



# Halodoc - Doctor, Medicine & Appointment

Gain insight on how to grow average rating with review analytics app

App ID : com.linkdokter.halodoc.android

Country ID: ID

Data Source from:





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#### Executive Summary



- **1. Introduction:** Application Current Rating and Total Reviews
  - Total Rating: Showing Distribution of Rating
- **2. Overall Rating Analysis:** Exploratory Rating Analysis from the last **5.000** user reviews
  - Average Rating across Time: Showing the app average rating across months
  - Average Rating across Version: Showing the app average rating across versions
- **3. Overall Review Analysis:** Exploratory Rating Analysis from the last **5.000** user reviews
  - Total Review across Time: Showing the Total App Reviews across months
  - Total Review across Version: Showing the Total App Reviews across versions

- **4. Review Sentiment Analysis:** Exploratory Rating Analysis from the last **5.000** user reviews
  - Review Sentiment: Showing Distribution of Review Sentiment
  - Review Sentiment across Time: Showing Review Sentiment across Months
  - Review Sentiment across Version: Showing Review Sentiment across Versions
- **5. Review Language Analysis:** Exploratory Language Analysis from the last **5.000** user reviews
  - Total Review by Language: Showing Distribution of Review Languages (ex. ID, EN, other)
- **6. Extreme Review:** Showing 3 Most Extreme Review from the last **5.000** user reviews

#### Introduction

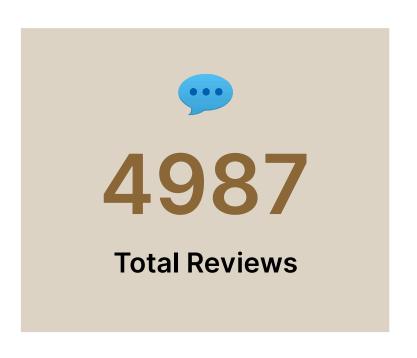


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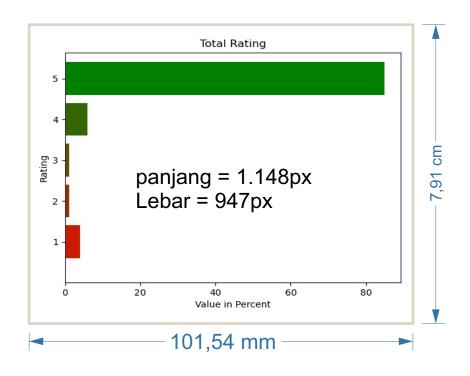
App ID : com.linkdokter.halodoc.android

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Current Date: 04 November 2020

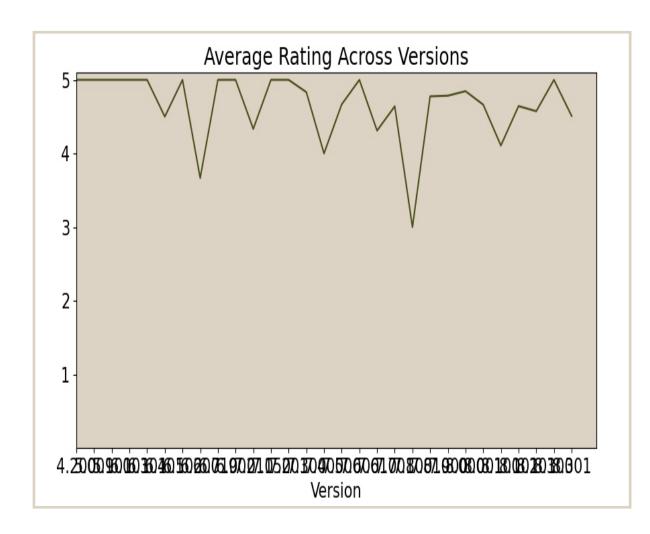


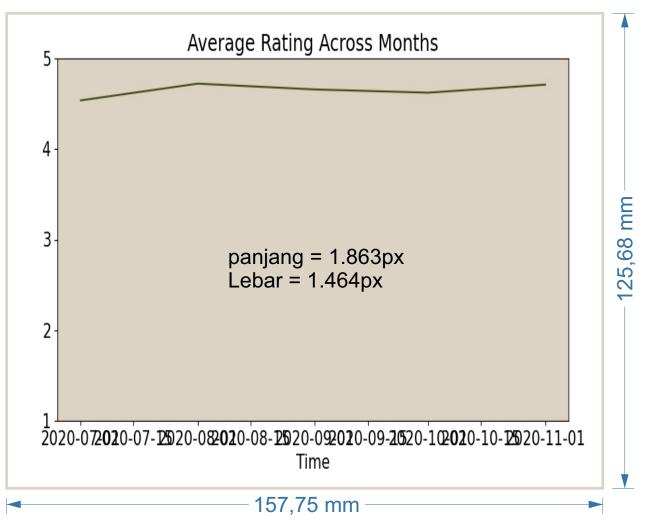




# Overall Rating Analysis



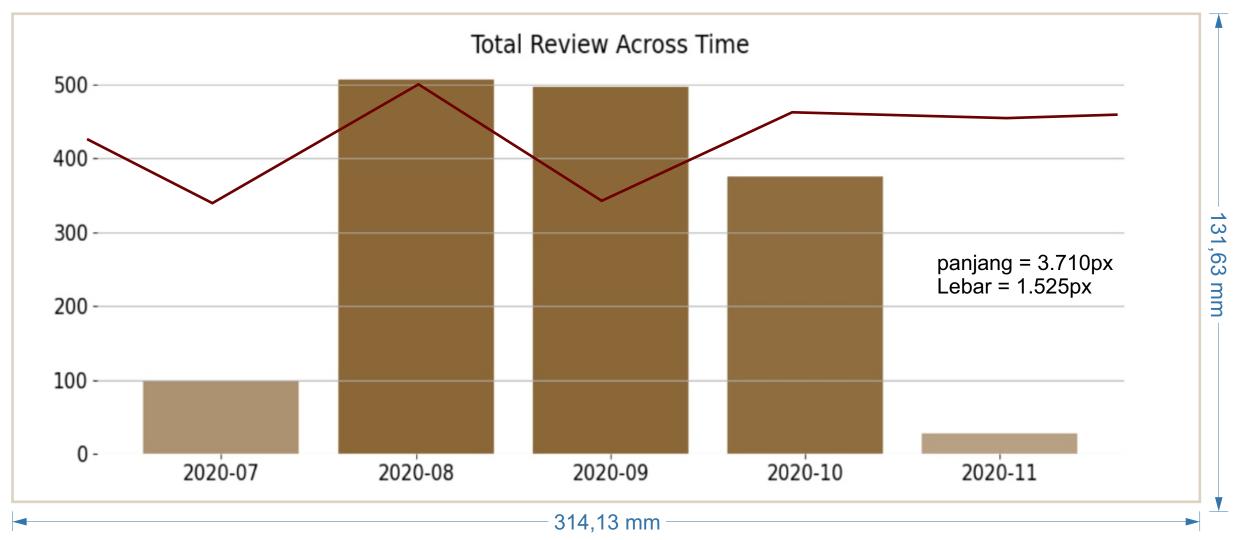




f"{HighestReview\_version} has the lowest average rating"

#### Review Analysis by Time

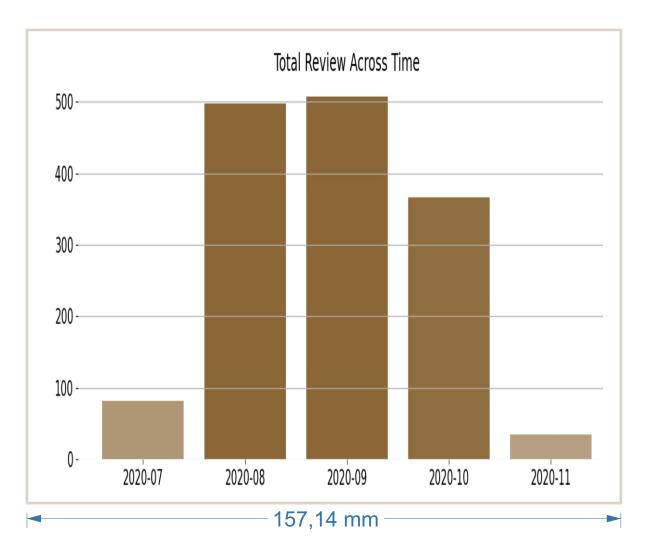


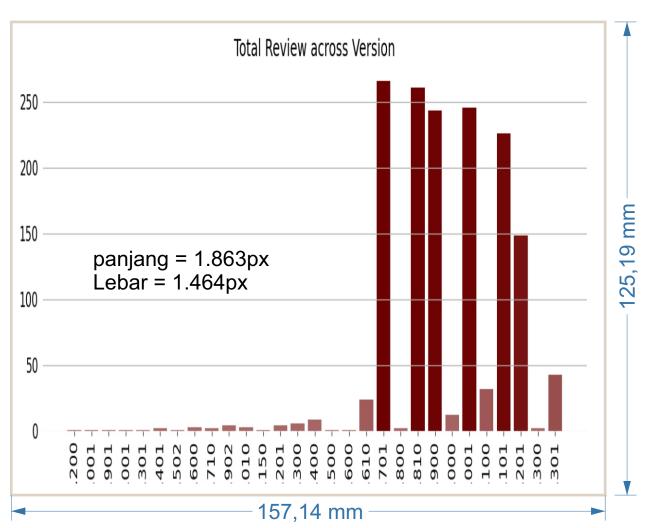


f"{HighestReview\_version} has the lowest average rating"

# Review Analysis by Version



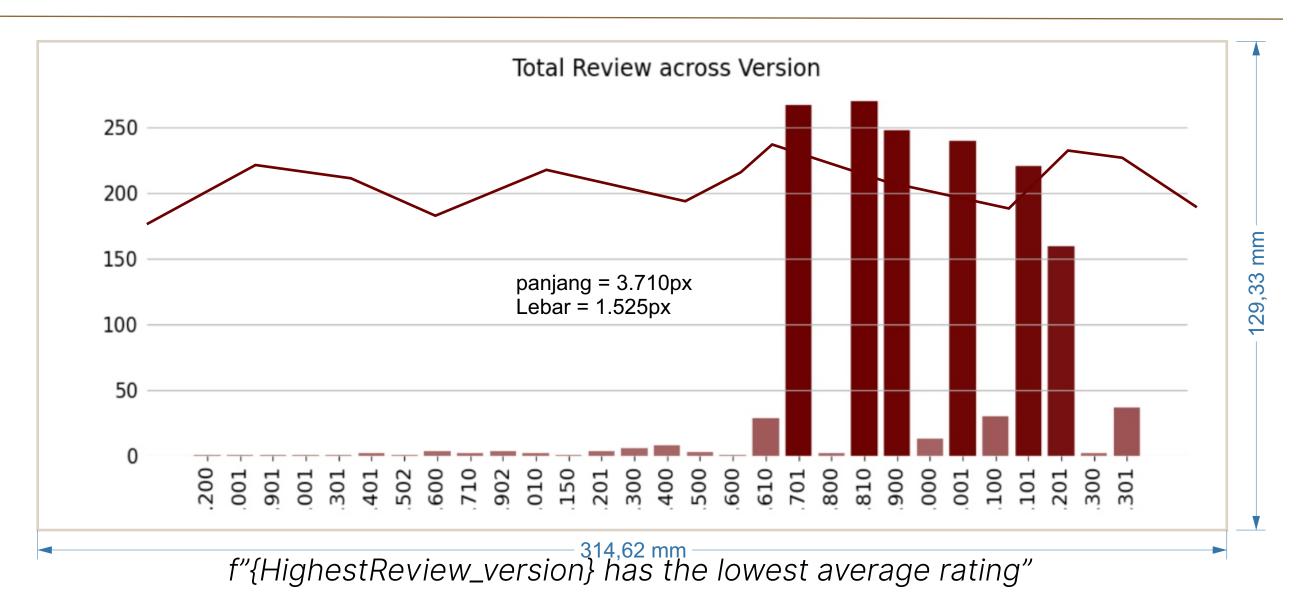




f"{HighestReview\_version} has the lowest average rating"

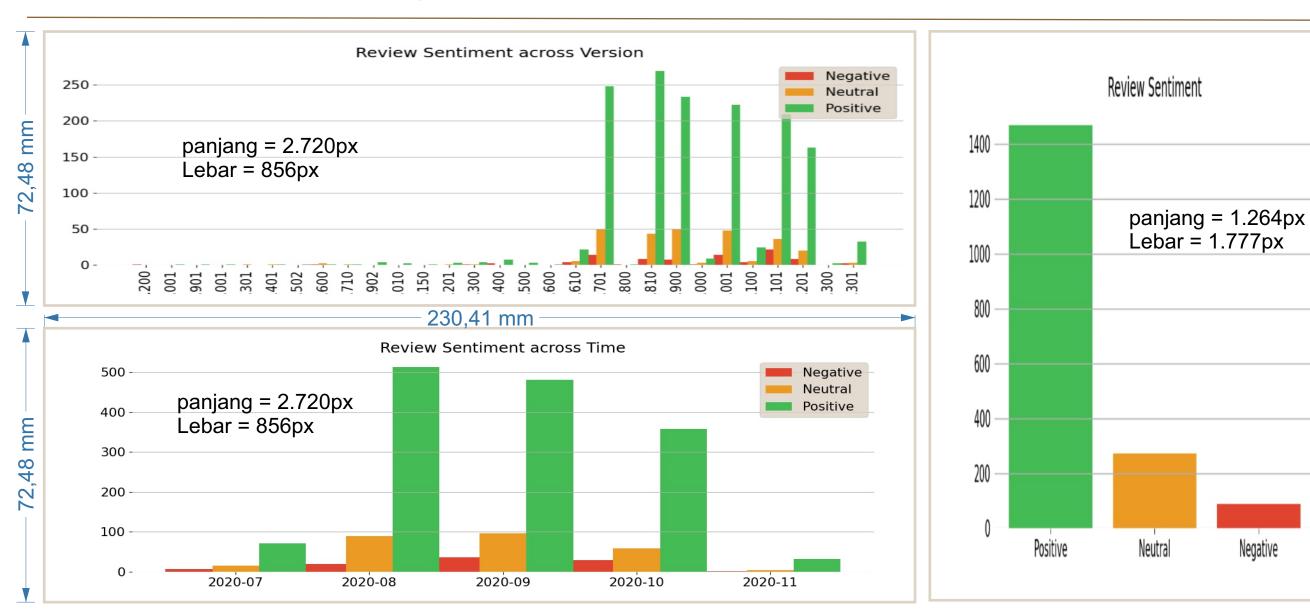
#### Review Analysis by Version





# Sentiment Analysis



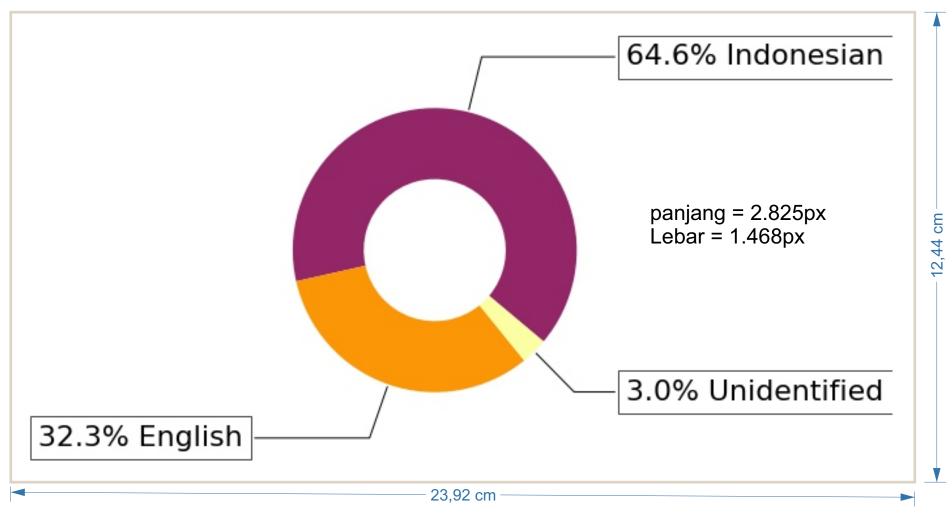


mm

50,53

# Review Language Analysis





f"{HighestReview\_version} has the lowest average rating"

#### Extreme Review



index	review
0	otp verification fail please try later otp verification f
1	concept app good else condition covid suggestion doctor patient busy give wrong medicine catch doctor play role must test patience want complain since patient important relate health experience initially doctor give drug allergic drug give allergy medicine doc finish first allergy main thing ignore day get bad redness itchy ehh even direct skin thank
2	need additional first aid wound ointment bandage plaster etc young sibling body sick desire try application order medicine application wait hour clock one take medicine driver also reject contact finally say cancel reorder reorder around clock sister may wake wake medicine ready driver crowd time meet driver minute cancel see cancel third driver say far far sorry third driver already rain heavily second driver get cloudy try application maybe clock medicine already even though work hard kapok depend application like cancel drug order delete account even though datum think ever benefit use application say still system development stage careful datum take application work edit get annoyed tell chat instead give mail could delete personal datum already write chat order order three time hour one take order well order directly jek via shop

#### **Get in Touch**

+44 7909694543

Business Hour: 8:00 AM - 6:00 PM

Business Address: 71-75 Shelton Street London Greater London WC2H 9JQ United Kingdom



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