

Ministry of Children, Community and Social Services

Family Responsibility Office
PO BOX 200 STN A
OSHAWA ON L1H 0C5

Tel.: 1 800 267-7263 (Automated Info)
Tel.: 416 326-1818 (Automated, GTA)
Tel.: 1 800 267-4330 (Agent)
Tel.: 416 326-1817 (Agent, GTA)
Fax: 416 240-2401 www.ontario.ca/FRO

Ministère des Services à l'enfance et des Services sociaux et communautaires

Bureau des obligations familiales
CP 200 SUCC A
OSHAWA ON L1H 0C5

Tél.: 1 800 267-7263 (Information automatisée)
Tél.: 416 326-1818 (Automatisée, RGT)
Tél.: 1 800 267-4330 (Préposé)
Tél.: 416 326-1817 (Préposée pour la RGT)
Téléc.: 416 240-2401 www.ontario.ca/BOF



February 18, 2026



NADIM GHAZNAVI
C-225 OTTAWA ST S
HAMILTON ON L8K 2E7

Dear Nadim Ghaznavi:

Re: Support Deduction Notice

We are writing to let you know the Family Responsibility Office (FRO) has instructed **HAMILTON CENTRAL ONTARIO WORKS (OW)** to deduct support payments from your income for Case Number **0670906**. Attached is a copy of the Support Deduction Notice with details of the amount to be deducted.

Your social assistance agency is legally required to deduct support payments from your income, just like income tax is deducted from wages and salaries.

If you have any questions, call 416-326-1817 or toll free 1-800-267-4330. Please have your seven-digit FRO case number ready so we may better assist you. For more information visit our website at www.ontario.ca/FRO.

Sincerely,

Nancy/4482
Family Responsibility Office

REMINDER:

Under section 19 of the *Family Responsibility and Support Arrears Enforcement Act, 1996*, you must advise FRO within 10 days about any changes to your personal information, including your mailing address, employer or income source and telephone numbers.

(Version française disponible sur demande)

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February 18, 2026



HAMILTON CENTRAL ONTARIO WORKS (OW)
250 MAIN ST E
HAMILTON ON L8N 1H6

CONFIDENTIAL

Re: Initial Support Deduction Notice

The Family Responsibility Office (FRO) is sending you this Support Deduction Notice under the authority of the *Family Responsibility and Support Arrears Enforcement Act, 1996 (FRSAEA)* to deduct support payments from the income of:

Support Payor: Nadim Ghaznavi
Social Insurance Number: 489783357
Member ID: 319710648
FRO Case Number: 0670906

Support deductions help families and children receive their court-ordered support payments.

What you need to do: Set up your payroll system to start deducting the amount(s) specified below **within 14 calendar days**.

Support Deduction Details			
A	Ongoing Support Amount (amount owed to FRO on an ongoing basis)	\$ 0.00	The total amount deducted must not exceed 10 per cent of the payor's monthly basic financial assistance or income support and 100 per cent of any payment of arrears of basic financial assistance or income support.
B	Support Amount in Arrears	\$ 18,800.70	
C	Support Arrears Payment Rate	\$ 0.00	Refer to calculation of the deductions below.

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Step 1: How to Calculate the Deductions

Section 23 of *Ontario Works Act* and section 62(1) of *Ontario Regulation 134-98* thereunder and section 18 of the *Ontario Disability Support Program Act* and section 51(1) of *Ontario Regulation 222/98* thereunder limit the total deduction to 10 per cent of the monthly basic financial assistance or income support, and 100 per cent of any arrears of basic financial assistance or income support payable to the Support Payor.



Step 2: How to Send Payments to FRO

Electronic Banking. Electronic banking is fast and easy. To find out the best choice for you, contact FRO's eBusiness Coordinator at fjs.fro.tor.edi.remi@ontario.ca or 416-683-5042 or visit FRO's website at www.ontario.ca/FRO and go to the Information for Employers section.

Online Banking. FRO is a registered payee with most major financial institutions. To set up this payment method with your bank, search for "Family Responsibility" and select "Family Responsibility Office Ontario" as the payee. The "account number" is the support payor's FRO seven-digit case number.

Note: If you are sending payments for more than one case, a separate account is needed for each case number.

Cheque. Make cheque payable to the "Director, FRO". Print the FRO seven-digit case number and the support payor's name on the cheque and send to:

Family Responsibility Office (make payable to the "Director, FRO")
PO BOX 2204 STN P
TORONTO ON M5S 3E9

Note: Address is for payments only. Do not send correspondence to this address.

(Version française disponible sur demande)

Don't forget to:

- ∞ Include the FRO case number and payor's name with every payment.
- ∞ Keep the information in this notice confidential.
- ∞ Contact FRO in writing within 10 calendar days if:
 - you are not a source of income for the support payor
 - payments are interrupted (such as temporary lay-off or absence)
 - payments resume
 - payments end (such as termination of benefits)
 - you know of any other source of income for the support payor (such as a new employer, pension provider or insurance company that pays sick benefits)



Call the FRO Case Contact or use the Notice to Family Responsibility Office by Income Source form located at www.ontario.ca/FRO then click on FRO Forms, Commonly used forms and fax to 416-240-2401.

If you have any questions, please contact FRO's Employer/SADA Hotline at 1-800-463-3533. You also may find more information on FRO's website www.ontario.ca/FRO under the Information for Employers section.

IMPORTANT NOTICE

Under the *Family Responsibility and Support Arrears Enforcement Act, 1996*, you are required to deduct and send payments until FRO advises you in writing to change or stop the deductions. **If the support payor disagrees or has questions about this notice, advise the support payor to contact FRO.**

Under section 23 of *Ontario Works Act* and section 18 of *Ontario Disability Support Program Act* money paid as financial assistance or income support is not subject to garnishment, attachment, execution, seizure or receivership under an *Act*, with the exception being to allow a deduction to recover "the amount of a support deduction order that is enforceable against a member of the benefit unit" under section 20 and section 24(2) of the *FRSAEA*.

Section 5 of the *Ontario Works Act* defines "basic financial assistance" as including (a) income assistance provided for purposes of basic needs and shelter, (b) benefits and (c) emergency assistance. Section 2 of the *Ontario Disability Support Program Act* defines "income support" as assistance for the provision of basic needs, shelter, costs related to a person's disability and other prescribed needs, and includes benefits (with benefits defined as the prescribed items, services or payments, but does not include extended health benefits.)

If you fail to make the deductions and payments, a court may order you to pay the amount that should have been deducted. Failure to comply could result in a \$10,000 fine.

Make sure you send payments with the correct FRO seven-digit case number. FRO is not responsible for misdirected payments where the case number is wrong.

Sincerely,

Nancy/4482
Family Responsibility Office

c: Nadim Ghaznavi

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