Appendix

Appendix 1 - Interview with client on final solution and feedback for Criteria E: Evaluation

Me: What was your experience using the solution?

Client: It met the specifications discussed at the start of the process and I appreciated the user-friendliness of the system. Once I entered students into the system it was really easy for me to add new topics to classes and get updated grade averages. Much quicker than my grading book.

Me: Were there any problems you had with the solution?

Client: Not at all, I liked that the application was split into multiple menus. It made it easy to navigate the system without any documentation or help.

Me: What would you like me to expand on further improve on in the solution for future development?

Client: I realized upon using the solution that it would be handy to be able to set reminders about when to take in grades from my students. Maybe a reminder system? I also think that while the system currently only computes mean as an average, it would be helpful if it could also compute for the median and mode. The system could also be made to have Graphical User Interface (GUI) so that it looks better and is even more user-friendly than it already is. I also like using excel so it would be useful if the application could save a Comma Separated Value (CSV) file of all the grades I want to use. I could then open the CSV file in excel and perform my own calculations as I wish.