: There is a clear trend of consolidation within the sector, with both strategic acquirers and financial sponsors aggressively acquiring or investing in companies to expand their presence in the industry.
 - o Project44 acquiring Ocean Insights in February 2021 for \$45 million to enhance its ocean freight visibility capabilities
 - o Trimble's \$2.1B acquisition of Transporeon in April 2023
 - o Maersk's acquisition of Visible SCM and B2C Europe (2021) to expand its capabilities in Europe and North America
- Focus on Technology Stack Expansion: Strategic acquirers are targeting companies that offer specialized solutions especially in automation and cloud-based platforms. Companies like o9 Solutions and Made4Net are receiving substantial investments, highlighting the industry's shift towards automation and cloud solutions that offer scalability, flexibility, end to end integration, and advanced analytics.
 - o Coupa Software's acquisition of LLamasoft for \$1.5 billion in November 2020 to enhance its Al-driven platform for supply chain design and planning, enabling companies to predict and respond to disruptions more effectively. This bet later paid off as Coupa built on this capability to dominate the market and get acquired for \$8B in 2023.
 - o Aptean has been highly active, with 24 acquisitions since January 2020 horizontal and vertical integrations across the chain
 - o Descartes Systems Group's made 10 acquisitions in the space since 2020 including GroundCloud in February 2023 for \$138M
 - o Trimble's acquisition of Kuebix in 2020 allowed it to integrate transportation management systems (TMS) into its existing supply chain solutions
 - o SAP acquired Signavio in 2021 for EUR 949M to expand its modeling and intelligence capabilities
- Increase in PE interest and check size: Private equity firms are increasingly active, acquiring stakes in scalable and innovative SCM software companies. The investors seem generally open to both large and small stake investments, typically aimed at scaling the companies' operations, accelerating product development, and expanding market reach:
 - o 10 funds made 86 investments since 2020 (TA Associates: 17, Insight Partners: 14, AKKR:10, Charles Bank: 10, Tiger Global: 9), creating a portfolio of SCI companies
 - KKR & General Atlantic's \$116M paid premium to follow on invest in o9 Solutions (July 2023) at \$3.7B valuation. Its worth noting that KKR also sold Epicor Software
 Corporation in 2020 at \$4.7B, after improving its performance. Today, Epicor is in talks for another buyout but at a reduced price of \$4B.
 - o Bain Capital Ventures led an investment round of \$200M in ShipBob (June 2021) at over \$1B valuation, ShipBob filed to go public in April 2024 at \$4B valuation
 - o Thoma Bravo's acquired Coupa Software (Feb 2023) for \$8B, taking the company private
 - o Resilinc received a growth investment (undisclosed amount) from Vista Equity Partners (May 5, 2023)
- **Diverse Acquisition Strategies:** The M&A activities show a mix of both horizontal and vertical acquisitions. Companies like Apten and Descartes are not just expanding within their existing service offerings but are also acquiring complementary technologies that allow them to enter new market segments.
 - o E2open's acquisition of BluJay Solutions (\$1.7B, 2021) integrate transportation, global trade, and logistics management under one roof
 - o FedEx's \$200M acquisition of ShopRunner (2020) integrating e-commerce and delivery services
 - Transflo's acquisition of Assured Telematics in May 2023 a vertical integration by adding end-to-end fleet management capabilities to their portfolio