Activity 6: Warm up with 5 Whys

Activity 6 : UX/UI Design

Group No : 35
Group Member :
1. Chotpisit Adunsehawat 6531313221
2. Sarin Yongsuwan 6532182521
3. Punyaphat Surakiatkamjorn 6432106821
4. Athiwat Kongkaeo 6531347621

Part 1 : Warm up with 5 Whys

The UX/UI process, also known as Design Thinking, is a human-centered approach to design that aims to create products and services that meet the needs of users. It involves five stages: Empathize, Define, Ideate, Prototype, and Test.

Five whys (5 whys) is a problem-solving method that explores the underlying cause-and-effect of particular problems. The primary goal is to determine the root cause of a defect or a problem by successively asking the question "Why?". The number '5' here comes from the observation that five iterations of asking why is usually sufficient enough to reveal the root cause. In some cases, it may take more or fewer whys, depending on the depth of the root cause.

These are steps to complete a **Five Whys**.

1. Begin with a specific problem. What is it that you are having an issue with?
2. Ask why the problem happened.
3. Keep asking "why" to each of the successive answers until you reach the root cause of the problem.

Activity 6: Warm up with 5 Whys

* ANSWER THIS * Based on given scenario, fill in the following boxes (both question and answer). Ask for answers from another group in your class.

Problem: I came to class late today.

Interviewee group number:

36

Q1:Why were you late for class?

Ans: I overslept and missed your alarm.

Q2: Why did you oversleep?

Ans: I stayed up late the night before studying for an exam.

Q3: Why did you need to study so late?

Ans: I had procrastinated on studying earlier and didn't start until the last minute.

Activity 6: Warm up with 5 Whys

Q4: Why did you procrastinate?

Ans: I may have been feeling overwhelmed by the amount of work I needed to do or unsure of how to approach the material.

Q5: Why did you feel overwhelmed or unsure?
Do you find the root cause of the Question#1 here? What do you think?

Ans: I may not have been effectively managing my time or seeking out resources and support to help me succeed.
Root cause: Ineffective time management, poor study habits, and a lack of support or resources can lead to feeling overwhelmed and unsure, which can contribute to procrastination and ultimately result in being late for class.

Q6: Why …?

Do you find the root cause of the Question#1 here? What do you think?

Ans: …