# **Danica Chastine Torres**

Vallejo, CA | Dominican University of California | 0106danicachastine@gmail.com

#### **EDUCATION**

Dominican University of California Applied Computer Science Major Musical Arts Minor San Rafael, CA Current Student-Expected Graduation Jun. 2028

### **WORK EXPERIENCE**

# **Customer Service Associate**

Vallejo, CA

June. 2023- Apr. 2024

Walgreens

- Provided exceptional customer service by assisting customers with purchases, inquiries, and product recommendations.
- Operated cash registers, processed transactions efficiently, and handled returns and exchanges.
- Maintained store cleanliness, stocked shelves, and ensured product availability.
- Assisted with inventory management and resolved customer concerns to enhance shopping experiences.

### LEADERSHIP AND INVOLVEMENT

**AAPI Social Group** (by Vivalon, AAAM, & BRIDGE)

San Rafael, CA

Assistant Event Coordinator

Sept. 2024– Dec. 2024

- Engaged in community-building initiatives that support and empower Asian American and Pacific Islander (AAPI) individuals.
- Participated in discussions and planning for events focused on cultural awareness, advocacy, and social issues.
- Collaborated with peers to promote inclusivity and foster a supportive network within the community.

## **SKILLS**

- Languages: English (Native), Tagalog (Native)
- Customer Service & Communication
- Sales & Retail Operations
- Event Coordination