COLERIDGE INITIATIVE

The Coleridge Initiative

The data revolution is transforming how executives manage operations and businesses deliver goods and services. Yet when it comes to communities and the government agencies that serve them, the revolution has barely begun. The startup costs are high for creating an integrated data infrastructure about people served by different agencies and programs. Data are typically fragmented, and attempts at integration are often one-off and piecemeal. There are strong disincentives to share data across programs or with external parties. The Coleridge Initiative has developed technical and human approaches to enable community access to and use of data on human subjects. It built on many years of successful experience to design an infrastructure that was commissioned by the US Census Bureau to inform the decision making of the Commission on Evidence Based Policy It tackles three core issues.

- (i) Technical: it provides a secure environment the Administrative Data Research Facility (ADRF) within which data providers can place and share their data across agency and jurisdictional lines.
- (ii) Operational: it develops data facility administrative tools that permit disparate data to be found, documented and used through discovery, stewardship and collaboration modules.
- (iii) Legal and practical: it engages the workforce through Applied Data Analytics training programs - to ensure that there is a value associated with the data linkage that is both consistent with the agency mission and useful enough to engage decision-makers.

The approach has been extraordinarily successful. In the past year the initiative has provided services to over 200 government agency staff and researchers, and hosted almost 50 confidential government datasets from 12 different agencies at all levels of government.

It has attracted the attention of major funders, such as the Laura and John Arnold Foundation, the Ewing Marion Kauffman Foundation, the Alfred P. Sloan Foundation, the Overdeck Family Foundation and the Bill and Melinda Gates Foundation. The approach was also featured in the Commission report (see Box).

Box 1: Administrative Data Research Facility:

The Administrative Data Research Facility is a pilot project that enables secure access to analytical tools, data storage and discovery services, and general computing resources for users, including Federal, state, and local government analysts and academic researchers. The Census Bureau and academic partners developed the project as part of the collaborative Training Program in Applied Data Analytics sponsored by the University of Chicago, New York University, and the University of Maryland. It is currently operating as a pilot with users accessing the Facility as part of the training program. The Facility operates as a cloud-based computing environment, with Federal security approvals, which currently hosts selected confidential data from the U.S. Department of Housing and Urban Development and the Census Bureau, as well as state, city, and county agencies, and an array of public use data.

Page 70, <u>The Promise of Evidence-Based Policymaking: Report of the Commission on Evidence</u> Based Policy Making, September 2017.

Step 1: Secure environment The ADRF institutionalizes secure access to and use of confidential data. It is a secure cloud-based environment that is FedRAMP certified and has received Authority to Operate from the US Census Bureau. The stamp of approval provides data owners with confidence that their data are secure. The cloud environment allows agencies within the same state or different states to agree to share their data in a common area in the cloud for specific approved projects.

FedRAMPed Secure Environment ADRF class Temp. Island City B Agency X1 Agency Y1 Agency Y2 Agency Z1 Agency Z3 Agency Z3 Agency Z3

But the ADRF does more than provide a secure environment. Data providers simply will not provide data if they cannot monitor who is using it, for what purposes and with what results. We bake in a combination of state-of-the art technical strategies and thoughtful human oversight and screening in order to dramatically improve privacy and usage protections. We are building a variety of standardized mechanisms for different confidentiality situations, with mechanisms for certifying the five "safes": safe people, safe projects, safe settings, safe outputs and safe data.

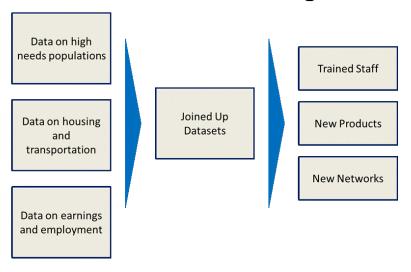
The ADRF approach is based on tracing projects, data, and people. We are setting up an infrastructure to control who has access to which data and what ADRF content is related to that data. These functions are essential in that they provide controls while also enabling government and private sector data stewards to ask straightforward questions such as "which projects use my data?" or "how is my data being used and which byproducts were generated by whom?" If approved, staff from multiple agencies can jointly access approved areas in the cloud, so that they can work together to develop new integrated datasets, share information about coding differences or similarities, and develop common measures, without physically having to transfer data from one agency to another.

Step 2: Discovering and using data: Getting data from different agencies in the same place is necessary but not sufficient. The ADRF is developing tools that are inspired by Amazon and Trip Advisor. Our gamification approach enables users to contribute content about the data itself (variable definitions, coverage, limitations), preprocessing (code and lookup tables), analysis (code snippets and derived data), how the data have been used (research topics, methods and topics), who has used the data (names and locations) and code that has already been used to process and link data.

Step 3: Creating value. The last step is building agency will to link data through training class. The pressures to meet existing program needs make it difficult for agencies to try something new and create pipelines of new products based on linked data. Government salary structures make it difficult to hire and retain enough in-house data analysts, so agencies don't have the capacity to work with new linked data. These combined challenges have led to the current situation - agencies cannot get the resources necessary to make use of new data, and because they don't use new data, they don't get new resources.

The ADRF approach has been critical to breaking this negative spiral. We have developed training classes that create a sandbox environment within which agency staff – not outside vendors – provide concrete evidence of the value of linking data. The approach has to be built around agency needs and use modular learning approaches. Our classes (i) create a pipeline of new product prototypes central to agency missions, (ii) develop teams of skilled practitioners who have the capacity to both link data and apply modern analytical approaches to cross agency problems, and (iii) make a growing set of linked data available as an ongoing asset for budget analysis and program management. The initial classes linked data from the Departments of Corrections (ex-offenders), Human Services (TANF and SNAP) and Housing (Section 8) with Department of Employment Security (wage records) to examine the effect of neighborhood characteristics and access to jobs on the earnings and employment outcomes and subsequent recidivism and retention on welfare of ex-offenders and welfare recipients.

Work with data across agencies



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Use Case 1

We trained three cohorts of government agency staff to work with linked data on welfare recipients (families on TANF and SNAP), ex-offenders, housing characteristics, transportation and jobs. At the behest of the Census Bureau, and based on our own network, we focused on designing classes (https://coleridgeinitiative.org/training) that would create value for three state agencies (Employment Security, Corrections, and Human Services) and one federal (Housing and Urban Development). That focus enabled us to surmount the legal and political challenges associated with data access. We built the classes around a core question of interest to all the agencies: the effect of neighborhood characteristics and access to jobs on the labor market outcomes and subsequent recidivism or retention on welfare of welfare recipients and exoffenders

The class itself was structured to train staff in agencies contributing data and others in developing such skills as managing and linking the relevant data, applying text analysis, network analysis and machine learning tools, thinking about inference and privacy and confidentiality issues and visualizing the results. We developed Jupyter Notebooks¹ for each skill set around the linked data so that participants could also use them in team research projects. One of these projects on the employment effects of technical parole violations on ex-offenders was selected by the Illinois Department of Corrections and the Illinois Department of Employment Security as worthy of a follow-on fellowship and possible policy changes. The list of all the projects (sites at Maryland (M), New York (N), Chicago (C), Washington state (W) and Connecticut (CT)) is below, including some bespoke projects by the NYPD and Mecklenburg County NC. It gives a flavor of the rich set of ideas that government analysts can develop if empowered.

Although the original vision was only to do three classes, the approach has been so successful that we have expanded to offer more classes, and many more confidential datasets are coming into play.

Cohort 1 Topics

N3 - Using Machine Learning to Identify Potential Victims of Gun Violence in New York City	M3 - From Prosecuted to Job Recruited: An Exploratory and machine Learning Approach to Employment After Prison
N4 - Mommy Don't Go: Predicting and Preventing Recidivism of Mother's in the Illinois Criminal Justice System	M1 - When the Machines Take Over: Utilizing Machine Learning to Predict Recidivism A Path Forward for the Criminal Justice System
M2 - Arrests in Mecklenburg County North Carolina 1990-2016	N2 - A Tool for Automated Information Curation

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¹ http://jupyter.org/

C1 - Post Release Employment of the Formerly Incarcerated: Labor Market Prospective	N1 - Distance Matters: Using Administrative Data to Support Illinois Investments in Place-Based Initiatives for the Recently Incarcerated
C3 - Measuring 5-Year Recidivism of Persons Exiting IDOC	C4 - The Impact of Known Substance Abuse on Recidivism
M4 - Characteristics of Recidivism	C2 - Addressing Recidivism Intervening to Reduce Technical Violations and Improve Outcomes for Ex-Offenders

Cohort 2 Topics

N7: Predicting Return to Cash Assistance	M7: The Effect of Mass Layoffs on Earnings and SNAP Participation
M5: Does Increasing Minimum Wage Move People Off Welfare?	M6: Identifying Predictors of Success for TANF Recipients in Illinois
M8: Employment program participation outcomes for 18-24 year youth gslides	N5: Targeted Hiring
N8: NYC Young Adults Pathways Off Public Assistance	N6: Effect of First Job Sector After CA on Later Earnings
C5: Summer Jobs 4 U	

Cohort 3 Topics

UC 3: Predicting Recidivism due to Technical	UMD 2: Predicting Future Employment
Violation	Gap
UMD 4: Modeling the School to Prison pipeline	CT 1: Welfare dependency & transition
in Chicago, IL	from TANF
NYU 4: Success, the Flip-side to the Recidivism	UW 2: Mental Illness and Drug
Conversation	Dependency (MIDD) and access to public
	transit
UC 1: Benefits After Release: Does it make a	NYU 2: Vulnerable Populations' Access
difference?	to Points of Distribution for Public Health
	Emergencies
UMD 1: Predicting Future Earnings of Illinois	UMD 3: Characteristics of TANF
Human Service Benefit Recipients	recipients in Illinois
UW 1: Reducing Return to Welfare	NYU 1: How can we better predict which
_	TANF recipients will be successful?
CT 2: A look into Peoria and Cook County	NYU 1: How can we better predict which
Illinois - Measuring access to wages by location	TANF recipients will be successful?
UMD 6: The TANF Ban and Criminal Activity:	UMD 5: First time prisoners: predicting
Evidence from IL Admin Data	recidivism

NYU 3: Are Persons Released from
Illinois Department of Corrections
Receiving Needed Social Service
Benefits?

Cohort 4 Topics

Team 07: Does access to jobs via public transit inform job growth?	Team 09: A Kink in the Hose – No Business – No Water
Team 04: Calculating KCMO churn rates from State wage records	Team 05: Predicting KCMO firm survivability in low-wage industries using machine learning
Team 01: Survivability and resiliency of businesses based on the wage gap	Team 02: Predicting success of firms during recession
Team 03: Impact of the recession on wages	Team 10: Predicting employment success for eximmates
Team 08: Employment trajectories of low-income individuals	Team 06: Illinois ex-offener earnings in IL and MO
	Team 11: Assessing the Strength of Missouri's Middle Class

Use case 2

The vision has become real in other countries. For example, in 2001, Julia Lane was responsible for laying the foundation for the Integrated Data Infrastructure² in New Zealand (3) – Figure 1 provides an overview of the structure in 2017.

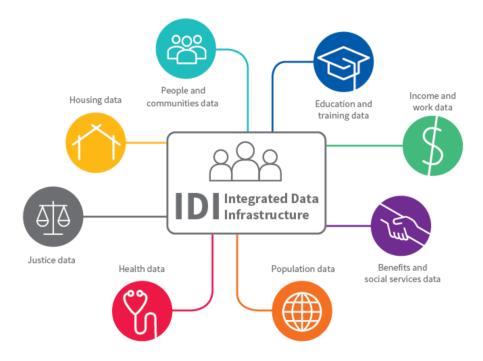


Figure 1: The New Zealand Integrated Data Infrastructure

Examples of the way in which income and work data have been used to help improve New Zealanders' access to "good" jobs include

- <u>Careers NZ's Compare study options</u> helps young people make better decisions about where their study choices can lead them. The Ministry of Education created this tool by using combined student loan, tax, and education data.
- <u>Training providers use the research</u> to improve employment outcomes for youth at risk such as detailed information about where to hold job fairs and what kind of training to provide.

Probably the best indicator of the success of the program is that the approach is now being emulated in Australia³ with a \$A35 million investment by the federal government.

² http://m.s<u>tats.govt.nz/browse_for_stats/snapshots-of-nz/integrated-data-infrastructure.aspx</u>

³ http://www.abs.gov.au/websitedbs/D3310114.nsf/home/Statistical+Data+Integration+-+MADIP

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- 2. W. E. Winkler, in *Part A of Handbook of Statistics*, C. In Rao, Ed. (Elsevier, 2009), pp. 351–380.
- 3. J. Lane, T. Maloney, Overview: The New Zealand conference on database integration and linked employer-employee data (2002).