

Bug Id	Status	Title	Description	Steps to reproduce	Test data	Severity	Priority	Expected Result	Tested on Version	Actual Result	Tested on Version	Actual Result
NC1	Verified	New Customer - First character space Customer Name - Wrong error message	when I enter first character with space in Customer name field, I get a wrong error message	1) Go to <a href="https://demo.guru99.com/V1/html/addcustomerpage.php">https://demo.guru99.com/V1/html/addcustomerpage.php</a> 2) Login as Manager 3) Navigate to New Customer page 4) Type " Nada" in customer name field 5) Press TAB and move to next field		Low	Low	An error message "First character can't be space" must shown	V1	An error message "Numbers are not allowed"	V2	First character can not have space
NC2	Verified	New Customer - Blank Address - No error message	When I leave the address blank the system accepts the value without raising an error	1) Go to <a href="https://demo.guru99.com/V1/html/addcustomerpage.php">https://demo.guru99.com/V1/html/addcustomerpage.php</a> 2) Login as Manager 3) Navigate to New Customer page 4) Leave Address field blank 5) Press TAB and move to next field		Medium	High	An error message "Address must not be blank" must shown	V1	No system error messages	V2	Address Field must not be blank
NC3	Verified	New Customer - Special Character Address - No error message	When I type a special character in Address field, I get no error message	1) Go to <a href="https://demo.guru99.com/V1/html/addcustomerpage.php">https://demo.guru99.com/V1/html/addcustomerpage.php</a> 2) Login as Manager 3) Navigate to New Customer page 4) Type "New Cairo@" in Address field 5) Press TAB and move to next field		Medium	High	An error message "Special characters are not allowed" must shown	V1	No system error messages	V2	Special characters are not allowed
NC4	Verified	New Customer - First character space Address - No error message	when I enter first character with space in Address field, I get no error message	1) Go to <a href="https://demo.guru99.com/V1/html/addcustomerpage.php">https://demo.guru99.com/V1/html/addcustomerpage.php</a> 2) Login as Manager 3) Navigate to New Customer page 4) Type " New Cairo" in Address field 5) Press TAB and move to next field		Medium	High	An error message "First character can't be space" must shown	V1	No system error messages	V2	No system error messages
NC5	Verified	New Customer - First character space City - wrong error message	when I enter first character with space in City field, I get a wrong error message	1) Go to <a href="https://demo.guru99.com/V1/html/addcustomerpage.php">https://demo.guru99.com/V1/html/addcustomerpage.php</a> 2) Login as Manager 3) Navigate to New Customer page 4) Type " Cairo" in City field 5) Press TAB and move to next field		Low	Low	An error message "First character can't be space" must shown	V1	An error message "Numbers are not allowed"	V2	First character can not have space
NC6	Verified	New Customer - Two or more words State- wrong error message	When I enter a name of state that consists of 2 or more words in State field, I get an error message	1) Go to <a href="https://demo.guru99.com/V1/html/addcustomerpage.php">https://demo.guru99.com/V1/html/addcustomerpage.php</a> 2) Login as Manager 3) Navigate to New Customer page 4) Type " New Jersey" in State field 5) Press TAB and move to next field		Medium	High	No system error messages	V1	An error message "Numbers are not allowed" must shown	V2	No system error messages
NC7	Verified	New Customer - First character space State - wrong error message	when I enter first character with space in State field, I get a wrong error message	1) Go to <a href="https://demo.guru99.com/V1/html/addcustomerpage.php">https://demo.guru99.com/V1/html/addcustomerpage.php</a> 2) Login as Manager 3) Navigate to New Customer page 4) Type " Cairo" in State field 5) Press TAB and move to next field		Low	Low	An error message "First character can't be space" must shown	V1	An error message "Numbers are not allowed"	V2	First character can not have space
NC8	Verified	New Customer - Two or more words City - wrong error message	When I enter a name of city that consists of 2 or more words in City field, I get an error message	1) Go to <a href="https://demo.guru99.com/V1/html/addcustomerpage.php">https://demo.guru99.com/V1/html/addcustomerpage.php</a> 2) Login as Manager 3) Navigate to New Customer page 4) Type " New York" in City field 5) Press TAB and move to next field		Medium	High	No system error messages	V1	An error message "Numbers are not allowed" must shown	V2	No system error messages
NC9	Verified	New Customer - First character space PIN- No error message	when I enter first character with space in PIN field, I get no error message	1) Go to <a href="https://demo.guru99.com/V1/html/addcustomerpage.php">https://demo.guru99.com/V1/html/addcustomerpage.php</a> 2) Login as Manager 3) Navigate to New Customer page 4) Type " 12345" in PIN field 5) Press TAB and move to next field		Medium	High	An error message "First character can't be space" must shown	V1	No system error messages	V2	First character can not have space
NC10	Verified	New Customer - First character space Mobile number - No error message	when I enter first character with space in Mobile number field, I get no error message	1) Go to <a href="https://demo.guru99.com/V1/html/addcustomerpage.php">https://demo.guru99.com/V1/html/addcustomerpage.php</a> 2) Login as Manager 3) Navigate to New Customer page 4) Type " 123" in Mobile number field 5) Press TAB and move to next field		Medium	High	An error message "First character can't be space" must shown	V1	No system error messages	V2	First character can not have space
NC11	Verified	New Customer - First character space Email - No error message	when I enter first character with space in Email field, I get no error message	1) Go to <a href="https://demo.guru99.com/V1/html/addcustomerpage.php">https://demo.guru99.com/V1/html/addcustomerpage.php</a> 2) Login as Manager 3) Navigate to New Customer page 4) Type " Nada@example.com" in Email field 5) Press TAB and move to next field		Medium	High	An error message "First character can't be space" must shown	V1	No system error messages	V2	First character can not have space
NC12	Verified	New Customer - Can't add a new Customer	When I try to add a new Customer I get a blocking error and customer can not be added	1) Go to <a href="https://demo.guru99.com/V1/html/addcustomerpage.php">https://demo.guru99.com/V1/html/addcustomerpage.php</a> 2) Login as Manager 3) Navigate to New Customer page 4) Fill all fields with test data 5) Press Submit	Nada Female 25/8/2000 Address - New Cairo City - Cairo State - Cairo PIN - 123456 Mobile Number- 123 Email - nada@gmail.com and submit	Critical	Critical	The new customer should be added successfully	V1	An error message "Connection failed: Access denied for user 'root'@'localhost' (using password: NO)"	V2	Customer Added Successfully !!

NC13	Re-Opened	New Customer UI - Mandatory fields not marked as required	When I navigate to New Customer Page I see Mobile number field not marked as required	1) Go to <a href="https://demo.guru99.com/V1/html/addcustomerpage.php">https://demo.guru99.com/V1/html/addcustomerpage.php</a> 2) Login as Manager 3) Navigate to New Customer page		Low	Low	*Customer Name *Gender *Date of Birth *Address *City *State *PIN *Mobile Number *Email Id	V1	*Customer Name *Gender *Date of Birth *Address *City *State *PIN *Mobile Number *Email Id	V2	Customer Name Gender Date of Birth Address City State PIN Mobile Number Email Id
EC1	Verified	Edit Customer - First character space Customer ID - No error message	when I enter first character with space in Customer ID field, I get no error message	1) Go to <a href="https://demo.guru99.com/V1/html/addcustomerpage.php">https://demo.guru99.com/V1/html/addcustomerpage.php</a> 2) Login as Manager 3) Navigate to Edit Customer page 4) Type " 123" in Customer ID field 5) Press TAB and move to next field		Medium	High	An error message "First character can't be space" must shown	V1	No system error messages	V2	First character can not have space
EC2	Verified	Edit Customer - Character contained in Customer ID - no error message	when I enter first character with space in City field, I get a wrong error message	1) Go to <a href="https://demo.guru99.com/V1/html/addcustomerpage.php">https://demo.guru99.com/V1/html/addcustomerpage.php</a> 2) Login as Manager 3) Navigate to Edit Customer page 4) Type "N123" in Customer ID field 5) Press TAB and move to next field		Medium	High	An error message "Characters are not allowed" must shown	V1	No system error messages	V2	Characters are not allowed
EC3	Re-Opened	Edit Customer - wrong error message	When I edit a customer, A wrong error message is displayed	1) Go to <a href="https://demo.guru99.com/V1/html/addcustomerpage.php">https://demo.guru99.com/V1/html/addcustomerpage.php</a> 2) Login as Manager 3) Navigate to Edit Customer page 4) Fill all fields with test data 5) Press Submit	Nada Female 25/8/2000 Address - New Cairo City - Cairo State - Giza PIN - 123456 Mobile Number- 123 Email - nada@gmail.com	Medium	High	Customer Edited successfully	V1	Connection Error	V2	No Changes made to Customer records
EC4	Re-Opened	Edit Customer - Successfully edited an email that already existed in system	When I edit an email for a customer that already exists in the system, The email is edited	1) Go to <a href="https://demo.guru99.com/V1/html/addcustomerpage.php">https://demo.guru99.com/V1/html/addcustomerpage.php</a> 2) Login as Manager 3) Navigate to Edit Customer page 4) Edit email with test data 5) Press Submit	Customer ID - 99538 Email - nada@gmail.com	High	High	An error message "Email ID already exists" must shown	V1	Connection Error	V2	Email Edited
EC5	Open	Edit Customer - Invalid CustomerID - Wrong error message	When I type an invalid customer id in edit customer, a wrong error message is shown	1) Go to <a href="https://demo.guru99.com/V1/html/addcustomerpage.php">https://demo.guru99.com/V1/html/addcustomerpage.php</a> 2) Login as Manager 3) Navigate to Edit Customer page 4) Edit customer ID with test data 5) Press Submit	customer ID - 1234	High	High	An error message "Invalid Customer ID" must shown	V1	Connection Error	V2	You are not authorize to edit this customer!!
NA1	Verified	New Account - Blank Customer ID - No error message	When I leave Customer ID field blank, I get no error messages	1) Go to <a href="https://demo.guru99.com/V1/html/addcustomerpage.php">https://demo.guru99.com/V1/html/addcustomerpage.php</a> 2) Login as Manager 3) Navigate to New Account page 4) Leave Customer ID field blank 5) Press TAB and move to next field		Low	Medium	An error message "Customer ID must not be blank" must shown	V1	No system error messages	V2	Customer ID is required
NA2	Verified	New Account - Characters in Customer ID - No error message	When I type special characters in Customer ID field, I get no error messages	1) Go to <a href="https://demo.guru99.com/V1/html/addcustomerpage.php">https://demo.guru99.com/V1/html/addcustomerpage.php</a> 2) Login as Manager 3) Navigate to New Account page 4) Type "123@" in Customer ID field 5) Press TAB and move to next field		Medium	High	An error message "Special characters are not allowed" must shown	V1	No system error messages	V2	Special characters are not allowed
NA3	Verified	New Account - First character space in Customer ID - No error message	When I enter first character with space in Customer ID field, I get no error messages	1) Go to <a href="https://demo.guru99.com/V1/html/addcustomerpage.php">https://demo.guru99.com/V1/html/addcustomerpage.php</a> 2) Login as Manager 3) Navigate to New Account page 4) Type " 123" in Customer ID field 5) Press TAB and move to next field		Medium	High	An error message "First character can't be space" must shown	V1	No system error messages	V2	First character can not have space
NA4	Verified	New Account - Characters in Customer ID - No error message	When I enter characters in Customer ID field, I get no error messages	1) Go to <a href="https://demo.guru99.com/V1/html/addcustomerpage.php">https://demo.guru99.com/V1/html/addcustomerpage.php</a> 2) Login as Manager 3) Navigate to New Account page 4) Type "N123" in Customer ID field 5) Press TAB and move to next field		Medium	High	An error message "Characters are not allowed" must shown	V1	No system error messages	V2	Characters are not allowed
NA5	Verified	New Account - Characters in Initial deposit - No error message	When I enter characters in Initial deposit field, I get no error messages	1) Go to <a href="https://demo.guru99.com/V1/html/addcustomerpage.php">https://demo.guru99.com/V1/html/addcustomerpage.php</a> 2) Login as Manager 3) Navigate to New Account page 4) Type "N55" in Initial deposit field 5) Press TAB and move to next field		High	Medium	An error message "Characters are not allowed" must shown	V1	No system error messages	V2	Characters are not allowed
NA6	Verified	New Account - Blank Initial deposit - No error message	When I leave Initial deposit field blank, I get no error messages	1) Go to <a href="https://demo.guru99.com/V1/html/addcustomerpage.php">https://demo.guru99.com/V1/html/addcustomerpage.php</a> 2) Login as Manager 3) Navigate to New Account page 4) Leave Initial deposit field blank 5) Press TAB and move to next field		Low	Medium	An error message "Initial Deposit must not be blank" must shown	V1	No system error messages	V2	Initial Deposit must not be blank

NA7	Verified	New Account - Initial deposit less than 500 - No error message	When I enter a value less than 500 in Initial deposit field, I get no error messages	1) Go to <a href="https://demo.guru99.com/V1/html/addcustomerpage.php">https://demo.guru99.com/V1/html/addcustomerpage.php</a> 2) Login as Manager 3) Navigate to New Account page 4) Type "55" in Initial deposit field 5) Press TAB and move to next field		Low	Medium	An error message "Initial deposit must be 500 or above" must shown	V1	No system error messages	V2	Initial deposit must be Rs. 500 or more
NA8	Open	New Account - Invalid customer ID - wrong error message	When I enter an invalid customer id in edit account, I get a wrong error message	1) Enter an test data in Customer ID Field. 2) Press Submit	Customer ID = "000000"	High	High	An error message "Invalid Customer ID" must shown	V1	Connection Error	V2	You are not authorize to Add Account for this Customer
NA9	Verified	New Account - Manager can't add a new account	When I try to add a new account I get connection error and customer can not be added	1) Login as Manager 2) Navigate to New account page 3) fill all fields with test data 4) Press Submit	Customer ID = 46382 Account type = "Current" Initial deposit = 5000	Critical	Critical	Account created successfully	V1	Connection Error	V2	Account generated successfully !! Account no. : 128967
EA1	Open	Edit Account - Manager can't edit an existing account	When I try to edit an existing account, I get a HTTP error 500	1) Login as Manager 2) Navigate to delete account page 3) Enter test data 4) Press Submit	Account No. = 128967	Critical	Critical	You should be redirected to Edit Account details page	V1	Connection Error	V2	This page isn't workingdemo.guru99.com is currently unable to handle this request. HTTP ERROR 500
DA1	Open	Delete Account - Manager can't delete an existing account	When I try to delete an existing account, I get an error message	1) Login as Manager 2) Navigate to delete account page 3) Enter test data 4) Press Submit	Account No. = 128967	Critical	Critical	Account deleted successfully	V1	Connection Error	V2	Account could not be deleted!!!
DC1	Verified	Delete Customer - First character space in Customer ID - No error message	When I enter first character with space in Customer ID field, I get no error messages	1) Go to <a href="https://demo.guru99.com/V1/html/addcustomerpage.php">https://demo.guru99.com/V1/html/addcustomerpage.php</a> 2) Login as Manager 3) Navigate to Delete Customer page 4) Type " 123" in Customer ID field 5) Press TAB and move to next field		Low	Medium	An error message "First character can't be space" must shown	V1	No system error messages	V2	First character can not have space
DC2	Verified	Delete Customer - Customer ID contains a character - No error message	When I enter a character in Customer ID field, I get no error messages	1) Go to <a href="https://demo.guru99.com/V1/html/addcustomerpage.php">https://demo.guru99.com/V1/html/addcustomerpage.php</a> 2) Login as Manager 3) Navigate to Delete Customer page 4) Type "N123" in Customer ID field 5) Press TAB and move to next field		Low	Medium	An error message "Characters are not allowed" must shown	V1	No system error messages	V2	Characters are not allowed
DC3	Open	Delete Customer - Invalid customer Id - Wrong error message	When I enter an invalid customer id in delete account, I get a wrong error message	1) Go to <a href="https://demo.guru99.com/V1/html/addcustomerpage.php">https://demo.guru99.com/V1/html/addcustomerpage.php</a> 2) Login as Manager 3) Navigate to Delete Customer page 4) Enter test data 5) Press Submit	Customer ID = "000000"	Low	Medium	An error message "Invalid Customer ID" must shown	V1	Connection Error	V2	You are not authorize to delete this customer!!
MS1	Open	Mini Statement - Valid account with no transactions - No error message	When I try to see mini statement of an existing account with no transactions, I get an empty page	1) Go to <a href="https://demo.guru99.com/V1/html/addcustomerpage.php">https://demo.guru99.com/V1/html/addcustomerpage.php</a> 2) Login as Manager 3) Navigate to Mini Statement page 4) Enter test data 5) Press Submit	Account No. = 128967	High	High	An error message "Transaction doesn't exist" must shown	V1	Connection Error	V2	An empty page
CS1	Verified	Customized Statement - Blank From Date - no error message	When I leave From Date field blank, I get no error messages	1) Go to <a href="https://demo.guru99.com/V1/html/addcustomerpage.php">https://demo.guru99.com/V1/html/addcustomerpage.php</a> 2) Login 3) Navigate to Customized Statement page 4) Leave From Date blank "mm/dd/yyyy" 5) Press TAB and move to next field		Medium	Medium	An error message "From Date must not be blank" must shown	V1	No system error messages	V2	From Date Field must not be blank
CS2	Verified	Customized Statement - Blank To Date - no error message	When I leave To Date field blank, I get no error messages	1) Go to <a href="https://demo.guru99.com/V1/html/addcustomerpage.php">https://demo.guru99.com/V1/html/addcustomerpage.php</a> 2) Login 3) Navigate to Customized Statement page 4) Leave To Date blank "mm/dd/yyyy" 5) Press TAB and move to next field		Medium	Medium	An error message "To Date must not be blank" must shown	V1	No system error messages	V2	To Date Field must not be blank
CS3	Verified	Customized Statement - Special character in Amount Lower Limit - no error message	When I enter a special character in Amount Lower Limit field, I get no error messages	1) Go to <a href="https://demo.guru99.com/V1/html/addcustomerpage.php">https://demo.guru99.com/V1/html/addcustomerpage.php</a> 2) Login 3) Navigate to Customized Statement page 4) Type "20@" in Amount Lower Limit field 5) Press TAB and move to next field		Medium	High	An error message "Special characters are not allowed" must shown	V1	No system error messages	V2	Special characters are not allowed
CS4	Re-Opened	Customized Statement - Blank Amount Lower Limit - no error message	When I leave Amount Lower Limit field blank, I get no error messages	1) Go to <a href="https://demo.guru99.com/V1/html/addcustomerpage.php">https://demo.guru99.com/V1/html/addcustomerpage.php</a> 2) Login 3) Navigate to Customized Statement page 4) Leave Amount Lower Limit field blank 5) Press TAB and move to next field		Medium	High	An error message "Amount Lower Limit must not be blank" must shown	V1	No system error messages	V2	No system error messages

CS5	Verified	Customized Statement - Amount Lower Limit contains a character - no error message	When I type a character in Amount Lower Limit field, I get no error messages	1) Go to <a href="https://demo.guru99.com/V1/html/addcustomerpage.php">https://demo.guru99.com/V1/html/addcustomerpage.php</a> 2) Login 3) Navigate to Customized Statement page 4) Type "20N" in Amount Lower Limit field 5) Press TAB and move to next field		Medium	High	An error message "Characters are not allowed" must shown	V1	No system error messages	V2	Characters are not allowed
CS6	Verified	Customized Statement - Amount Lower Limit consists of characters - no error message	When I type characters in Amount Lower Limit field, I get no error messages	1) Go to <a href="https://demo.guru99.com/V1/html/addcustomerpage.php">https://demo.guru99.com/V1/html/addcustomerpage.php</a> 2) Login 3) Navigate to Customized Statement page 4) Type "Nada" in Amount Lower Limit field 5) Press TAB and move to next field		Medium	High	An error message "Characters are not allowed" must shown	V1	No system error messages	V2	Characters are not allowed
CS7	Re-Opened	Customized Statement - Blank Number of transactions - no error message	When I leave Number of transactions field blank, I get no error messages	1) Go to <a href="https://demo.guru99.com/V1/html/addcustomerpage.php">https://demo.guru99.com/V1/html/addcustomerpage.php</a> 2) Login 3) Navigate to Customized Statement page 4) leave Number of transactions field blank 5) Press TAB and move to next field		Low	Medium	An error message "Number of Transaction must not be blank" must shown	V1	No system error messages	V2	No system error messages
CS8	Verified	Customized Statement - Special character in Number of transactions - no error message	When I type a special character in Number of transactions field, I get no error messages	1) Go to <a href="https://demo.guru99.com/V1/html/addcustomerpage.php">https://demo.guru99.com/V1/html/addcustomerpage.php</a> 2) Login 3) Navigate to Customized Statement page 4) Type "5@" in Number of transactions field 5) Press TAB and move to next field		Low	Medium	An error message "Special characters are not allowed" must shown	V1	No system error messages	V2	Special characters are not allowed
CS9	Verified	Customized Statement - Number of transactions contains a character - no error message	When I type a character in Number of transactions field, I get no error messages	1) Go to <a href="https://demo.guru99.com/V1/html/addcustomerpage.php">https://demo.guru99.com/V1/html/addcustomerpage.php</a> 2) Login 3) Navigate to Customized Statement page 4) Type "5N" in Number of transactions field 5) Press TAB and move to next field		Medium	High	An error message "Characters are not allowed" must shown	V1	No system error messages	V2	Characters are not allowed
CS10	Verified	Customized Statement - Number of transactions consists of characters - no error message	When I type characters in Number of transactions field, I get no error messages	1) Go to <a href="https://demo.guru99.com/">https://demo.guru99.com/</a> 2) Login 3) Navigate to Customized Statement page 4) Type "Nada" in Number of transactions field 5) Press TAB and move to next field		Medium	High	An error message "Characters are not allowed" must shown	V1	No system error messages	V2	Characters are not allowed
CS11	Re-Opened	Customized Statement - From Date greater than To Date - no error message	When I enter a value in From Date that is greater than To Date I get no error messages	1) Go to <a href="https://demo.guru99.com/V1/html/addcustomerpage.php">https://demo.guru99.com/V1/html/addcustomerpage.php</a> 2) Login 3) Navigate to Customized Statement page 4) Type "11/02/2023" in From Date field 5) Type "10/30/2023" in To Date field 6) Press TAB and move to next field		High	High	An error message "From Date can't be greater than To Date" must shown	V1	No system error messages	V2	No system error messages
CS12	Open	Customized Statement - Manager Can't show customized statement	When I enter a valid data in Customized Statement, I get an error	1) Go to <a href="https://demo.guru99.com/">https://demo.guru99.com/</a> 2) Login 3) Navigate to Customized Statement page 4) Fill all fields with test data 5) Press Submit	Account No. = 128967 From date = 11/06/2023 To date = 11/30/2023 Minimum Transaction Value = 55 Number of transactions = 2	Critical	Critical	Customized Statement Page	V1	Connection Error	V2	Account does not exist
BE1	Open	Balance Enquiry - Manager can't view balance enquiry for an existing account	When I enter a valid data in Balance Enquiry, I get a HTTP error	1) Go to <a href="https://demo.guru99.com/">https://demo.guru99.com/</a> 2) Login 3) Navigate to Balance Enquiry page 4) Enter test data in Account No. 5) Press Submit	Account No. = 128967	Critical	Critical	Balance Enquiry page of Account entered is opened	V1	Not executed	V2	This page isn't workingdemo.guru99.com is currently unable to handle this request. HTTP ERROR 500