Nadia Rodriguez

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Education

Web & Computer Programming Certificate   Feb. 2024
Brigham Young University–Idaho   Rexburg, Idaho, U.S.A.

- Learn and apply new technology and techniques
- Use Python, HTML/CSS , C# and JavaScript
- Convert software requirement into code
- Apply strong design and problem-solving skills
- Understand principles of programming and design
- Strong communication and interpersonal skills

Agile Manual test with tools Course   Apr. 2023
Technological University Argentina   Villa Maria, Cordoba, Arg

- Fundamentals regarding evaluation of software quality

Introduction of procedures regarding implementation of usability, accessibility, security, performance, and portability tests.

Pathway Connect Certificate   Feb. 2023
BYU–Pathway Worldwide   U.S.A.

- English language speaking & writing
- Online teamwork & collaboration
- Leadership & time management
- Decision making & problem solving
- Mathematical reasoning
- Effective communication

Experience

Costumer Service   Mar. 2014 – Dec. 2021
School supplies store   Villa Maria, Cordoba, Arg

- Experienced in Customer Support and sales of products, photocopies, printing, among others.
- Conflict resolution
- Ordered of supplies, attention, and payment to suppliers.
- Kept cash management, accounting for daily income. In addition, replenishment, and stock control.

Receptionist   May. 2022 – Present
Hotel Babel   City, State, Country

- Rendered customer service, receiving calls and messages, reservations.
- Cash management
- Problem resolution

Skills

- Teamwork and collaboration
- Attention to detail
- Proactive, flexible, organizational
- Agile process understanding, Jira knowledge
- Good interpersonal relationship