

# Nadeem Hakeem

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#### **OBJECTIVE**

As a Web & A.I Chat Bot Developer freelancer with expertise in Google Dialog flow, I am seeking opportunities to leverage my skills and experience to design, develop, and implement innovative and engaging chat bot applications for clients, providing seamless user experiences and delivering valuable solutions.

# EDUCATIONAL QUALIFICATION

From Board of Intermediate Education Karachi.

\* I.Com

2020

S.S.C (Science)

From Board of Secondary Education Karachi. 2007.

# **EXPERIENCE**

- ❖ As a Web & A.I Chat Bot Developer freelancer with expertise in Google Dialog flow from November 2022 to present
  - o Responsibility:
    - Designing, developing, and implementing conversational agents using Google Dialog flow, including creating intents, entities, and dialogues to define chat bot interactions.
    - Collaborating with clients to gather requirements and understand their business needs, and providing expert advice on how to leverage Google Dialog flow to achieve their goals.
    - Building custom chat bot applications using Dialog flow's API and integrating them with various channels such as websites, messaging platforms, and voice assistants.
    - Writing fulfillment logic using web hook integrations with dialog flow to enable dynamic responses and perform backend operations such as querying databases, processing payments, and integrating with third-party APIs.
    - Stayed up-to-date with the latest trends and advancements in web development, A.I technologies, and chat bot design patterns, continuously improving skills and knowledge.

- ❖ Distributor Manager in Al Habib Distribution Services June 2014 to Present.
  - o Responsibility:
    - *Leading Distribution team.*
    - Manage All Sales Van.
    - Manage All Distributor Accounts.
    - Generate Distribution Ledger
- ❖ D.M.S operator in Haleeb foods ltd Feb 2012 to Nov 2012.
  - o Responsibility:
    - *Operate the D.M.S.*
    - Excel basis working.
    - *Maintain Status reports.*
    - *Make the D.S.R on daily basis and upload the D.M.S.*
    - Credit and Cheque monitor it.
    - Verify the discount report with accounts report.
    - *Give the T.O to salesman.*
    - *And full final settlement and day close.*

#### TECHNICAL SKILLS

- ✓ Programming Languages: JavaScript, Node.js
- ✓ Chat Bot Platforms: Google Dialog flow
- ✓ Web Development: HTML, CSS, Restful APIs, JSON
- ✓ Databases: Mongo DB
- ✓ Version Control: Git
- ✓ Operating Systems: Windows, Linux
- ✓ Other Tools & Technologies: Visual Studio Code, Dialog flow ES, Dialog flow Messenger

#### LANGUAGES.

✓ Fluent in: Urdu

✓ Proficient in : English

# **CERTIFICATIONS**

From Board SMIT Karachi.

**A.I Chatbot Developer** 2023

**Chatbot Development** From MLSA-UOK.

### REFERENCES

Will be furnished on demand.