

Ignacio Curbelo Louro

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EDUCATION

CODERHOUSE UX/UI Advanced Career	Remote <i>Jul. 2024 – Finishing: Jan. 2025</i>
CODERHOUSE Initial UX/UI	Remote <i>Mar. 2022 – Aug. 2022</i>
UNIVERSITY OF THE REPUBLIC Visual Communication	Montevideo, Uruguay <i>Mar. 2015 – Dec. 2019</i>
LATIN AMERICAN SCHOOL AND HIGH SCHOOL Complete bachelor's degree in Humanistic diversification and Law.	Montevideo, Uruguay <i>Graduation Date: 2013</i>

EXPERIENCE

PEDIDOS YA Photography Editing Expert	Montevideo, Uruguay <i>Nov. 2018 – Jan. 2024</i>
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At PedidosYa, I managed the photography needs of a diverse portfolio of clients, creating and refining images that highlight their products and services.

My responsibilities included:

- Delegated in the training of new members of the photography team.
- Collaboration with clients to capture their visions and visual goals.
- Creation and editing of professional photographs that drive client visibility and engagement.
- Successfully managed multiple concurrent projects in a fast-paced environment using Agile methodology.
- Quality control of photographic material within the app with partners in over 400 cities.

AMAZON (ALORICA) Customer Experience Specialist (CX)	Montevideo, Uruguay <i>Sept. 2017 – Mar. 2018</i>
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As a Customer Experience Specialist at Amazon, I provided problem-solving services to direct customers.

My responsibilities included:

- Effective and proactive resolution of customer issues and inquiries in the United States and Europe.
- Maintaining a high level of professionalism and courtesy in all interactions with customers.
- Working in a collaborative environment to achieve and exceed customer service goals.

SKILLS

Technical: Figma, Design Thinking, Adobe (Ps, Ilu & Lr), Spline 3D tool & Google Slides.
Language: Spanish: native. English, Intermediate (fluent).
Interest: Problem solving, Product design.