

FLIPKART

Roll No. 3121

Module: User Account Management

Key Tasks: Test user registration, login, profile updates, and account management.

Tests: Verify multi-factor authentication, password reset functionality, account deletion process, and secure handling of personal information. Ensure seamless login across devices.

Roll No. 3122

Module: Homepage & Search Functionality

Key Tasks: Test search bar functionality, filters, sorting options, and personalized product recommendations.

Tests: Ensure search results are relevant, filters work as expected, sorting is accurate, and performance is consistent across various scenarios.

Roll No. 3123

Module: Product Listing and Details

Key Tasks: Verify product categories, detailed product pages, and their elements like images, descriptions, and reviews.

Tests: Validate product descriptions, images, price accuracy, size/color variations, and user-generated reviews. Ensure related products are correctly displayed.

Roll No. 3124

Module: Shopping Cart

Key Tasks: Test the behavior of adding/removing items, quantity updates, and total price calculations.

Tests: Verify discounts, taxes, and coupon applications. Ensure cart data is retained across sessions and works consistently on different devices.

Roll No. 3125

Module: Checkout Process

Key Tasks: Test the entire checkout flow, from the cart to payment confirmation.

Tests: Verify address selection, multiple payment options (credit, debit, wallets), and error handling for payment failures. Ensure the summary reflects accurate totals.

Roll No. 3126

Module: Order Management

Key Tasks: Test features like tracking orders, cancellations, returns, and viewing order history.

Tests: Ensure accurate updates for order status, notifications for changes, and smooth processing of cancellations and refunds.

Roll No. 3127**Module: Delivery Management**

Key Tasks: Validate delivery options, address management, and tracking features.

Tests: Test delivery tracking updates, estimated time accuracy, address modifications, and functionality of various delivery methods (standard, express, etc.).

Roll No. 3128**Module: Payment Gateway Integration**

Key Tasks: Ensure smooth and secure integration of all supported payment gateways.

Tests: Validate successful and failed payment scenarios, refund handling, and performance for popular gateways like UPI, wallets, and credit/debit cards.

Roll No. 3129**Module: Notifications & Customer Support**

Key Tasks: Check notifications for orders, promotions, and customer service interactions.

Tests: Verify in-app notifications, email/SMS alerts, chat support functionality, and issue escalation workflows. Ensure FAQs are accessible and helpful.

Roll No. 3130**Module: Offers, Discounts, and Loyalty Programs**

Key Tasks: Test application and management of offers, discounts, and Flipkart Plus loyalty programs.

Tests: Validate promo code functionality, eligibility for discounts, cashback offers, and loyalty point calculations. Ensure notifications for upcoming sales and seamless redemption of benefits.