## **CHAPTER 1**

## **INTRODUCTION**

#### 1.1 PREAMBLE

**Vehicle Sales Management System** is software which is helpful for customer, who wants to know the warranty period of a vehicle. Vehicle Sales Management System is a content management system written for any operating systems which focused in the area of adding, editing and deleting the manufacturer details, model, and price. In this software an employee can register as a user and he can manage the customer details, vehicle details.

In this system, an admin can add a new vehicle details to the database. Whenever the admin wants to modify these details he can update new values through this software. The main advantage is that this module is helpful for the customers to get details of the vehicles such as warranty period.

Vehicle Sales Management System is developed and customized for employee and customer. Its modules support most type of vehicles.

Vehicle Sales Management System uses PHP as the front end and MYSQL as the back end.

#### 1.2 PROBLEM STATEMENT

Current system does not have a feature of customer login. Customer has to always ask the employee for the details of his/her vehicle details such as warranty period, vehicle price, vehicle insurance details.

#### **Disadvantages:**

The following are the disadvantages of current system

- 1. It is difficult for customer to know vehicle related details.
- 2. It is difficult to maintain the system by the employees.
- 3. No proper details of the vehicle.
- 4. It is tedious for adding and updating details.

### 1.3 Proposed Solution

Proposed system has the feature of customer login using which a customer can know every specific detail related to a vehicle. This application keeps the data in a centralized way which is available to all the users simultaneously. It is very easy to manage historical data in database. No specific training is required for the employees to use this application. They can easily use the tool that decreases manual hours spending for normal things and hence increases the performance.

#### **Advantages:**

The following are the advantages of proposed system

- 1. Easy to process requests
- 2. Can generate required reports easily
- 3. Easy to manage historical data in a secure manner
- 4. Centralized database helps in avoiding conflict

#### **Functions of ADMIN:**

This module provides administrator related functionalities. Administrator can view the registered customers and their details, the current vehicle available. In this module admin can upload the information about the employee, customer, vehicle such as manufacturer details, model details, customer details. Admin will give the responses to client based on their requirements always fulfilling their needs.

This module also requires the admin logged in to keep all the customer information confidential and not disclose it to any other third party, not compromising the data to unauthorized access.

#### **Function of USER:**

This module is about users of this portal. By using this module user, the customer can view the customer details. User must be registered with the system. By using this login id user will log on to this portal and do all selling related works of the car to the customer. Customer registration details must be kept confidential after that he/she will give their personal details through the website. Customer therefore using its login id can view their details and vehicle details such as warranty period and insurance related details.

### CHAPTER 2

# ANALYSIS AND SYSTEM REQUIREMENTS

#### 2.1 LITERATURE SURVEY

[1] A vehicle sales management system in improving the relational use of customer requirements.

Authors: T.Shang, X.Ren, R.Ma

This report first reviews the key constraints on vehicle utilization, before examining opportunities to optimize transport operations. Within the remit of this report, three key areas for improved efficiencies within the industry are identified: logistical efficiency, vehicle utilization and driver training and behavior.

Environmental issues will increasingly influence the way employees do their jobs. Currently, there is a growing field of governmental literature offering advice and guidance.

The scope of this review is limited by the availability of literature and time. As a broad study, it does not present the full range of literature on the state of vehicle management, but attempts to give an overview of the main concerns and areas for improvement.

This report highlights limitations faced by employees in attempting to operate vehicles efficiently and draws together environmentally-related literature that offers guidance to them.

## [2] Practice of administration management: A review of Literature

**Authors:** Ayad k.ali

As a literature review it aims to synthesize previous work rather than develop new perspectives. It should provide a foundation for future research in this field.

A vehicle sales management system is a bundled management information system created specifically for automotive industry car dealerships or large equipment manufacturers. These systems often contain software that caters to the needs of finance, sales parts, and inventory and administration components of running the dealership. A typical installation usually includes a central server which stores all data, allowing multi-user access for 50 or more client computers.

## 2.2 SYSTEM REQUIREMENT SPECIFICATION

- Should describe functional and non-functional requirements so that they are understandable by system users who don't have detailed technical knowledge.
- User requirements are defined using natural language, tables and diagrams.

#### **Software Requirement Specification**

Programming Languages: PHP, HTML, CSS, JS, and MYSQL.

Web Technologies : Html,CSS,PHP.

Database : MySQL

Server : WAMPserver 3.0

#### **Hardware Requirements Specification**

Processor : Intel core 2 duo

Hard Disk : 50 GB

Ram : 1 GB

### **CHAPTER 3**

#### SYSTEM DESIGN AND ANALYSIS

#### 3.1 PRELIMNARY DESIGN

#### 3.1.1 Entity – Relationship Diagram:

This depicts relationship between data objects. The attribute of each data objects noted in the entity- relationship diagram can be described using a data object description. Data flow diagram serves two purposes:

- 1. To provide an indication of how data are transformed as they move through the system.
- 2. To depict the functions that transformation the data flow.

The basic components of entity relationship diagram/model are listed and defined below:

**Data Objects:** A data object is a representation of almost any composite information that must be understood by the software. By composite information, we mean something that has a number of different properties or attributes. A data object encapsulates data only there is no reference within a data object to

Operations that act on the data.

**Attributes:** Attributes define the properties of a data object and take on one of three different characteristics

They can be used to:

- 1. Name an instance of data object.
- 2. Describe the instance.
- 3. Make reference to another instance in other table.

**Relationships:** Data objects are connected to one another in a variety of different ways. We can define a set of object relationship pairs that define the relevant relationships.

### **Cardinality:**

The data model must be capable of representing the number of occurrences of objects in a given relationship. The cardinality of an object relationship pair is

- **1. One-T0-One** (1:1): An occurrence of object 'A' can relate to one and only one occurrence of object 'B' and vice versa.
- **2. One-To-Many** (1:N):One occurrence of object 'A' can relate to one or may occurrences of object 'B' but an occurrence of object 'B' can relate to only one occurrence of object 'A'.
- **3.** Many-To-Many (M: N): An occurrences of 'B' and an occurrence of 'B' can relate to one or many occurrence of 'A'.

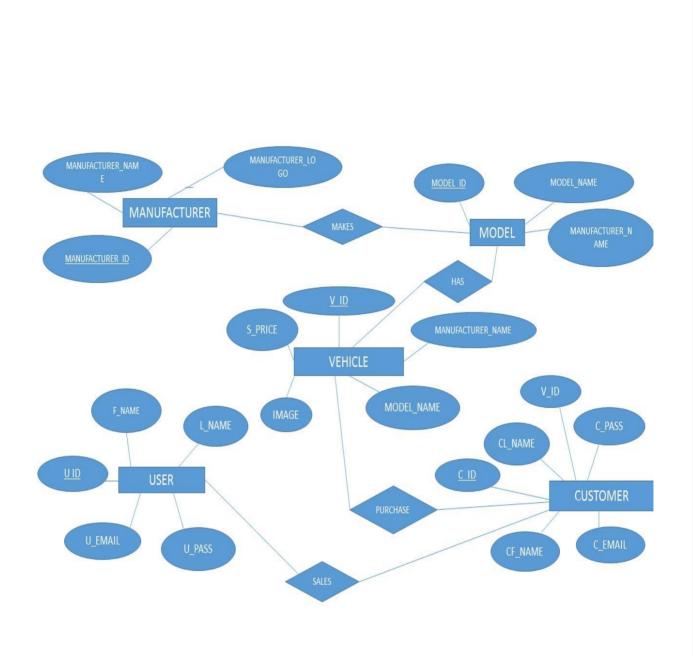


Fig: 3.1.1.1

### 3.1.2 SCHEMA DIAGRAM

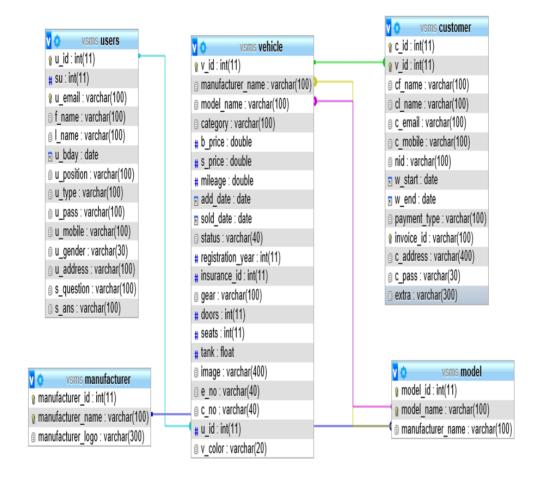


Fig: 3.1.2.1

## 3.1.3 Flowchart

A flowchart is a type of diagram that represents an algorithm, workflow or process, showing the steps as boxes of various kinds, and their order by connecting them with arrows. This diagrammatic representation illustrates a solution model to a given problem. Flowcharts are used in analyzing, designing, documenting or managing a process or program in various fields.

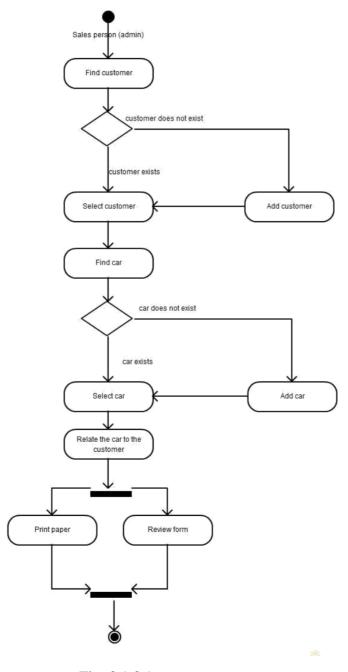


Fig: 3.1.3.1

## 3.1.4 DATABASE DESCRIPTION

## Customer

This table consists of all details related to the customer and his vehicle.

Column	Type	Null	Default	Comments
<u>c_id</u>	int(11)	No		
v_id	int(11)	No		
cf_name	varchar(100)	No		
cl_name	varchar(100)	No		
c_email	varchar(100)	No		
c_mobile	varchar(100)	No		
nid	varchar(100)	Yes	NULL	
w_start	Date	No		
w_end	Date	No		
payment_type	varchar(100)	No		
invoice_id	varchar(100)	Yes	NULL	
c_address	varchar(400)	Yes	NULL	
c_pass	varchar(30)	No		
extra	varchar(300)	Yes	NULL	

# Manufacture

This table consists details of the manufacture who made the vehicle.

Column	Type	Null	Default	Comments
manufacturer_id	int(11)	No		
manufacturer_name	varchar(100)	No		
manufacturer_logo	varchar(300)	Yes	NULL	

## Model

This table consists the details related to the model of vehicle.

Column	Type	Null	Default	Comments
model id	int(11)	No		
model_name	varchar(100)	No		
manufacturer_name	varchar(100)	No		

# Users

This table consists the details of all the employee in the company.

Column	Type	Null	Default	Comments
u_id	int(11)	No		
su	int(11)	Yes	0	
u_email	varchar(100)	No		
f_name	varchar(100)	No		
l_name	varchar(100)	No		
u_bday	Date	No		
u_position	varchar(100)	No		
u_type	varchar(100)	No		
u_pass	varchar(100)	No		
u_mobile	varchar(100)	No		
u_gender	varchar(30)	No		
u_address	varchar(100)	No		
s_question	varchar(100)	Yes	NULL	
s_ans	varchar(100)	Yes	NULL	

# Vehicle

This table consists the various details and features of the vehicle.

Column	Type	Null	Default	Comments
v_id	int(11)	No		
manufacturer_name	varchar(100)	No		
model_name	varchar(100)	No		
category	varchar(100)	No		
b_price	double	No		
s_price	double	Yes	NULL	
mileage	double	No		
add_date	date	No		
sold_date	date	Yes	NULL	
status	varchar(40)	No		
registration_year	int(11)	No		
insurance_id	int(11)	Yes	NULL	
gear	varchar(100)	No		
doors	int(11)	No		
seats	int(11)	No		
tank	float	No		
image	varchar(400)	Yes	NULL	
e_no	varchar(40)	No		
c_no	varchar(40)	No		
u_id	int(11)	Yes	NULL	
v_color	varchar(20)	Yes	NULL	

#### 3.2 Normalization

Normalizing of data can be considered a process of analyzing the given relation schemas on their fd's and primary keys to achieve the desirable properties of minimizing redundancy, insertion, deletion and update anomalies.

### 3.2.1 First Normal Form (1nf)-

1nf disallows having a set of values as an attribute value for a single tuples.

The only attribute values permitted by 1nf are single atomic values.

#### customer

C_id	C_fname	C_lname	C_mobile
1	rahul	gupta	123456789,987654
2	ravi	sharma	4545667878

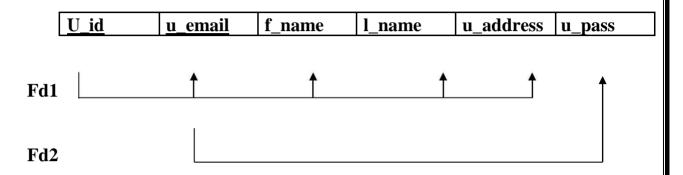
### 1 nf form

C_id	C_fname	C_lname	C_mobile
1	rahul	gupta	123456789
1	rahul	gupta	987654
2	ravi	sharma	4545667878

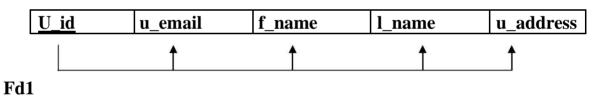
### 3.2.2 Second Normal Form (2nf)-

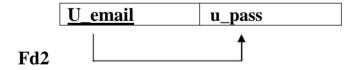
A relation schema R is in 2nf if every non prime attribute A in R is fully functionally dependent on the primary key of R.

### User



## 2nf form

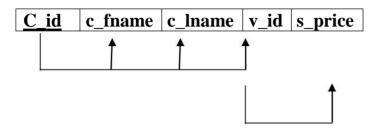




## 3.2.3 Third Normal form (3nf)

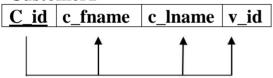
A relation Schema R is in 3NF if it satisfies 2nf and no non prime attribute of R is transitively dependent on the primary key.

### **Customer**

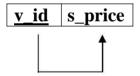


## 3nf form

## **Customer1-**



## **Customer2**



### **CHAPTER 4**

### **IMPLEMENTATION**

#### 4.1 MODULE 1 DESCRIPTION

#### HTML:

**Hypertext Markup Language** (**HTML**) is the standard markup language for creating web pages and web applications. With Cascading Style Sheets (CSS) and JavaScript it forms a triad of cornerstone technologies for the World Wide Web. Web browsers receive HTML documents from a web server or from local storage and render them into multimedia web pages. HTML describes the structure of a web page semantically and originally included cues for the appearance of the document.

HTML elements are the building blocks of HTML pages. With HTML constructs, images and other objects, such as forms, may be embedded into the rendered page. It provides a means to create structured documents by denoting structural semantics for text such as headings, paragraphs, lists, links, quotes and other items. HTML elements are delineated by *tags*, written using angle brackets. Tags such as

<img /> and <input /> introduce content into the page directly. Others such as ... surround and provide information about document text and may include other tags as sub-elements. Browsers do not display the HTML tags, but use them to interpret the content of the page.

HTML can embed programs written in a scripting language such as JavaScript which affect the behavior and content of web pages. Inclusion of CSS defines the look and layout of content.

#### PHP:

PHP is a server-side scripting language designed primarily for web development but also used as a general-purpose programming language. Originally created by Rasmus Lerdorf in 1994, the PHP reference implementation is now produced by The PHP Development Team. PHP originally stood for Personal Home Page, but it now stands for the recursive acronym PHP: Hypertext Preprocessor.

PHP code may be embedded into HTML or HTML5 markup, or it can be used in combination with various web template systems, web content management systems and web frameworks. PHP code is usually processed by a PHP interpreter implemented as a module in the web server or as a Common Gateway Interface (CGI) executable. The web server software combines the results of the interpreted and executed PHP code, which may be any type of data, including images, with the generated web page. PHP code may also be executed with a command-line interface (CLI) and can be used to implement standalone graphical applications.

#### Front-End:

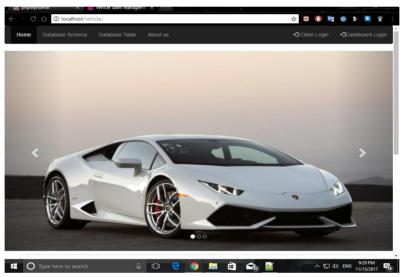


Fig: 4.1.1

• System shall allow the administrator, client to login and to add /delete /edit data related cars and its images.

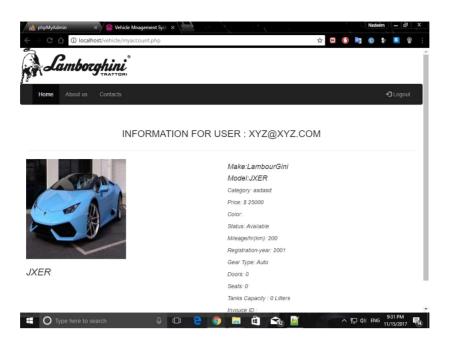


Fig: 4.1.2

 This system allows the customer to login and see the vehicle details such as registration year,etc.

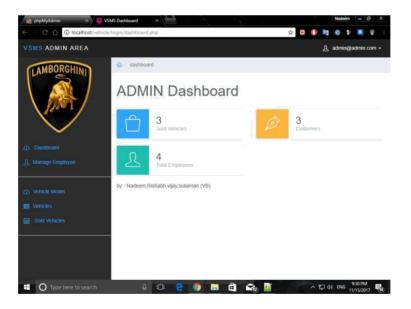


Fig: 4.1.3

• This system allows the admin to manage the employees and maintain the vehicle related details and sell the vehicle to customer.

#### **4.2 MODULE 2 DESCRIPTION**

#### MySQL:

We have used, in this project , MySQL which is an open-source relational database management system. MySQL is a central component of the LAMP open-source web application software stack (and other "AMP" stacks). LAMP is an acronym for "Linux, Apache, MySQL, Perl/PHP/Python". Applications that use the MySQL database include: TYPO3, MODx, Joomla, WordPress, phpBB, MyBB, and Drupal. MySQL is also used in many high-profile, large-scale websites, including Google (though not for searches), Facebook, Twitter, Flickr, and YouTube.

MySQL is written in C and C++. Its SQL parser is written in yacc, but it uses a home-brewed lexical analyzer. MySQL works on many system platforms, including AIX, BSDi, FreeBSD, HP-

UX, eComStation, i5/OS, IRIX, Linux, macOS, Microsoft Windows, NetBSD, Novell NetWare, OpenBSD, OpenSolaris, OS/2 Warp, QNX, Oracle Solaris, Symbian, SunOS, SCO OpenServer, SCO UnixWare, Sanos and Tru64. A port of MySQL to OpenVMS also exists.

#### **Back-End:**

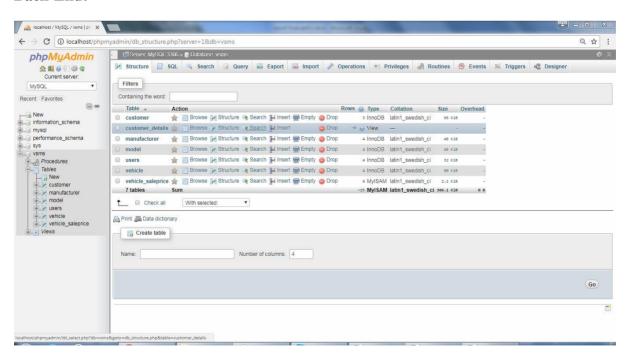
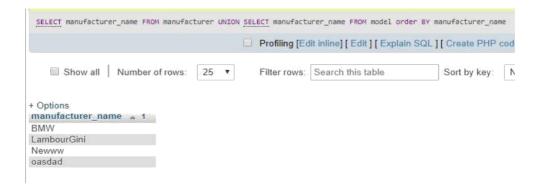


Fig 4.2.1

### 4.3 QUERIES AND THEIR OUTPUT:



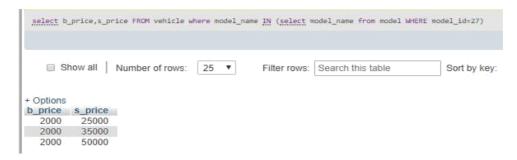
• To retrieve distinct manufacturer name from the table manufacturer and model ordered by the name using UNION.



• To retrieve the warranty date BETWEEN 2017-01-15 and 2017-04-06.



• To retrieve vehicle id, manufacturer name and sum of selling price using HAVING.



• To the base and selling price vehicle where model id is 27 using IN



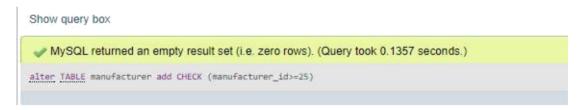
• To retrieve the vehicle id and manufacture name where vehicle color IS null.



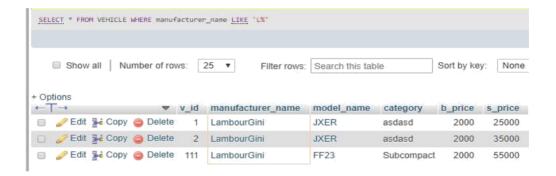
• To retrieve selling price, v\_id from vehicle having manufacture name more than 2 times



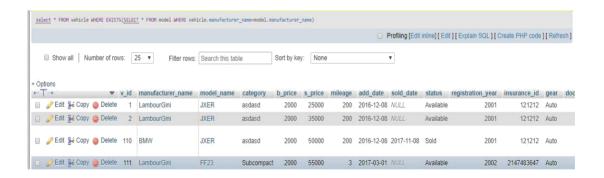
• To drop the view customer details created.



• Using CHECK keep the manufacture id always greater than 25.



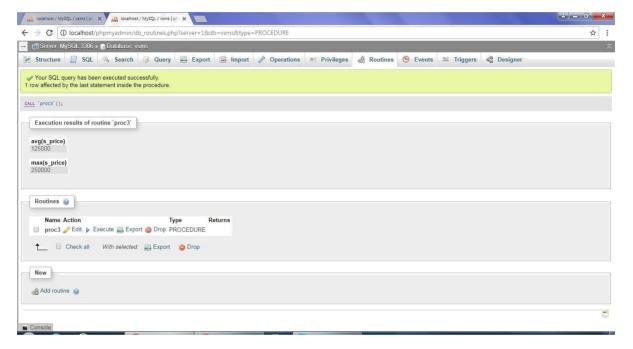
• To retrieve all the manufacture name starting with L using LIKE.



• To check the existence of a same entry for a particular attribute in the 2 tables specified.



• To check the non existence of vehicle id in the vehicle table.



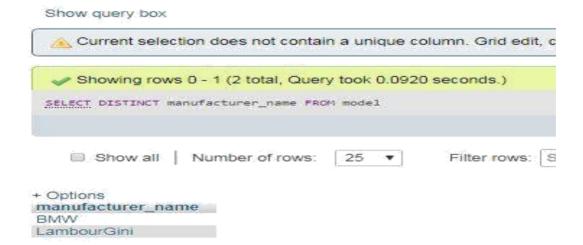
• **Stored Procedure:** To find the average of selling price by the use of stored procedure.



To create a view named customer\_details with attributes cfname,cl\_name,w\_start



• <u>Trigger</u> – using this we can keep a track of the changes in the selling price of the vehicles.



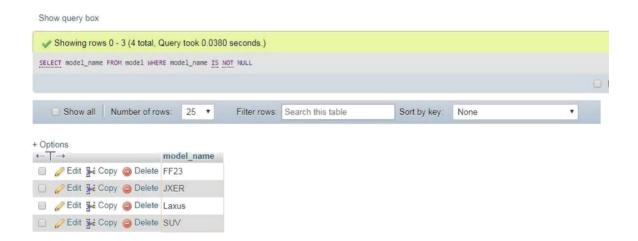
• To select the DISTINCT manufacturer\_name from model .



• Select v\_id,cf\_name,sold\_date using JOIN.



• To add a Foreign KEY to model name in the table vehicle\_salesprice.



• To select model name that is not NULL.



• To UPDATE the category of the manufacturer name BMW to Sedan.



• To retrieve the first name, last name, u address from user ORDERED BY the u\_bday.

## **CHAPTER 5**

#### **TESTING**

#### **5.1 INTRODUCTION TO TESTING**

#### **Unit Testing:**

Unit testing focuses verification effort on the smallest unit of software design that is the module. Using procedural design description as a guide, important control paths are tested to uncover errors within the boundaries of the module. The unit test is normally white box testing oriented and the step can be conducted in parallel for multiple modules.

#### **Validation Testing:**

At the end of integration testing software is completely assembled as a package. Validation testing is the next stage, which can be defined as successful when the software functions in the manner reasonably expected by the customer. Reasonable expectations are those defined in the software requirements specifications. Information contained in those sections form a basis for validation testing approach.

#### **Integration Testing:**

Integration testing is a systematic technique for constructing the program structure, while conducting test to uncover errors associated with the interface. The objective is to take unit tested methods and build a program structure that has been dictated by design.

## **5.2 TEST CASES**

Test id	Test case	<b>Expected result</b>	Actual Result	Status
1	Login	User is successfully	User is successfully	Pass
		Authenticated.	Authenticated.	
2	Sell	Vehicle is	Vehicle is	Pass
		Successfully sold.	Successfully sold.	
3	Addition of vehicle	New vehicle	New vehicle	Pass
		Successfully added.	Successfully added.	
4	Manage employee	Insertion of new	Insertion of new	Pass
		employee done	employee done	
		Successfully.	Successfully.	

## **Description**

- 1. User enters the login id and password and is successfully logged in.
- 2. Admin sells a vehicle to customer by entering the customer details.
- 3. Admin/Employee adds new model of vehicle and its various details.
- 4. Admin manages the details related to the employee.

### **CONCLUSION**

The Vehicle Management application has rich user interface so that novice users can access easily. This application provides the management reports like Occupancy report, Approval status report, to track the usage of company's transport facility. Our project is only a humble venture to satisfy the needs in a library. Several user friendly coding have also adopted. This package shall prove to be a powerful package in satisfying all the requirements of the organization. The objective of software planning is to provide a frame work that enables the manger to make reasonable estimates made within a limited time frame at the beginning of the software project and should be updated regularly as the project progresses.

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