



1

Complete Engineering
Intake Form

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Choose Service
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Engineering Intake Form

Choose Service Offerings

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Complete Your Order



Shopping Cart

There Are No Items In
Your Cart

Total Price: \$0.00

Catalog Item - Server Intake Short

Office of Information Technology Services

Tips & TricksITSM ClassicRequest SomethingKnowledge BaseUNUser Name (UserName@its.ny.gov)

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Engineering Intake Form

Please Note:

The application must exist within ITSM before this request can be submitted.

The project selected must be in an Execution Phase in order to fulfill Infrastructure Service Requests.

Please attach the Data Classification, Server Diagram and System Context Diagram before you submit this request!

If critical information is not filled out your request may be delayed or rejected pending additional information.

Service Item Description: Use this Request for Engineering Intake

Service Item Owner: David Jenkins

Service Item Owner Phone: 518-473-8219

Service Item Owner Email: David.Jenkins@its.ny.gov

Service Level Objective: The base Service Level Objective is to respond to an engineering request within 5 Business Days.

In Scope Items: Requesting build and deployment of Enterprise Services.

Out of Scope Items: Customer Network Request, Technology Advisements and Procurement of Equipment.

Availability: This form is limited to authorized requestors only

Recovery Time Objective: Dependent on Service Now availability

Supporting Services Offered: None

Add Attachments

* Short Description (Max 80 Characters):

Description

* Requested For:

Nicholas.Stocchi@its.ny.gov

Type the username into the textbox or click the "Import User" icon to search the system for additional known users. Once a valid user is entered, and additional icon appears that permits you to Hover your mouse pointer and see additional user information. Holding down the SHIFT key will keep the additional information window open until closed.

☐ Check if also Primary Contact

☐ Check if Requested For Contact not found

* Primary Contact Name:

Update if the Primary Contact is different from the Requested For.

☐ Check if Primary Contact not found

Alternate Contact Name:

Please provide an alternate contact if the Primary Contact is unavailable.

☐ Check if Alternate Contact not found

Technical Contact Name:

Includes Application Contact, ISO Contact, Testing Contact, Etc.

☐ Check if Technical Contact not found

* Name of Application:

Application ID:

Support Group:

Project Name:

Number:

Cluster:

Agency:

☐ Direct Bill Customer

* Anticipated Project Completion Date:

Review Completed By:

Dev System Delivery Needed By:

Test System Delivery Needed By:

QA System Delivery Needed By:

Staging System Delivery Needed By:

PROD System Delivery Needed By:

Please provide the date you need the environment ready for agency use.

Continue To Service Offerings

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View All Service Offerings

Linux Server Offerings



General purpose Small,
Medium and Large 64bit
Virtual Red Hat
Enterprise Linux

View Details

Unix Server Offerings



Unix Server Hosting

View Details

z/OS Platform Hosting



z/OS Platform Hosting

View Details

Windows Server Offerings



Small, Medium and
Large Virtual Servers

View Details

HP Unix Server Offerings



HP Unix Server Hosting

View Details

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Linux Server Offerings:

Red Hat Linux Server Hosting

Server Overview

General purpose Small, Medium and Large 64bit Virtual Red Hat Enterprise Linux. Primary use case for webserver and COTS software or applications.

Fully managed infrastructure that includes service management and support. This covers Incident, Problem and Change Management.

Recurring Price: \$33.66 GB/Month

Additional Packages Included:

- Risk Management: Anti-Virus, System Audit Logging and Monitoring
- Network Management: IP Address Management, Network Segmentation/Security and Load-Balancing
- Storage Management: Storage Network, Pre-Configured Block Storage, Daily Backup and Data Offsite

Optional Add-Ons:

- 1) Apache Web Server
- 2) Sendmail
- 3) Block Storage at \$0.31 GB/Month
- 4) File or Object Storage at \$0.43 GB/Month

Service Scope

In Scope	Out of Scope
- Backup and Restore of System Data	- Application Support
- Capacity and Availability Management	
- Communication with Providers	
- Network Connections	
- Patch Management	
- Proactive and Reactive Maintenance of Servers	
- Scheduling of Maintenance Jobs	
- Security and Privacy Management	
- Tuning of Servers	

Price Model: Per Server

Small Virtual Linux Server

Operational

Location: CNSE Data Center
Manager: Joseph Marshall
Tech Contact:
Billed Monthly: **\$134.63** per server

✓ 4 GB RAM

✓ Up To 2 Compute Cores

✓ 100 GB Storage

✓ VM Restart Recovery Time Objective

Quantity 1

↑

↓

Add To Cart

Medium Virtual Linux Server

Operational

Location: CNSE Data Center
Manager: Joseph Marshall
Tech Contact:
Billed Monthly: **\$269.26** per server

✓ 8 GB RAM

✓ Up To 4 Compute Cores

✓ 100 GB Storage

✓ VM Restart Recovery Time Objective

Quantity 1

↑

↓

Add To Cart

Large Virtual Linux Server

Operational

Location: CNSE Data Center
Manager: Joseph Marshall
Tech Contact:
Billed Monthly: **\$538.52** per server

✓ 16 GB RAM

✓ Up To 8 Compute Cores

✓ 100 GB Storage

✓ VM Restart Recovery Time Objective

Quantity 1

↑

↓

Add To Cart

Close

Unix Server Offerings:

IBM AIX Unix Server Hosting

Server Overview

General purpose IBM pSeries Small, Medium and Large LPARS with AIX version 7.x

AIX is an enterprise-class UNIX operating system (OS) for the POWER processor architecture found in IBM Power Systems. Today's global business must rely on high infrastructure that is secure, highly available and able to adapt quickly to changing business needs. AIX delivers these capabilities and more, with the performance, reliability and security that your mission-critical data demands.

Recurring Price: \$538.52 Monthly

Includes

- AIX Live Update allows non-disruptive kernel updates.
- Built-in Dynamic System Optimizer for maximizing the efficiency of the system.
- AIX integrated I/O caching for flash optimized storage solutions.
- SR-IOV-Enhanced virtual networking with live partition mobility support for better performance and scaling.
- Support for the Coherent Accelerator Processor Interface (CAPI).
- Latest version and more frequent release schedule.
- Continued binary compatibility with early releases of AIX.

Service Scope

In Scope	Out of Scope
- Backup and Restore of System Data	
- Capacity and Availability Management	
- Network Connections	
- Risk Management Package	

Price Model: Per Server

Small Virtual AIX Server

Operational

Location:

CNSE Data Center

Manager:

Adam Agnew

Tech Contact:

Billed Monthly:

\$538.52 per server

✓ Up To 16 GB RAM

✓ 0.2 - 0.6 CPU

✓ 100 GB Storage

✓ 99.95% Availability

Quantity

1

▲▼

Add To Cart

Medium Virtual AIX Server

Operational

Location:

CNSE Data Center

Manager:

Adam Agnew

Tech Contact:

Billed Monthly:

\$1,077.04 per server

✓ Up To 32 GB RAM

✓ 0.6 - 1.0 CPU

✓ 100 GB Storage

✓ 99.95% Availability

Quantity

1

▲▼

Add To Cart

Large Virtual AIX Server

Operational

Location:

CNSE Data Center

Manager:

Adam Agnew

Tech Contact:

Billed Monthly:

\$2,154.08 per server

✓ Up To 32 GB RAM

✓ 1.0+ CPU

✓ 100 GB Storage

✓ 99.95% Availability

Quantity

1

▲▼

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Linux Server Offerings

General purpose Small,
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Virtual Red Hat
Enterprise Linux

Unix Server Offerings



Unix Server Hosting

z/OS Platform Hosting



z/OS Platform Hosting

Windows Server Offerings

Small, Medium and
Large Virtual Servers

HP Unix Server Offerings



HP Unix Server Hosting

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Shopping Cart

Item	Qty	Price	
Small Linux Server	<input type="text" value="2"/> Update	\$269.26	
Medium AIX Server	<input type="text" value="1"/> Update	\$1,077.04	
Large AIX Server	<input type="text" value="1"/> Update	\$2,154.08	

Total Price: \$3,500.38



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Item	Quantity	Price	Action
 Small Linux Server <ul style="list-style-type: none"> 4 GB RAM Up To 2 Compute Cores 100 GB Storage VM Restart 	<div>2</div> Update	\$269.26	 Delete
 Medium AIX Server <ul style="list-style-type: none"> Up To 32 GB RAM 0.6 - 1.0 CPU 100 GB Storage 99.95% Availability 	<div>1</div> Update	\$1,077.04	 Delete
 Large AIX Server <ul style="list-style-type: none"> Up To 64 GB RAM 1.0+ CPU 100 GB Storage 99.95% Availability 	<div>1</div> Update	\$2,154.08	 Delete
Total Price: \$3,500.38			



Add More Items




Complete Your Order



Complete Your Order



Shopping Cart

Item	Qty	Price	
Small Linux Server	<div>2</div> Update	\$269.26	
Medium AIX Server	<div>1</div> Update	\$1,077.04	
Large AIX Server	<div>1</div> Update	\$2,154.08	

Total Price: **\$3,500.38**



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Before you complete your order please make sure you have completed the following:

- ROM/Other Items Attached
- Engineering Intake Form Completed
- All Service Offerings Added To Cart
- Cart Reviewed

[Add Attachments](#)[Complete Your Order](#)

Shopping Cart

Item	Qty	Price	
Small Linux Server	<input type="text" value="2"/> Update	\$269.26	
Medium AIX Server	<input type="text" value="1"/> Update	\$1,077.04	
Large AIX Server	<input type="text" value="1"/> Update	\$2,154.08	

Total Price: \$3,500.38