



**EMERGENSYS**  
**ASIA**

**COMPANY PROFILE**



EMERGENSYS ASIA SDN BHD (“EASB”), a Malaysia incorporated company was born as a result of commitment made by Emergency Solutions Inc; to reiterate their commitment of local support and technology transfer to ensure the continuity and enhancement of the MERS 999 infrastructure in Malaysia. EASB is a majority Malaysian owned entity.

**Emergensys** is the principal of the Computer Aided Design (CAD) solution for the MERS 999 project in Malaysia implemented in 2009 and in operations until today.

With this significant milestone for Emergensys Solutions Inc., EASB shall be the representative and authorized technical support provider on their behalf within Malaysia and Asia Region. This shall be executed by 100% local Malaysian team with vast experiences in Public Safety System Solution.

The local Malaysian team within EASB includes highly experienced, dynamic and talented individuals with diverse IT and Project Management expertise with a combination of senior and young professionals, making it a perfect mixture for a company to deliver the best solutions to our customer requirements at current and in the future.

**ONLY “LOCAL” INTERNATIONALLY RECOGNISED CAD  
SOLUTION PROVIDER COMPANY IN MALAYSIA**



**ABOUT US**



# CORPORATE INFO



Name of Company	Emergensys Asia Sdn. Bhd.
Date Incorporated	5 November 2020
Registered Company No.	202001035780 (1392101-P)
Business Address	A-G-04, CoPlace 1, 2270, Jalan Usahawan 2, 63000 Cyberjaya, Selangor Darul Ehsan, MALAYSIA
General Email	contactus@emergensys.my
Nature of Business	<ol style="list-style-type: none"><li>1. Public Safety Dispatch System Solution Provider</li><li>2. Information Communication Technology Systems, Software Solutions and Development, Integration, Implementation and related training</li><li>3. Support and Maintenance of ICT systems</li><li>4. Information and Communication Technology Systems and Operation Consultancy</li></ol>
Shareholding Structure	<ol style="list-style-type: none"><li>1. GFIS (M) SDN. BHD. – 49%</li><li>2. Emergensys Solutions Inc – 30%</li><li>3. Hasya Qistina binti Mohammad Hishamuddin – 21%</li></ol>
General Phone No.	+603 8325 1991
Fax No.	+603 8322 1441
Helpdesk No.	+6019 2661 999



# OUR MISSION. VISION. VALUES.



≡ To Be the Leading and Reputable Public Safety Solutions Provider within Asia Region.



≡ To Provide Paramount Solutions and To Be the Customer Centric for the Public Safety Industry.



“high **efficiency** of  
**a great team** is made  
from **sincerity** and  
**strong belief** in whatever  
we do.”





MOHAMMAD  
HISHAMUDDIN BIN  
HASAN  
Director



ZAWIDATUL HASNI  
MUHAMMAD ZAKI  
Director /  
Bid and Partnership



FADILAH SHARIF  
Country Manager



FAISAL BADROM  
Technical Consultant



KAMAL BAHARIN  
Manager  
Technical Support &  
Operations

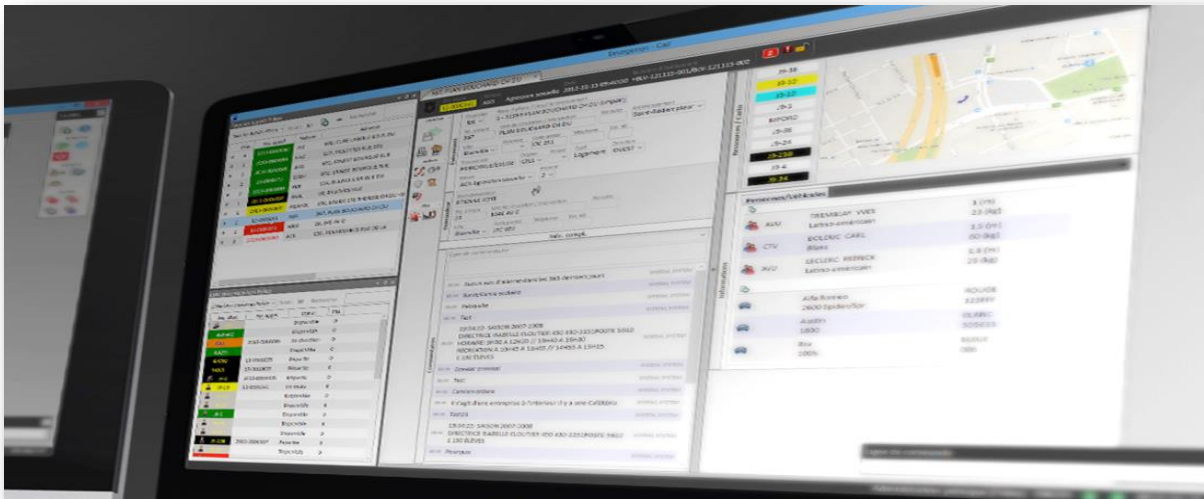


## OUR PEOPLE



# EMERGENSYS CAD

- Emergensys' CAD System is a state-of-the-art solution that provides tools for enhanced operations which also facilitates product upgrades in the future.
- The CAD System Suite offers applications for call takers, dispatchers, agents in the field, records clerks, and administrators.
- Seamless integration between the components of the CAD System Suite significantly reduces redundant tasks which also eliminates the opportunity for error.
- Dispatchers and officers in the field are able to have access to internal and external information at an instant.



- Emergensys' Computer Aided Dispatch (CAD) application is at the heart of the MERS-999 system.
- Operating in a real-time, distributed, and critical environment, the CAD System assists call takers in taking incident information and dispatchers in handling emergency situations efficiently, accurately and rapidly.
- Provides computer-controlled emergency vehicle dispatching, vehicle status updating, integrated Mapping with AVL, incident reporting and management information.
- Automated dispatching quickly and dramatically improves the processing of calls for service and management of resources; resulting in improved response times!

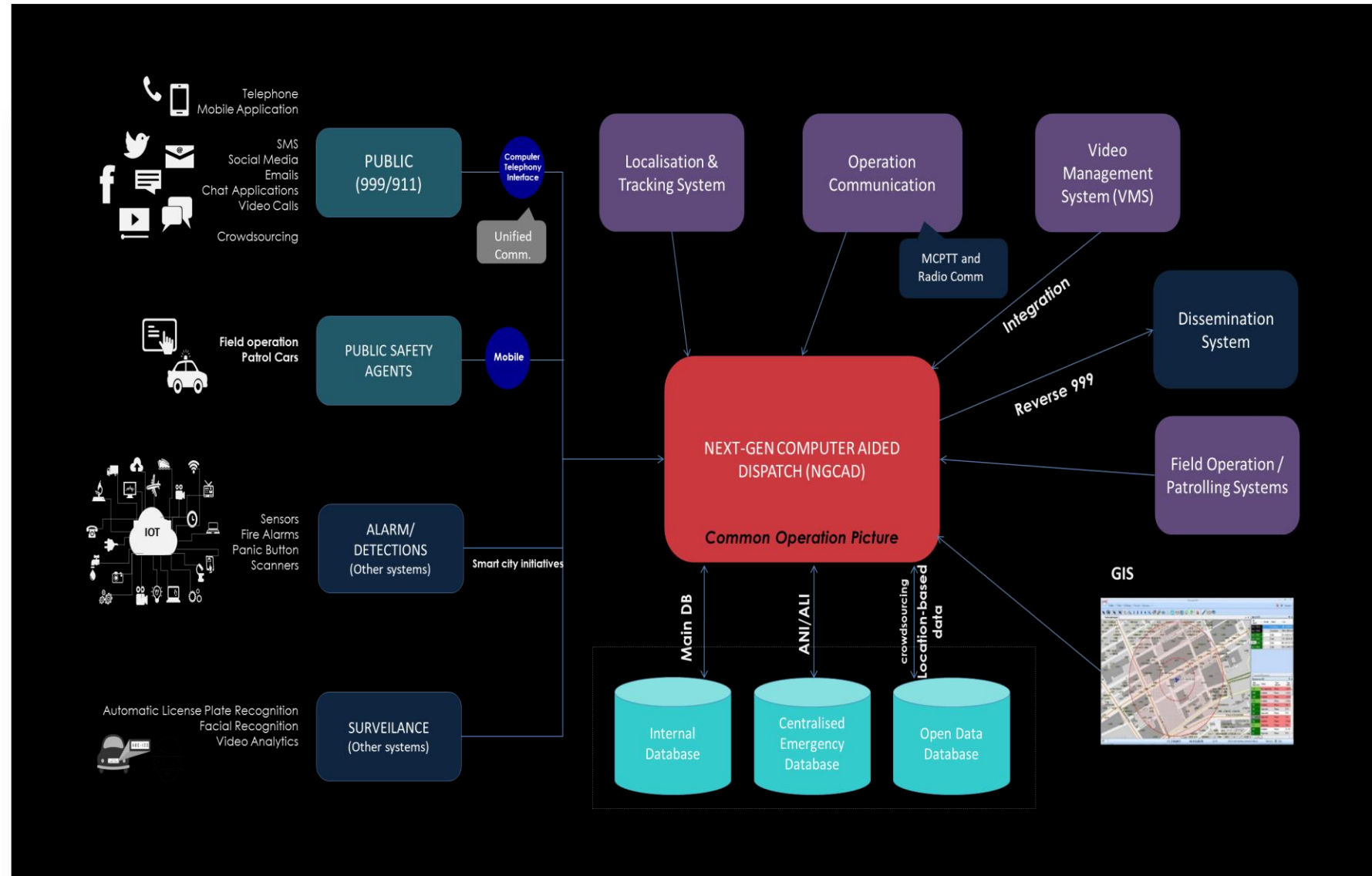




# OUR NEXT GEN 999 SOLUTION

Our state-of-the-art Next Generation (NG911/NG999) Emergency Response System (ERS) circling on our NGCAD systems as the common operational picture application focusing to deliver the following main functionalities:

- Able to receive & process incidents reporting from various channels
- Able to provide comprehensive command and control processes in incident responding.





# EASB

**EMERGENSYS ASIA  
SUPPORT CENTRE**



- ≡ EASB HELPDESK AND SERVICE SUPPORT CENTRE
- ≡ OPERATIONAL - 24 hours a day, 7 days a week, 365 days a year (24/7/365)
- ≡ MONITORING OF SYSTEM SERVICES including application related infrastructure and services via service management tools
- ≡ Phone, text and/or by notification through alert management system
- ≡ Onsite support, which includes remote support via VPN thus shortening response time
- ≡ Processes are reviewed periodically to ensure continuous improvement of service





Contact us:-

**EMERGENSYS ASIA SDN BHD**

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MALAYSIA

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Website : [www.emergensys.my](http://www.emergensys.my)

**THANK YOU**