

Discussion guide

1. About voice interaction
What are your experience with voice assistant?
Please describes the scenarios when use a voice assistant?
2. About fact-checking
What are your current ways to know about news?
Have you ever doubted the authenticity of the news ?
What does authenticity mean to you?
How did you checked it out?
3. About user-flow
If there is a fact-checking tool, how would you expect it to work?
What forms of results / kind of responses would you expect?

Interview - Ming

1. Google Max
Control the smart houseware (eg. open the lamp)
 - i. Good voice recognition, but slow to awakeSiri
Navigation when driving
Tend to use voice interaction when hands are less available
2. 90% Apple news (which has notifications) / online forum / social media
10% youtube video shared by colleagues
Held critical thinking and skeptical attitude towards any news, because the press has bias.
Most news are not related to me. No urge to check it.
Important news will be checked by someone else and sooner or later there would be clarification.
Knowing whether certain information is true or not is not attracting because sometimes partial truth is more misleading than fake news so it is meaningless to care about the authenticity of detailed info without thinking about its relationship to the whole report
Want to know more about the related information not covered by the video.
3. Streaming related information would be more helpful.
Information from Official websites, brief information + link to the website

Interview - Joanne

The authenticity of single piece of information is less important than the context
Doesn't want judgement from the voice assistant because what is fact is hard to determine unless it is a scientific fact.

Want more opinions / related topics to get a more comprehensive understanding

Interview - Jessie

Recent graduate, working as a school counselor

see news through social media and online will seek it out

Go to youtube for debates to watch related to the election

watching the debates when they happened and spending about 1-2 times a week looking through information on candidates.

The national news is prevalent and always around me that it's hard not to see it. I do avoid certain news stations. I seek them out for elections and to be informed about what is going on.

I watch the debates on youtube because it lets me see their authenticity. If they will actual go through with what they say they will do.

I refuse to look at the local newspaper from my hometown because it is so biased towards certain candidates that I don't feel truly informed.

I don't trust Fox News for national coverage, or my local paper for the local election coverage.

Both are so biased towards candidates that I do not think value the same principles as myself.

I look at their sites to see their values compared to what I value most, and then watch the debates to see their authenticity to ensure they will follow through on what they said.

Values:

Healthcare, Reproductive Health, Human Rights, "treating humans like humans", "a challenger", cares about equality.

- Better access to relevant sites and key YouTube Videos
- Convenient way to keep track of what politicians say and do

Interview - Valerie

NPR radio in the car, reading CNN, Google headlines (doesn't read stories because have to pay the individual primary sources), town crier monthly-ish email. TV comedy-news: John Oliver, Samantha Bee, Stephen Colbert. Podcasts about social, political, and economic issues/current events.

Used to get a local paper with a national section. Stopped getting because they would just get thrown because of business/having twins etc.

Don't trust Fox news, Info wars, facebook news: articles that appear on facebook that other people share. Truly doesn't trust facebook news. Even before 2016 election saw "trash" on facebook, had stronger distrust as a result of 2016 election. Seems clear that fox news and info wars are "outright batshit craziness" GOP propaganda.

Interview - Caser

About 40% social media, 40% email newsletters (signed up for), 20% podcast radio (daily, NYT, popculture happy hour)

Politico

Regional, lot of local chicago news outlets to break down everything

Websites for a quick skim of candidates

Rely heavily on news outlets

People I follow - twitter

Always pushing it on my radar

Don't seek them out until election time

Really wait until the last minute to fully dive in

Working in social media dictates my use of it, so I know the benefits of it. You choose who you follow and quickly get updates. Quick headline after headline and can choose to read more or not. Get the jist of it in real time and can fully dive further if desired. Everyone is on social media so it's a huge realm of information to get at easily.

NYT: I know does its due diligence to write the articles I need rather than the ones I want if that makes sense - quote

Podcasts - Again people I know through social media and trust

Do a good job: Follow specific journalist that he knows their work

Add credibility to their work

Also trusted places such as NYT he just expects to do them right

only when my sources aren't working or my internet is out, so I would end up watching tv.