Prepared for: Chris Strickland
Prepared by: Muhammad Ereney
Client Website: Bagvoyaage

Shipping Flow and Requirements

1. Customer Places a Shipment Order

Required Fields from Customer:

- **Full Name**

- **Pickup or Drop-off Choice**

- **Pickup Address** (if applicable)

- **Recipient Name**

- **Recipient Address**

- **Phone Number (both sender & receiver)**

- **Email Address**

- **Package Dimensions** (length, width, height)

- **Weight of the Package**

- **Package Description/Contents**

- **Preferred Delivery Type** (Standard, Express, etc.)

- **Preferred Date of Shipment**

---

2. Show FedEx Rate + 10% Handling Fee

- Your system fetches the **live FedEx shipping rate** using the FedEx API.

- Add **10% handling fee** to that rate.

- Show the **final price to the customer** (e.g., $100 + $10 = $110).

---

3. Customer Makes Payment

- Integrate **your preferred payment method** (e.g., Stripe, PayPal, or a direct bank gateway).

- Funds will go directly to **your account**, not FedEx.

- After successful payment, confirm the order.

---

4. Schedule Shipment with FedEx

- Once paid:

  - Use FedEx API to **schedule a pickup** from the customer's address if they selected "pickup."

  - Or send them a **drop-off label** if they chose "drop-off."

---

5. Send Shipping Label to Customer

- After scheduling, generate and send the **FedEx label** (via email or dashboard).

- Customer prints and attaches it to the package.

---

6. Shipment Tracking

- Optionally, you can integrate the **FedEx Tracking API** to show live shipment status.

🚛 Who Takes the Shipment?

- **FedEx** will pick up the package **only if you schedule a pickup** via API or FedEx dashboard.

- If the customer chooses **drop-off**, they need to go to the **nearest FedEx location** and hand over the package with the label attached.

If you have any questions or need further clarification, **Let me know**