

# Jose Ignacio Elzo

 LinkedIn •  GitHub •  Portfolio •  Zaragoza, Spain

## EXPERIENCE

### Globant

Zaragoza, Spain

#### QC Senior Engineer

November 2023 – February 2025

- Optimized TypeScript scripts with Playwright for efficient E2E and API testing automation.
- Managed Jenkins executions, created Jira tickets, and integrated testing workflows into CI/CD pipelines.
- Led stakeholder meetings to review test results and implement quality improvement strategies.

### Baufest

Remote, Chile

#### QA Automation

January 2022 – January 2023

- Automated QA testing using WebDriverIO and Appium with JavaScript for comprehensive testing coverage.
- Compiled detailed test reports, tracked defects, and mentored junior testers in QA processes.

### ComScore

Santiago, Chile

#### QA Lead

September 2018 – December 2021

- Led QA process within Scrum framework, developing automated test cases using Cypress.
- Defined test plans, collaborated with product owners and developers for comprehensive testing cycles.
- Managed team of 3 QA engineers, conducted code reviews, and established testing best practices.

### ComScore

Santiago, Chile

#### QA Engineer

September 2015 – September 2018

- Managed Jira tickets, tested web applications and APIs using Swagger and Postman.
- Designed regression test plans and contributed to sprint planning processes.
- Developed automated testing scripts and performed comprehensive functional testing.

### Santiago Stock Market (Internship)

Santiago, Chile

#### QA Analyst

March 2014 – August 2015

- Conducted manual QA for back-office and CRM systems, specializing in swap and forward operations.
- Documented test cases, reported bugs, and contributed to refining QA processes.

## EDUCATION

### IT Engineering Degree

Santiago, Chile

Gabriela Mistral University

2013 – 2018

## CERTIFICATIONS & COURSES

**Certifications:** Scrum Institute - Product Owner • Tester in DevOps - Foundation Level

**Courses:** Data Engineering Essentials • Python for Data Science and AI

## TECHNICAL SKILLS

**Programming Languages:** Python, JavaScript, TypeScript, CSS, HTML, SQL

**Testing Frameworks & Tools:** Playwright, Cypress, WebDriverIO, Selenium, Postman, Appium

**Project Management & CI/CD:** Azure ecosystem, Jira, Jenkins, Git

## LANGUAGES

Spanish: Native • English: B2 • German: A1

## SOFT SKILLS

**Leadership & Mentoring:** Team leadership, mentoring junior testers, knowledge sharing

**Communication & Collaboration:** Stakeholder meetings, cross-functional teamwork, sprint planning

**Problem Solving:** Complex project management, quality improvement strategies, process optimization

## PROFESSIONAL SUMMARY

Computer Systems Engineer with 10+ years in quality assurance, specializing in testing solutions for web and API applications. Expert in Playwright, Cypress, WebDriverIO, and Postman with JavaScript/TypeScript. Proven track record in test automation, CI/CD pipeline integration, and team leadership. Skilled in creating effective testing strategies that enhance software quality and streamline development workflows.