

Nicholas W. Kendall <https://nwkendall.github.io/nwk.portfolio/>
Charlottetown, Prince Edward Island, Canada (*temp*) | Weston, Florida (*alt*)
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Software Engineer

GitHub: [NWKendall](#)

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SKILLS

- | | | | |
|--------|---------------|--------------|-----------|
| ❖ Git | ❖ LESS | ❖ React | ❖ Node.js |
| ❖ HTML | ❖ Material-UI | ❖ TypeScript | ❖ TypeORM |
| ❖ CSS | ❖ JavaScript | ❖ PostgreSQL | |

PROJECTS

[StorySquad](#) | [GitHub-FE](#) | [GitHub-BE](#)

- ❖ TypeScript, Material-UI, TypeORM
- ❖ Successfully developed core game mechanic for both Front-End and Back-End. Improved code-climate (CC) scores to A. Reduced CC technical debt scores on both repos. Met deadlines for both release canvases assigned.

[The-Queue](#) | [GitHub](#)

- ❖ React-Hook-Form, React-Redux, Redux-logger, Axios, Thunk
- ❖ Engineered app functionality to initiate across user types. Successfully implemented CRUD operations and state management. Orchestrated workflow across teams and problem solved with consistent pair programming.

EMPLOYMENT

Case Manager Supervisor, A New Way Professional Services Inc. 05/2018 -10/2019

- ❖ Devise tools, templates and systems to improve workflow and data collection efficiency within case management and across departments (billing, staffing, supervisors and owners).
- ❖ Successfully supervised and supported a small team of case managers, whilst managed quality control of own caseload within HIPAA compliance (for 70 employees and their clients). Maintained the continuation of ABA services for clients in high pressure environment (100% success rate for service authorization appeals).
- ❖ Effectively communicated and liaised with employees, caregivers and insurance providers. Mitigated opportunities for conflict. Followed protocols to resolve accordingly or escalate if required.

Board Certified Assistant Behavior Analyst (BCaBA), New Way Day Services Inc. 08/2017 - 04/2018

- ❖ Evaluation, monitoring and reassessment of data collated by employees. Accordingly, assembled behavior support plans for individuals with autism and vulnerable children in foster care.
- ❖ Training and supervision of technicians and caregivers on correct implementation of customized behavior strategies and interventions.
- ❖ Develop and upgrade employee training content and materials to industry and company standards. Designed office procedures and digital assessment tools. Trained new and existing staff on latest systems and technologies.

EDUCATION

Lambda School - Full-stack Web Development 10/2019 - present

Florida International University - BSc (Honors) Psychology, Summa Cum Laude 06/2015 - 04/2017

CERTIFICATES

Test Automation University [view here](#)

Frontend Masters - JavaScript: The Hard Parts, v2.0 03/2020

Behavior Analyst Certification Board (BACB)

- ❖ **Board Certified Assistant Behavior Analyst (BCaBA)** 08/2017