MOHAMMED RAZEE AATHIKA NADHA

Software Engineer

About Me

Qualified and forward-thinking software engineering student with over 2+ years of proven work experience in a fast-paced business environment. My time in the industry has honed my expertise in both communication and IT. I am driven by a passion for innovation and problem-solving, always eager to take on new challenges. Seeking employment in a reputable company where I can contribute my knowledge, expertise, and ideas to the organization's growth and success

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✉️ nadharazeem16@gmail.com

📍 269, Kurugoda, Akurana

Skills

- Java
- HTML and CSS
- JavaScript
- Flutter and Fiver
- C Language

Language

- English
- Sinhala
- Tamil

Career Experience

Customer Relationship Associate (May 2022 – Present)
FBC Asia Pacific Lanka (Pvt) Ltd – Kandy Office

- Handling inbound Calls, Emails & Webchats of the assigned client.
- Responding to customer questions and complaints and troubleshoot problems.
- Complying with call center objectives, performance standards, and policies.
- Achieved more than the expected service qualities and maintained zero fatalities/errors throughout the tenure.

Education

- Higher Diploma in Software Engineering (2024 - Reading)
  National Institute of Business Management (NIBM)

- Diploma in Software Engineering (2023 - 2024)
  National Institute of Business Management (NIBM)

- G.C.E. Advanced Level Examination (2020)
  St. Anthony's Girls College Kandy

- G.C.E. Ordinary Level Examination (2016)
  St. Anthony's Girls College Kandy

Certificate Course

- Training Program in Full Stack Developer
  Conducted by University of Moratuwa.

- Road of Condemania Algorithmic Coding Challenge

- C and C Advanced Course
  Guvi.lk

- Information and Technology
  ICBT (2019)

- ICT Human Resource Management and Marketing Course
  Conducted by Department of Education Sri-Lanka (2018)

Expertise

- Management Skills
- Creativity
- Time oriented
- Well- organised
- Critical Thinking
- Leadership
- Efficient under Pressure

Reference

Mr. Charitha Hennayake

Senior Team Leader &

Supervisor-Outsource Operations

Mobitel (Pvt) Ltd

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Mr. Aashif Mohammed

Team Leader at FBC Asia Pacific

(Pvt) Ltd

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Academic Research

- Academic Project (First project 1st Year- NIBM Kandy 2023)
  Website for Grand Serendib Hotel Kandy (HTML, CSS, JavaScript, MySQL)

- E-commerce website JavaScript for Online shopping products (2023)

- Website for Online shopping Grocery products (HTML, CSS, JavaScript, MySQL)

- E-commerce website for Online Clothing products (2024)
  Website for Online shopping Clothing products (HTML, CSS, PHP, Python)

- App for User Identification (2024)

- App for identifying users who have subscribed to the application (Flutter)

- Quiz App (2024)
  Simple quiz app: create quizzes, track performance (Flutter & Firebase)