

Nadim-Daniel Ghaznavi <nghaznavi@gmail.com>

# Invoice - Payment Over Due - Nadim Ghaznavi

7 messages

**Susan Anderson** <Susan@orbitmoving.com> To: Nadim <nghaznavi@gmail.com> Wed, Dec 18, 2019 at 1:13 PM

**URGENT** 

Hello Nadim,

We have not yet received any further payments. Your current outstanding balance is now \$4,975. This will coverage storage of your goods up to March 10<sup>th</sup>, 2020.

You asked for the Interac E-Transfer information so you could send payment, which was provided to you in November 12<sup>th</sup>.

It is very important we receive complete updated payment for your goods in storage.

Please let me know if you have any questions.

Kind regards,

Susan

Susan Anderson

Senior Move Manager / Import Export Manager



Orbit International Moving Logistics LTD 212 Dolomite Drive

Toronto, Ontario M3J 2N2

Canada

28/07/2024, 17:00

Tel: (416) 661-4228

Fax: (416) 661-8228

*Web:* www.orbitmoving.com *E-mail:* Susan@orbitmoving.com

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 ${f P}$  Please consider your environmental responsibility before printing this e-mail.

From: Susan Anderson

Sent: Tuesday, November 12, 2019 1:31 PM

To: Nadim <nghaznavi@gmail.com>

Subject: RE: Invoice - Payment Due Nadim Ghaznavi

Hi Nadim,

Thanks for your responding email. Please see below information on submitting payment through E-Transfer.

#### Interac E-Transfer

To make an e-transfer payment for from any Canadian on-line banking account, please follow these steps:

- 1. From your on-line banking website, choose to make an Interac e-transfer payment.
- 2. The e-mail address for the recipient of the payment is gera@orbitmoving.com
- 3. The security question will be: "Who is my moving company?" and the answer will be "orbit1" (lowercase 'o').
- 4. VERY IMPORTANT: If the name e-transfer sender is different than the name on our file, make sure to advise us in advance under which name the funds are sent. We will not be able to associate an incoming transfer with your account if the names do not match.

Kind regards,

Susan Anderson

Senior Move Manager



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*Web:* www.orbitmoving.com *E-mail:* Susan@orbitmoving.com

From: Nadim <nghaznavi@gmail.com>
Sent: Tuesday, November 12, 2019 6:57 AM
To: Susan Anderson <Susan@orbitmoving.com>
Subject: Re: Invoice - Payment Due Nadim Ghaznavi

Thank you for the update Susan,

Of course everything is taking significantly longer than we expected and so I also expect out things to remain in storage for quite a bit longer: Possibly a year or more. I'm also acutely aware of this growing bill and so I think we'll start sending you money monthly so it doesn't keep growing, but starts shrinking instead. Is Gera Birk (gera@orbitmoving.com) still the right person to send eTransfer money to?

Best regards,

\ Nadim

On Mon, Nov 11, 2019 at 1:35 PM Susan Anderson <Susan@orbitmoving.com> wrote:

Dear Nadim,

Please see attached your current invoice. Payment is now due for \$3,975.00.

Breakdown for payment required at this time as noted below:

50% of door to door service (\$11,823.00 / 2)

\$5,911.50

Storage in/out = 600.00

Additional Volume = 800.00

Storage from Oct 11/18 to January 10/19 = 975.00

Storage from January 11, 2019 – April 10, 2019 = 975.00

Storage from April 11, 2019 – Dec 10, 2019 = 975.00

Less payment received to date =(-) \$7,886.00

Current Balance Due = \$3,975.00

Thank you and kind regards,

Kind regards,

Susan

Susan Anderson

Senior Move Manager / Import Export Manager



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## Susan Anderson <Susan@orbitmoving.com>

Fri, Dec 20, 2019 at 2:57 PM

To: Nadim <nghaznavi@gmail.com>

Follow up: December 20

[Quoted text hidden]

Nadim <nghaznavi@gmail.com>

Thu, Dec 26, 2019 at 7:29 AM

To: Susan Anderson <Susan@orbitmoving.com>

Cc: Gera Birk <gera@orbitmoving.com>

Hi Susan,

I appologize for not getting back to you sooner. I've sent \$2,000 to Gera just now via eTransfer. Please be patient, XMas is a pretty tight time of year.

Best regards,

Nadim

[Quoted text hidden]

## Susan Anderson <Susan@orbitmoving.com> To: Nadim <nghaznavi@gmail.com>

Fri, Dec 27, 2019 at 1:17 PM

Hi Nadim,

Happy Holidays to you and your family.

Thank you for confirming payment of \$2,000 via E-Transfer. Will await confirmation from Gera once processed.

We understand this time of year is always busy.

Our payment requests are as per signed contract. Please let us know when balance will be received.

Kind regards,

Susan

#### Susan Anderson

## Senior Move Manager / Import Export Manager



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**Susan Anderson** <Susan@orbitmoving.com> To: Nadim <nghaznavi@gmail.com>

Wed, Mar 25, 2020 at 3:21 PM

URGENT FOLLOW UP

Kind regards,

Susan

Susan Anderson

Import / Export Manager

Orbit International Moving Logistics LTD 212 Dolomite Drive

Toronto, Ontario M3J 2N2

Canada

Tel: (416) 661-4228

From: Susan Anderson

**Sent:** Thursday, March 19, 2020 5:17 PM **To:** Nadim <nghaznavi@gmail.com>

Subject: RE: Invoice - Payment Over Due - Nadim Ghaznavi

Dear Nadim,

Please see attached your shipping invoice and credit memo for deposit paid. Payment is now due for \$ 9,187.00

By now, I am sure you are aware of the continuing development of the effects of COVID-19 on the world economy. Unfortunately, the appreciation of the \$USD exchange rate versus the \$CAD affects all aspects of our operation in general and your shipment specifically.

With a heavy heart, we need to resort to enforcing the section of your contract which excludes exchange rate fluctuations (point # 2 on the top of page 2). As a result, we have added a currency fluctuation charge to your invoice to cover these additional costs caused by the increase of the \$USD.

We are unable to cover these fluctuations for all the shippers using our services. Orbit International Moving is simply the shippers' agent facilitating on their behalf.

We apologize for this inconvenience and hope this will be the last effect on your shipment as a result of COVID-19. Thank you for your understanding and stay safe.

Breakdown:

Total Invoice : \$ 19,073.00

Payments Recieved To Date: \$ 9,886.00

Balance Due : \$ 9,187.00

Susan

Susan Anderson

Import / Export Manager

Orbit International Moving Logistics LTD 212 Dolomite Drive

Toronto, Ontario M3J 2N2

Canada

Tel: (416) 661-4228 [Quoted text hidden]



Report\_from\_Orbit\_International\_Moving\_Logistics\_LTD.\_2010.pdf 39K

Nadim <nghaznavi@gmail.com>

To: Susan Anderson <Susan@orbitmoving.com>

Thu, Mar 26, 2020 at 10:54 AM

Understood and acknowledged.

I hope you will also be patient and understanding and give me time to fully pay. I hope it is clear that my belongings are very important to me and that I also sincerely appreciate the service that you provide. COVID-19 has certainly also slowed our plans to move to Ecuador down. In case you didn't know, Ecuador has closed it's borders. Frankly, I'm happier to be in Canada at the moment, but this crisis has also impacted us financially.

Take care, be safe and be well,

Nadim

[Quoted text hidden]

**Susan Anderson** <Susan@orbitmoving.com> To: Nadim <nghaznavi@gmail.com> Thu, Mar 26, 2020 at 10:58 AM

Dear Nadim,

Please confirm how and when you will be paying. I will need to update our accounting department immediately on this.

Kind regards,

Susan

Susan Anderson

Import / Export Manager

Orbit International Moving Logistics LTD 212 Dolomite Drive

Toronto, Ontario M3J 2N2

Canada

Tel: (416) 661-4228

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