

Enda Tamweel HTS-Based Loyalty Tokenization Platform

Architecture Overview

Version 1.0, 2025-12-23

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Chapter 1. Introduction and Goals

1.1. Executive Summary

The Enda Tamweel HTS-Based Loyalty Tokenization Platform is a loyalty and client fidelization system that manages client points using traditional databases combined with Hedera Hashgraph's HTS (Hedera Token Service). Points are tokenized as mintable and burnable HTS tokens that reflect the points accumulated by each client.

The platform integrates Enda Tamweel's existing T24 and Works systems through an intermediate consolidated database (Middle DB), updated daily (J-1). Based on extracted data, daily points are calculated for each client, stored in the application database, and reflected in their on-chain token balances.

Key capabilities include:

- Automatic Hedera account creation for each registered client
- Daily points calculation based on client activity from the Middle DB
- Automatic minting of HTS loyalty tokens to client accounts
- Gift redemption workflow with admin approval and token burning
- Multi-tier role management (Client, Admin, Super Admin)
- Secure JWT-based authentication with token rotation

NOTE This document is subject to change based on ongoing discussions with Enda Tamweel management. Use cases and features may be added or removed in response to their feedback and business needs.

1.2. Stakeholders

Role	Contact	Expectations
Enda Tamweel Management	Enda Tamweel Team	Successful loyalty program that increases client engagement and retention
Product Owner	Dar Blockchain Team	Feature completeness and seamless integration with existing T24/Works systems
Project Manager	Dar Blockchain Team	On-time delivery within budget with clear milestone tracking
Tech Lead	Dar Blockchain Team	Code quality, Hedera integration, and technical implementation
Backend Developers	Dar Blockchain Team	Clear API specifications and maintainable codebase
Frontend Developers	Dar Blockchain Team	Intuitive UI/UX for clients and administrators

Role	Contact	Expectations
System Administrators	Enda Tamweel IT	Easy deployment, monitoring, and maintenance
Clients (End Users)	Enda Tamweel Customers	Easy access to loyalty points, transparent balance tracking, and simple gift redemption

1.3. Requirements Overview

1.3.1. Functional Requirements

ID	Requirement
R1	Automatic Hedera wallet creation upon client registration with secure private key storage
R2	Daily extraction of client activity data from Middle DB (J-1 refresh cycle)
R3	Rule-based points calculation engine processing Middle DB data
R4	Automatic minting of HTS loyalty tokens based on calculated points
R5	Gift redemption workflow with Admin approval and token burning
R6	Super Admin panel for Admin lifecycle management
R7	JWT-based authentication with refresh token rotation
R8	Regular reconciliation between database and on-chain token balances
R9	Storage of historical point calculations and redemption logs
R10	Web and Mobile application interfaces for clients and administrators

1.3.2. Integration Requirements

ID	Requirement
IR1	Integration with Enda Tamweel's Middle DB (consolidated T24 and Works data)
IR2	Integration with Hedera Token Service (HTS) for token management
IR3	Hedera Account Service for wallet creation and management

1.4. Quality Goals

ID	Quality	Description
Q1	Security	Private keys encrypted at rest; JWT tokens with short expiry; refresh tokens stored hashed in DB; HTTPS-only communication; HTTP-only secure cookies for refresh tokens
Q2	Reliability	Daily batch processing must complete successfully; reconciliation between DB and on-chain balances; comprehensive audit logging
Q3	Performance	API responses optimized for large user bases

ID	Quality	Description
Q4	Scalability	Asynchronous job queue for daily point calculations; batch mint operations to handle growing client base
Q5	Availability	System available during business hours with scheduled maintenance windows for batch operations
Q6	Maintainability	Clean separation between business logic and Hedera integration; comprehensive logging for troubleshooting
Q7	Auditability	Complete audit trail for all token minting, burning, and redemption operations; login/logout event logging
Q8	Data Integrity	Regular reconciliation between application database and on-chain token balances

1.5. Glossary

Term	Description
HTS	Hedera Token Service - A native tokenization service on Hedera Hashgraph for creating and managing fungible and non-fungible tokens
DLT	Decentralised Ledger Technology
JWT	JSON Web Token - A compact, URL-safe means of representing claims to be transferred between two parties
Middle DB	Intermediate consolidated database that aggregates data from Enda Tamweel's T24 and Works systems, updated daily (J-1)
T24	Temenos T24 - Core banking system used by Enda Tamweel
Works	Enda Tamweel's operational system integrated with T24
J-1	Day minus one - refers to data from the previous business day
HBAR	The native cryptocurrency of the Hedera network used to pay for transaction fees
Minting	The process of creating new tokens on the Hedera network
Burning	The process of permanently removing tokens from circulation on the Hedera network
Refresh Token	A long-lived token used to obtain new access tokens without requiring the user to re-authenticate

Chapter 2. Architecture

2.1. Technical Constraints

- Must integrate with Hedera Token Service (HTS) for token minting and burning
- Must integrate with Enda Tamweel's existing Middle DB (read-only access)
- Must support secure storage of client Hedera private keys
- Must implement JWT-based authentication with secure refresh token handling
- Daily batch processing must align with Middle DB J-1 update cycle
- Token operations must be performed by platform-controlled admin keys only

2.2. Organizational Constraints

- Integration with existing Enda Tamweel T24 and Works systems
- Must align with Enda Tamweel's security and compliance requirements
- Development by Dar Blockchain Team with defined delivery timeline

2.3. Conventions

- Backend developed using SpringBoot framework
- Frontend using React (Web) and React Native (Mobile)
- PostgreSQL for application database
- RESTful API design principles
- Comprehensive logging and audit trails
- Asynchronous job processing for batch operations

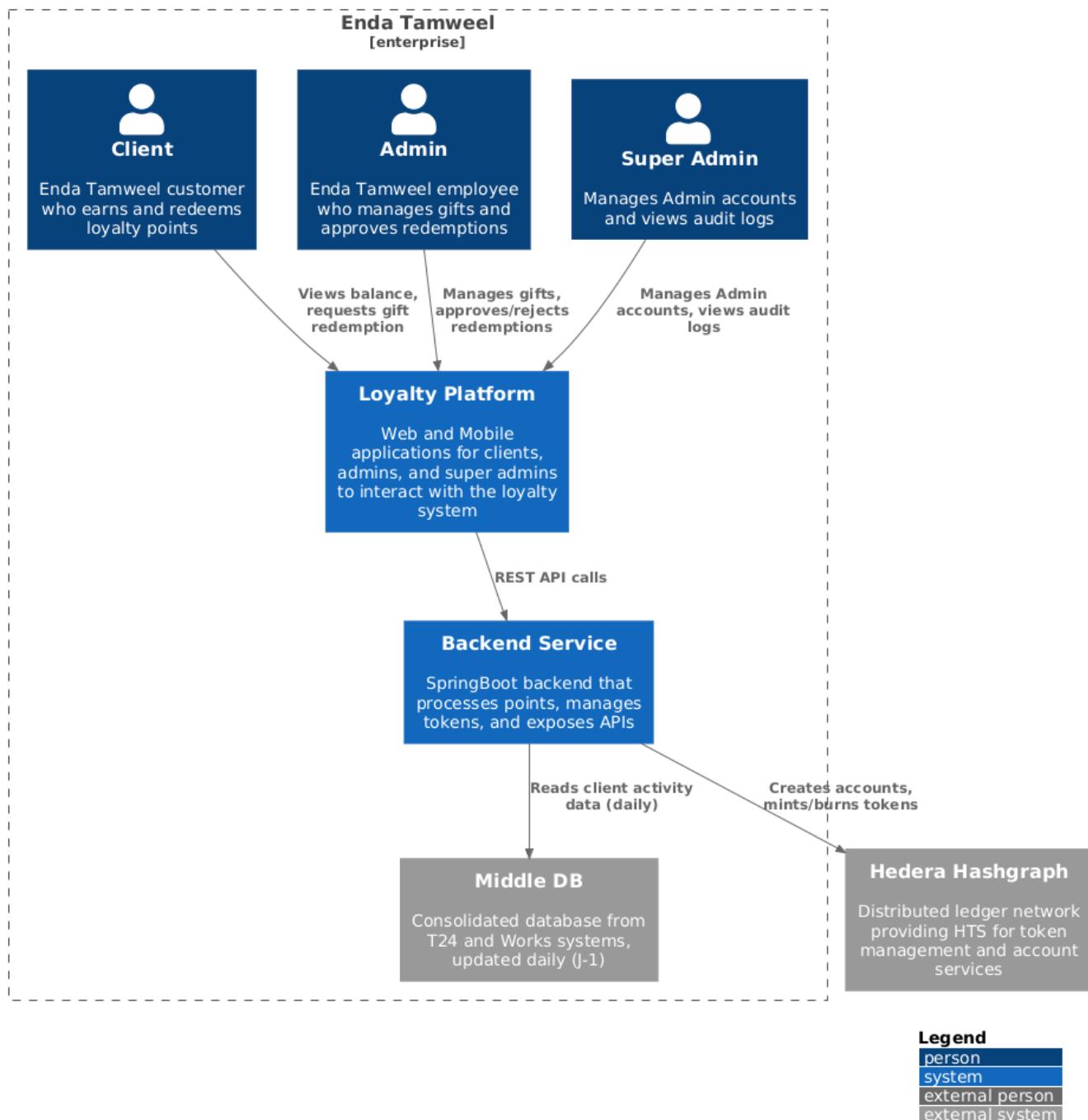
2.4. System Context

2.4.1. Overview

This diagram shows the systems that are communicating and interacting within the scope of the Enda Tamweel Loyalty Tokenization Platform.

2.4.2. Context Diagram

System Context diagram for Enda Tamweel Loyalty Platform



2.4.3. Key Elements

Client

Enda Tamweel customers who participate in the loyalty program. Clients can:

- View their current loyalty point balance
- Browse available gifts in the catalog
- Request gift redemptions
- Track their redemption history

Admin

Enda Tamweel employees responsible for managing the loyalty program. Admins can:

- View and manage the gift catalog
- Review and approve/reject client redemption requests
- View client transaction history

Super Admin

Senior administrators with elevated privileges. Super Admins can:

- Create, modify, and deactivate Admin accounts
- View comprehensive audit logs

Loyalty Platform (Frontend)

The user-facing applications built with React (Web) and React Native (Mobile). The frontend provides:

- Responsive web application for desktop and tablet users
- Native mobile applications for iOS and Android
- Role-based interfaces for Clients, Admins, and Super Admins
- Real-time balance display and transaction history

Backend Service

The core SpringBoot application that orchestrates all platform operations:

- Fetches and processes data from Middle DB
- Calculates daily points based on business rules
- Manages Hedera account creation and token operations
- Exposes secure REST APIs for all frontend operations
- Handles authentication and authorization

Middle DB (External)

Enda Tamweel's consolidated database that aggregates data from:

- T24 core banking system
- Works operational system

Updated daily with J-1 data cycle. The platform has read-only access for extracting client activity information.

Hedera Hashgraph (External)

The distributed ledger network providing:

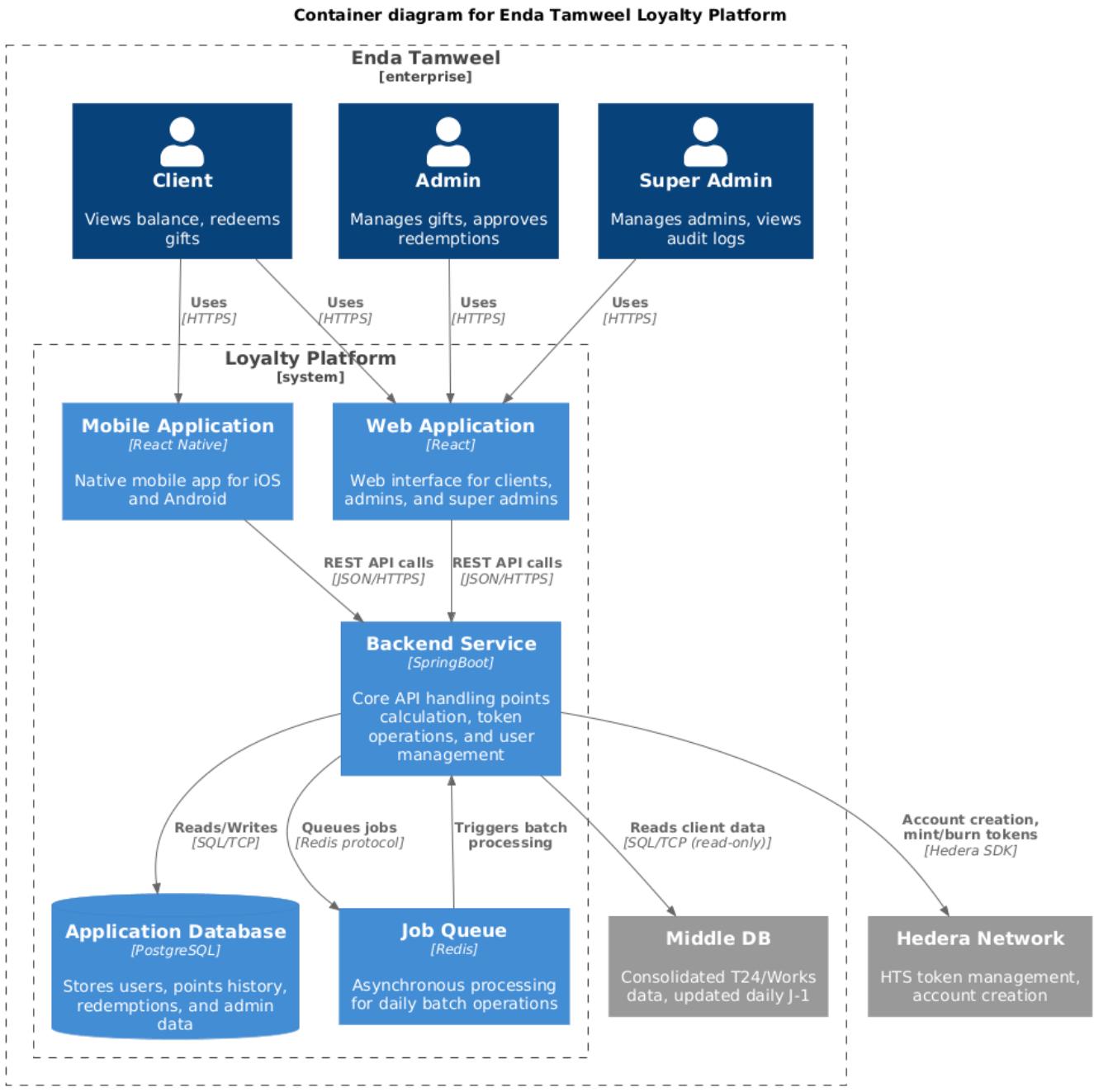
- Hedera Token Service (HTS) for the loyalty token
- Account creation for each registered client
- Immutable transaction records for minting and burning operations

2.5. Container View

2.5.1. Overview

This diagram shows the container images and their interactions within the Enda Tamweel Loyalty Tokenization Platform.

2.5.2. Container Diagram



2.5.3. Description of Containers

Web Application

Built with React, the web application provides:

- Responsive design for desktop and tablet browsers
- Role-based dashboards (Client, Admin, Super Admin)
- Real-time balance display

- Gift catalog and redemption workflow
- Admin management interface for Super Admins

Key design choices:

- JWT access tokens stored in memory only (not localStorage) to prevent XSS attacks
- Refresh tokens handled via HTTP-only secure cookies
- Modern React patterns with hooks and context

Mobile Application

Built with React Native for cross-platform deployment:

- Native iOS and Android applications
- Shared codebase with platform-specific optimizations
- Push notifications for redemption status updates
- Offline-capable balance caching

Backend Service

The core SpringBoot application responsible for:

- **User Management:** Registration, authentication, Hedera wallet creation
- **Points Engine:** Daily calculation based on Middle DB data
- **Token Operations:** Minting loyalty tokens to user accounts, burning on redemption
- **Gift Management:** Catalog CRUD, redemption workflow
- **Admin Management:** Admin lifecycle for Super Admins

Key design choices:

- Modular SpringBoot architecture for separation of concerns
- Hedera SDK integration for all blockchain operations
- Encrypted private key storage for user wallets
- Comprehensive audit logging

Job Queue

Asynchronous job processing:

- Daily scheduled jobs for Middle DB data extraction
- Batch points calculation processing
- Batch token transfers to user accounts
- Retry logic for failed Hedera transactions

Application Database

PostgreSQL database storing:

- User accounts and encrypted wallet credentials
- Points calculation history (daily snapshots and cumulative values)
- Gift catalog and redemption requests
- Admin and Super Admin accounts
- Audit logs for all significant operations

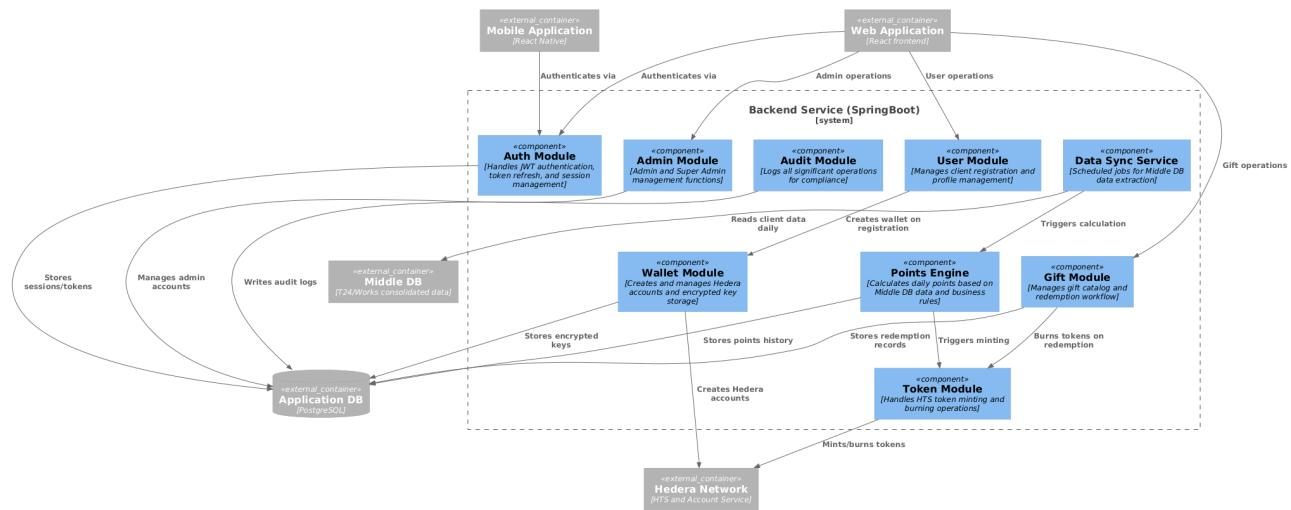
2.6. Component Diagram

2.6.1. Overview

This document provides a component-level view (C3) of the Enda Tamweel Loyalty Platform, detailing the internal structure of the backend service and its interactions with external systems.

2.6.2. Component Diagram - Backend Service

The Backend Service is the core of the platform, handling all business logic, data processing, and blockchain interactions.



Auth Module

Handles all authentication and authorization:

- Login with username/password validation
- JWT access token generation (short-lived, stored in memory only on client)
- Refresh token generation (long-lived, HTTP-only secure cookie)
- Token rotation on refresh (invalidate old, issue new)
- Session management and logout
- Role-based access control (Client, Admin, Super Admin)

- Phone number verification during registration and password reset

User Module

Manages client user accounts:

- Client registration with automatic Hedera wallet creation
- Profile management and updates
- Password management
- Account status tracking

Wallet Module

Handles Hedera account operations:

- Creates new Hedera accounts for registered clients
- Generates and securely stores encrypted private keys
- Manages account associations with the loyalty token
- Provides signing capabilities for token operations

Points Engine

Core business logic for loyalty points:

- Processes daily data extracted from Middle DB
- Applies configurable business rules to calculate points
- Stores daily snapshots and cumulative point values
- Triggers token minting for calculated points

Token Module

Manages all HTS token operations:

- Mints loyalty tokens to client Hedera accounts
- Burns tokens when gifts are redeemed
- Maintains reconciliation between database and on-chain balances
- Uses platform admin key for all mint/burn operations

Gift Module

Manages the gift redemption workflow:

- Gift catalog CRUD operations
- Redemption request creation and tracking
- Admin approval/rejection workflow

- Triggers token burning on approved redemptions
- Logs all redemption transactions

Admin Module

Administrative functions:

- Admin account CRUD for Super Admins
- Admin role and permission management
- System configuration management

Data Sync Service

Scheduled data synchronization:

- Nightly cron job for Middle DB data extraction
- Read-only access to Middle DB
- Logging for each import session
- Error handling and retry logic

Audit Module

Compliance and audit logging:

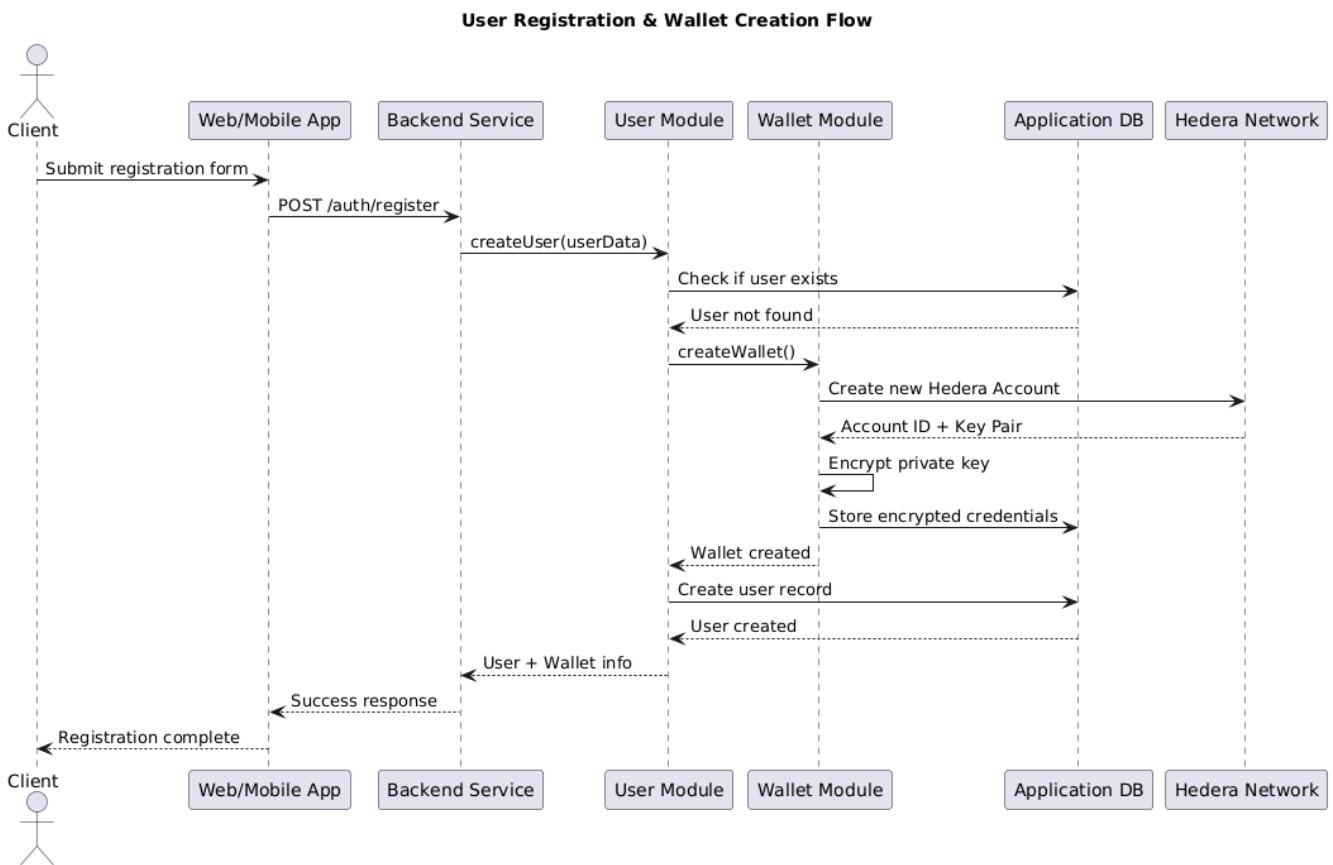
- Logs all authentication events (login, logout, refresh)
- Logs all token operations (mint, burn)
- Logs all redemption transactions
- Logs admin actions
- Provides audit trail query interface

2.7. Runtime View

This section describes the key runtime scenarios of the Enda Tamweel Loyalty Platform, illustrating how components interact during important operations.

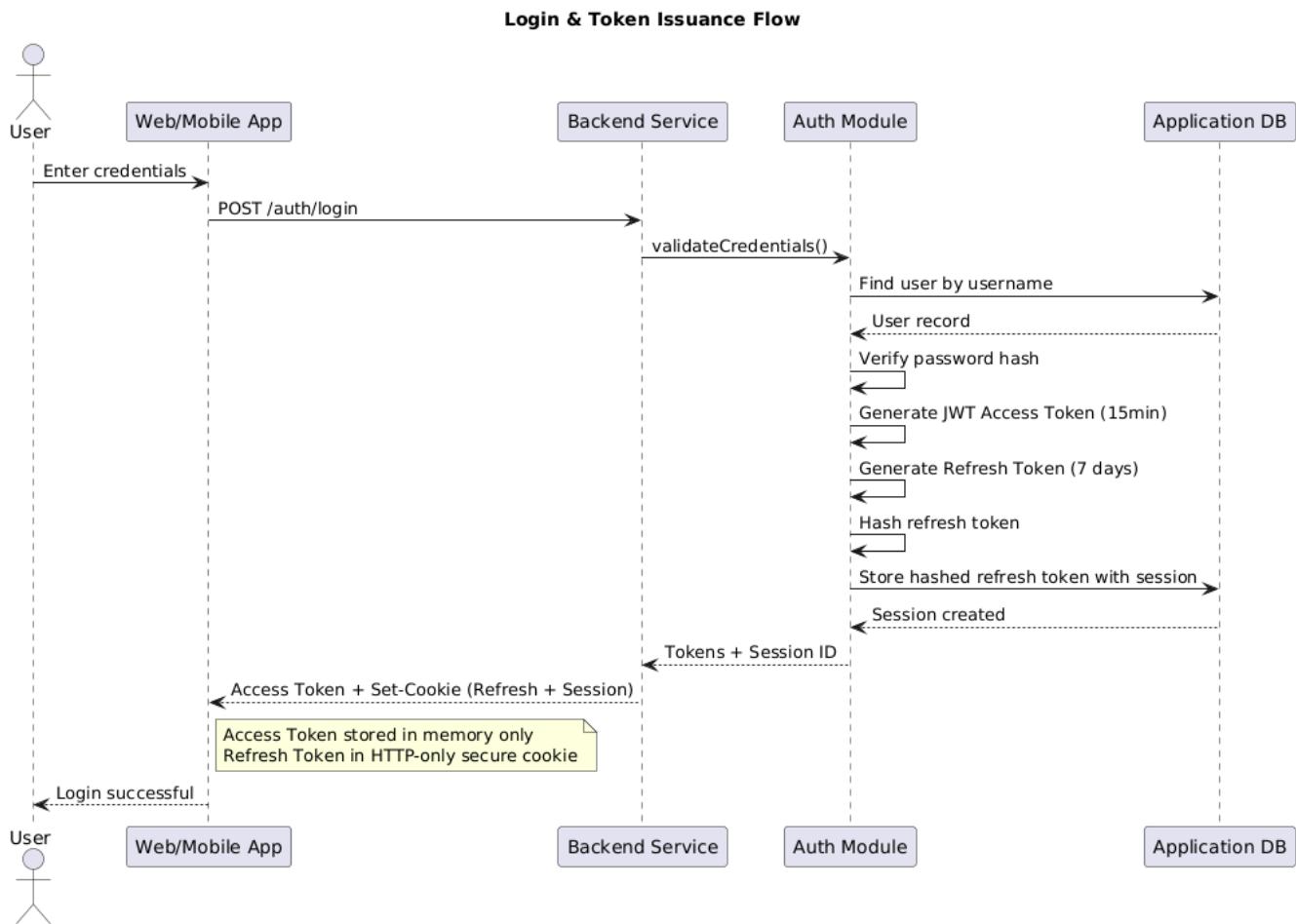
2.7.1. User Registration and Wallet Creation

This sequence shows how a new client is registered and their Hedera wallet is created.

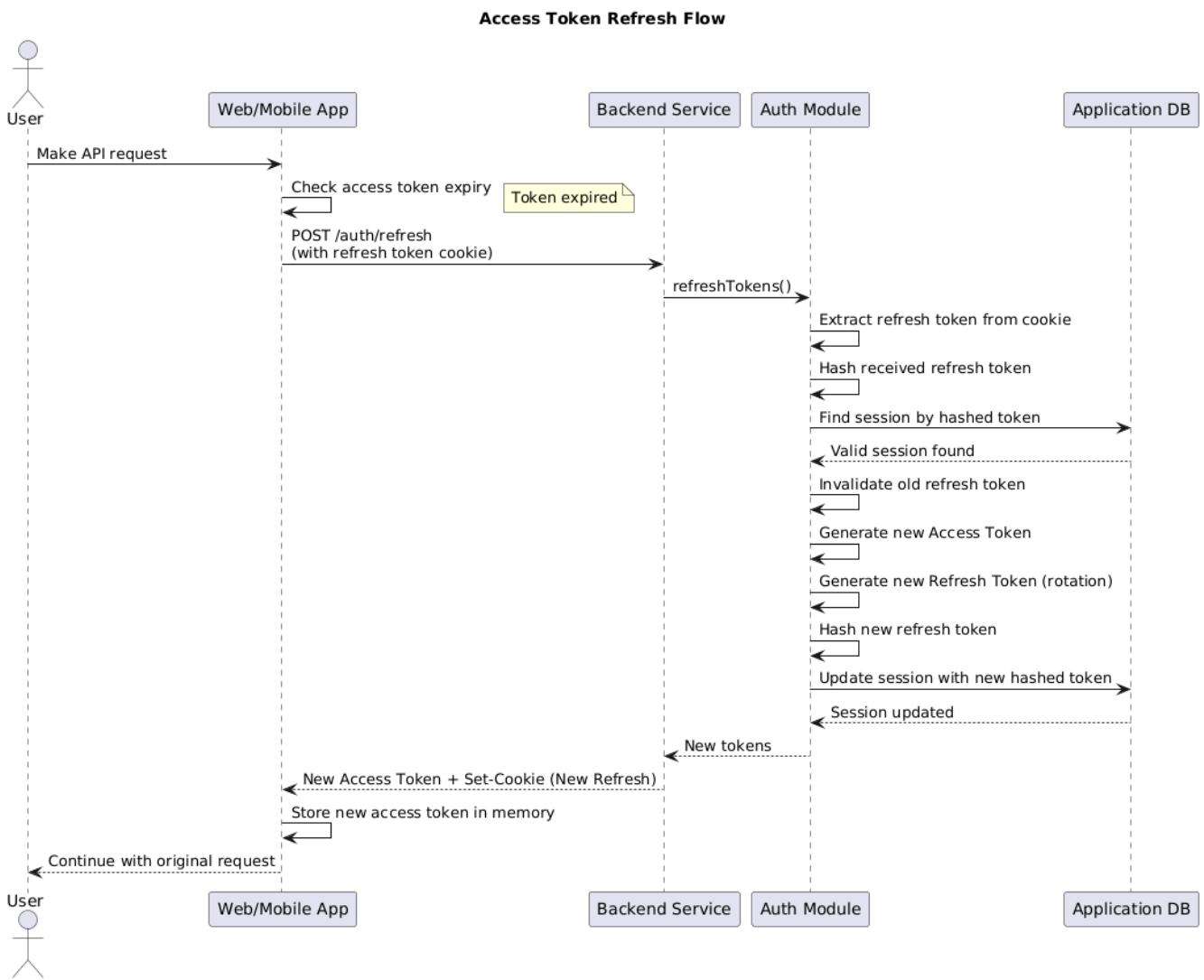


2.7.2. Authentication Flow

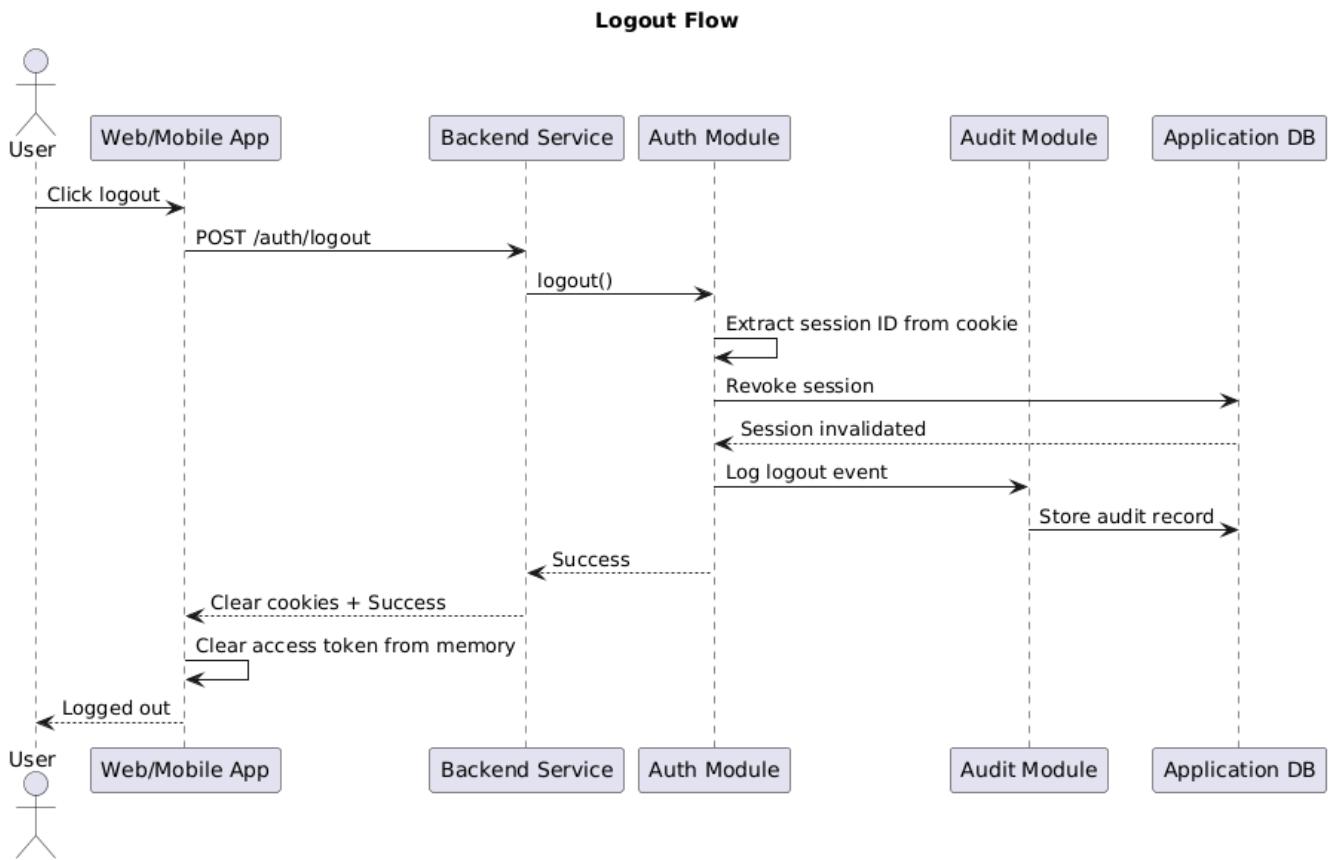
Login & Token Issuance



Access Token Expiry & Refresh

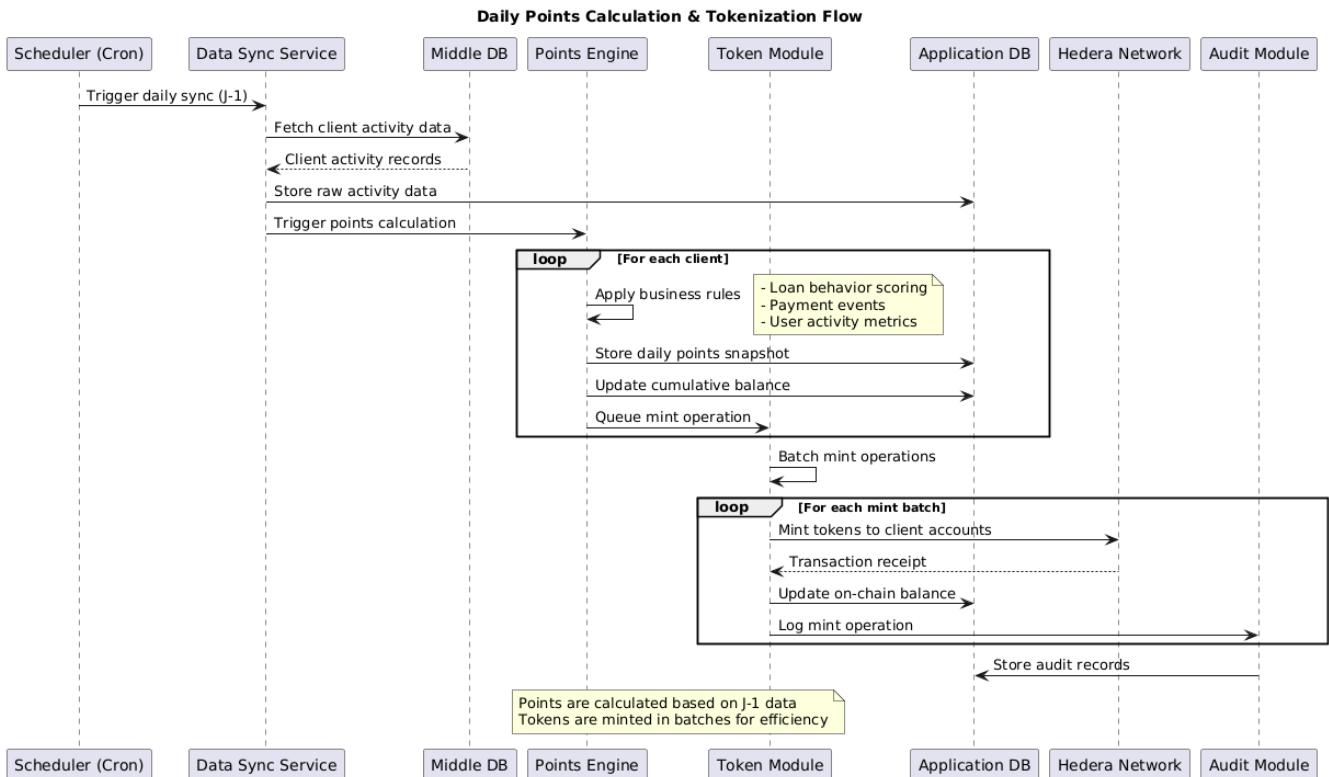


Logout Flow

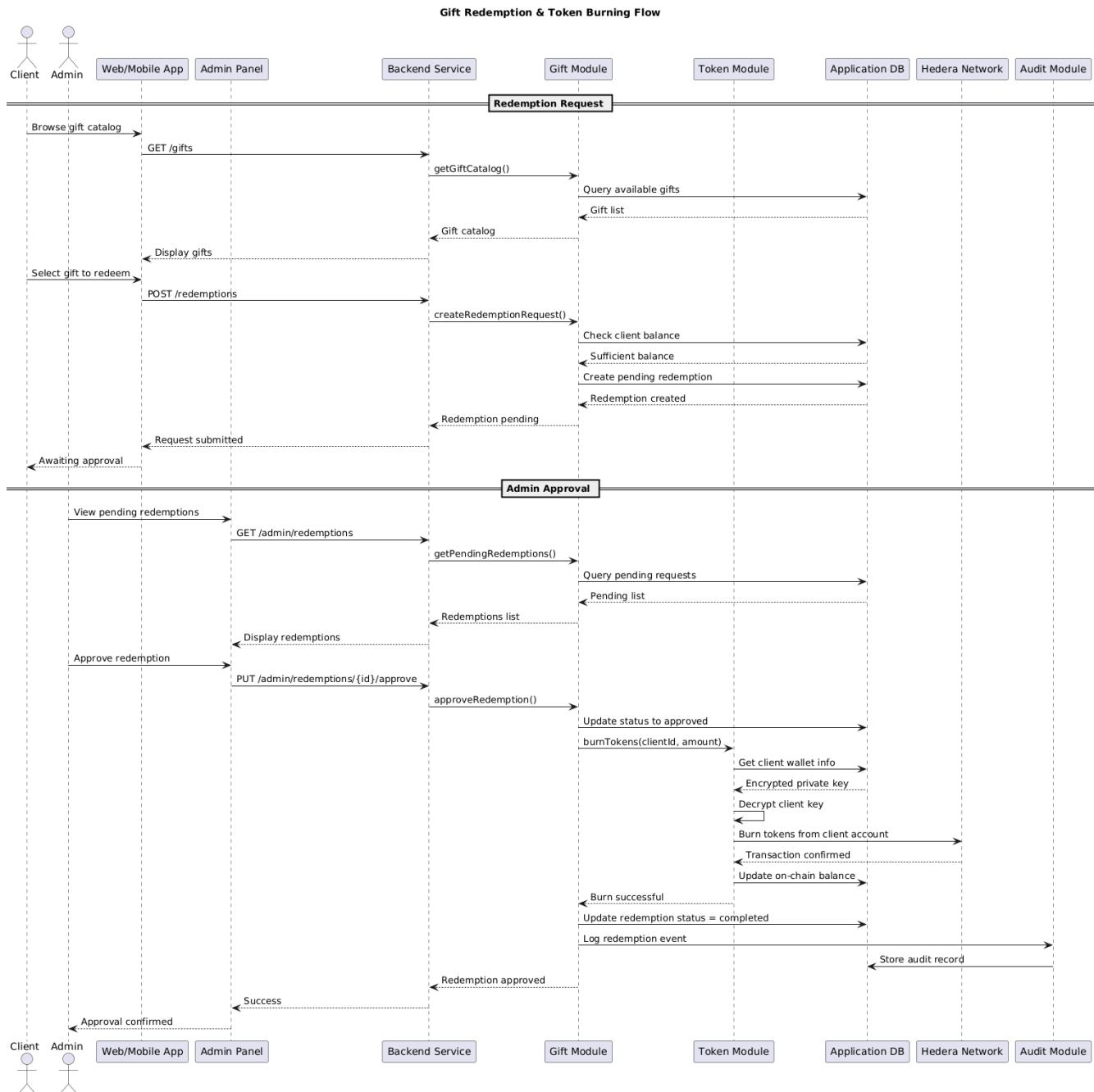


2.7.3. Daily Points Calculation & Tokenization

This is the core business process that runs daily to calculate and mint loyalty tokens.

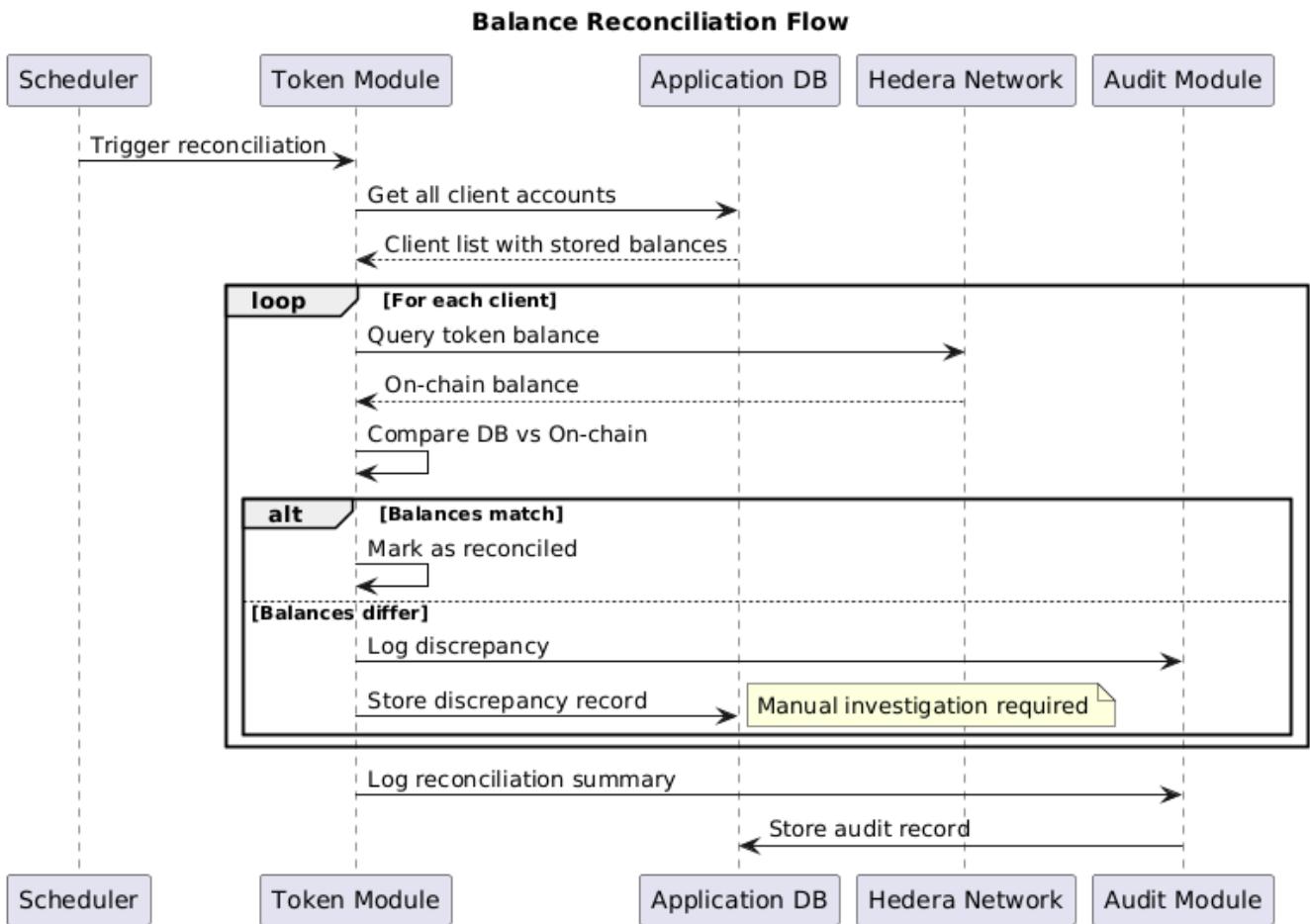


2.7.4. Gift Redemption & Token Burning



2.7.5. Balance Reconciliation

Periodic process to ensure database and on-chain balances are synchronized.

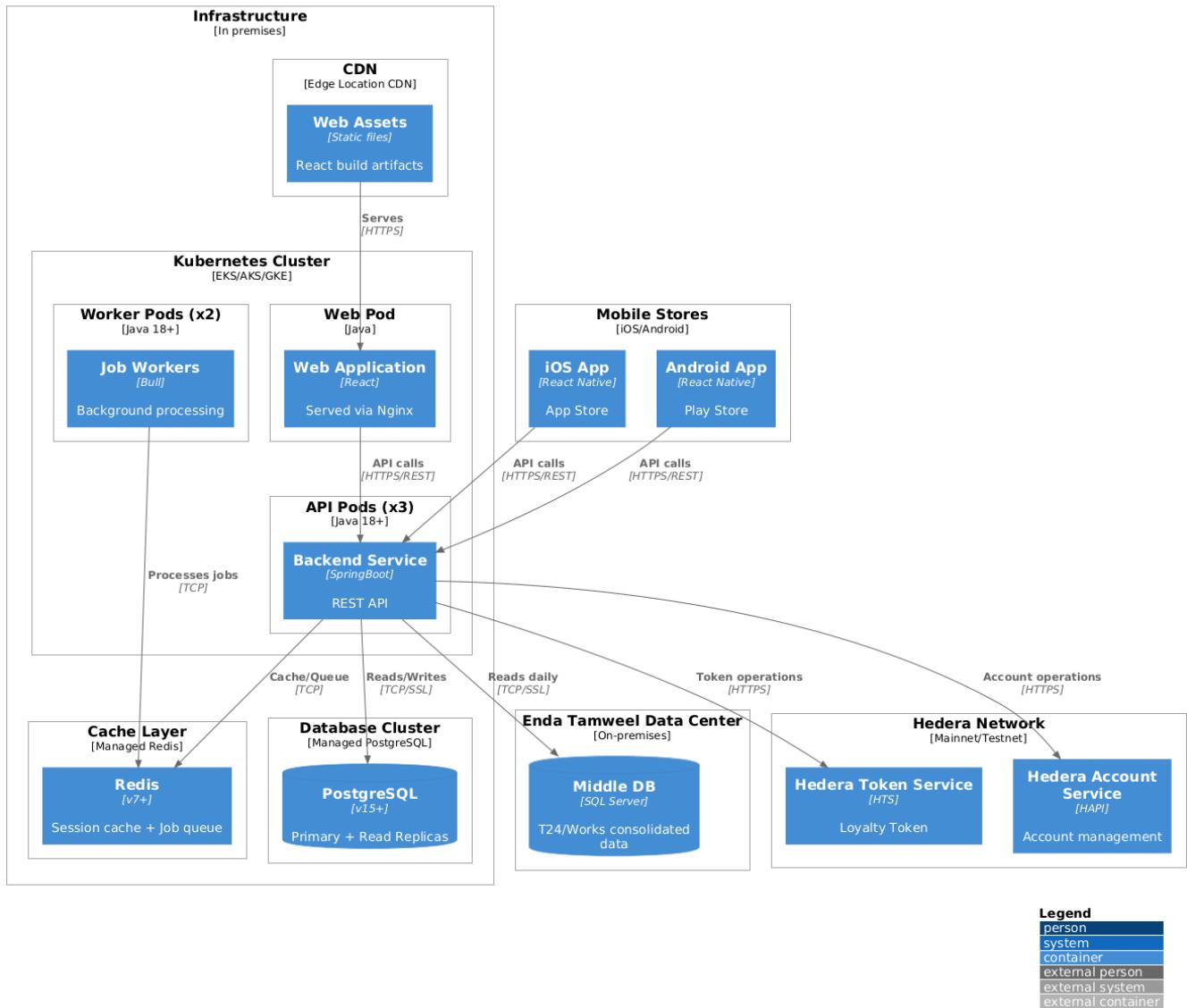


2.8. Deployment View

This section describes the technical infrastructure and deployment architecture for the Enda Tamweel Loyalty Platform.

2.8.1. Infrastructure Overview

Deployment Diagram - Enda Tamweel Loyalty Platform



2.8.2. Environment Configuration

Production Environment

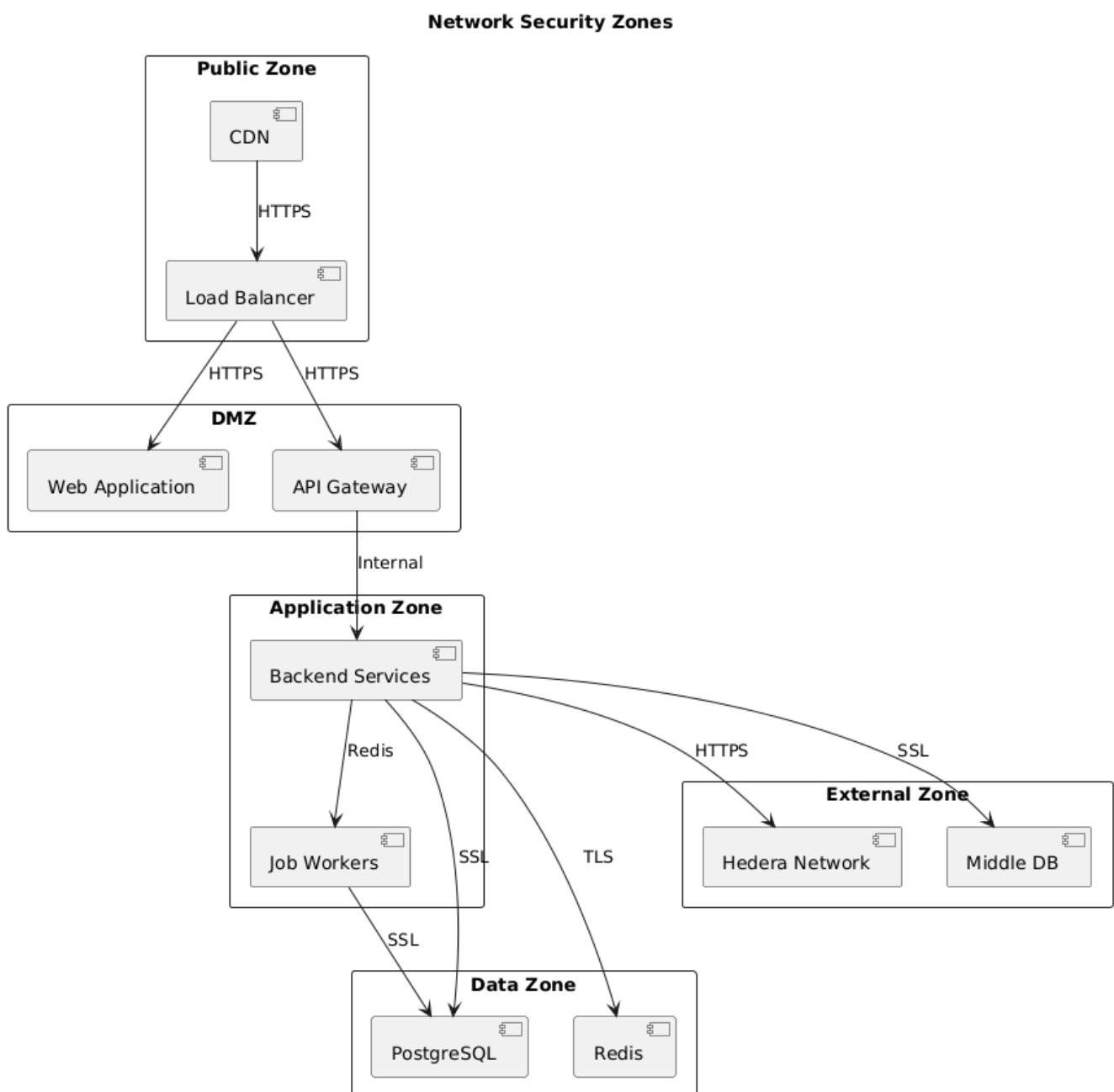
Component	Configuration	Scaling
Web Application	3 pod replicas behind load balancer	HPA: 3-10 pods based on CPU
Backend Service	3 pod replicas with health checks	HPA: 3-15 pods based on requests/sec
Job Workers	2 dedicated worker pods	Manual scaling for batch operations
PostgreSQL	Managed service with read replicas	Vertical scaling + read replicas
Redis	Managed cluster mode	Vertical scaling

Staging Environment

Component	Configuration
Web Application	1 pod replica
Backend Service	2 pod replicas
Job Workers	1 worker pod
PostgreSQL	Single instance (development tier)
Redis	Single instance
Hedera Network	Testnet

2.8.3. Network Architecture

Security Zones



Firewall Rules

Source	Destination	Port	Purpose
Internet	CDN/Load Balancer	443	HTTPS traffic
Load Balancer	Web/API Pods	8080	Internal HTTP
API Pods	PostgreSQL	5432	Database connections
API Pods	Redis	6379	Cache and queue
API Pods	Hedera	443	Token operations
API Pods	Middle DB	1433	Data sync

2.8.4. Branching Strategy

Overview

The branching strategy ensures stability, collaboration, and smooth release cycles aligned with Enda Tamweel's deployment requirements.

Branch Types

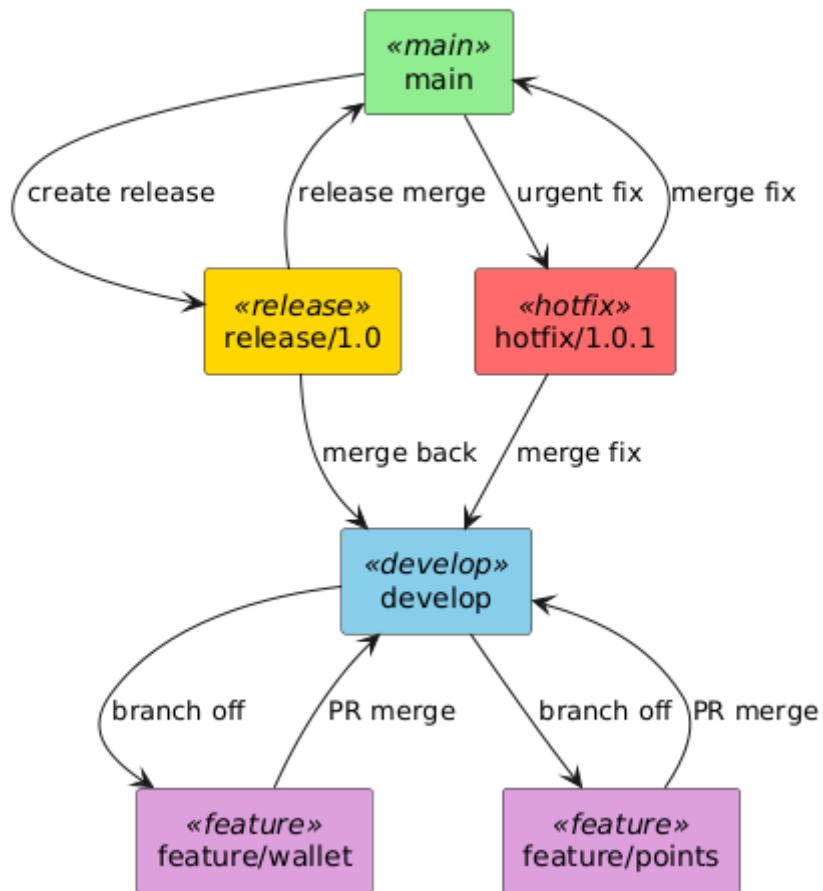
Branch	Purpose	Deployed To
main	Production-ready code	Production environment
develop	Integration branch for features	Staging environment
release/*	Release preparation and stabilization	Pre-production testing
feature/*	New feature development	Developer environments
hotfix/*	Production bug fixes	Fast-track to production

Branch Naming Convention

- feature/TICKET-123-user-registration
- feature/loyalty-points-calculation
- release/1.2.0
- hotfix/1.2.1-token-burn-fix

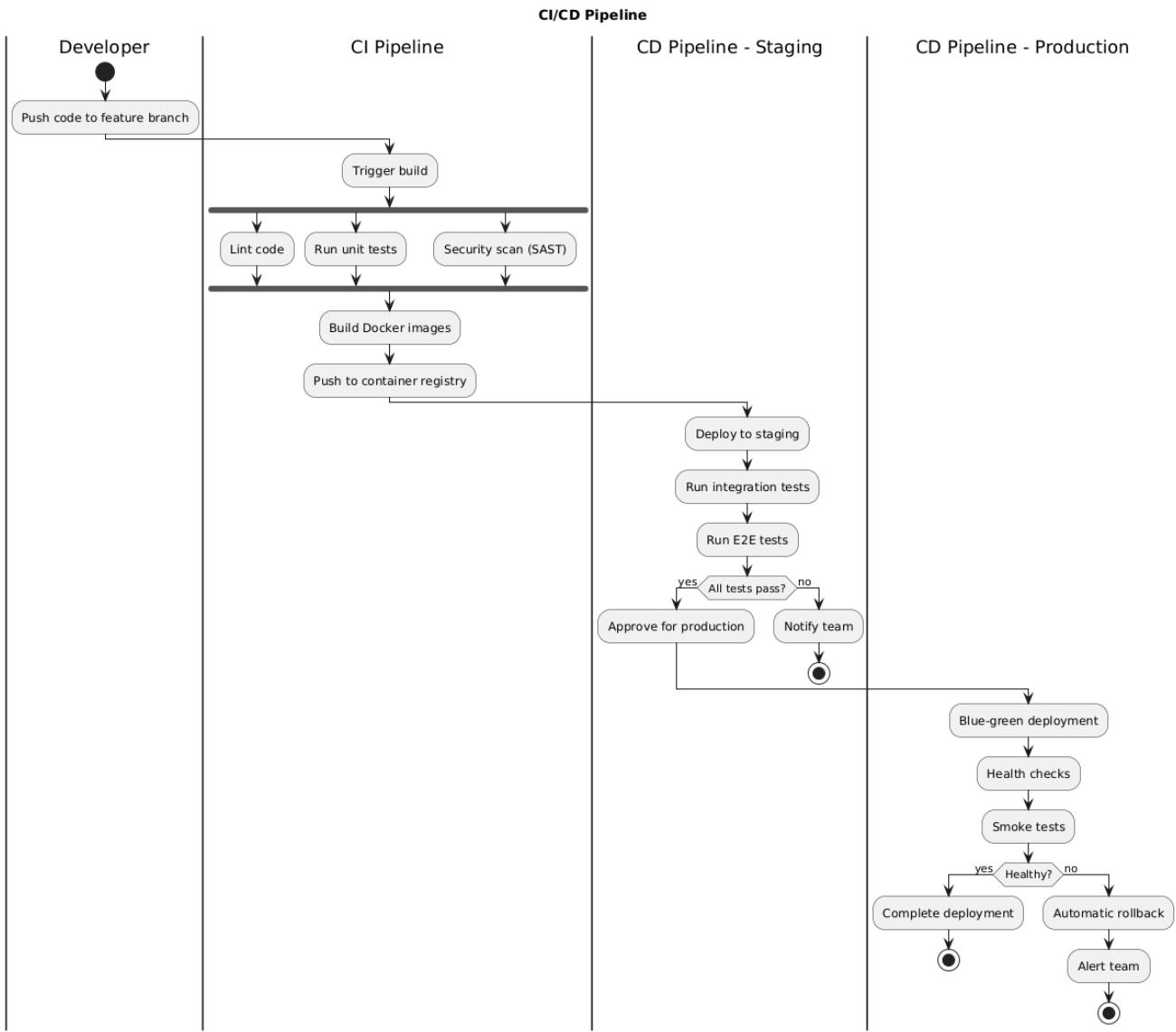
Branch Workflow

Git Branching Workflow



2.8.5. CI/CD Pipeline

Pipeline Overview



Pipeline Stages

Stage	Actions	Success Criteria
Build	Lint, compile, unit tests, build Docker images	All tests pass, image built successfully
Security	SAST scan, dependency vulnerability check	No critical/high vulnerabilities
Deploy Staging	Deploy to staging K8s cluster	Pods healthy, endpoints responding
Integration Tests	API integration tests, Hedera testnet tests	All integration tests pass
E2E Tests	Full user journey tests	All scenarios complete successfully
Deploy Production	Blue-green deployment to production	Zero-downtime deployment complete
Post-Deploy	Smoke tests, monitoring verification	All health checks pass

2.8.6. Secrets Management

Secret Categories

Category	Secrets	Storage
Database	PostgreSQL credentials, connection strings	Kubernetes Secrets / Vault
Authentication	JWT signing keys, refresh token secrets	Vault / KMS
Hedera	Operator account ID, private keys, token IDs	Vault with strict access control
External	Middle DB credentials, API keys	Vault / Sealed Secrets

Key Rotation Policy

Secret Type	Rotation Frequency
JWT Signing Keys	7 days
Database Passwords	60 days
Hedera Operator Keys	Manual (with audit)

Chapter 3. Cross-cutting Concepts

This section describes the overarching concepts and design decisions that apply across multiple components of the Enda Tamweel Loyalty Platform. These cross-cutting concerns ensure consistency and quality throughout the system.

3.1. Overview

Concept	Description
Security	Authentication, authorization, encryption, and key management strategies
Performance	Optimization techniques for batch processing, caching, and API response times
Monitoring & Logging	Observability infrastructure including logs, metrics, traces, and alerting
Data Protection	Privacy controls, data classification, and regulatory compliance measures

3.2. Security Concept

This section describes the security architecture and controls implemented in the Enda Tamweel Loyalty Platform to protect user data, credentials, and token operations.

3.2.1. Authentication Architecture

JWT Token Strategy

The platform implements a dual-token authentication strategy to balance security with user experience:

Token Type	Characteristics	Storage
Access Token	Short-lived (15 minutes), contains user ID, role, username	Frontend memory only (never localStorage/sessionStorage)
Refresh Token	Long-lived (7 days), bound to specific session	HTTP-only, Secure cookie (inaccessible to JavaScript)

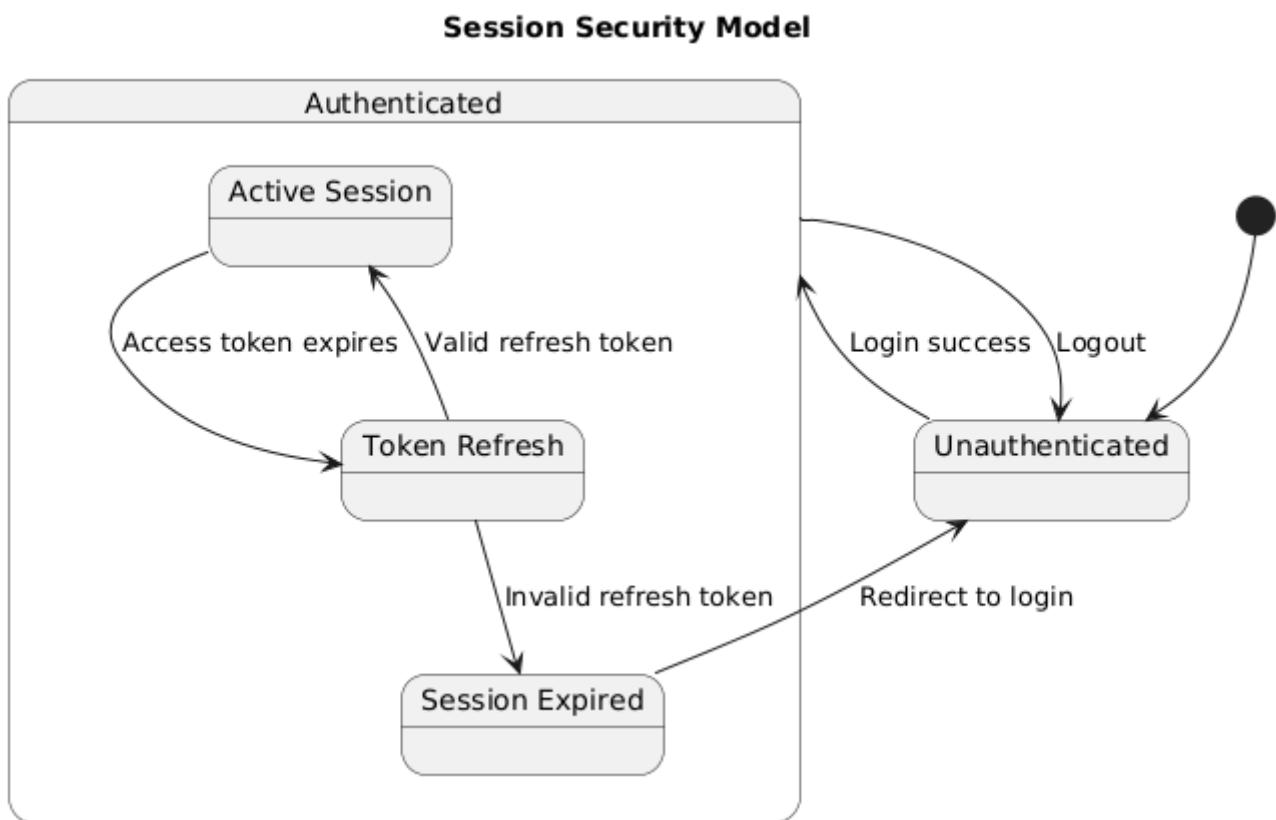
Token Security Measures

- Access Token in Memory:** Stored only in frontend application memory to prevent XSS attacks. Token is lost when page closes, requiring re-authentication or refresh.
- Refresh Token Rotation:** Each refresh request generates a new refresh token pair:
 - Backend validates the existing refresh token
 - Old refresh token is invalidated in database
 - New refresh token and access token issued

4. New refresh token sent as HTTP-only cookie

- **Refresh Token Hashing:** Refresh tokens are hashed before storage in the database. Even if the database is compromised, tokens cannot be used directly.

Session Management



3.2.2. Hedera Wallet Security

Private Key Protection

Client Hedera private keys require special security handling:

Control	Implementation
Encryption at Rest	Private keys encrypted using AES-256-GCM before database storage
Key Derivation	Encryption keys derived with unique salts per user
Access Control	Private keys decrypted only during token operations, never exposed via API
Memory Handling	Keys cleared from memory immediately after use
Backup Security	Database backups encrypted; keys stored separately from encrypted data

Token Operation Authorization

Operation	Authorization
Mint Tokens	Platform admin key only (backend-controlled)

Operation	Authorization
Burn Tokens	Platform admin key + verified redemption approval
View Balance	Authenticated user (own balance) or Admin (any user)
Transfer	Disabled - tokens are non-transferable between users

3.2.3. API Security

Transport Security

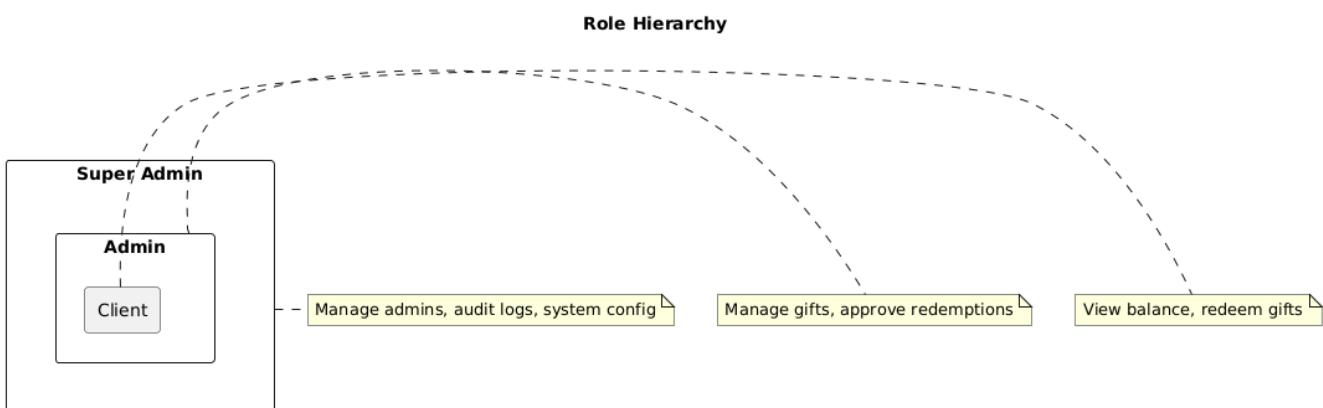
- All external communication encrypted using **TLS 1.3**
- Certificate pinning for mobile applications
- Internal service-to-service communication within Kubernetes uses mTLS

Request Authentication

Endpoint Type	Authentication Method
Public	None (login, registration, public info)
Protected	Bearer token (JWT access token) in Authorization header
Admin	Bearer token + role verification (Admin or Super Admin)
Internal	Service mesh authentication (mTLS)

3.2.4. Role-Based Access Control (RBAC)

Role Hierarchy



Permission Matrix

Feature	Client	Admin	Super Admin
View Own Balance	✓	✓	✓
Request Redemption	✓	✓	✓
View Gift Catalog	✓	✓	✓
Approve Redemptions	□	✓	✓

Feature	Client	Admin	Super Admin
Manage Gift Catalog	□	✓	✓
View All Users	□	✓	✓
Manage Admin Accounts	□	□	✓
View Audit Logs	□	□	✓
System Configuration	□	□	✓

3.2.5. Security Monitoring

Audit Events

All security-relevant events are logged:

- Authentication events (login, logout, failed attempts)
- Token refresh events
- Role changes
- Admin account modifications
- Token mint/burn operations
- Redemption approvals/rejections
- Permission denied attempts

Security Alerts

Automated alerts for:

- Multiple failed login attempts
- Unusual token refresh patterns
- Database access anomalies

3.2.6. Cookie Security Settings

Attribute	Value
HttpOnly	true (prevents JavaScript access)
Secure	true (HTTPS only)
Max-Age	604800 (7 days)

3.3. Performance Optimization

This section describes the performance optimization strategies implemented in the Enda Tamweel Loyalty Platform to ensure responsive user experience and efficient batch processing.

3.3.1. Batch Processing Architecture

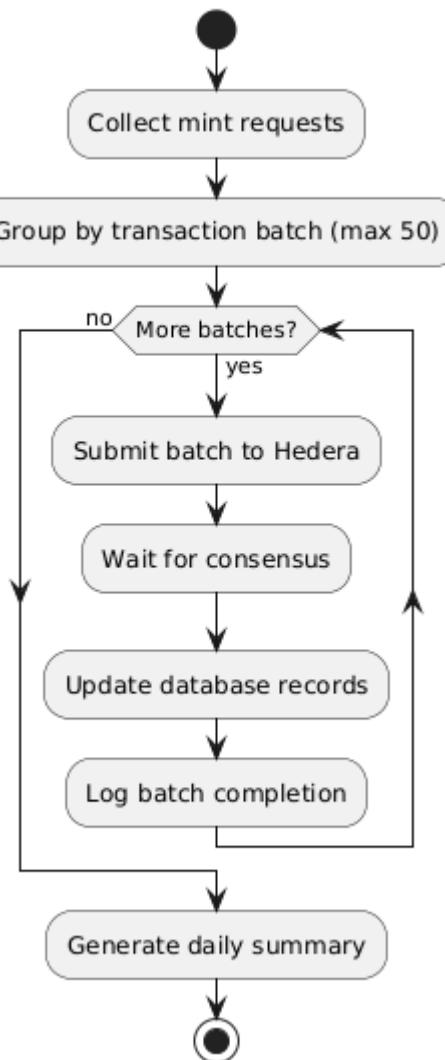
Daily Points Calculation

The daily points calculation processes thousands of client records efficiently:

Strategy	Implementation
Chunked Processing	Client records processed in chunks of 100 to prevent memory overflow
Parallel Calculation	Points calculation runs in parallel worker threads
Database Batching	Bulk INSERT/UPDATE operations instead of individual queries
Progress Tracking	Checkpoint system to resume from failure point

Token Minting Optimization

Batch Minting Strategy



Key optimizations:

- **Batch Size:** Maximum 50 operations per Hedera transaction to balance throughput and fees
- **Rate Limiting:** Controlled submission rate to avoid network throttling

- **Retry Logic:** Exponential backoff for failed transactions (max 3 retries)

3.3.2. Caching Strategy

Cache Layers

Layer	Technology	TTL	Data Cached
Application Cache	In-memory (Java)	Request lifetime	Parsed tokens, config
Distributed Cache	Redis	Variable	Sessions, user data, gift catalog
Database Cache	PostgreSQL	Query plan cache	Frequent queries

Redis Caching Implementation

Cache Key Pattern	TTL	Purpose
<code>user:{id}:profile</code>	30 minutes	User profile data
<code>user:{id}:balance</code>	5 minutes	Cached token balance
<code>gifts:catalog</code>	1 hour	Gift catalog (all users)
<code>session:{id}</code>	7 days	Active session data
<code>rate:{ip}:{endpoint}</code>	1 minute	Rate limiting counters

Cache Invalidation

Event	Invalidation Action
Token mint/burn	Invalidate <code>user:{id}:balance</code>
Profile update	Invalidate <code>user:{id}:profile</code>
Gift catalog change	Invalidate <code>gifts:catalog</code>
Logout	Delete <code>session:{id}</code>

3.3.3. Database Optimization

Indexing Strategy

Table	Index	Purpose
users	<code>idx_users_username</code>	Login lookup
users	<code>idx_users_hedera_account</code>	Hedera account lookup
points_history	<code>idx_points_user_date</code>	Daily points query

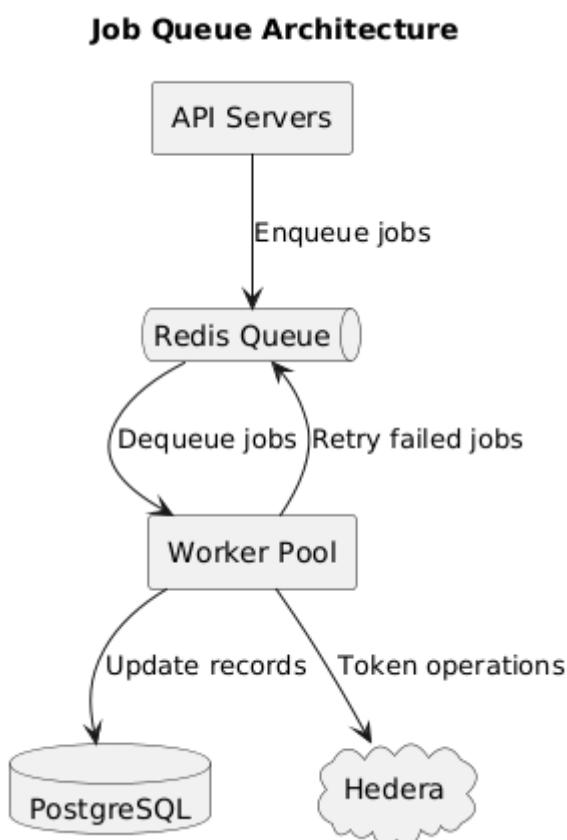
Table	Index	Purpose
redemptions	idx_redemptions_status	Pending redemptions query
audit_logs	idx_audit_timestamp	Time-based audit queries

Query Optimization

- **Pagination:** All list endpoints use cursor-based pagination
- **Projection:** SELECT only required columns, avoid SELECT *
- **Read Replicas:** Read-heavy queries routed to replicas

3.3.4. Asynchronous Processing

Job Queue Architecture



3.3.5. Hedera Network Optimization

Transaction Efficiency

- **Account Consolidation:** Platform uses single operator account for all mint/burn operations
- **Auto Token Association:** Tokens auto-associated during account creation
- **Transaction Batching:** Multiple operations combined where possible
- **Testnet vs Mainnet:** Development uses testnet to minimize costs

3.4. Monitoring and Logging

This section describes the monitoring, logging, and observability architecture for the Enda Tamweel Loyalty Platform.

3.4.1. Logging Architecture

Log Levels and Usage

Level	Usage	Examples
ERROR	System failures requiring immediate attention	Database connection failure, Hedera transaction failure, unhandled exceptions
WARN	Potential issues that don't prevent operation	Retry attempts, degraded performance, cache misses
INFO	Normal operational events	User login, token minting, redemption approval
DEBUG	Detailed information for troubleshooting	Request/response payloads, calculation steps
TRACE	Very detailed debugging information	Function entry/exit, variable values

3.5. Data Protection and Privacy

This section describes the data protection measures and privacy controls implemented in the Enda Tamweel Loyalty Platform to ensure compliance with applicable regulations and protect user data.

3.5.1. Regulatory Framework

Applicable Regulations

The platform is designed to comply with:

Regulation	Applicability
Tunisia Personal Data Protection Law	Primary regulation for Enda Tamweel operations in Tunisia
GDPR Principles	Applied as best practice for data protection
Financial Services Regulations	Microfinance and banking data requirements
Hedera Network Compliance	Public blockchain data considerations

3.5.2. Data Classification

Data Categories

Category	Examples	Sensitivity	Storage
Personal Identifiable Information (PII)	Name, email, phone, national ID	High	Encrypted at rest
Financial Data	Loan details, point balances, transactions	High	Encrypted at rest
Authentication Credentials	Password hashes, refresh tokens	Critical	Hashed + encrypted
Cryptographic Keys	Hedera private keys	Critical	AES-256 encrypted
Public Blockchain Data	Hedera account IDs, transaction IDs	Low	Inherently public

Data Handling by Location

Location	Data Type	Protection
Application Database	User profiles, points history, redemptions	Encryption at rest (AES-256), TLS in transit
Redis Cache	Session data, temporary balances	In-memory, TLS, auto-expiry
Hedera Network	Account IDs, token balances, transaction records	Public by design (no PII stored on-chain)
Log Storage	Audit logs, application logs	Encryption, access control, retention limits

3.5.3. On-Chain Data Considerations

What is Stored On-Chain

Data	On-Chain	Rationale
Hedera Account ID	Yes	Required for token operations; not personally identifiable alone
Token Balance	Yes	Core functionality; linked to account ID only
Transaction Records	Yes	Immutable audit trail; contains only account IDs and amounts
User Name/Email	No	PII never stored on-chain

Data	On-Chain	Rationale
Private Keys	No	Stored encrypted in application database
Redemption Details	No	Stored in application database only

Blockchain Data Privacy

The platform ensures privacy by:

- **Account Pseudonymity:** Hedera account IDs are not linked to user identity on-chain
- **Off-Chain PII:** All personally identifiable information stored in traditional database
- **Link Protection:** The mapping between user ID and Hedera account is protected in the application database
- **Minimal On-Chain Data:** Only essential token operations recorded on Hedera

3.5.4. Encryption Standards

Encryption in Transit

Connection	Protocol
Client to API	TLS 1.3
Service to Database	TLS/SSL
Service to Redis	TLS
Service to Hedera	HTTPS/TLS
Internal Services	mTLS (Kubernetes)

3.5.5. User Rights Management

Supported User Rights

Right	Implementation	Limitations
Right to Access	User can view all their data via profile and history endpoints	Audit logs access restricted to admins
Right to Rectification	Users can update profile information	Historical transaction data immutable
Right to Erasure	Account deactivation	On-chain data cannot be deleted (public ledger)
Right to Access Data	Endpoint provides user data	Token balance viewable on Hedera explorer
Right to Restriction	Account can be suspended by admin	Existing on-chain balance preserved

3.5.6. Data Anonymization

3.5.7. Access Control

Data Access Matrix

Data	User	Admin	Super Admin	System
Own Profile	Read/Write	Read	Read	Read
Own Balance	Read	Read	Read	Read/Write
Own Transactions	Read	Read	Read	Read/Write
Other User Data	None	Read	Read	Read/Write
Hedera Keys	None	None	None	Decrypt for signing
Audit Logs	None	Limited	Full	Write

3.5.8. Data Protection Impact Assessment (DPIA)

Risk Assessment Summary

Risk	Likelihood	Impact	Mitigation
PII Exposure	Low	High	Encryption, access control, monitoring
Key Compromise	Low	Critical	HSM/KMS, encryption, key rotation
On-Chain Privacy	Medium	Low	No PII on-chain, pseudonymous accounts
Unauthorized Access	Low	High	RBAC, MFA for admins, audit logging
Data Breach	Low	High	Encryption, incident response plan

Chapter 4. Architecture Decisions

This section documents the key architecture decisions made during the design of the Enda Tamweel Loyalty Platform.

4.1. ADR 001: Use Hedera Token Service (HTS) for Loyalty Points Tokenization

Status: Proposed

Date: December 2025

Context: Enda Tamweel requires a loyalty points system that provides:

- Transparent and immutable record of point balances
- Ability to mint and burn tokens based on business rules
- Low transaction costs for frequent operations
- Integration with existing banking systems

Alternative approaches considered:

1. **Traditional Database Only:** Store points in PostgreSQL without blockchain
2. **Hedera Token Service (HTS):** Use Hedera's native tokenization service

Decision: We will use **Hedera Token Service (HTS)** for tokenizing loyalty points.

Rationale:

- **Native Tokenization:** HTS provides built-in token functionality without custom smart contracts
- **Low Fees:** Predictable, low-cost transactions (\$0.001 or less per operation)
- **Fast Finality:** 3-5 second consensus time for all transactions
- **Enterprise Grade:** Governed by major enterprises, suitable for financial applications
- **Built-in Controls:** Native support for minting, burning, and admin keys
- **Compliance:** Transaction fees in USD-equivalent, easy for accounting
- **SDK Support:** Official Java SDK integrates well with SpringBoot backend

Consequences:

Positive:

- Transparent, auditable record of all token operations on public ledger
- No smart contract vulnerabilities to manage
- Low operational costs compared to Ethereum
- Fast transaction confirmation for good user experience

Negative:

- Dependency on Hedera network availability
- On-chain data is public (mitigated by not storing PII on-chain)
- Requires HBAR for transaction fees

Chapter 5. Quality Assurance Testing Strategy

5.1. Testing Scope

The testing team will execute validation of the changes that include but not limited to the following activities:

- Integration
- System Security
- Authorization & Authentication

5.1.1. Test Platform

- Website
- Mobile App

5.1.2. Test Types

- End-to-End Testing: Testing entire product from beginning to end to ensure the application flow with expected behaviours.
- Functional Testing: Aligns & validate the system functional requirements / specifications.
- Non-Functional Testing: Load & Performance Testing.

5.1.3. Product

- All

5.2. Testing Levels

This section describes the different levels of testing implemented for the Enda Tamweel Loyalty Platform.

5.2.1. Unit Testing

Scope

Individual functions, methods, and classes in isolation.

Unit Test Examples

Component	Test Cases
Points Calculator	Points calculation rules, edge cases, error handling

Component	Test Cases
JWT Service	Token generation, validation, expiry handling
Wallet Service	Key encryption/decryption, account creation
Redemption Service	Request validation, status transitions

5.2.2. Integration Testing

Scope

Interaction between modules and external dependencies.

Integration Test Scenarios

Scenario	Validations
User Registration Flow	Database record created, Hedera account created, wallet encrypted
Authentication Flow	Login creates session, refresh rotates tokens, logout invalidates
Points Calculation	Middle DB data processed, database updated, tokens minted
Gift Redemption	Request persisted, approval triggers burn, balance updated

External System Integration

System	Test Approach	Environment
PostgreSQL	Testcontainers with schema migration	Isolated container
Redis	Testcontainers	Isolated container
Hedera Network	Hedera Testnet with test accounts	Public testnet
Middle DB	Mock data or staging replica	Mock/Staging

5.2.3. End-to-End (E2E) Testing

Scope

Complete user journeys through the entire system.

E2E Test Scenarios

Client Journey

Test Case	Steps
New Client Onboarding	Register → Verify account created → View initial balance (0)
Check Balance	Login → Navigate to dashboard → Verify balance matches expected
Request Gift Redemption	Login → Browse gifts → Select gift → Submit request → Verify pending status

Test Case	Steps
View Transaction History	Login → Navigate to history → Verify past transactions displayed

Admin Journey

Test Case	Steps
Approve Redemption	Login as Admin → View pending → Approve → Verify tokens burned
Reject Redemption	Login as Admin → View pending → Reject with reason → Verify status
Manage Gift Catalog	Login as Admin → Add gift → Edit gift → Verify updates

Super Admin Journey

Test Case	Steps
Manage Admins	Login as Super Admin → Create admin → Modify permissions → Deactivate
View Audit Logs	Login as Super Admin → Navigate to audit → Filter by date/action

5.2.4. API Contract Testing

Scope

Validate API contracts and backward compatibility.

API Tests

Endpoint	Method	Validations
/auth/login	POST	Request/response schema, error codes
/users/me	GET	Authentication required, response structure
/balance	GET	Correct balance returned, caching behavior
/redemptions	POST	Validation errors, success response

5.2.5. Security Testing

Tools

- **SAST:** SonarQube
- **DAST:** OWASP ZAP

Security Test Areas

Area	Tests
Authentication	Brute force protection, session management, token validation
Authorization	Role enforcement, privilege escalation attempts
Input Validation	SQL injection, XSS, command injection
API Security	Rate limiting, CORS, security headers
Data Protection	Encryption validation, key management

5.2.6. Test Environment Strategy

Environment	Purpose	Data	Hedera Network
Local	Developer testing	Mock/seed data	Testnet or Mock
CI/CD	Automated tests	Generated test data	Testnet
Staging	Integration & E2E	Anonymized production	Testnet
Pre-Production	Final validation	Production replica	Testnet

5.3. Testing Strategy

Section	Details
1. Test Strategy	1.1 Automation / Manual Test Strategy 1.2 Test Schedule 1.3 Resource Planning
2. Test Development	2.1 Test Plans 2.2 Test Scripts 2.3 Test Data
3. Test Execution	3.1 Defects 3.2 Test Reports 3.3 Test Metrics (Traceability Matrix)
4. Defect Management	4.1 Bug Tracking 4.2 Bug Fixing 4.3 Bug Verification
5. Delivery	5.1 Installation Testing Environment 5.2 Requirements Verification

Chapter 6. Risk & Technical Debt

6.1. Risks

The following risks represent potential future uncertainties that may impact the Enda Tamweel Loyalty Platform if not addressed:

ID	Severity	Description	Remediation	Status
R1	High	Hedera network outage or degradation could prevent token operations (minting, burning, balance queries)	Implement circuit breaker pattern; queue failed operations for retry; maintain cached balances in database; monitor Hedera network status	Monitoring in place
R2	High	Private key compromise could allow unauthorized token operations	Keys encrypted with AES-256 and stored in KMS; strict access controls; regular security audits; key rotation procedures	Mitigated
R3	Medium	Middle DB integration failure could halt daily points calculation	Implement retry logic; manual trigger capability; alerting for sync failures; fallback to previous day's data if critical	Monitoring in place
R4	Medium	Rapid user growth exceeds batch processing capacity	Horizontal scaling of worker pods; chunked processing; performance monitoring; capacity planning reviews	Planned
R5	Medium	Database discrepancy between application DB and on-chain token balances	Daily reconciliation job; automated alerts for discrepancies; manual review process; audit logging	Implemented
R6	Low	Users lose access to accounts and cannot recover	Standard password reset flow; admin-assisted account recovery; no user-held keys to lose (custodial model)	Mitigated by design
R7	Medium	HBAR price volatility affects operational costs	Budget buffer for fee fluctuations; batch operations to minimize transactions	Monitoring in place
R8	High	Data breach exposing user personal information or encrypted keys	Encryption at rest and in transit; WAF and DDoS protection; incident response plan	Security measures active

ID	Severity	Description	Remediation	Status
R9	Medium	Regulatory changes affecting blockchain token operations in Tunisia	Monitor regulatory landscape; design for flexibility; maintain compliance documentation; legal review of operations	Under monitoring
R10	Low	Third-party dependency vulnerabilities (npm packages, SDKs)	Automated vulnerability scanning (Snyk); regular dependency updates; security-focused code reviews	CI/CD integrated

6.1.1. Risk Matrix

	Low Impact	Medium Impact	High Impact
High Likelihood		R4, R7	R1, R8
Medium Likelihood	R10	R3, R5, R9	R2
Low Likelihood	R6		

6.1.2. Risk Monitoring

Automated Monitoring

- Hedera network status integration
- Database reconciliation alerts
- Security vulnerability scanning

6.2. Technical Debt

The following technical debt items represent known deficiencies in the current system implementation. They are acknowledged and planned for future resolution:

ID	Severity	Description	Remediation
TD1	High	Hedera operator credentials stored in environment variables rather than secure vault	Migrate to HashiCorp Vault or cloud KMS for all sensitive credentials
TD2	Medium	Limited automated test coverage for Hedera integration layer	Add comprehensive integration tests using Hedera Testnet; mock SDK for unit tests
TD3	Medium	Points calculation rules	Implement rule engine with database-driven configuration; add admin UI for rule management

ID	Severity	Description	Remediation
TD4	Low	Batch processing does not support partial failure recovery from exact failure point	Implement fine-grained checkpointing; store progress per client; resume from exact failure point
TD5	Medium	No rate limiting on internal service-to-service communication	Implement service mesh with rate limiting; add circuit breakers between services
TD6	Low	Audit log query performance degrades with large datasets	Implement log partitioning; add time-based indexes; consider moving to time-series database
TD7	Medium	Mobile app stores JWT access token in memory	Refactor mobile auth to use memory-only storage with background refresh
TD8	Low	API documentation not automatically generated from code annotations	Integrate Swagger/OpenAPI generation from SpringBoot decorators; publish to developer portal
TD9	Medium	No automated backup verification for encrypted private keys	Implement automated backup restore testing; verify key decryption from backups monthly
TD10	Low	Frontend components not fully accessible (WCAG compliance)	Conduct accessibility audit; implement ARIA labels; keyboard navigation support

Chapter 7. Features Traceability Matrix (RTM)

This matrix traces platform features to their requirements, quality attributes, architecture decisions, and identified risks.

ID	Feature	Requirements	Quality Attributes	Arch. Decisions	Risks/Tech Debt
F1	User Authentication: Secure login with JWT tokens and refresh token rotation, protecting user sessions with HTTP-only cookies and in-memory access tokens.	R7 - JWT Auth	Q1 - Security	Auth Strategy	TD7 - Mobile Token Storage
F2	User Registration: New client onboarding with automatic Hedera wallet creation and secure key storage.	R1 - Wallet Creation	Q1 - Security, Q6 - Maintainability	Custodial Wallet	R2 - Key Compromise
F3	Daily Points Calculation: Automated daily extraction from Middle DB and rule-based points calculation.	R2 - Daily Extraction, R3 - Points Engine	Q2 - Reliability, Q4 - Scalability	Batch Processing	R3 - Middle DB Integration, TD3 - Hardcoded Rules
F4	Token Minting: Automatic minting of HTS loyalty tokens based on calculated points.	R4 - Auto Minting, IR2 - HTS Integration	Q2 - Reliability, Q7 - Auditability	ADR-001 HTS	R1 - Hedera Outage, R7 - HBAR Costs
F5	Gift Redemption: Client gift requests with admin approval workflow and token burning.	R5 - Redemption Workflow	Q7 - Auditability, Q8 - Data Integrity	ADR-001 HTS	R5 - Balance Discrepancy
F6	Admin Management: Super Admin panel for Admin account lifecycle management.	R6 - Super Admin Panel	Q1 - Security, Q7 - Auditability	Auth Strategy	N/A

ID	Feature	Requirements	Quality Attributes	Arch. Decisions	Risks/Tech Debt
F7	Balance Reconciliation: Regular comparison of database and on-chain token balances.	R8 - Reconciliation	Q8 - Data Integrity	ADR-001 HTS	R5 - Balance Discrepancy
F8	Transaction History: Storage and retrieval of historical point calculations and redemption logs.	R9 - History Storage	Q7 - Auditability	ADR-002 SpringBoot	TD6 - Audit Log Performance
F9	Web Application: React-based web interface for clients, admins, and super admins.	R10 - Web/Mobile Apps	Q3 - Performance, Q5 - Availability	ADR-002 SpringBoot	TD10 - Accessibility
F10	Mobile Application: React Native mobile app for iOS and Android.	R10 - Web/Mobile Apps	Q3 - Performance	ADR-003 Auth Strategy	TD7 - Mobile Token Storage