



## TELECOMMUNICATION NUMBERING PLAN FOR KENYA

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# 1 NUMBERING PLAN FOR KENYA

## 1.1 PRESENTATION OF ITU-T E.164 NUMBERS IN THE NATIONAL NUMBERING PLAN

### Presentation of the national ITU-T E.164 numbering plan for Country Code 254-Kenya

- a) Overview:  
The minimum number length (excluding the country code) is seven (7) digits.  
The maximum number length (excluding the country code) is nine (9) digits.
- b) Detail of numbering plan

(1)	(2)		(3)	(4)
NDC (national destination code) or leading digits of N(S)N (national (significant) number)	N(S)N number length		Usage of E.164 number	Additional information
	Maximum length	Minimum length		
100 to 106 (NDC)	Nine (9)	Nine (9)	Non Geographical number for mobile telephony services	Mobile Telephony Services assigned to Airtel Networks Kenya Ltd
110 to 115 (NDC)	Nine (9)	Nine (9)	Non Geographical number for mobile telephony services	Mobile Telephony Services assigned to Safaricom PLC
120(NDC)	Nine (9)	Nine (9)	Non Geographical number for mobile telephony services	Mobile Telephony Services assigned to Jambo Telcoms Ltd
124(NDC)	Nine (9)	Nine (9)	Non Geographical number for mobile telephony services	Mobile Telephony Services assigned to Infura Ltd
126(NDC)	Nine (9)	Nine (9)	Non Geographical number for mobile telephony services	Mobile Telephony Services assigned to Hidiga Investments Ltd
128 (NDC)	Nine (9)	Nine (9)	Non Geographical number for mobile telephony services	Mobile Telephony Services assigned to Webtribe Ltd
20 (NDC)	Eight (8)	Nine (9)	Geographical number for fixed telephony services	Area Code for Nairobi
3000(NDC)	Twelve (12)	Twelve (12)	Machine-to-Machine (M2M) Communications	Machine-to-Machine (M2M) Communications



(1)	(2)		(3)	(4)
NDC (national destination code) or leading digits of N(S)N (national (significant) number)	N(S)N number length		Usage of E.164 number	Additional information
	Maximum length	Minimum length		
			Services	Services Assigned to Safaricom PLC
40 (NDC)	Eight (8)	Nine (9)	Geographical number for fixed telephony services	Area Code for Kwale
41 (NDC)	Nine (9)	Nine (9)	Geographical number for fixed telephony services	Area Code for Mombasa
42 (NDC)	Seven (7)	Nine (9)	Geographical number for fixed telephony services	Area Code for Malindi, Lamu and Garsen
43 (NDC)	Nine (9)	Nine (9)	Geographical number for fixed telephony services	Area Code for Kwale
44 (NDC)	Seven (7)	Nine (9)	Geographical number for fixed telephony services	Area Code for Machakos, Makeni and Kitui
45 (NDC)	Seven (7)	Nine (9)	Geographical number for fixed telephony services	Area Code for Athi-River, Kajiado and Loitokitok
46 (NDC)	Nine (9)	Nine (9)	Geographical number for fixed telephony services	Area Code for Garissa, Wajir and Mandera
50 (NDC)	Nine (9)	Nine (9)	Geographical number for fixed telephony services	Area Code for Naivasha, Gilgil and Narok of Nakuru region
51 (NDC)	Eight (8)	Nine (9)	Geographical number for fixed telephony services	Area Code for Nakuru, Njoro, Molo areas of Nakuru
52(NDC)	Seven (7)	Nine (9)	Geographical number for fixed telephony services	Area Code for Kericho and Bomet
53(NDC)	Seven (7)	Nine (9)	Geographical number for fixed telephony services	Area Code for Eldoret, Turbo, Kapsabet, Iten and Kabarnet
54 (NDC)	Seven (7)	Nine (9)	Geographical number for fixed telephony services	Area Code for Kitale, Moisi Bridge, Kapenguria and Lodwar
55 (NDC)	Seven (7)	Nine (9)	Geographical number for	Area Code for Bungoma



(1)	(2)		(3)	(4)
NDC (national destination code) or leading digits of N(S)N (national (significant) number)	N(S)N number length		Usage of E.164 number	Additional information
	Maximum length	Minimum length		
			fixed telephony services	and Busia
56 (NDC)	Seven (7)	Nine (9)	Geographical number for fixed telephony services	Area Code for Kakamega, and Vihiga regions
57 (NDC)	Seven (7)	Nine (9)	Geographical number for fixed telephony services	Area Code for Kisumu, and Siaya regions
58 (NDC)	Nine (9)	Nine (9)	Geographical number for fixed telephony services	Area Code for Kisii, Kilgoris, Oyugis and Nyamira
59 (NDC)	Seven (7)	Nine (9)	Geographical number for fixed telephony services	Area Code for Homabay and Migori
60 (NDC)	Seven (7)	Nine (9)	Geographical number for fixed telephony services	Area Code for Muranga and Kirinyaga
61 (NDC)	Seven (7)	Nine (9)	Geographical number for fixed telephony services	Area Code for Nyeri
62 (NDC)	Nine (9)	Nine (9)	Geographical number for fixed telephony services	Area Code for Nanyuki
64 (NDC)	Seven	Nine (9)	Geographical number for fixed telephony services	Area Code for Meru, Maua and Chuka
66 (NDC)	Eight (8)	Nine (9)	Geographical number for fixed telephony services	Area Code for Thika and Ruiru
67 (NDC)	Seven (7)	Nine (9)	Geographical number for fixed telephony services	Area Code for Kiambu and Kikuyu towns
68 (NDC)	Nine (9)	Nine (9)	Geographical number for fixed telephony services	Area Code for Embu
69 (NDC)	Seven (7)	Nine (9)	Geographical number for fixed telephony services	Area Code for Marsabit and Moyale
700 to 709 (NDC) 710 to 719 (NDC) 720 to 729 (NDC)	Nine (9)	Nine (9)	Non Geographical number for mobile telephony services	Mobile Telephony Services assigned to Safaricom PLC
730 to 739 (NDC)	Nine (9)	Nine (9)	Non Geographical	Mobile Telephony



(1)	(2)		(3)	(4)
NDC (national destination code) or leading digits of N(S)N (national (significant) number)	N(S)N number length		Usage of E.164 number	Additional information
	Maximum length	Minimum length		
			number for mobile telephony services	Services assigned to Airtel Networks Kenya Ltd
740 to 743	Nine (9)	Nine (9)	Non Geographical number for mobile telephony services	Mobile Telephony Services assigned to Safaricom PLC
744 (NDC)	Nine (9)	Nine (9)	Non Geographical number for mobile telephony services	Mobile Telephony Services assigned to Homelands Media Ltd
745 to 746 (NDC)	Nine (9)	Nine (9)	Non Geographical number for mobile telephony services	Mobile Telephony Services assigned to Safaricom PLC
747 (NDC)	Nine (9)	Nine (9)	Non Geographical number for mobile telephony services	Mobile Telephony Services assigned to Jamii Telecoms Ltd
748 (NDC)	Nine (9)	Nine (9)	Non Geographical number for mobile telephony services	Mobile Telephony Services assigned to Safaricom PLC
749 (NDC)	Nine (9)	Nine (9)	Non Geographical number for mobile telephony services	Mobile Telephony Services assigned [Not assigned]
750 to 756 (NDC)	Nine (9)	Nine (9)	Non Geographical number for mobile telephony services	Mobile Telephony Services assigned to Airtel Networks Kenya Ltd
757 to 759(NDC)	Nine (9)	Nine (9)	Non Geographical number for mobile telephony services	Mobile Telephony Services assigned to Safaricom Ltd
760 (NDC)	Nine (9)	Nine (9)	Non Geographical number for mobile telephony services	Mobile Telephony Services assigned to Mobile Pay Ltd
761(NDC)	Nine (9)	Nine (9)	Non Geographical number for mobile telephony services	Mobile Telephony Services assigned to Eferio Kenya Ltd



(1)	(2)		(3)	(4)
NDC (national destination code) or leading digits of N(S)N (national (significant) number)	N(S)N number length		Usage of E.164 number	Additional information
	Maximum length	Minimum length		
762 (NDC)	Nine (9)	Nine (9)	Non Geographical number for mobile telephony services	Mobile Telephony Services assigned to Airtel Networks Kenya Ltd
763 to 766 (NDC)	Nine (9)	Nine (9)	Non Geographical number for mobile telephony services	Mobile Telephony Services assigned to Finserve Africa Ltd
767 (NDC)	Nine (9)	Nine (9)	Non Geographical number for mobile telephony services	Mobile Telephony Services assigned to Airtel Networks Kenya Ltd
768 to 769 (NDC)	Nine (9)	Nine (9)	Non Geographical number for mobile telephony services	Mobile Telephony Services assigned to Safaricom PLC
770 to 779 (NDC)	Nine (9)	Nine (9)	Non Geographical number for mobile telephony services	Mobile Telephony Services assigned to Telkom Kenya Ltd
780 to 789 (NDC)	Nine (9)	Nine (9)	Non Geographical number for mobile telephony services	Mobile Telephony Services assigned to Airtel Networks Kenya Ltd
790 to 799 (NDC)	Nine (9)	Nine (9)	Non Geographical number for mobile telephony services	Mobile Telephony Services assigned to Safaricom PLC

## 1.2 GEOGRAPHICAL AREA CODES FOR FIXED TELEPHONY SERVICES

NDC/Area Code	Geographical Region
20	Nairobi City
40	Kwale, Ukunda, Msambweni, Lungalunga areas of the Coastal region
41	Mombasa, Mariakani and Kilifi area of the Coastal region
42	Malindi, Lamu and Garsen areas of the Coastal region
43	Voi, Taveta, Wundanyi and Mwatate towns
44	Machakos, Makueni, Kitui and Mwingi
45	Ngong, Kajiado, Loitokitok and Athi River
46	Garissa, Hola, Wajir and Mandera



NDC/Area Code	Geographical Region
50	Naivasha, Gilgil and Narok
51	Nakuru, Njoro, Molo areas
52	Kericho and Bomet
53	Eldoret, Turbo, Kapsabet, Iten and Kabarnet
54	Kitale, Moisi Bridge, Kapenguria and Lodwar
55	Bungoma and Busia
56	Kakamega, Butere, Mbale and Mumias
57	Kisumu, Maseno and Siaya
58	Kisii, Kilgoris, Oyugis and Nyamira
59	Homabay and Migori
60	Muranga and Kirinyaga
61	Nyeri and Karatina areas
62	Nanyuki
63	Reserved for future use
64	Meru, Maua and Chuka
66	Thika and Ruiru
67	Kiambu and Kikuyu towns
68	Embu
69	Marsabit and Moyale

### 1.3 THE OVERALL OPEN NUMBERING PLAN (For ITU-T E.164 & Non E.164 Numbers)

Initial Digits	Services
0	National Dialling Access
000	International Dialling Access
004	East Africa Regional Access Code for Rwanda
005	East Africa Regional Access Code for Kenya
006	East Africa Regional Access Code for Uganda
007	East Africa Regional Access Code for Tanzania
01	Reserved for future growth
020	Geographical NDC for Nairobi Fixed Telephony Services and nomadic services
021 to 029	Reserved for future growth
030	NDC for Machine to Machine (M2M) Communications
031 to 039	Reserved for future growth of Machine to Machine (M2M) Communication services
040 to 045	Geographical NDC for Fixed Telephony Services
047 to 049	Reserved for future growth
050 to 059	Geographical NDC for Fixed Telephony Services
060 to 069	Geographical NDC for Fixed Telephony Services
07	Mobile Telephony or "Find me anywhere" Services
08	Toll Free, Customer Services or Special Services (e.g. 0800)
09	Premium Rate or Specially-Tariffed Services (e.g. 0900)





Initial Digits	Services
1	Emergency Service 112, Short Codes for Customer, Premium Rate Services, Carrier Selection/Pre-selection and other helplines
2 to 8	7-digit Geographical Subscriber Numbers and Short Codes for SMS based Premium Rate Services
9	Emergency 999 and Short Codes for Premium Rate and Customer Services

#### 1.4 NATIONAL EMERGENCY NUMBERS FOR KENYA

Number	Service	Service Provider
999 and 112	National Emergency Number	Kenya Police

#### 1.5 DIALLING PREFIXES AND EAST AFRICA REGIONAL ACCESS CODES (RAC)

RAC	Dialling Format	Country
003 (In Reserve)	003 N(S)N	East African Regional Access to Burundi
004	004 N(S)N	East African Regional Access to Rwanda
005	005 N(S)N	East African Regional Access to Kenya
006	006 N(S)N	East African Regional Access to Uganda
007	007 N(S)N	East African Regional Access to Tanzania
000	000 N(S)N	International Access Code for Outside East Africa
0	0 N(S)N	National Dialling Prefix

Where N (S) N is the National Significant Number of an EAC member country.

## 2 DETAILS OF THE ASSIGNED ITU-T E.164 GEOGRAPHICAL NUMBERS

### 2.1 NAIROBI

National Destination Code (NDC)	Current Number Series	National Significant Number (N (S) N)	Entity Assigned	Service Area	In-Service Status
20	20x xxxx	9	Telkom Kenya	Nairobi Fixed Wireless	In-Service
20	21x xxxx 22x xxxx	9	Telkom Kenya	Nairobi Central	In-Service
20	23x xxxx	9	Telkom Kenya	Nairobi Fixed Wireless	In-Service
20	24x xxxx	9	Telkom Kenya	Nairobi Central	In-Service
20	25x xxxx	9	Telkom Kenya	Nairobi Wireless	In-Service
20	26x xxxx	9	Telkom Kenya	Nairobi Central	In-Service
20	270 xxxx	9	Telkom Kenya	Milimani	In-Service



National Destination Code (NDC)	Current Number Series	National Significant Number (N (S) N)	Entity Assigned	Service Area	In-Service Status
	271 xxxx 272 xxxx 273 xxxx 28x xxxx				
20	29x xxxx	9	Telkom Kenya	Nairobi Central	In-Service
20	30x xxxx	9	Airtel Networks	Nairobi Central	Not yet in-service
20	310 xxxx	9	Jamii Telecoms	Nairobi	Not yet in-service
20	32x xxxx	9	Telkom Kenya	Nairobi Central	In-Service
20	331 xxxx 334 xxxx	9	Telkom Kenya	Nairobi Central	In-Service
20	34x xxxx	9	Geonet Communications	Nairobi	In-Service
20	35x xxxx	9	Telkom Kenya	Nairobi Fixed Wireless	In-Service
20	36x xxxx 374 xxxx 375 xxxx	9	Telkom Kenya	Parklands	In-Service
20	386 xxxx 387 xxxx	9	Telkom Kenya	Jamhuri Park	In-Service
20	388 xxxx	9	Telkom Kenya	Karen Nairobi	In-Service
20	389 xxxx	9	Telkom Kenya	Jamhuri Park	In-Service
20	39x xxxx	9	Telkom Kenya	Jamhuri Park	In-Service
20	40x xxxx 418 xxxx	9	Telkom Kenya	Kabete	In-Service
20	42x xxxx 434 xxxx 440 xxxx 443 xxxx 444 xxxx 445 xxxx	9	Telkom Kenya	Westlands	In-Service
20	45x xxxx	9	Geonet Communications	Nairobi	In-Service
20	460 xxxx	9	Telkom Kenya	Nairobi	In-Service
20	465 xxxx	9	iWayAfrica Kenya	Nairobi	In-Service
20	476 xxxx 477 xxxx 478 xxxx 479 xxxx	9	Icon Wireless	Nairobi	In-Service
20	48x xxxx	9	Telkom Kenya	Nairobi	In-Service



National Destination Code (NDC)	Current Number Series	National Significant Number (N (S) N)	Entity Assigned	Service Area	In-Service Status
20	500 xxxx 501 xxxx 502 xxxx 503 xxxx	9	Liquid Telecoms	Nairobi	In-Service
20	51x xxxx	9	Safaricom PLC	Nairobi	Not In-Service
20	52x xxxx	9	Wananchi Group	Nairobi	In-Service
20	56x xxxx	9	Elige Communications	Nairobi	VoIP Services
20	57x xxxx	9	Elige Communications	Nairobi	VoIP Services
20	58x xxxx	9	Elige Communications	Nairobi	VoIP Services
20	59x xxxx	9	Elige Communications	Nairobi	VoIP Services
20	600 xxxx 601 xxxx	9	Telkom Kenya	Nairobi West	In-Service
20	683 xxxx 684 xxxx 685 xxxx	9	Telkom Kenya	Embakasi	In-Service
20	611 1xxx	9	Valley Point Telecoms	Nairobi	In-Service
20	612 00xx 612 01xx 612 02xx 612 03xx 612 04xx	9	Communication Solution	Nairobi	Not In-Service
20	618 00xx 618 01xx 618 02xx 618 03xx 618 04xx	9	MTN Business	Nairobi	Not In-Service
20	619 0xxx	9	iWayAfrica Kenya	Nairobi	In-Service
20	64x xxxx	9	Telkom Kenya	Jomo Kenyatta International Airport	In-Service
20	653 xxxx	9	Telkom Kenya	Nairobi South	In-Service
20	655 xxxx	9	Telkom Kenya	Nairobi South	In-Service
20	66x xxxx 675 xxxx	9	Telkom Kenya	Eastleigh area	In-Service



National Destination Code (NDC)	Current Number Series	National Significant Number (N (S) N)	Entity Assigned	Service Area	In-Service Status
	676 xxxx 677 xxxx 678 xxxx 679 xxxx				
20	682 xxxx	9	Telkom Kenya	Embakasi	In-Service
20	69x xxxx	9	Telkom Kenya	Nairobi South	In-Service
20	712 xxxx 72x xxxx	9	Telkom Kenya	Gigiri	In-Service
20	73x xxxx	9	Geonet Communications	Nairobi	In-Service
20	740 xxxx 741 xxxx 742 xxxx 743 xxxx	9	Geonet Communications	Nairobi	In-Service
20	744 xxxx	9	Homeland Media Group	Nairobi	Not In-Service
20	745 xxxx 746 xxxx 747 xxxx 748 xxxx 749 xxxx	9	Geonet Communications	Nairobi	In-Service
20	752 xxxx	9	DR Wireless	Nairobi	Not In-Service
20	753 xxxx	9	LYLE Kenya	Nairobi	Not In-Service
20	754 xxxx	9	Enterprise Data Freedom	Nairobi	Not In-Service
20	755 0xxx	9	Vision Networks	Nairobi	Not In-Service
20	756 xxxx	9	Geonet Communications	Nairobi	In-Service
20	757 0xxx	9	Teleken Ltd	Nairobi	Not In-Service
20	758 0xxx	9	Vodacom Kenya	Nairobi	Not In-Service
20	759 xxxx	9	Geonet Communications	Nairobi	In-Service
20	760 xxxx	9	MTN Business	Nairobi	In-Service
20	762 xxxx	9	Telkom Kenya	United Nations	In-Service
20	764 xxxx	9	Wananchi Telecom Ltd	Nairobi	In-Service
20	765 xxxx	9	SimbaNet Com Ltd	Nairobi	In-Service



National Destination Code (NDC)	Current Number Series	National Significant Number (N (S) N)	Entity Assigned	Service Area	In-Service Status
20	766 xxxx	7	Spectrum Wireless	Nairobi	Not In-Service
20	768 xxxx	9	WiAfrica Kenya Ltd	Nairobi	In-Service
20	773 xxxx 774 xxxx 775 xxxx 776 xxxx 777 xxxx	9	Access Kenya	Nairobi	In-Service
20	778 xxxx 779 xxxx 78x xxxx	9	Telkom Kenya	Kariobangi	In-Service
20	80x xxxx	9	Telkom Kenya	Nairobi Fixed Wireless	In-Service
20	81x xxxx	9	Telkom Kenya	Nairobi Fixed Wireless	In-Service
20	833 xxxx	9	Telkom Kenya	Uthiru, Nairobi	In-Service
20	840 xxxx	9	Telkom Kenya	Nairobi	Not In-Service
20	850 xxxx	9	Telkom Kenya	Ruaraka	In-Service
20	851 xxxx 852 xxxx	9	Telkom Kenya	Karura	In-Service
20	853 xxxx 854 xxxx 855 xxxx 856 xxxx 86x xxxx	9	Telkom Kenya	Ruaraka	In-Service
20	870 xxxx 871 xxxx 872 xxxx 873 xxxx	9	Telkom Kenya	Kahawa	In-Service
20	877 xxxx	9	Airtouch	Nairobi	In-Service
20	878 xxxx	9	Iristel Kenya Limited	Nairobi	Not in service
20	889 xxxx	9	Telkom Kenya	Langata	In-Service



## 2.2 KWALE

National Destination Code (NDC)	Current Number Series	National Significant Number (N (S) N)	Entity Assigned	Service Area	In-Service Status
40	210 4xxx	9	Telkom Kenya	Kwale	In-Service
40	320 xxxx	9	Telkom Kenya	Diani	In-Service

## 2.3 MOMBASA, MARIAKANI AND KILIFI

National Destination Code (NDC)	Current Number Series	National Significant Number (N (S) N)	Entity Assigned	Service Area	In-Service Status
41	20x xxxx 222 xxxx 223 1xxx 231 xxxx	9	Telkom Kenya	Mombasa Central	In-Service
41	249 xxxx	9	Telkom Kenya	Makupa, Mombasa	In-Service
41	26x xxxx	9	Telkom Kenya	Mombasa	In-Service
41	343 xxxx	9	Telkom Kenya	Changamwe, Mombasa	In-Service
41	350 xxxx	9	Telkom Kenya	Changamwe area, Mombasa	In-Service
41	40 00xxx	9	Jamii Telecoms	Nyali, Mombasa	Not in-Service
41	447 5xxx	9	Telkom Kenya	Nyali, Mombasa	In-Service
41	50x xxxx	9	Safaricom	Mombasa	In-Service
41	53x xxxx	9	Telkom Kenya	Bamburi, Mombasa	In-Service
41	548 xxxx	9	Telkom Kenya	Bamburi, Mombasa	In-Service
41	63x xxxx	9	Telkom Kenya	Makupa, Mombasa	In-Service
41	66x xxxx 670 xxxx 672 xxxx 673 xxxx	9	Telkom Kenya	Mombasa	Not In-Service



National Destination Code (NDC)	Current Number Series	National Significant Number (N (S) N)	Entity Assigned	Service Area	In-Service Status
41	733 3xxx	9	Telkom Kenya	Mariakani, Kilifi	In-Service
41	752 2xxx	9	Telkom Kenya	Kilifi	In-Service

## 2.4 MALINDI, LAMU AND GARSEN

National Destination Code (NDC)	Current Number Series	National Significant Number (N (S) N)	Entity Assigned	Service Area	In-Service Status
42	212 xxxx 213 xxxx	9	Telkom Kenya	Malindi	In-Service
42	233 xxxx	9	Telkom Kenya	Watamu	In-Service
42	44xxx	7	Telkom Kenya	Garsen	In-Service
42	454 4xxx	9	Telkom Kenya	Garsen	In-Service. <i>(For migration of series 44xxx to 4544xxx on system modernization)</i>
42	463 xxxx	9	Telkom Kenya	Lamu	In-Service
42	633 xxx	8	Telkom Kenya	Mpeketoni	In-Service
42	663 3xxx	9	Telkom Kenya	Mpeketoni	In-Service. <i>(for migration of series 633xxx to 663xxxx on system modernization)</i>

## 2.5 VOI, WUNDANYI, MWATATE AND TAVETA

National Destination Code (NDC)	Current Number Series	National Significant Number (N (S) N) Length	Entity Assigned	Service Area	In-Service Status
43	203 0xxx	9	Telkom Kenya	Voi	In-Service



## 2.6 MACHAKOS, MAKUENI, MWINGI AND KITUI

National Destination Code (NDC)	Current Number Series	National Significant Number (N (S) N) Length	Entity Assigned	Service Area	In-Service Status
44	202 0xxx 202 1xxx 201 4xxx	7	Telkom Kenya	Machakos	In-Service
44	343 3xxx 344 xxxx	9	Telkom Kenya	Makueni	In-Service
44	442 xxxx	9	Telkom Kenya	Kitui	In-Service
44	50x xxxx	9	Safaricom	Machakos	Not In-Service
44	882 2xxx	9	Telkom Kenya	Mwingi	In-Service

## 2.7 KAJIADO, NGONG, LOITOKITOK AND ATHI-RIVER

National Destination Code (NDC)	Current Number Series	National Significant Number (N (S) N)	Entity Assigned	Service Area	In-Service Status
45	212 1xxx	9	Telkom Kenya	Kajiado	In-Service
45	23xxx 24xxx	7	Telkom Kenya	Ongata Rongai	In-Service
45	312 3xxx 312 4xxx	9	Telkom Kenya	Ongata Rongai	In-Service; <i>(for migration of 23xxx and 24xxx to 312xxxx in future on system modernization)</i>
45	334 xxxx	9	Telkom Kenya	Ngong	In-Service
45	562 2xxx	9	Telkom Kenya	Loitokitok	In-Service
45	662 2xxx	9	Telkom Kenya	Athi River	In-Service

## 2.8 GARISSA, HOLA, WAJIR AND MANDERA

National Destination Code (NDC)	Current Number Series	National Significant Number (N (S) N)	Entity Assigned	Service Area	In-Service Status
46	201 2xxx	9	Telkom Kenya	Garissa	In-Service
46	442 1xxx	9	Telkom Kenya	Wajir	In-Service
46	51x xxxx	9	Safaricom	Garissa	Not In-Service
46	535 2xxx	9	Telkom Kenya	Mandera	In-Service
46	626 2xxx	9	Telkom Kenya	Hola	In-Service





## 2.9 NAIVASHA AND NAROK

National Destination Code (NDC)	Current Number Series	National Significant Number (N (S) N)	Entity Assigned	Service Area	In-Service Status
50	202 xxxx 205 xxxx	9	Telkom Kenya	Naivasha	In-Service
50	222 2xxx 222 3xxx	9	Telkom Kenya	Narok	In-Service
50	40x xxxx	9	Telkom Kenya	Gilgil	In-Service

## 2.10 NAKURU

National Destination Code (NDC)	Current Number Series	National Significant Number (N (S) N)	Entity Assigned	Service Area	In-Service Status
51	221 xxxx 224 xxxx	9	Telkom Kenya	Egerton	In-Service
51	222 xxxx	9	Telkom Kenya	Nakuru	In-Service
51	234 3xxx	9	Telkom Kenya	Menengai West	In-Service
51	3100 xxx	9	Jamii Telecoms	Nakuru	Not in-Service
51	80x xxxx	9	Telkom Kenya	Nakuru	In-Service
51	83x xxxx	9	Safaricom	Nakuru	Not In-Service
51	85xxx	7	Telkom Kenya	Lanet	In-Service
51	888 5xxx	9	Telkom Kenya	Lanet	In-Service <i>(for migration of 85xxx to 888xxxx in future for system migration)</i>

## 2.11 KERICHIO AND BOMET

National Destination Code (NDC)	Current Number Series	National Significant Number (N (S) N)	Entity Assigned	Service Area	In-Service Status
52	202 xxxx 203 xxxx	9	Telkom Kenya	Kericho	In-Service



52	3000 xxx	9	Jamii Telecoms	Kericho	Not yet In-Service
52	64xxx	7	Telkom Kenya	Londiani	In-Service)
52	666 4xxx	9	Telkom Kenya	Londiani	In-Service (for migration of series 64xxx to 6664xxx on system modernization)

## 2.12 ELDORET, TURBO, KAPSABET, ITEN AND KABARNET

National Destination Code (NDC)	Current Number Series	National Significant Number (N (S) N)	Entity Assigned	Service Area	In-Service Status
53	201 xxxx 203 xxxx 204 1xxx 206 xxxx	9	Telkom Kenya	Eldoret	In-Service
53	414 2xxx 414 3xxx	9	Telkom Kenya	Iten	In-Service
53	43xxx	7	Telkom Kenya	Kesses	In-Service
53	434 3xxx	9	Telkom Kenya	Kesses	In-Service. (for migration of series 43xxx to 434 3xxx on system modernization)
53	525 2xxx	9	Telkom Kenya	Kapsabet	In-Service
53	664 3xxx	9	Telkom Kenya	Nandi Hills	In-Service
53	80x xxxx	9	Telkom Kenya	Eldoret	In-Service
53	82 xxxx	8	Telkom Kenya	Kabarnet	In-Service
53	882 xxxx	9	Telkom Kenya	Kabarnet	In-Service. (For migration of series 82xxxx to 882xxxx on system modernization)

## 2.13 KITALE, MOIS BRIDGE, KAPENGURIA AND LODWAR

National Destination Code (NDC)	Current Number Series	National Significant Number (N (S) N)	Entity Assigned	Service Area	Notes And Series In-Service Status
54	203 0xxx	9	Telkom	Kitale	In-Service. (For migration of series



National Destination Code (NDC)	Current Number Series	National Significant Number (N (S) N)	Entity Assigned	Service Area	Notes And Series In-Service Status
	203 1xxx		Kenya		<i>30xxx and 31xxx to 203xxxx on systems modernization)</i>
54	222 1xxx 222 3xxx	9	Telkom Kenya	Lodwar	In-Service
54	30xxx 31xxx	7	Telkom Kenya	Kitale	In-Service
54	32xxx	7	Telkom Kenya	Lokichogio	In-Service
54	333 2xxx	9	Telkom Kenya	Lokichogio	In-Service. <i>(For migration of series 32xxx to 333 2xxx on systems modernization)</i>

#### 2.14 BUNGOMA AND BUSIA

National Destination Code (NDC)	Current Number Series	National Significant Number (N (S) N)	Entity Assigned	Service Area	In-Service Status
55	203 0xxx 203 1xxx	9	Telkom Kenya	Bungoma	In-Service
55	232 1xxx 232 2xxx	9	Telkom Kenya	Busia Kenya	In-Service
55	24xxx	7	Telkom Kenya	Nambale	In-Service
55	252 4xxx	9	Telkom Kenya	Nambale	In-Service. <i>(For migration of series 24xxx to 252 4xxx on systems modernization)</i>

#### 2.15 KAKAMEGA, MBALE, BUTERE AND MUMIAS

National Destination Code (NDC)	Current Number Series	National Significant Number (N (S) N)	Operator Assigned	Service Area	In-Service Status
56	200 xxxx 203 0xxx 203 1xxx	9	Telkom Kenya	Kakamega	In-Service
56	45xxx	7	Telkom Kenya	Wodanga	In-Service



National Destination Code (NDC)	Current Number Series	National Significant Number (N (S) N)	Operator Assigned	Service Area	In-Service Status
56	464 5xxx	9	Telkom Kenya	Wodanga	In-Service. <i>(for migration of 45xxx to 464 5xxx on systems modernization)</i>
56	51xxx	7	Telkom Kenya	Maragoli	In-Service
56	555 1xxx	9	Telkom Kenya	Maragoli	In-Service. <i>(for migration of 51xxx to 555 1xxx on systems modernization)</i>
56	64 1xxx	8	Telkom Kenya	Mumias	In-Service
56	664 1xxx	9	Telkom Kenya	Mumias	In-Service. <i>(For migration of 64 1xxx to 664xxxx on systems modernization)</i>
56	70x xxxx	9	Safaricom	Kakamega	Not In-Service

## 2.16 KISUMU AND SIAYA

National Destination Code (NDC)	Current Number Series	National Significant Number (N (S) N)	Entity Assigned	Service Area	In-Service Status
57	202 xxxx 204 1xxx 205 xxxx	9	Telkom Kenya	Kisumu	In-Service
57	25x xxxx	9	Telkom Kenya	Kisumu	Fixed Wireless. In-Service
57	300 0xxx	9	Jamii Telecoms	Kisumu	Not yet in-service
57	34xxx	7	Telkom Kenya	Ugunja	In-Service
57	343 4xxx	9	Telkom Kenya	Ugunja	In-Service <i>(for migration of 34xxx to 343 4xxx on systems modernization)</i>
57	435 1xxx	9	Telkom Kenya	Maseno	In-Service
57	50x xxxx	9	Telkom Kenya	Kisumu	Not In-Service
57	532 1xxx	9	Telkom Kenya	Siaya	In-Service



National Destination Code (NDC)	Current Number Series	National Significant Number (N (S) N)	Entity Assigned	Service Area	In-Service Status
57	62xxx	7	Telkom Kenya	Nyangori	In-Service
57	666 2xxx	9	Telkom Kenya	Nyangori	In-Service. <i>For migration of series 62xxx to 666 2xxx on systems modernization)</i>
57	85x xxxx	9	Safaricom	Kisumu	Not In-Service

### 2.17 KISII, KILGORIS, OYUGIS AND NYAMIRA

National Destination Code (NDC)	Current Number Series	National Significant Number (N (S) N)	Entity Assigned	Service Area	In-Service Status
58	203 1xxx 203 2xxx	9	Telkom Kenya	Kisii	In-Service
58	614 4xxx	9	Telkom Kenya	Nyamira	In-Service

### 2.18 HOMABAY AND MIGORI

National Destination Code (NDC)	Current Number Series	National Significant Number (N (S) N)	Entity Assigned	Service Area	In-Service Status
59	212 1xxx 212 2xxx	9	Telkom Kenya	Homabay	In-Service
59	43xxx	7	Telkom Kenya	Sare	In-Service
59	604 3xxx	9	Telkom Kenya	Sare	In-Service. <i>(for migration of series 43xxx to 604 3xxx on systems modernization)</i>

### 2.19 MURANGA AND KERUGOYA

National Destination Code (NDC)	Current Number Series	National Significant Number (N (S) N)	Entity Assigned	Service Area	Notes and Series In-Service Status
60	201 xxxx	9	Telkom	Kerugoya	In-Service



National Destination Code (NDC)	Current Number Series	National Significant Number (N (S) N)	Entity Assigned	Service Area	Notes and Series In-Service Status
	202 1xxx 203 xxxx		Kenya		
60	30xxx 31xxx	7	Telkom Kenya	Muranga	In-Service
60	313 xxxx	9	Telkom Kenya	Muranga	In-Service. <i>(For migration of series 30xxx and 31xxx, to 313 xxxx on systems modernization)</i>
60	46xxx	7	Telkom Kenya	Sagana	In-Service
60	474 6xxx	9	Telkom Kenya	Sagana	In-Service. <i>(For migration of series 46xxx to 474 6xxx on systems modernization)</i>

## 2.20 NYERI

National Destination Code (NDC)	Current Number Series	National Significant Number (N (S) N)	Entity Assigned	Service Area	In-Service Status
61	200 xxxx 201 xxxx 202 xxxx 203 xxxx	9	Telkom Kenya	Nyeri	In-Service
61	23x xxxx	9	Telkom Kenya	Nyeri	Fixed Wireless
61	40x xxxx	9	Airtel Networks Kenya	Nyeri	Not In-Service
61	52xxx	7	Telkom Kenya	Othaya	In-Service
61	535 2xxx	9	Telkom Kenya	Othaya	In-Service. <i>(For migration of series 52xxx to 535 2xxx on systems modernization)</i>
61	457 2xxx	7	Telkom Kenya	Karatina	In-Service
61	84x xxxx	9	Safaricom	Nyeri	Not In-Service



## 2.21 NANYUKI

National Destination Code (NDC)	Current Number Series	National Significant Number (N (S) N)	Entity Assigned	Service Area	In-Service Status
62	203 xxxx	9	Telkom Kenya	Nanyuki	In-Service

## 2.22 MERU, MAUA AND CHUKA

National Destination Code (NDC)	Current Number Series	National Significant Number (N (S) N)	Entity Assigned	Service Area	In-Service Status
64	202 2xxx	9	Telkom Kenya	Chogoria	In-Service
64	21xxx	7	Telkom Kenya	Maua	In-Service
64	232 1xxx	9	Telkom Kenya	Maua	<b>Not In-Service.</b> <i>To be used for migration from 21xxx to 2321xxx on systems modernization)</i>
64	313 2xxx 313 3xxx 314 xxxx	9	Telkom Kenya	Meru	In-Service
64	505 xxxx	9	Telkom Kenya	Nkubu	<b>Not In-Service.</b> <i>To be used for migration from series 51xxx to 5051xxx on systems modernization)</i>
64	51xxx	7	Telkom Kenya	Nkubu	In-Service
64	52xxx	7	Telkom Kenya	Isiolo	In-Service
64	535 0xxx	9	Telkom Kenya	Isiolo	<b>Not In-Service.</b> <i>To be used for migration from 52xxx to 535 2xxx on systems modernization)</i>
64	63 0xxx	8	Telkom Kenya	Chuka	In-Service
64	663 0xxx	9	Telkom Kenya	Chuka	<b>Not In-Service.</b> <i>To be used for migration from 630xxx to 663 0xxx on systems modernization)</i>

## 2.23 NYAHURURU AND MARALAL

National Destination Code	Current Number	National Significant	Entity Assigned	Service Area	In-Service Status
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(NDC)	Series	Number (N (S) N)			
65	202 xxxx	9	Telkom Kenya	Nyahururu	In-Service
65	62xxx	7	Telkom Kenya	Maralal	In-Service
65	506 2xxx	9	Telkom Kenya	Maralal	<b>Not In-Service.</b> <i>(To be used for migration from 62xxx to 505xxxx on systems modernization)</i>

## 2.24 KIAMBU AND KIKUYU

National Destination Code (NDC)	Current Number Series	National Significant Number (N (S) N)	Entity Assigned	Service Area	In-Service Status
66	232 xxxx	9	Telkom Kenya	Kiambu and Kikuyu	In-Service
66	613 1xxx 613 2xxx	9	Telkom Kenya	Kikuyu	In-Service

## 2.25 THIKA AND RUIRU

National Destination Code (NDC)	Current Number Series	National Significant Number (N (S) N)	Entity Assigned	Service Area	In-Service Status
67	222 xxxx 223 xxxx	7	Telkom Kenya	Thika	In-Service
67	535 2xxx 535 3xxx	9	Telkom Kenya	Kalimoni	In-Service
67	585 xxxx	9	Telkom Kenya	Ruiru	In-Service

## 2.26 EMBU

National Destination Code (NDC)	Current Number Series	National Significant Number (N (S) N)	Entity Assigned	Service Area	In-Service Status
68	222 1xxx	9	Telkom Kenya	Siakago	In-Service





68	223 0xxx 223 1xxx 223 2xxx 224 xxxx	9	Telkom Kenya	Embu	In-Service
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## 2.27 MARSABIT AND MOYALE

National Destination Code (NDC)	Current Number Series	National Significant Number (N (S) N)	Entity Assigned	Service Area	In-Service Status
69	210 2xxx	9	Telkom Kenya	Marsabit	In-Service
69	52xxx	7	Telkom Kenya	Moyale	In-Service
69	305 2xxx	9	Telkom Kenya	Moyale	<b>Not In-Service.</b> <i>To be used for migration from 52xxx to 305xxxx on systems modernization)</i>

NDC	M2M Numbers	Licensee	Type Of Service
3000	+254 300 000 000 000 to +254 300 009 999 999	Safaricom PLC	M2M Communications Services

## 3 ASSIGNED MACHINE TO MACHINE (M2M) COMMUNICATIONS NUMBERS

## 4 ASSIGNED TOLLFREE NUMBERS

Toll Free Numbers	Licensee	Type Of Service
0800 xxx	Cloud one	Toll free
0800 20x xxx to 0800 29x xxx	Telkom Kenya	Toll free
0800 300 1XX	Iristel Kenya Limited	Toll free
0800 301 XXX	Liquid Telecommunications Ltd	Toll free
0800 54x xxx	Telkom Kenya	Toll free
0800 597000	All Operators	For use by the Kenya Wildlife Service for promotion of security and Human Wildlife Conflict Management within parks
0800 629xxx	Telkom Kenya	Toll free
0800 662xxx	Telkom Kenya	Toll free



Toll Free Numbers	Licensee	Type Of Service
0800 720xxx to 0800 724xxx	Safaricom	Toll free
0800 730xxx to 0800 734xxx	Airtel Kenya	Toll free
0800 750xxx	Airtel Networks Kenya	Toll free

## 5 PREMIUM RATE NUMBERS FOR VOICE PREMIUM RATE SERVICES

Premium Rate Number Series	Associated Services/ Applications	Numbers Assigned	Licensee (s) Assigned
0 900 0xxxxx	Information Services, educational promotions, quizzes, subscription to information	0900 000001	Intellect Group Ltd
0900 000 01X	Information Services, educational promotions, quizzes, subscription to information	0900 000 01X	Iristel Kenya Limited
0 900 1xxxxx	Information Services, educational promotions, quizzes, subscription to information	0900 190000 to 0900 199999	Telkom Kenya
0 900 2xxxxx	Information Services, educational promotions, quizzes, subscription to information	0900 200000 to 0900 299999	Telkom Kenya
0 900 4xxxxx	Information Services, educational promotions, quizzes, subscription to information	0900 440000 to 0900 449999	Cellulant Kenya
0 900 5xxxxx	Information Services, educational promotions, quizzes, subscription to information	0900 500000 to 0900 500999	Airtel Networks Kenya .
		0900 550000 to 0900 559999	Interactive Media Services
0 900 6xxxxx	Voice based services for Betting, Auctions, Voting, lottery and related services	0900 620000 to 0900 620999	Safaricom
		0900 630000 to 0900 630999	Airtel Networks Kenya
		0900 650000 to 0900 650999	Airtel Networks kenya
0 900 7xxxxx	Information services, auctions, lottery and gaming	0900 730000 to 0900 730999	Airtel Networks Kenya



Premium Rate Number Series	Associated Services/ Applications	Numbers Assigned	Licensee (s) Assigned
0 900 8xxxxx	Information Services, educational promotions, quizzes, subscription to information	0900 881000 to 0900 881999	Adtel Phone Company
0900 9xxxxx	IVR and other Voice based for access off restricted content including Adult Content for protection of minors	0900 900000 to 0900 900999	Telcom Kenya
		0900 910000 to 0900 910999	Airtel Networks Kenya

## 6 INTERNATIONAL SIGNALLING POINT CODES (ISPC)

International Signalling Point Codes Assigned in accordance with ITU-T Recommendation Q708)

ISPC	Name Of Assigned Operator
6-078-0	Telkom Kenya Limited
6-078-1	Telkom Kenya Limited
6-078-2	Safaricom Limited
6-078-3	Airtel Networks Kenya Limited
6-078-4	Safaricom Limited
6-078-5	Telkom Kenya Limited
6-078-6	Jamii Telecoms
6-078-7	Kenya Data Networks Ltd
6-079-0	Safaricom PLC
6-079-1	Airtel Networks Kenya Limited
6-079-2	Telkom Kenya Ltd

## 7 GSM NATIONAL NETWORK COLOUR CODES (NCC)

### 7.1 EAST AFRICA HARMONIZED NCC FOR USE ALONG BORDERS AREAS

(Network Colour Codes (NCC) assigned to member states for use along borders)

NCC (In Decimal numbers)	Country Assigned	Areas To Be Used
0	Spare	In reserve
1	Spare	In reserve
2	Kenya	To be used along borders with Uganda and Tanzania
3	Uganda	To be used along borders with Kenya, Rwanda and Tanzania
4	Tanzania	To be used along borders with Kenya, Uganda, Rwanda and Burundi



NCC (In Decimal numbers)	Country Assigned	Areas To Be Used
5	Burundi	To be used along borders with Rwanda and Tanzania
6	Rwanda	To be used along borders with Burundi, Uganda and Tanzania
7	South Sudan	To be used along borders with Kenya and Uganda

## 7.2 GSM NETWORK COLOUR CODES (NCC) ASSIGNED TO BE USED WITHIN KENYA

NCC (In Decimal numbers)	Name Of Assignee	Service Area
1	Airtel Networks Kenya Limited	For GSM sites away from all borders
6	Telkom Kenya	For GSM sites away from all borders
7	WiAfrica Kenya	For GSM sites away from all borders

## 7.3 MOBILE NETWORK CODES (MNC)

MNC (In Decimal numbers)	Assignee/Reservation
01	Safaricom
02	Safaricom
03	Airtel Networks Kenya Limited
04	Mobile Pay Kenya Limited
05	Airtel Networks Kenya Limited
06	Finserve Africa Limited
07	Telkom Kenya Limited
08	Webtribe Ltd
09	Homeland Media
10	Jamii Telecom
11	Jambo Telcoms Ltd
12	Infura Ltd
13	Hidiga Investments Ltd

## 8 SHORT CODES

### 8.1 SHORT CODES ASSIGNED FOR ALL SERVICES

Short Code	Digit Length	Application/Service	Service Provider	In-Service Status	Assigned Entity
100	3	Customer care and information services & Harmonized Short Code for East Africa for the services	Telephony Service Providers	Operational	Telephony Service Providers
1010	4	Directory information service	Fone Planet	In-service on	Fone Planet
1011	4	Directory information service	Jambo Call Information	In-Service	Jambo Call Information



Short Code	Digit Length	Application/Service	Service Provider	In-Service Status	Assigned Entity
			Centre		Centre
1012	4	Directory information service	Better SMS	In-Service	Better SMS
1013	4	Audio Preachings	Roamtech Ltd		Roamtech Ltd
1015	4	Directory information service	Better SMS	In-Service	Better SMS
105	3	for use by United Nations High Commission for Refugees (UNHCR) for emergency reporting, ambulance services, violence targeting persons of concern, neglected minors, senior citizens, among others, by way of voice calls and text messages	UNHCR	In-Service	All Network Operators
107	3	National Police Service for Peace Building And Conflict Early Warning And Response System	National Police Service	In-Service	All Network Operators
108	3	National Steering committee response Centre on peace building and conflict management	National Steering committee response Centre	Not In-Service	All Network Operators
109	3	National Emergency Response	National Emergency Response Centre	Operational	All Network Operators
110	3	Emergency Rescue Services in Lake Victoria, Indian Ocean and other water bodies.	Lake Victoria Basin Commission (LVBC) in Mwanza-Tanzania and Kenya Maritime Authority	Not In-Service	All Network Operators
112 & 999	3	National Emergency Numbers	National Police Service	Operational	All Network Operators
114	3	Fire and Ambulance emergency response	National and County	Implemented by the County	All Network Operators



Short Code	Digit Length	Application/Service	Service Provider	In-Service Status	Assigned Entity
			Governments	Government of Machakos	
115	3	Corruption incidences reporting	National Government	In-Service	All Network Operators
116	3	Child Helpline service	Children department of the National Government, Child helpline Kenya and Partners	Operational	All Network Operators
1190	4	Helpline for Victims and those affected by HIV/AIDS	Liverpool VCT	In-Service	All Network Operators
1191	4	Public Health for emergency health preparedness	Ministry of Public Health and Sanitation	In-Service	All Network Operators
1192	4	helpline for victims of Alcohol and Drug abuse	NACADA Authority	In-Service	All Network Operators
1193	4	helpline for victims of Women Violence	Kimbilio Trust in Partnership with National Government	In-Service	All Network Operators
1194	4	Child Welfare	Child Welfare Society of Kenya	In-Service	All Network Operators
1195	4	Helpline for victims of Gender Based Violence	HealthCare Assistance Kenya (HAK) in Partnership with National Government	In-Service	All Network Operators
1196	4	COVID 19 business related Helpline	Kenya Private Sector Alliance	In-Service	All Network Operators
1197	4	G4S Security Services Kenya Limited public reporting/	G4S Security Services	In-Service	All Network Operators



Short Code	Digit Length	Application/Service	Service Provider	In-Service Status	Assigned Entity
		helpline on security, safety and disaster mitigation and general emergency responses	Kenya Limited		
1198	4	Psychosocial support to Male victims of Domestic Violence	Dan Shieshie Foundation		All Network Operators
1199	4	Emergency disaster and health Response Services	Kenya Red Cross	In-Service	All Network Operators
120	3	Reserved for future use	East Africa regional services	Reserved	All Network Operators
121	3	Reserved for surface and marine transport instant reporting services in East Africa region	East Africa regional services	Reserved	All Network Operators
122 to 125	3	For future use	Harmonized East Africa regional services	Reserved	All Network Operators
126 to 129	3	Voice and Text Short Codes	For future use	Reserved	All Network Operators
130	3	Prepaid Service Recharge	Mobile Network Operators and Mobile Virtual Network Operators ( <i>Apart from Safaricom PLC</i> )	In-Service	Mobile Network Operators and Mobile Virtual Network Operators ( <i>Apart from Safaricom PLC</i> )
131	3	Check Balance	Mobile Network Operators and Mobile Virtual Network Operators ( <i>Apart from Safaricom PLC</i> )	In-Service	Mobile Network Operators and Mobile Virtual Network Operators ( <i>Apart from Safaricom PLC</i> )
132 to 138	3	Voice and Text Short Codes	For future use	Reserved	Not Assigned



Short Code	Digit Length	Application/Service	Service Provider	In-Service Status	Assigned Entity
1393	4	Pharmaceutical and Agricultural Products Validation	M-Pedigree	In- service	All operators
140	3	Voice/Text Short Code	For future use	Reserved	All Network Operators
141	3	Recharge	Safaricom PLC	In- service	Safaricom PLC
142 to 143	3	Voice/Text Short Code	For future use	Reserved	All Network Operators
144	3	Check Balance	Safaricom PLC	In- service	Safaricom PLC
144 to 149	3	Voice/Text Short Code	For future use	Reserved	All Network Operators
1500	4	Security Services by National Government	National Government	In- service	All Network Operators
1501	4	SMS Short Code for validation of porting requests	All operators	In- service	All Mobile Network Operators
1502	4	Huduma Halisi	Public Service Commission	Not in Service	All Network Operators
1503	4	Mental Health Support	Ministry of Health	Not in Service	All Network Operators
1504	4	Emergency Communication Services	Murang'a County	Not in Service	All Network Operators
1505	4	For use by Qwetu Media Services for information services	Qwetu Media Services	In- service	Qwetu Media Services
1506	4	Covid-19 Grievance Response Mechanism	Ministry of Health	Not in Service	All Network Operators
1507	4	Coffee Farmers Information	Ministry of Agriculture	Not in Service	All Network Operators
1509	4	Emergency medical services in Mandera county (voice & messages)	Mandera County Government	In- service	All Network Operators
1510	4	Charged Voice based M-health for provision of Tele-Triage, first aid and other medical advisory services	Safaricom	In- service	Safaricom
1511	4	Charged Voice based M-Ticketing services including	Safaricom	In- service	Safaricom





Short Code	Digit Length	Application/Service	Service Provider	In-Service Status	Assigned Entity
		enquiries, bookings, reservations and M-Pesa payments for games, transport, movie tickets etc.			
1512	4	Huduma Namba E-ID card Messaging System	Ministry of ICT , Inovations and Youth Affairs	Not in Service	All Network Operators
1513	4	County Information and Services	Tharaka Nithi County	Not in Service	All Network Operators
1515	4	Emergency Voice and SMS Services	Operated by Flare by Capsule Ltd	In-Service	All Network Operators
1516	4	Public Service Commission related Information	Public Service Commission	Not In service	All Network Operators
1517	4	Refugee related Help and Information	UNHCR	Not In service	All Network Operators
1518	4	Postal Corporation of Kenya Services	Postal Corporation of Kenya	Not In service	All Network Operators
1520	4	For use by the National Transport and Safety Authority	National Transport and Safety Authority (NTSA)	In-Service	All Network Operators
1521	4	Voice based Toll Free Emergency helpline for Kenyatta National Hospital, Nairobi	Kenyatta National Hospital, Nairobi	In-Service	All Network Operators
1522	4	Voice Toll Free Customer Support	Airtel Networks Kenya	In-Service	Airtel Networks Kenya
1523	4	Treasury for members of the public queries with regards to registration, purchase and re-sale of retail infrastructure bond.	The National Treasury	In-Service	All Network Operators



Short Code	Digit Length	Application/Service	Service Provider	In-Service Status	Assigned Entity
1524	4	Treasury Mobile Direct (TMD) Initiative	The National Treasury	In-Service	All Network Operators
1525	4	Voice M-health services	Safaricom	In-Service	Safaricom
1526	4	Beyond Zero Campaigns	for common use across counties	Implemented by Isiolo County Government	All Network Operators
1527	4	Independent Electoral and Boundaries Commission (IEBC) information services	IEBC	In-Service	All Network Operators
1528	4	AoN Voice and SMS Services	Airtel	In-Service	Airtel Networks Kenya Ltd
1529	4	El Niño rains information helpline	Presidency. Office of the Deputy President	In-Service	All Network Operators
1530	4	Trusted Traveller Verification	Ministry of Health		All Network Operators
1533	4	Ministry of Labour Inua Jamii Programme	All Network Operators	In-Service	All Network Operators
1539	4	Security Services by National Government	National Government	In-Service	All Network Operators
1540	4	Mobile Financial services	Mobipesa	In-Service	Mobipesa
1543	4	Independent Electoral and Boundaries Commission (IEBC)	IEBC	In-Service	All Network Operators
1544	4	Independent Electoral and Boundaries Commission (IEBC)	IEBC	In-Service	All Network Operators
1545	4	Kenya Bureau of Standards (KeBS) information services	KeBS	In-Service	All Network Operators
1548	4	County related Information and Enquiries	Nandi County	Not In service	All Network Operators
1549	4	County related Information and Enquiries	Nyeri County	Not In service	All Network Operators
1550	4	Public Information Service	NHIF	In-Service	All Network Operators
1551	4	Corruption Reporting by Public	Ethics and Anti-Corruption Commission	In-Service	<i>All Network Operators</i>



Short Code	Digit Length	Application/Service	Service Provider	In-Service Status	Assigned Entity
			(EACC)		
1552	4	Public Information	MoICT	Not In service	All Network Operators
1554	4	Cloud One Ltd In service	Cloud One ltd	In-Service	Cloud One ltd
1555	4	SMS Anti-counterfeit equipment check		In-service	All Network Operators
1556	4	Public Registration Huduma Number services	Ministry of Interior	Not In service	All Network Operators
1557	4	Forest services	Kenya Forest Service	Not In service	All Network Operators
1558	4	Emergency response, Health Services and two way patient follow up	Kenyatta University Teaching , referral and Research Hospital		All Network Operators
1559	4	Independent Policing Oversight Authority (IPOA) Information Services	IPOA	In-service	All Network Operators
15600	5	Council of Governors (CoG) information services	CoG	In-service	All Network Operators
15602		Communications Authority of Kenya information services	CA	In-service	All Network Operators
15603		Water Services	Water trust Find	Not In service	All Network Operators
15604	5	Kenya National Examinations Council (KNEC) information services	KNEC	In-service	All Network Operators
15605	5	Kenya National Examinations Council (KNEC) information services	KNEC	In-service	All Network Operators
15629	5	SMS Toll free Short Code for Drug Authentication Services operated by GSK	GSK	In-service	All Network Operators
15666	5	SMS Toll Free Short Code used by the National Cohesion and Integration Commission (NCIA) for information reporting on hate speeches and promotion of	NCIA	In-service	All Network Operators



Short Code	Digit Length	Application/Service	Service Provider	In-Service Status	Assigned Entity
		National Peace, Cohesion and Integration of communities			
15667	5	SMS Toll Free Short Code used by the World Food Program (WFP) in its mVAM program	WFP	In-service	All Network Operators
15700	5	Commission of Administrative Justice (CAJ)	CAJ (The Ombudsman)	In-service	All Network Operators
15800 to 15899	5	SMS VAS	Mobile Pay	In-service	Mobile Pay
1599	4	County related Information and Enquiries	Mombasa County	Not In Service	All Network Operators
16000 to 16099	5	SMS banking	Harun International	In-service	Harun International
16200 to 16299		SMS banking	Mobile Pay	In-service	Mobile Pay
16300 to 16399	5	SMS banking and Financial Services	Airtel Networks	In-service	Airtel Networks
16500 to 16599	5	SMS Banking, Financial Services and E-Commerce	Airtel Networks Kenya	In-service	Airtel Networks Kenya
16600 to 16999	5	SMS Banking, Financial Services and E-Commerce	For future use		Reserved
170 to 179	3	Carrier Selection/Pre-selection	Network Service Providers	Reserved	All Networks
180 to 189	3	Carrier Selection/Pre-selection	Network Service Providers	Reserved	All Networks
190	3	Mulika Uhalifu Platform Rollout	Ministry of Interior and coordination	In- service	All Networks
1919	4	Public Access to government services,	Ministry of Devolution	Not In Service	All Networks
1999	4	Security Services by National Government	National Government	In-Service	All Networks
20000 to 27999	5	Short Text Downloads, Educational, Information Services, Status Checks, Weather Information and Related Services.	Safaricom	In-Service	Safaricom



Short Code	Digit Length	Application/Service	Service Provider	In-Service Status	Assigned Entity
28000 to 29999	5	Short Text Betting, Gaming, Lottery, Price Competition and Related Services.	Safaricom	In-Service	Assigned to Safaricom, but for use on all networks
30000 to 37999	5	Short Text (SMS) Downloads, Educational, Information Services, Status Checks, Weather Information and Related Services.	Airtel Networks Kenya	In-Service	Assigned to Airtel Networks Kenya Ltd, but for use on all networks
38000 to 39999	5	Short Text Betting, Gaming, Lottery, Price Competition and Related Services.	Airtel Networks Kenya	In-Service	Assigned to Airtel Networks Kenya Ltd, but for use on all networks
40000 to 47999	5	Short Text Downloads, Educational, Information Services, Status Checks, Weather Information and Related Services.	Safaricom	In-Service	Assigned to Safaricom, but for use on all networks
48000 to 49999	5	Short Text Betting, Gaming, Lottery, Price Competition and Related Services.	Safaricom	In-Service	Assigned to Safaricom, but for use on all networks
50000 to 52999	5	Short Text Downloads, Educational, Information Services, Status Checks, Weather Information and Related Services.	Airtel Networks Kenya	In-Service	Assigned to Airtel Networks Kenya Ltd, but for use on all networks
53000 to 57999	5	Short Text Downloads, Educational, Information Services, Status Checks, Weather Information and Related Services.	Available		
*572#	3	Kenya Revenue Authority (KRA) Information Services	KRA	In- service	All Networks
58000 to 59899	5	Short Text Betting, Gaming, Lottery, Price Competition and Related Services.	Available		
59900 to 59999	5	Short Text Betting, Gaming, Lottery, Price Competition and Related Services.	Airtel Networks Kenya	In-Service	Assigned to Airtel Networks Kenya Ltd, but for use on all



Short Code	Digit Length	Application/Service	Service Provider	In-Service Status	Assigned Entity
					networks
60000 to 61999	5	Short Text Controlled access to restricted and adult content for protection of minors	Available		
62000 to 62999	5	Short Text Controlled access to adult content for protection of minors	Safaricom	In-Service	Assigned to Safaricom, but for use on all networks
63000 to 63999	5	Short Text Controlled access to restricted/adult content for protection of minors	Airtel Networks Kenya	In-Service	Assigned to Airtel Networks Kenya Ltd, but for use on all networks
65000 to 65999	5	Short Text Controlled access to restricted/adult content for protection of minors	Airtel Networks Kenya	In-Service	Assigned to Airtel Networks Kenya Ltd, but for use on all networks
67000 to 67999	5	Short Text Controlled access to restricted/adult content for protection of minors	Telkom Kenya	In-Service	Assigned to Telkom Kenya Ltd, but for use on all networks
68000 to 69999	5	Short Text Controlled access to adult content for protection of minors	Available		
70000 to 72999	5	Short Text Downloads, Educational, Information Services, Status Checks, Weather Information and Related Services.	Telkom Kenya	In-Service	Assigned to Telkom Kenya Ltd, but for use on all networks
719	3	Emergency Short code Covid -19	Ministry of Health	In-Service	All mobile operators
76000 to 76999	5	Finserve Africa Limited	Finserve Africa Limited		Assigned to Finserve Africa Limited, but for use on all networks
73000 to 77999	5	Short Text Downloads, Educational, Information Services, Status Checks, Weather Information and Related Services.	Available		



Short Code	Digit Length	Application/Service	Service Provider	In-Service Status	Assigned Entity
78000 to 78999	5	Short Text Betting, Gaming, Lottery, Price Competition and Related Services..	Available		
79000 to 79999	5	Short Text Betting, Gaming, Lottery, Price Competition and Related Services..	Telkom Kenya	In-Service	Assigned to Telkom Kenya Ltd, but for use on all networks
80000 to 89999	5	Short Text Downloads, Educational, Information Services, Status Checks, Weather Information and Related Services.	Safaricom	In-Service	Assigned to Safaricom, but for use on all networks
90000 to 90899	5	SMS based Premium Rate Services for restricted access to content like Adult content for protection of minors	For future use		
90900 to 90999	5	SMS based Premium Rate Services for restricted access to content like Adult content for protection of minors	Airtel Networks Kenya	In-Service	Assigned to Airtel Networks Kenya Ltd, but for use on all networks
944	3	DigiFarm	Safaricom Ltd		Safaricom Ltd
95551	5	Kenya Power ltd customer care	Kenya Power	In-Service	Kenya Power
97771	5	Kenya Power ltd customer care	Kenya Power	In-Service	Kenya Power

## 8.2 SHORT CODES ASSIGNED FOR USE BY ROAMERS VISITING KENYA

Short Code	Digit Length	Service
100	3	Customer Service
110	3	Emergency Rescue Services in Lake Victoria and Other Water bodies
112	3	Emergency, Police & SOS
121	3	Reserved for surface and marine transport instant reporting services in East Africa region
122 to 125	3	Reserved for harmonized services within East Africa region
130	3	Recharge
131	3	Check Balance
17x/18x	3	Carrier Selection/Pre-selection