

NABEEL MUHAMMED

chirakkalnabeel@gmail.com

[LinkedIn](#) | [GitHub](#)

Passport No: U6861846

+91 8089226719, +971 0568735919

SUMMARY

AWS and Azure Cloud Support Engineer with 3 years of hands-on experience providing technical support and troubleshooting for cloud-based infrastructure and services. Proficient in managing and resolving issues across **AWS** and **Azure** environments, including **EC2, S3, RDS, Lambda, Azure VMs, App Services**, and **Azure SQL**. Skilled in monitoring cloud infrastructure, responding to incidents, and optimizing performance using tools like **CloudWatch, Azure Monitor, Azure AppInsight**, and **Log Analytics**. Expertise in **cloud security, networking, backup and recovery**, and **cost management**. Adept at collaborating with cross-functional teams to ensure seamless cloud operations and providing timely solutions to complex technical issues

WORK EXPERIENCE

Orion Innovation | Application engineer

Oct 2022- Present [2 years]

- Monitored cloud environments using tools like **CloudWatch, Azure Monitor**, and **Azure AppInsight**, ensuring high availability and optimal performance.
- Troubleshoot **networking issues** such as VPN failures, **DNS misconfigurations**, and firewall misrules across **AWS VPC** and Azure Virtual Networks
- Played a key role in migrating on-premises systems to **AWS** and **Azure**, ensuring a seamless transition with minimal downtime
- Collaborated with DevOps teams to ensure **CI/CD pipeline** integrations and monitored deployments in **AWS Code Pipeline** and **Azure DevOps**
- Reduced cloud-related incidents by **100%** through proactive monitoring and implementation of automated alerts in **AWS** and **Azure**
- Successfully resolved **750+ critical incidents** related to networking and infrastructure within tight SLAs, improving overall system reliability

FinSpark innovation | Software developer - Internship

Aug 2022 - Oct 2022 [2 Mon]

- Developed and maintained responsive, user-friendly web interfaces using **HTML, CSS, and JavaScript**.
- Collaborated with designers and back-end developers to integrate user-facing elements with server-side logic.
- Worked closely with UX/UI designers to implement modern design trends and create a seamless user experience.
- Deployed applications to cloud environments like **Azure** and **AWS** using **CI/CD** pipelines (**Jenkins, Azure DevOps**).
- Managed SQL Server database operations including schema design, query optimization, and stored procedures

Ezishya virtual learning - FindEdtech | Platform engineer

Sep 2021 - July 2022 [10 Mon]

- Responded to and resolved cloud incidents, escalating to senior engineers when necessary and ensuring minimal downtime for business-critical services.
- Reduced test execution time by **50%** through the implementation of automated test scripts.
- Identified critical bugs early in the development cycle, reducing the number of post-release defects by **90%**
- Collaborated closely with developers to troubleshoot application-related cloud issues and ensure smooth operations in production environments
- Worked with cloud platforms (**AWS, Azure**) to validate AI services, data storage, and computational resources.

EDUCATION

Bachelor of Computer Application

March 2018- July 2021

Calicut University | Met’s college of advances studies.

- Specialization in Computer application and cloud technologies Thesis on
- "Innovations in Sustainable Engineering Practices".

AWS Certified Cloud Practitioner

July 2024 - July 2027

Credential

Skilled in navigating the AWS Management Console AWS CLI, with a strong understanding of basic architectural principles of building on the AWS Cloud.

ADDITIONAL INFORMATION

- **Amazon Web Services (AWS):** EC2, S3, RDS, VPC, Lambda, IAM, CloudWatch, Route 53, ELB, Auto Scaling CI/CD Integration (Jenkins, GitLab CI, Azure DevOps), JIRA, Azure Test Plans, SOAP UI, MySQL, Git, GitHub
- **Microsoft Azure:** Azure VMs, App Services, Azure Application insight, Azure SQL, Azure Storage (Blob, Table, Queue), Azure Active Directory (AD), Azure Monitor, Virtual Networks, Azure (Pipelines, Repos), ServiceNow
- **Programming Languages:** JavaScript, HTML, CSS, jQuery, C#, Python, SQL, Linux Shell

Certifications: AWS Certified Cloud Practitioner, NACTET certified full stack developer

Awards/Activities: [Project 1](#) , [Project 2](#), [Project 3](#), [Project 4](#), [Project 5](#)