

# José Ignacio Elzo

*Bachelor of Science in computer engineering  
Valid work permit in Spain*

## Professional profile

### Personal Information

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- [Linkedin](#)
- [GitHub](#)
- [Portfolio](#)

### Education Profile

#### **Degrees:**

IT Engineering degree.

- Gabriela Mistral 2013-2018  
(Santiago, Chile - Accreditable)

#### **Certifications**

- Scrum Institute - Product owner
- Tester in DevOps - Foundation Level

#### **Courses**

- Data Engineering Essentials
- Python for Data Science and AI

#### **Languages**

- Spanish: **Native**
- English: **C1**
- German **A1**

Computer Systems Engineer with over 10 years of experience in quality assurance, specializing in designing, developing, and implementing testing solutions.

Skilled in diverse testing methodologies for web, APIs, and mobile applications, using frameworks such as Playwright, Cypress, WebDriverIO, and Postman, primarily with JavaScript and TypeScript.

Recognized for creating and executing effective testing strategies to enhance software quality and streamline workflows.

Experienced in integrating automated tests into development lifecycles and CI/CD pipelines, ensuring alignment with project objectives and timelines.

Proficient in leveraging modern technologies and best practices for continuous improvement.

A proactive and collaborative professional, excelling in team leadership, mentoring, and managing complex projects to deliver exceptional results in dynamic environments.

## Work experience

### **Globant**

**Senior QA Engineer, Remote, Spain**

**November 2023 – Feb 2025**

- Perform quality control and automation by optimizing TypeScript scripts with Playwright to ensure efficient and accurate E2E and API testing.
- Conduct manual and sanity testing for web applications, manage Jenkins job executions, and create detailed Jira tickets for issues identified during automation.
- Develop and maintain test automation frameworks, integrate testing workflows into CI/CD pipelines, and perform comprehensive regression and performance testing.
- Lead meetings with stakeholders to review test results, address challenges, and implement strategies to improve testing processes and overall project quality.

### **Baufest**

**QA Automation, remote, Chile**

**January 2022 - January 2023**

- Automated mobile QA testing using WebDriverIO and Appium with JavaScript, conducting thorough manual and sanity tests for mobile Android and iOS applications to ensure optimal performance and functionality.
- Compiled detailed test reports, tracked defects, and facilitated their resolution to ensure timely and effective fixes.
- Mentored and supported junior testers by guiding them through QA processes, sharing best practices, and fostering their professional growth.
- Collaborated with cross-functional teams to align testing activities with project objectives, enhancing overall efficiency and product quality.

## **Knowledge**

### **Programing languages**

- Python
- JavaScript
- CSS
- HTML
- SQL

### **Technologies & knowledge**

- Cypress
- Playwright
- Postman
- Selenium

### **Project management tools**

- Azure ecosystem
- Jira
- Jenkins
- Git

## **ComScore**

**QA engineer, Santiago, Chile**

**September 2015 – December 2021**

### **QA lead**

**September 2018 – December 2021**

- Led the quality assurance process within a Scrum framework, developing and maintaining automated test cases using Cypress and managing Jenkins job executions for CI/CD pipelines.
- Defined and implemented test plans, collaborated with product owners and developers, and validated product functionality and performance through comprehensive testing cycles.

### **QA Engineer**

**September 2015 – September 2018**

- Managed Jira tickets, manually tested web applications and APIs using Swagger and Postman, and refined product and UX requirements to meet project objectives.
- Designed and executed detailed regression test plans, contributed to sprint planning, and continuously improved testing strategies and processes.

## **Santiago stock market (Internship)**

**QA analyst Santiago, Chile**

**March 2011 – August 2015**

- Conducted manual QA for back-office and CRM systems, specializing in swap and forward operations within a waterfall methodology framework.
- Documented detailed test cases, reported bugs, and contributed to refining QA processes to improve system accuracy and reliability.