

# STUDENT-FACULTY SERVICES

Get Quick
Support Services

What can you do...

Asking a simple question?

Try our Chatbot!

## **LOGIN**

Login using your AAU account

#### Email

example@aau.ac.ae

#### **Password**

enter password

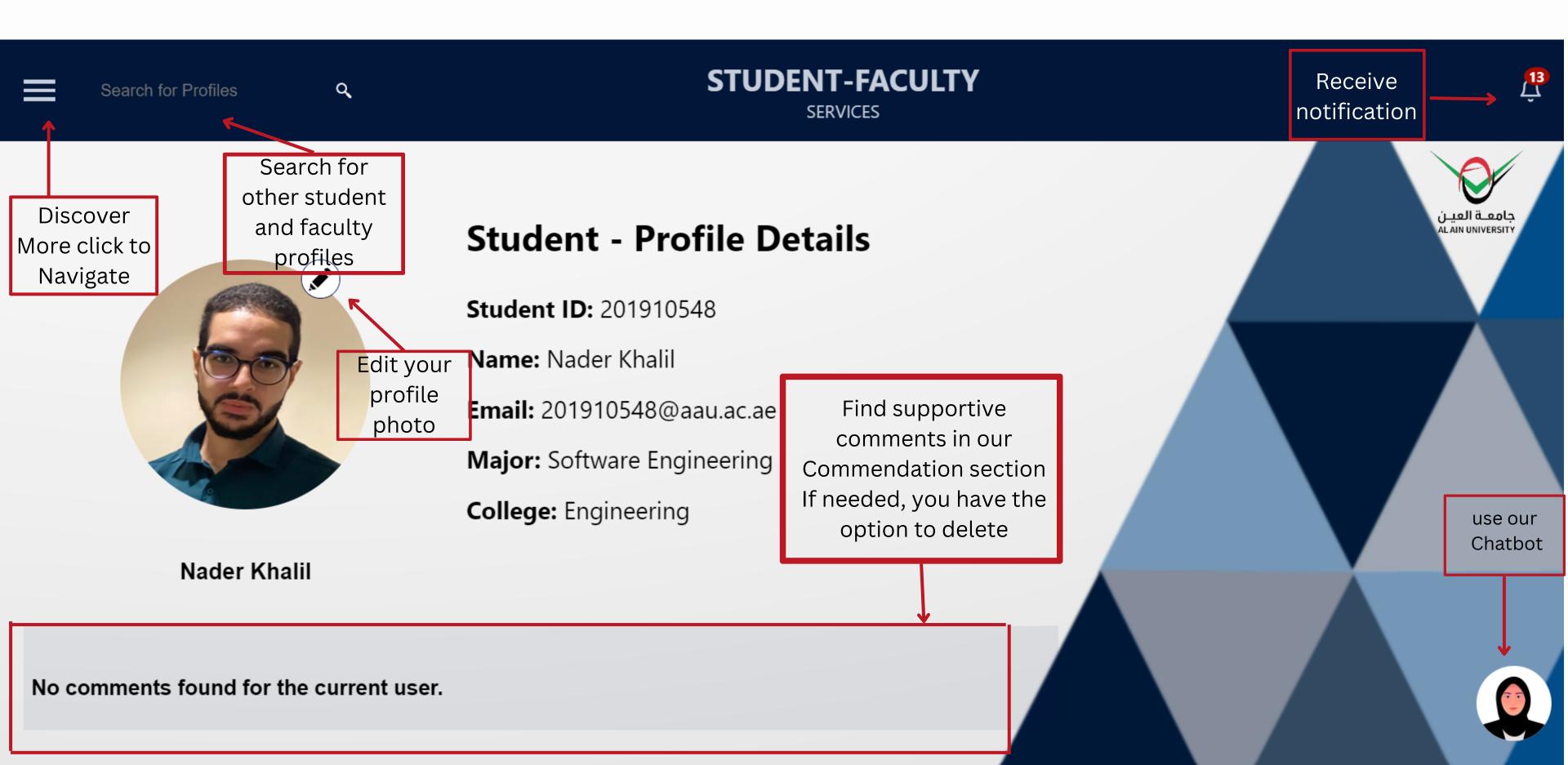
Please fill out this field.

Login

Access the
Chatbot icon on
any page to start
interacting.



# Student Profile









**Account** 

**My Profile** 

Logout

**Appointment** 

**Book Appointments** 

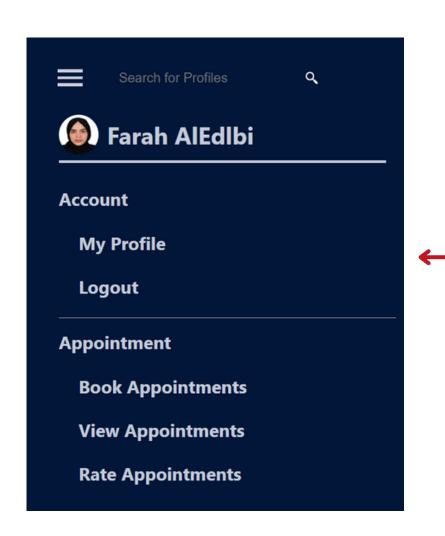
**View Appointments** 

**Rate Appointments** 

As a **Student user** you will be able to:

- 1. Schedule a new appointment.
- 2. Manage your bookings.
- 3. Provide rating on completed appointments

# Book An Appointment Choose a 15-minute timeslot to visit with your preferred instructor Search Faculty Search by name... Select Slot Select a Slot Book Appointment



## **Book An Appointment**

Choose a 15-minute timeslot to visit with your preferred instructor

# Search Faculty

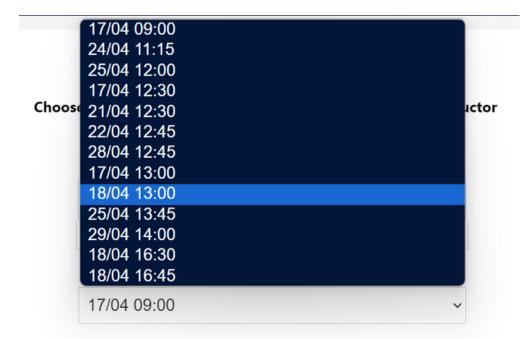
Yazeed Ghadi
Bayan Abushawar
Umar Kayani
Suhaib Sharaiya
Yazan Al-Ahmed
Wafa Al Zayyat
Ziyad Ellala

Yazeed Ghadi

Ya

- 1. Choose book appointment from navigation menu
- 2. Search or select the instructor's name to book an appointment.
- 3. Choose a timeslot from the available options.
- 4. Press "Book Appointment" to proceed.
- 5. You will then be asked to confirm your appointment.

## **Booking Appointment**



**Book Appointment** 

### localhost says

Are you sure you want to book an appointment with "Yazeed Ghadi " on " 18/04 13:00 "?

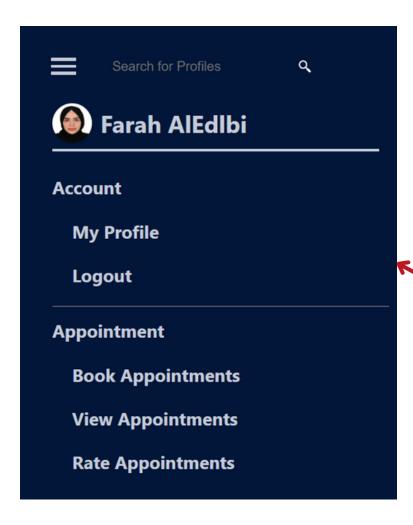




## **Appointments**

Appointment ID	D Faculty Name Date		Time	Action
122	Majdi Sawalha	17-04-2024	09:00:00	Cancel
121	Bayan Abushawar	18-04-2024	09:45:00	Cancel
123	Mohammad Daoud	18-04-2024	11:00:00	Cancel
120	Faten Kharbat	18-04-2024	12:00:00	Cancel
119	Faten Kharbat	19-04-2024	10:45:00	Cancel

## **View Appointment**



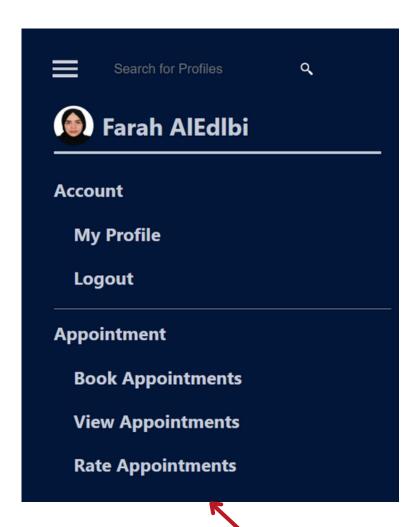
- 1. Choose view appointment from navigation menu
- 2. Your appointment will show here
- 3. In case you want to cancel
- 4. Press "Cancel" to proceed.
- 5. You will then be asked to confirm your cancellation.

## localhost says

Are you sure you want to cancel this appointment?



Cancel



## **Rate Appointments**

Appointment ID	<b>Faculty Name</b>	Date	Time	Action
41	Yazeed Ghadi	02-03-2024	09:45:00	Rate
45	Yazeed Ghadi	02-03-2024	09:30:00	Rate
46	Yazeed Ghadi	02-03-2024	10:00:00	Rate
47	Yazeed Ghadi	04-03-2024	09:30:00	Rate
49	Yazeed Ghadi	03-03-2024	10:30:00	Rate

# Rate Appointment

- 1. Choose rate appointment from navigation menu
- 2. Your completed appointment will show here
- 3. Press "Rate" to display rating form questions .
- 4. Rate the appointment
- 5.Once done press "submit Rating" to proceed

	Ар	pointme	nt Rating		×	
Please rate the following aspects of the appointment:						
1. How would you rate a faculty member's ability to convey information clearly and concisely during						
the appointment?  1 (unsatisfied)	○ 2	○ 3	O 4	5 (satisfied)		
2. To what extent did the faculty member actively involve you in the discussion and maintain your interest during the appointment?						
1 (unsatisfied)	O 2	○ 3	<ul><li>4</li></ul>	○ 5 (satisfied)		
3. How valuable were the insights provided by the faculty member in deepening your understanding of the subject matter during the appointment?						
○ 1 (unsatisfied)	○ 2	○ 3	O 4	<ul><li>5 (satisfied)</li></ul>		
		Submit Ratir	ng			







# Yazeed Ghadi

Account

My Profile

Logout

**Appointment** 

**Set Slots** 

**View Slots** 

**View Appointments** 

As a **Faculty user** you will be able to:

- 1. Schedule new appointment timeslots.
- 2. Easily view created slots.
- 3. Access upcoming appointments.
- 4. Approve attendees and generate appointment reports.

# Faculty Profile

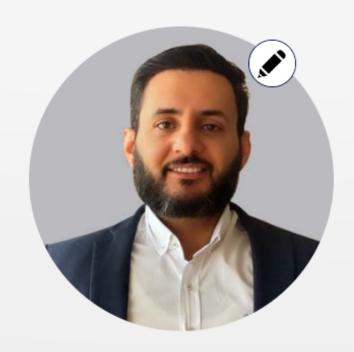


Search for Profiles

Q

## STUDENT-FACULTY

SERVICES



## Yazeed Ghadi

## **Academic Staff - Profile Details**

Name: Yazeed Ghadi

Email: Yazeed.Ghadi@aau.ac.ae

**Department:** Director, Software Engineering and Computer Science

**Programs** 

13 **Appointments**  87.69% Concise

83.08% **Engaging** 

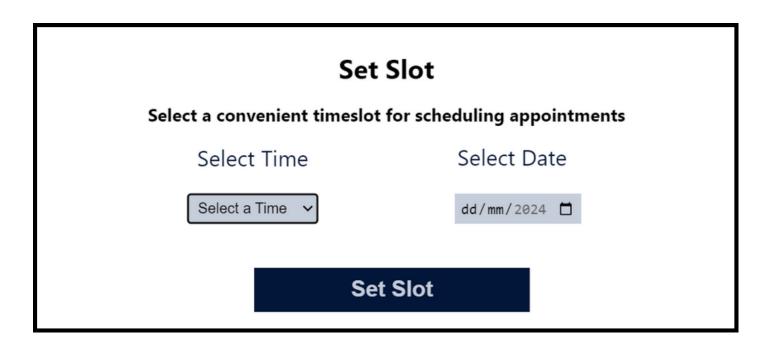
86.15%

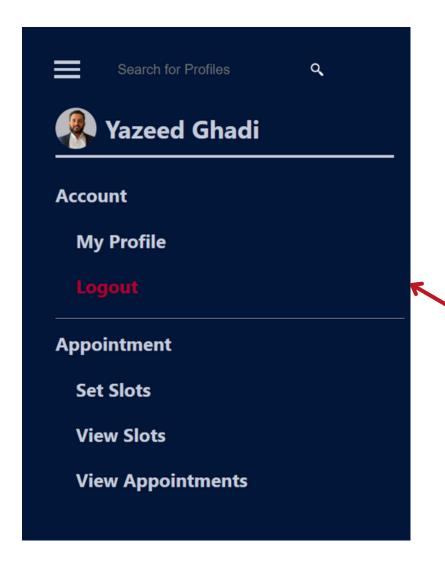
Insightful

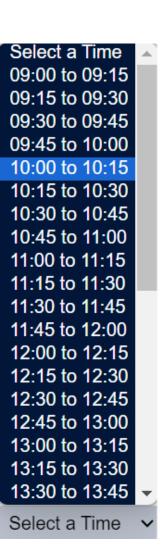
## Rating section:

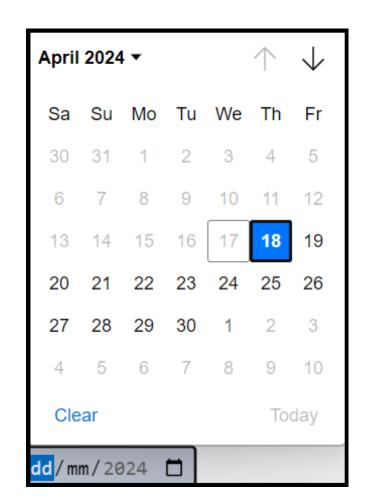
After completing an appointment, students are invited to rate their experience on a scale from 1 to 5. These ratings are then aggregated and averaged to calculate the instructor's final rating,

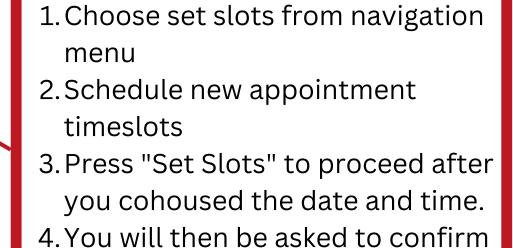
## **Set Slots**



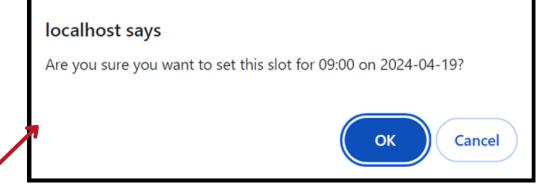


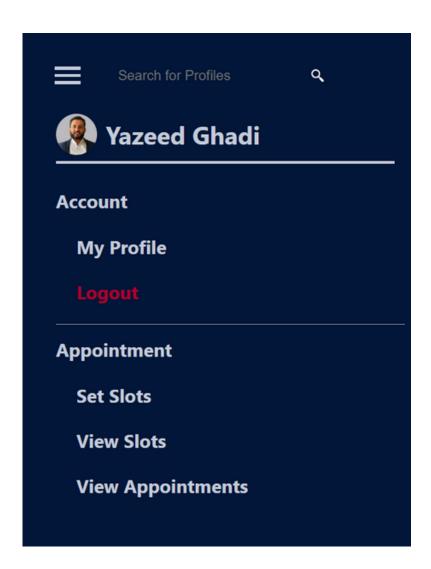






your slots.





- 1. Choose view slots from navigation menu
- 2. Your secluded slots will show here
- 3. In case you want to cancel
- 4. Press "Cancel" to proceed.
- 5. You will then be asked to confirm your cancellation.

## **View Slots**

## **Your Set Slots**

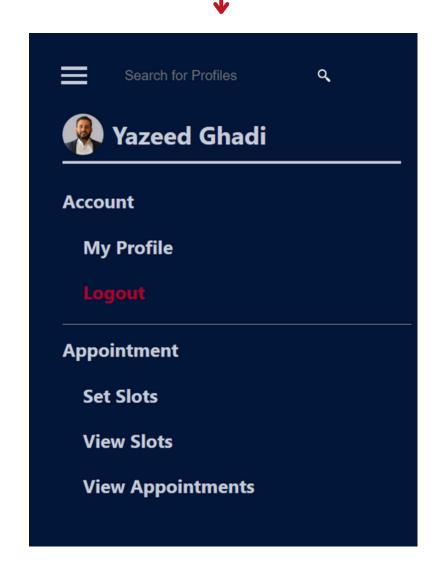
Time	Date	Action
13:00:00	17-04-2024	Cancel
16:45:00	18-04-2024	Cancel
16:30:00	18-04-2024	Cancel
13:00:00	18-04-2024	Cancel
09:00:00	18-04-2024	Cancel

## localhost says

Are you sure you want to cancel the slot for 13:00:00 on 17-04-2024?



- 1. Choose view appointments from navigation menu
- 2. Your booked and completed appointment will show here
- 3. In case you want to cancel
- 4. Press "Cancel" to proceed.
- 5. You will then be asked to confirm your cancellation.
- 6. You have to approve attendees and generate reports after appointments to allow the student to rate appointments



## **View Appointment**

## **Appointments**

Appointment ID	Student ID	Student Name	Date	Time	Status	Action
118	201910548	Nader Khalil	21-04-2024	10:15:00	booked	Cancel
125	201910408	Farah AlEdlbi	17-04-2024	12:30:00	booked	Cancel
124	201910408	Farah AlEdlbi	17-04-2024	09:00:00	completed	Approve
111	201910548	Nader Khalil	14-04-2024	12:00:00	completed	Approve
109	201910548	Nader Khalil	12-04-2024	09:30:00	completed	Approve

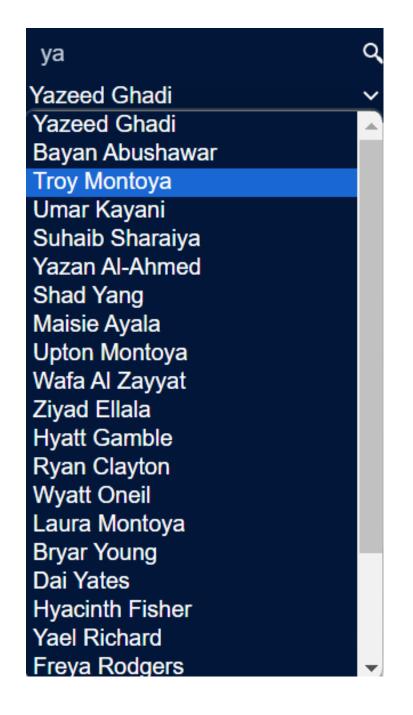
○ The student has attended the appointment
 ○ The student did not attend the appointment
 Write a report (optional)
 Approve Appointment

## localhost says

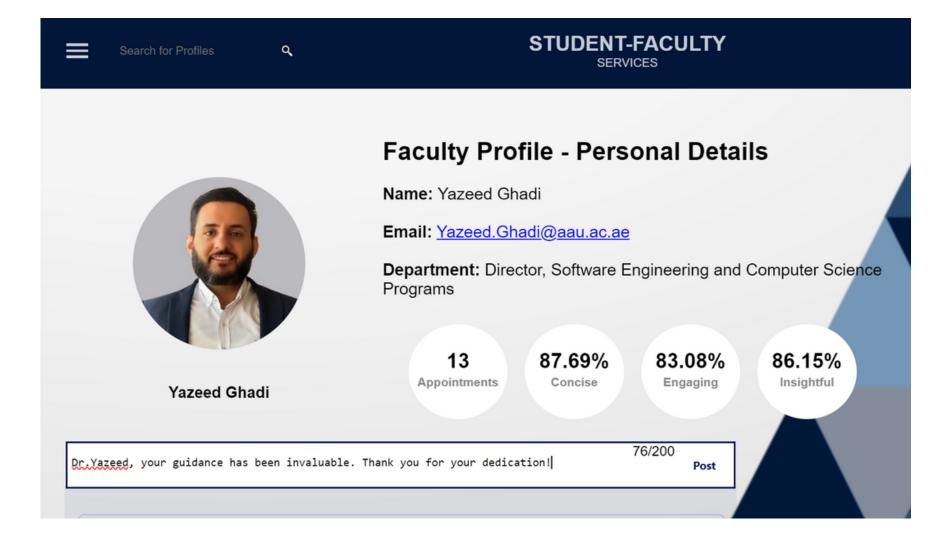
Are you sure you want to cancel this appointment?



## **Leave Comments**



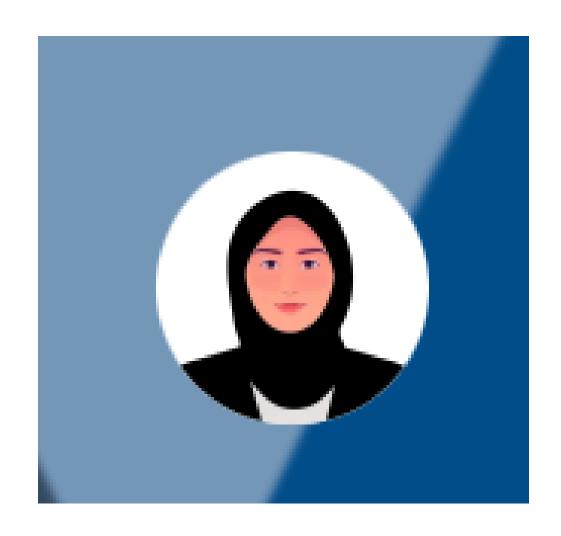
- 1. Utilize the search bar on the header to find other user profiles.
- 2. Once selected, leave a **positive** comment containing 20 to 200 characters.
- 3. Press 'Post' to submit your comment.
- 4. If needed, you have the option to delete or edit your comment at any time

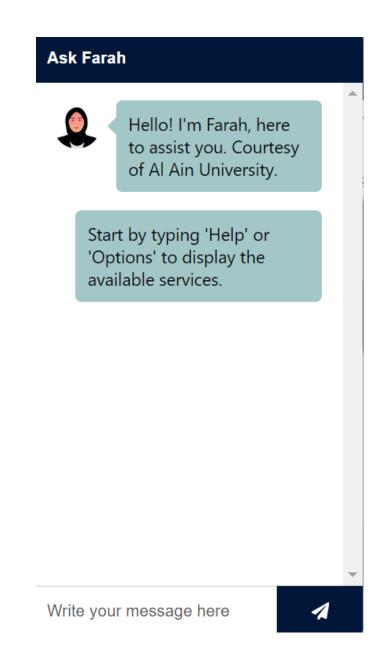




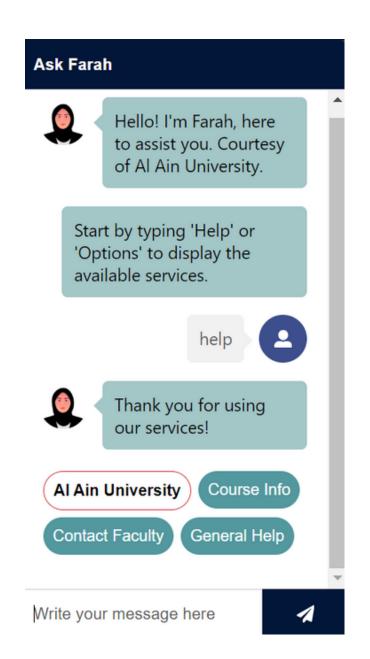


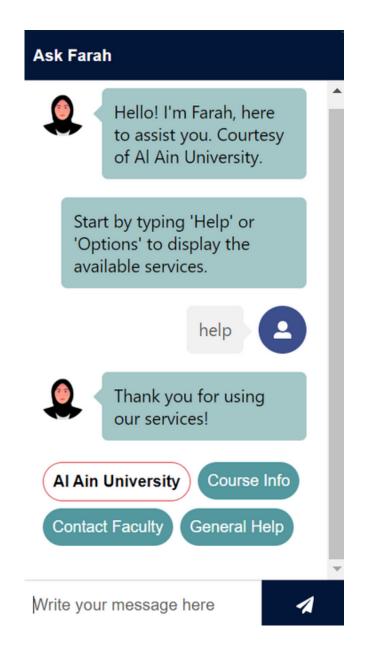
# Chatbot

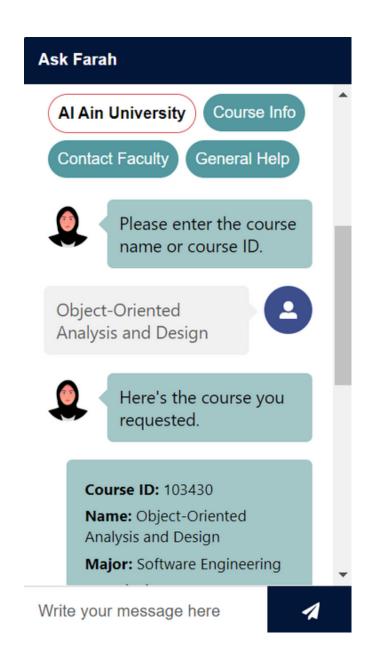


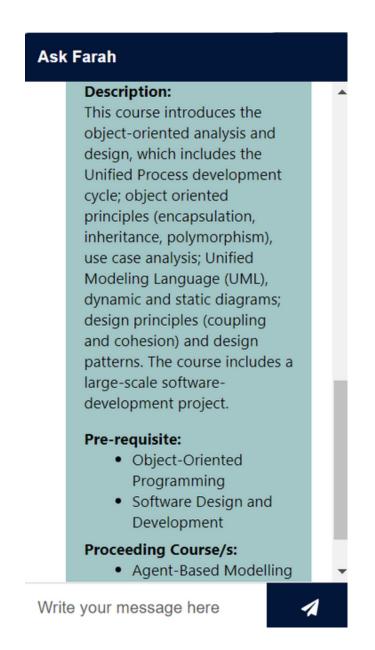


- 1. Access the Chatbot icon on any page to start interacting.
- 2. Type 'help' or 'option' to see available services.
- 3. Select your desired service









- 1. Press "Course Info" to access details about any course.
- 2. Enter either the course ID or name.
- 3. Receive comprehensive information about the chosen course.
- 4. Explore course details hassle-free with the Chatbot.



Al Ain University

Course Info

Contact Faculty

General Help



Please enter the faculty member's full name.

Yazeed Ghadi





Here are the details of the instructor you requested.

Name: Yazeed Ghadi

Email: Yazeed.Ghadi@aau.ac.ae

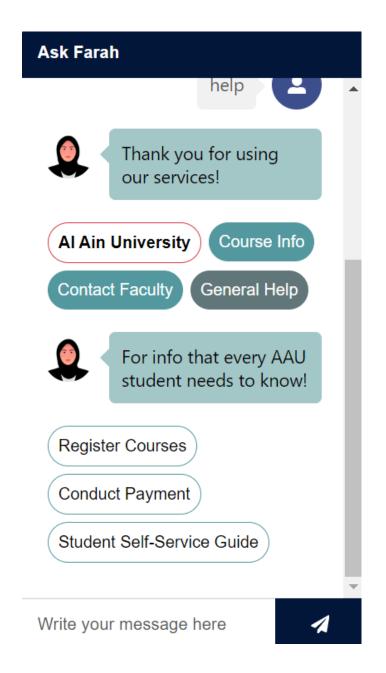
**Position:** Director, Software Engineering and Computer

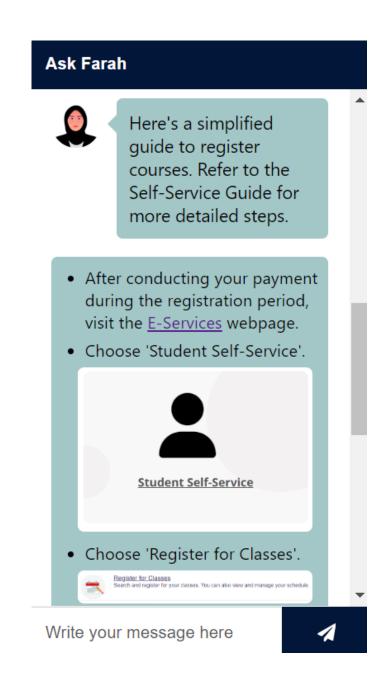
Science Programs

Write your message here



- 1. Access faculty details easily by pressing 'Contact faculty' in the interface.
- 2. Enter the doctor's name to receive information about them.
- 3. Click on the provided email to directly contact the chosen doctor





- 1. Select "General Info" for additional services like payment and registration details.
- 2. Choose an option from the list to explore further details.
- 3. Press on your selected option to access more information.

