

Pet Services Voice Agent

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Project Overview

Fully automated voice booking system for pet grooming and veterinary services using Square Appointments.

Key Features

- Multiple service selection
- Staff preference handling
- Real-time Square calendar sync
- Graceful error handling with human transfer

Sample Flow

Caller: "I need nail care for my dog"

Agent: Confirms service → asks location → staff preference → checks availability → books in Square → confirms

Tech Stack

- Retell AI
- n8n
- Square Appointments
- Twilio SMS

Impact

- Reduced no-shows with confirmations
- Accurate staff assignment
- 24/7 booking availability

Contact

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