

Jose Ignacio Elzo

☎ +34 691118123 • ✉ elzo.merino@gmail.com • 🔗 LinkedIn • 🐙 GitHub • 🌐 Portfolio • 📍 Zaragoza, Spain

EXPERIENCE

Globant

Zaragoza, Spain

QC Senior Engineer

November 2023 – February 2025

- Optimized TypeScript scripts with Playwright for efficient E2E and API testing automation.
- Managed Jenkins executions, created Jira tickets, and integrated testing workflows into CI/CD pipelines.
- Led stakeholder meetings to review test results and implement quality improvement strategies.

Baufest

Remote, Chile

QA Automation

January 2022 – January 2023

- Automated QA testing using WebDriverIO and Appium with JavaScript for comprehensive testing coverage.
- Compiled detailed test reports, tracked defects, and mentored junior testers in QA processes.

ComScore

Santiago, Chile

QA Lead

September 2018 – December 2021

- Led QA process within Scrum framework, developing automated test cases using Cypress.
- Defined test plans, collaborated with product owners and developers for comprehensive testing cycles.
- Managed team of 3 QA engineers, conducted code reviews, and established testing best practices.

ComScore

Santiago, Chile

QA Engineer

September 2015 – September 2018

- Managed Jira tickets, tested web applications and APIs using Swagger and Postman.
- Designed regression test plans and contributed to sprint planning processes.
- Developed automated testing scripts and performed comprehensive functional testing.

Santiago Stock Market (Internship)

Santiago, Chile

QA Analyst

March 2014 – August 2015

- Conducted manual QA for back-office and CRM systems, specializing in swap and forward operations.
- Documented test cases, reported bugs, and contributed to refining QA processes.

EDUCATION

IT Engineering Degree

Santiago, Chile

Gabriela Mistral University

2013 – 2018

CERTIFICATIONS & COURSES

Certifications: Scrum Institute - Product Owner • Tester in DevOps - Foundation Level

Courses: Data Engineering Essentials • Python for Data Science and AI

TECHNICAL SKILLS

Programming Languages: Python, JavaScript, TypeScript, CSS, HTML, SQL

Testing Frameworks & Tools: Playwright, Cypress, WebDriverIO, Selenium, Postman, Appium

Project Management & CI/CD: Azure ecosystem, Jira, Jenkins, Git

LANGUAGES

Spanish: Native • English: B2 • German: A1

SOFT SKILLS

Leadership & Mentoring: Team leadership, mentoring junior testers, knowledge sharing

Communication & Collaboration: Stakeholder meetings, cross-functional teamwork, sprint planning

Problem Solving: Complex project management, quality improvement strategies, process optimization

PROFESSIONAL SUMMARY

Computer Systems Engineer with 10+ years in quality assurance, specializing in testing solutions for web and API applications. Expert in Playwright, Cypress, WebDriverIO, and Postman with JavaScript/TypeScript. Proven track record in test automation, CI/CD pipeline integration, and team leadership. Skilled in creating effective testing strategies that enhance software quality and streamline development workflows.