



NADIA AKTER

Professional Title

"I am actively seeking a Full/Part-time position where I can leverage my valuable experience and skills to contribute to the company's growth and maintain a top-tier customer experience. My goal is to create an exceptional environment that ensures customer satisfaction and fosters long-term loyalty."

Contact



+1 437-260-8735



nadia780akter@gmail.com



10 Teesdale Place., Toronto, ON

Education

● Advanced Diploma

Centennial College

2022-present

Progress Ave, Toronto

Skills

Organized



Communication



Teamwork



Meeting deadlines



Critical thinking



Experience



Customer Service

Oct 2022 - Aug 2022

Mc Donald's - Toronto

Customer Service:

- Provided excellent customer service by addressing inquiries, resolving issues, and ensuring customer satisfaction.
- Assisted customers with orders, payments, and menu recommendations.

Cash Handling:

- Managed cash registers with accuracy and integrity, processing transactions efficiently..

Teamwork:

- Collaborated effectively with team members to ensure smooth restaurant operations

Problem Solving:

- Managed challenging situations with a calm and solutions-oriented approach.



Cashier

Jan 2017 - Nov 2022

Centerpoint - Saudi Arabia

Payment Methods:

- Accepted various forms of payment, including cash, credit cards, and mobile payments, while ensuring compliance with payment processing guidelines.

Product Knowledge:

- Demonstrated a strong understanding of menu items, pricing, and promotions, assisting customers in making informed choices.

Language

English



Bangla



Hindi



Personal Projects

Bug smasher game
creating websites

web client dev
html , css and Java scripts