# Nader Dali Computer Engineer



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Tunis, Ben Arous



### **PROFILE**

Results-oriented professional with a passion for IT. I am a proactive problem solver with a commitment to delivering exceptional results and also a excellent teamwork and communication with my colleagues. With a keen eye for detail and dedication to learning continuous, I constantly stay up to date with industry trends. My collaborative nature and communication skills efficient allow me to work seamlessly within cross-functional teams and build strong relationships with clients. I am now looking for a new challenge where I can use my expertise.

#### **EDUCATION**

February 2019 – February 2023 Nicosia,

Nor thern Cyprus

September 2016 – June 2017

Ben Arous, Tunisia

European University Of Lefke, Computer Engineering

Lycée Bougarnine, Bac Informatique

#### PROFESSIONAL EXPERIENCE

August 2023 – November 2023 Antalya, Turkey

#### Blue Green Dental Clinic, Call Agent and coordinator

- Advertise the deals and packages offered by the clinic and advertise them on Facebook and Instagram.
- Make a list of patients who applied to an ad.
- Calling patients from (France, England, United States) who wish to repair their teeth.
- Welcoming patients from another country to the clinic to repair their teeth I
- coordinate and translate between the patients and the dentist and surgeon in order to get the best treatment for the patients.

Make sure patients are in contact with me 24/7 so I can help them with anything they need during and after treatment.

July 2022 – August 2022 Antalya, Turkey

#### **BERA HOTEL,** Information Advisor at a SPA

- Communication with customers.
- Convince people to try the hotel SPA.
- Translate between clients and masseur.

July 2021 – August 2021 Istanbul(Remote), Turkey

#### TURABEXPO, Assistant of Data Base Engineer

- Organization and storage of customer data in a secure database.
- Regular database maintenance to ensure data integrity and information availability.
- I used "Entity Relationship Diagram" to plan the database design
- and collaborate with work members.
- I used ERD to represent how information and object with system
- can be related to each other.
- Use case diagram/sequence diagram/class diagram design.
- Technologies used: SQL / SQL Server / MySQL

September 2018 – December 2018 Tunis, Tunisia

#### Armatis, Sales Representative

- Contact potential customers to discuss their needs.
- Emphasize product features to highlight how they solve customer problems and
- answer product questions.
- Negotiate prices and conditions and prepare sales contracts.
- Collaborate with colleagues from many different sectors

October 2017 – April 2018 Tunis, Tunsia

#### Concentrix, Customer Advisor

- Communicate with customers by telephone and mail.
- Provide comprehensive product/service information and support to customers.
- Look for cross-selling opportunities to increase the value of individual purchases and
- overall sales.
- Identify opportunities to improve the customer experience and turn dissatisfied
- customers into satisfied customers.

June 2018 – August 2018 Tunis, Tunisia

# BITS INFORMATIQUE, Intern

- Custom software and mobile application development service.
- Installing software on new computers for large businesses
- Configuration of the software to optimize its use and efficiency.
- I obtained a paid internship during the first year of volunteer experience as part of my
- graduate program.

- Learn specialized industry skills, such as hardware and software engineering and the
- structure of a typical IT company.
- Technologies used: Java / Nodejs / Angular

## **PROJECTS**

September 2022 – December 2022

# Graduation Project - COMPUTER BASED LOTTERY | EUL

- Develop an online lottery website using cryptocurrency.
- Use "Data Flow and Context Diagram" to organize my project
- Represent the entire system and define the entity based on scope, boundaries and
- relationships.
- Implementation of the design strategy.
- Writing and technical documentation of the code.
- I learned how to use new software such as "Thirdweb" and "Metamask" to include
- cryptocurrency in the project.
- Presentation of my project and response to the questions asked by the jury and explanation
- . of my project.
- technologies used: HTML / JavaScript / Solidity / React / Tailwind CSS / Git /Nodej

#### **SKILLS**

Discipline / Responsibility / Motivated / Team work / Adaptability

JAVA / Angular / Maven / Spring /Json /Python HTML / CSS / C++ /
TYPESCRIPT / JAVASCRIPT /
NODEJS / MySQL /
TAILWINDCSS / GIT

# **LANGUAGES**

 $\mathbf{Arabic} - \mathsf{C2}$ 

English — C2

French — C1

Turkish — B1

**Deutsch** — A2

#### **INTERESTS**

Football / Video Games