

Activity 6: User Interview

Activity 6 : UX/UI Design

Group No : 35

Group Member :

1. Chotpisit Adunsehawat 6531313221
2. Sarin Yongsuwan 6532182521
3. Punyaphat Surakiatkamjorn 6432106821
4. Athiwat Kongkaeo 6531347621

Part 2 User Interview

First step before starting interviewing, you need to make the interviewee feel comfortable as much as you can. You can start by introducing yourself and some chitchat (ex. “How do you do?”, “How was your morning?”) and don’t forget to tell things about yourself too. Be ready to understand their needs and how they think and feel.

Next, you need to ask open-ended questions to get free-form responses (ex. starting questions with “What”, “Why”, “How”). Avoid leading and closed questions.

In this section we will focus on improving **mycourseville’s assignment list** page and **assignment file submission** page.

[Course Home](#) > [Assignments](#)

Assignments

Assignments are sorted descendingly by due dates.

Title	Out Date	Due Date	Your Work	Feedbacks
	Apr 29 2022	May 4 2022		Submitted at
HW 		Apr 28 2022		Submitted at
QUI 	Apr 20 2022	Apr 20 2022		Submitted at
HW 	Apr 20 2022	Apr 20 2022		Submitted at
HW 	Mar 23 2022	Mar 23 2022		Submitted at

Showing 5 items from 31 published items

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Activity 6: User Interview

*** ANSWER THIS *** Interview **another group** in your class with the following questions and fill in the table.

Interviewee group number:

36

Q1: How would you describe your Assignment screens?

Know the user's overall experience

Discuss your user's feedback

"It is actually a very simple-looking interface to me. Personally, I don't have much experience with it, but there are some minor things that can be improved (which is also ignorable to someone who has experience in using it).

Since I am already used to it. Viewing as a newcomer or a new user, the designs and features may confuse me though because those are kind of old, confusing, and barely perceptible.

This is only my experience as a student who has been using it for 6 months. I still don't know how teachers or instructors feel about it. I guess I would also be a hurdle for some assignment features."

Verdict:

1. simple-looking but old and confusing to new users
2. minor things could be improved

Describe what your group would do to improve Assignment screen regarding this feedback

The asked question is too broad to be able to specify what we need to improve. So we need more detail for this feedback (eg. problems, difficulty, inconvenience, etc.).

We could try

1. Ask more about the users' problem with the Assignment screen
2. Ask more users about it to assure the accuracy of the interview result

The screenshot shows a web interface titled 'My Work'. It indicates the user is representing a group named 'Group'. Below this, there is an 'Attach file(s)' section with instructions: 'Attach a file to each attachment slot', 'Choose a file you wish to attach to each slot', 'DO NOT FORGET to click "Submit" to submit the whole worksheet', and 'All files should have been uploaded successfully before submitting the worksheet'. A specific 'Attachment File' slot is shown with the message '-- No file selected for attachment. --' and a button to 'Select a file to attach to this slot' with a maximum file size of 20 MB. Below this is an 'Attachment History' table with one entry: 'Attachment File submitted on [blank] by [blank]'. At the bottom, there is an '(Optional) Call for the attention of' section with a 'Show staff searching box' link, and a 'Submit your work' section with a 'Save / Submit' button and a status message: 'The latest submission was made at [blank] (submitted by [blank])'.

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3. continue asking Q2 (about the struggles and dislikes) to be able to identify those problems

Q2: What are your dislikes or struggles when using the Assignment screen?

To know the user's struggles and really know how they act the way they think.

Discuss your user's feedback

1. The character in the assignment list page is too small.
2. click assignment and open a new tab but when click link in the assignment page it replaces that page.
3. The color in the due date sometimes creates confusion whether it past the submission date or if it must be sent on this day. The color is blue although it is before the deadline but if the due date is on another day it will be green which confuses the user.
4. I want to be able to write comments in the assignment submission page before submitting the assignment.
5. The hit area for opening an assignment is too small compared to the whole block.
6. I want to be able to review my file before submit.

Describe what your group would do to improve Assignment screen regarding this feedback

1. increase font size and consider changing to a simpler font.
2. change when click link in submission page open that link on a new tab.
3. make the color green when the current time is before deadline, yellow if it close deadline and blue when is pass deadline
4. add comment box before submit in submission page
5. increase the hit area for opening an assignment
6. add preview of the latest file and allow users to view submitted files
7. add preview of the latest submitted file

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Q3: How do you want to improve about the previously mentioned dislikes?

To know what is the right way to improve.

Discuss your user's feedback

1. increase text-size and uses easy to read font
2. when click assignment in the assignment list page replace that page and can step back to the assignment list page.
3. when clicking the link in the submission page make a new tab.
4. submitted assignments use different background colors if out of date.
5. all assignments that should be submitted today have a notable color.
6. make a search bar to search or filter out assignments based on conditions (eg. new, done, late, ungraded, etc.)
7. assignment in the assignment list page would click easier than this.

Describe what your group would do to improve Assignment screen regarding this feedback

1. increase font size or maybe change the font style to an easy-to-read one.
2. when click assignment in the assignment list page replace that page and can step back to the assignment list page.
3. when clicking a link in the submission page make a new tab.
4. submitted assignments use different background colors if.
5. all assignments that should be submitted today have a notable color.
6. make a search bar to search or filter out assignments based on conditions (eg. new, done, late, ungraded, etc.)
7. assignment in the assignment list page would click easier than this.

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Q4: What do you like about the assignment screen?

To keep the good and enhance it.

Discuss your user's feedback

1. submission for group assignment because single submission for the whole group makes the submission process easier.
2. show all important details for an assignment (eg. due date, name, status, graded score, etc.).
3. automatic grading system allows instructors to grade assignments with ease

Describe what your group would do to improve Assignment screen regarding this feedback

1. display the name who submitted the assignment.
2. add a column named status show status of assignment like not do yet, done and in progres to score.
3. add type of grading for each assignment like auto grading, grading when out of date and not grading this assignment.

Q5: What do you think can be done to make submitting work fun?

New Feature?

Discuss your user's feedback

When you submit each assignment before the due date 2 days, you will get some points and show it on your profile. And when teacher graded you assignment, If you get more than 80% score, Rows of that assignment will change to gold color

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- Add the score system and show it on the profile
- Add feature the changing color to gold when user getting score more than 80%

More optional questions:

- What thing/feature did you like the most?
- What thing/feature did you like the least?
- What is your recommended product like this?
มีแนะนำแอปหรือเว็บอื่นมั้ย ที่น่าสนใจอยากให้ไปดู (เกี่ยวกับการ submit assignment)
- Which feature do you use the most?
- What do you think about as-is user interface?