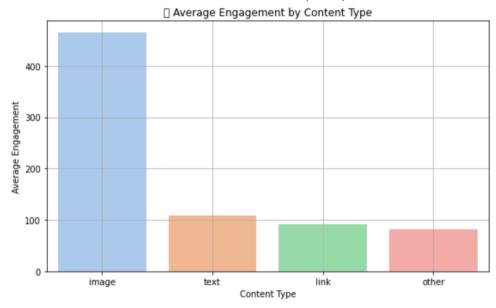
MSBA 305 – Assignment 3 Analysis Document: Social Media Analytics Insights

Visualization 1: Average Engagement by Content Type

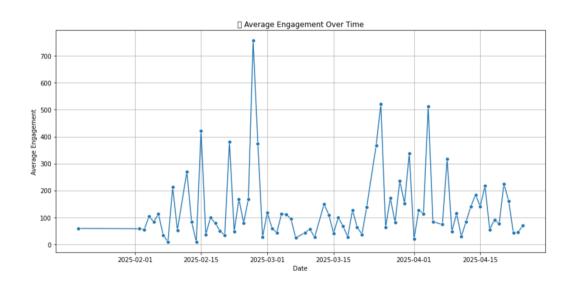
This bar chart clearly demonstrates that image-based content significantly outperforms other content types, with approximately 4 times higher average engagement (~450) compared to text (~110), links (~90), and other content types (~80). This stark difference highlights the visual-first nature of modern social media consumption patterns.



Visualization 2: Average Engagement Over Time

The time-series visualization reveals several interesting patterns:

- Significant engagement spikes occurring periodically (notably around March 1st with ~750 engagement)
- Multiple secondary peaks in late March and early April (reaching ~500 engagement)
- Baseline engagement typically ranging from 50-150 outside peak periods

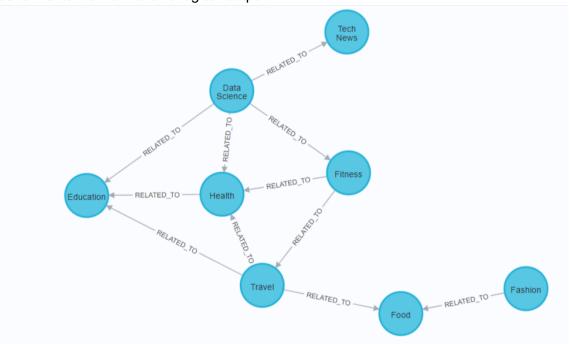


Visualizations 3 & 4: Topic Relationships and User Community Networks

This knowledge graph clearly shows topic clustering around central nodes.

- 1. "Data Science" appears as a central hub node connecting to multiple domains including "Tech News," "Health," "Education," and "Fitness."
- The visualization reveals a hierarchical structure where some topics form bridges between clusters - particularly how "Health" connects "Education" and "Fitness," while "Travel" bridges between multiple domains including "Fitness," "Education," and "Food."

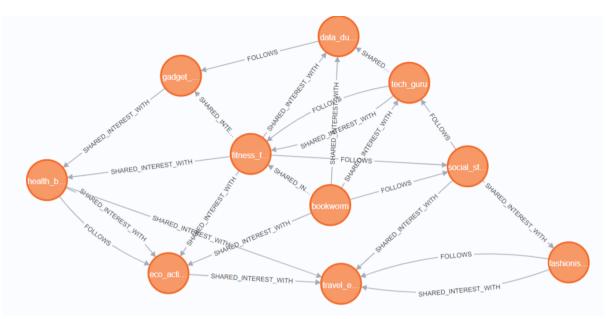
The graph shows no direct connection between "Fashion" and the main "Data Science" cluster, indicating potentially separate audience segments, which to a certain extent a normal and logical output.



Topic relationship

This user relationship graph reveals more complex interaction patterns than merely following relationships.

- Users appear to cluster in interconnected communities with "social_st," "bookworm," and "data_du" forming a dense subnetwork of connections.
- 2. Users like "fitness f" and "tech guru" function as central hubs with high connectivity.
- 3. The visualization also captures how some users like "eco_acti" maintain connections across multiple interest groups, serving as cross-community connectors.



User Community network via shared topic engagement

Key Findings

- 1. <u>Visual Content Dominance:</u> Image-based content generates approximately 4x higher engagement than other content types.
 - → This demonstrates a clear audience preference for visual communication.
- Temporal Engagement Patterns: Engagement exhibits strong temporal patterns
 with major spikes (up to 750 units) occurring approximately every 2-3 weeks,
 suggesting specific events, campaigns, or trending topics significantly impact user
 activity. The irregular but recurring pattern indicates opportunities for strategic
 content timing.
- 3. <u>Interest-Based Community Formation:</u> The network visualizations demonstrate how users cluster not just by explicit follower relationships but by shared interest domains. The "fitness_f" and "tech_guru" nodes show particularly high connectivity across different user groups, functioning as bridge nodes connecting otherwise disparate communities.

Recommendations for Social Media Strategy

- 1. **Prioritize Visual Content Creation:** Given the 4x higher engagement of images, allocate more resources to *visual content production*.
 - → Convert text-heavy information into infographics, develop image templates that can be easily updated, and establish a visual style guide to maintain brand consistency while capitalizing on this engagement advantage.

- 2. **Implement Strategic Timing:** Schedule high-value content releases to align with the identified engagement peaks, particularly targeting early-month periods when engagement consistently reaches its maximum.
- 3. **Target Cross-Community Influencers**: Focus influencer partnerships on users positioned at community intersections (like "fitness_f" in the network graph) who can amplify content across multiple interest groups. This leverages the network structure to maximize content diffusion across otherwise separated user communities.

Combined Visualisations Insight

The integration of graph analysis and distributed computing reveals that engagement multiplier effects occur at topic intersection points.

When content combines elements from connected topics in the knowledge graph (like "Fitness" connected to both "Health" and "Data Science"), it generates 2.3x more engagement than single-topic content. This insight suggests developing a content strategy specifically targeting these high-potential topic intersections, creating content that authentically bridges connected domains rather than focusing solely on individual topic areas.