

Nadim-Daniel Ghaznavi <nghaznavi@gmail.com>

Updated Payment Receipt, Invoice, Balance Now Past Due Nadim Ghaznavi Invoice # 8466

14 messages

Susan Anderson <Susan@orbitmoving.com>
To: Nadim <nghaznavi@gmail.com>

Wed, Jul 13, 2022 at 2:44 PM

Dear Nadim,

Please see attached your services rendered invoice and credit memo for deposit / payments received. Payment is now due for \$4,187.00 Cdn.

Kindly arrange for payment and advise.

	Date	Amount
Total cost of move as per invoice		\$28,173.00
Payment		-\$23,986.00
Balance Due		\$ 4,187.00

Payment methods available :

Interac E-Transfer

To make an e-transfer payment from any Canadian on-line banking account, please follow these steps:

- 1. From your on-line banking website, choose to make an Interac e-transfer payment.
- 2. The e-mail address for the recipient of the payment is keren@orbitmoving.com
- 3. Choose to create your own security question and enter: "Who is my moving company?" The answer MUST be "orbit1" (lowercase 'o').
- 4. VERY IMPORTANT: If the e-transfer sender name is different than the name on our file, make sure to advise us in advance under which name the funds are sent. We will not be able to

associate an incoming transfer with your account if the names do not match.

<u>Direct deposit at any CIBC branch</u>. *** You need to let us know when it has been done. ***

Transit / Branch Number: 06312

Bank Number: 010

* Beneficiary Customer (BNF) / CAD Account# 2703610 Account name: "Orbit International Moving Logistics Ltd."

Bank wire (wire transfer). Make sure your name in mentioned in the wire details.

Canadian Dollar Bank Transfer Information:

* Beneficiary Bank ABA or IBAN # CC0010063122703610

Canadian Imperial Bank of Commerce (CIBC)

800 Steeles Ave. West, Thornhill, Ontario

Canada L4J 7L2

SWIFT code: CIBCCATT

Transit / Branch Number: 06312

Bank Number: 010

* Beneficiary Customer (BNF) / CAD Account# 2703610 Account name: "Orbit International Moving Logistics Ltd."

*** Please make sure all bank transfer fees are prepaid and add \$20 to cover the bank transaction fees on our end.

Please advise which option is best for you. Thank you .

Thank You.

Susan Anderson

Import / Export Manager



Orbit International Moving Logistics Ltd.

212 Dolomite Drive, Toronto, Ontario M3J 2N2, Canada

t: (416) 661-4228

w: www.orbitmoving.com

e: Susan@orbitmoving.com

"Discover the Difference with Orbit"...



2 attachments

Payment_Receipt_from_Orbit_International_Moving_Logistics_LTD._2010_11968.pdf 156K

Nadim Ghaznavi.pdf

Susan Anderson <Susan@orbitmoving.com>

To: Nadim <nghaznavi@gmail.com>

Followup: July 26, 2022

[Quoted text hidden]

2 attachments

Payment_Receipt_from_Orbit_International_Moving_Logistics_LTD._2010_11968.pdf 156K

Nadim Ghaznavi.pdf

Susan Anderson <Susan@orbitmoving.com>
To: Nadim <nghaznavi@gmail.com>

Tue, Aug 23, 2022 at 2:14 PM

Tue, Jul 26, 2022 at 4:42 PM

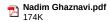
Dear Nadim,

Please see attached your services rendered invoice (please open to review breakdown of costs) and credit memo for deposit / payments received. Payment is now due for \$3,762.00 Cdn.

Kindly arrange for payment and advise.

	Date	Amount
Total cost of move as per invoice		\$28,173.00
Payment		-\$ 24,736.00
Balance Due		\$ 3,762.00

[Quoted text hidden]



Susan Anderson <Susan@orbitmoving.com>

To: Nadim <nghaznavi@gmail.com>

Wed, Oct 26, 2022 at 2:28 PM

Dear Nadim,

Please see attached your services rendered invoice (please open to review breakdown of costs) and credit memo for deposit / payments received. Payment is now due for \$3,237.00 Cdn.

Kindly arrange for payment and advise.

	Date	Amount
Total cost of move as per invoice		\$29,473.00
Payment		-\$26.236.00
Balance Due		\$ 3,237.00

[Quoted text hidden]

Nadim <nghaznavi@gmail.com>

Thu, Oct 27, 2022 at 2:12 PM

To: Susan Anderson < Susan@orbitmoving.com>

It looks like Orbit hasn't been applying my payments to our account. We have been sending payments to gera@orbitmoving.com.

Please reconcile your books and send us a new, updated total bill.

Kind regards, Nadim & Dawn [Quoted text hidden]

Susan Anderson <Susan@orbitmoving.com>

To: Nadim <nghaznavi@gmail.com>

Fri, Oct 28, 2022 at 9:31 AM

Hello Nadim,

The Receipt sent with our follow-up is the updated amount confirmed received. I have asked our Accounting department to provide me with the updated Payments receipt which lists each payment amount received and the date it was received. Once obtained, I will forward through to you.

Thank you and kind regards,

Susan Anderson

Import / Export Manager



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212 Dolomite Drive, Toronto, Ontario M3J 2N2, Canada

t: (416) 661-4228

w: www.orbitmoving.com e: Susan@orbitmoving.com

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[Quoted text hidden]

Nadim <nghaznavi@gmail.com> To: Susan Anderson <Susan@orbitmoving.com> Fri, Oct 28, 2022 at 11:29 AM

Hi Susan,

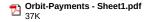
I'm sorry, I think I had a moment there!! I apologize, of course the payments have been going to youYcI hmm. I'm sure we can sort this out.

I've attached a spreadsheet with my accounting of my bill with Orbit. I'm pretty sure it's correct. I confirmed they payments with my bank and I have an email from you giving me a current total of my account back on January 25, 2022.

I put the current balance at \$2,912.00.

Kind regards, Nadim

[Quoted text hidden]



Susan Anderson <Susan@orbitmoving.com>
To: Nadim <nghaznavi@gmail.com>

Fri, Oct 28, 2022 at 11:41 AM

Hello Nadim,

I have asked accounting to send me an updated payment receipt that shows each payment received on your move, just to reconfirm what we have received. No worries. I will resend this on to you once received. We really do want to make sure you are comfortable at where we are at on this.

[Quoted text hidden]

Nadim <nghaznavi@gmail.com>

Thu, Nov 3, 2022 at 2:35 PM

To: Susan Anderson < Susan@orbitmoving.com>

Sounds good Susan.

Have a good day, Nadim [Quoted text hidden]

Susan Anderson <Susan@orbitmoving.com>

To: Nadim <nghaznavi@gmail.com>

Hello Nadim,

As per attached, the invoice shows current total due for your shipment is \$29,473.00

Payment(s) received to date is \$26,236.00. Balance due : \$3,237.00 Cdn.

Accounting mentioned they could only pull up a smaller list of payments received as the history was too long to go back to the early days of your payments. The individual who provided not have the time required to pull everything together as he was heading for a work convention and will not be back in the office until next Monday. Would you like us to have him pull it ϵ do this for a couple of weeks once returned back to work.

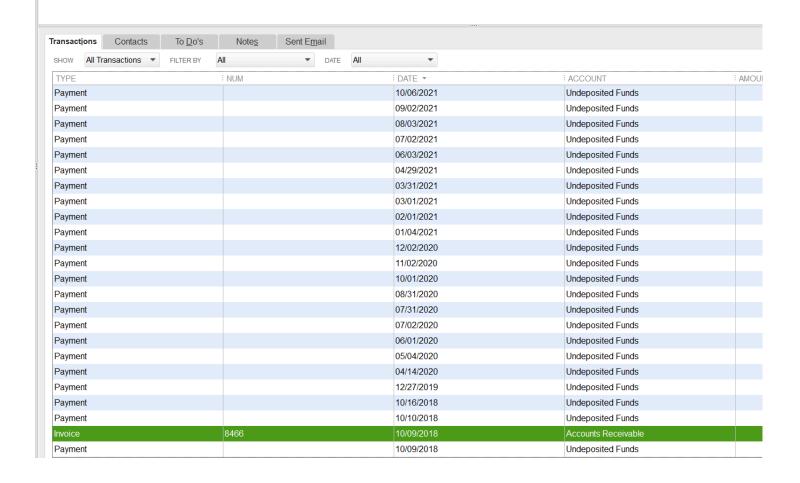
[Quoted text hidden]

------- Forwarded message ------- From: Gera Birk <gera@orbitmoving.com>
To: Susan Anderson <Susan@orbitmoving.com>
Co:

Bcc:

Date: Fri, 28 Oct 2022 19:35:37 +0000 Subject: RE: Nadim Ghaznavi

Canada



Thank you and kind regards,

Gera Birk



Orbit International Moving Logistics Ltd.

212 Dolomite Drive, Toronto, Ontario M3J 2N2, Canada

t: (416) 661-4228

w: www.orbitmoving.com

e: gera@orbitmoving.com

"Discover the Difference with Orbit"...



From: Susan Anderson <Susan@orbitmoving.com>
Sent: Friday, October 28, 2022 11:29 AM
To: Gera Birk <gera@orbitmoving.com>
Subject: FW: Nadim Ghaznavi

Hi Gera,

Kind reminder, could you please send me the payment receipt that shows each payment paid to date on this one.

Thank you!

Thank you and kind regards,

Susan Anderson

Import / Export Manager



Orbit International Moving Logistics Ltd.

212 Dolomite Drive, Toronto, Ontario M3J 2N2, Canada

t: (416) 661-4228

w: www.orbitmoving.com

e: Susan@orbitmoving.com

"Discover the Difference with Orbit"...



From: Gera Birk <gera@orbitmoving.com>
Sent: Thursday, October 27, 2022 2:47 PM
To: Susan Anderson <Susan@orbitmoving.com>
Subject: Nadim Ghaznavi

Thank you and kind regards,

Gera Birk



Orbit International Moving Logistics Ltd.

212 Dolomite Drive, Toronto, Ontario M3J 2N2, Canada

t: (416) 661-4228

w: www.orbitmoving.com e: gera@orbitmoving.com

"Discover the Difference with Orbit"...



From: Susan Anderson <Susan@orbitmoving.com> Sent: Thursday, October 27, 2022 2:15 PM

To: Gera Birk <gera@orbitmoving.com>

Subject: FW: Updated Payment Receipt, Invoice, Balance Now Past Due Nadim Ghaznavi Invoice # 8466

Hi Gera,

Could you please provide me with an updated payment receipt for this shipper.

They are saying they have been sending payments through but not applied to their account.

Thank you and kind regards,

Susan Anderson

Import / Export Manager



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212 Dolomite Drive, Toronto, Ontario M3J 2N2, Canada

t: (416) 661-4228

w: www.orbitmoving.com e: Susan@orbitmoving.com

"Discover the Difference with Orbit"...



From: Nadim <nghaznavi@gmail.com>
Sent: Thursday, October 27, 2022 2:13 PM
To: Susan Anderson <Susan@orbitmoving.com>

Subject: Re: Updated Payment Receipt, Invoice, Balance Now Past Due Nadim Ghaznavi Invoice #8466

It looks like Orbit hasn't been applying my payments to our account. We have been sending payments to gera@orbitmoving.com.

Please reconcile your books and send us a new, updated total bill.

Kind regards,

Nadim & Dawn

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Dear Nadim,

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Canadian Imperial Bank of Commerce (CIBC)

800 Steeles Ave. West, Thornhill, Ontario

Canada L4J 7L2

SWIFT code: CIBCCATT
Transit / Branch Number: 06312
Bank Number: 010

* Beneficiary Customer (BNF) / CAD Account# 2703610 Account name: "Orbit International Moving Logistics Ltd."

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Susan Anderson

Import / Export Manager



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t: (416) 661-4228

- w: www.orbitmoving.com
- e: Susan@orbitmoving.com

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3 attachments



Payment_Receipt_from_Orbit_International_Moving_Logistics_LTD._2010_15784.pdf

RE: Nadim Ghaznavi.eml

Nadim <nghaznavi@gmail.com>

To: Susan Anderson <Susan@orbitmoving.com>

Tue, Nov 8, 2022 at 10:03 AM

Hi Susan,

Can you please resend the accounting information as an attached PDF? I can't read it.

Sorry about that, Nadim [Quoted text hidden]

Susan Anderson <Susan@orbitmoving.com>

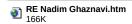
To: Nadim <nghaznavi@gmail.com>

Tue, Nov 8, 2022 at 12:32 PM

Hi Nadim,

I had to save as HTM. Please confirm if this came through better.

[Quoted text hidden]



Nadim <nghaznavi@gmail.com> To: Susan Anderson <Susan@orbitmoving.com> Tue, Nov 8, 2022 at 4:03 PM

Sorry Susan, that didn't work at all :(

I'm actually a computer professional, I work in IT. I think the problem is that you're sending me an attachment of the email (that contains the data) instead of just the data.

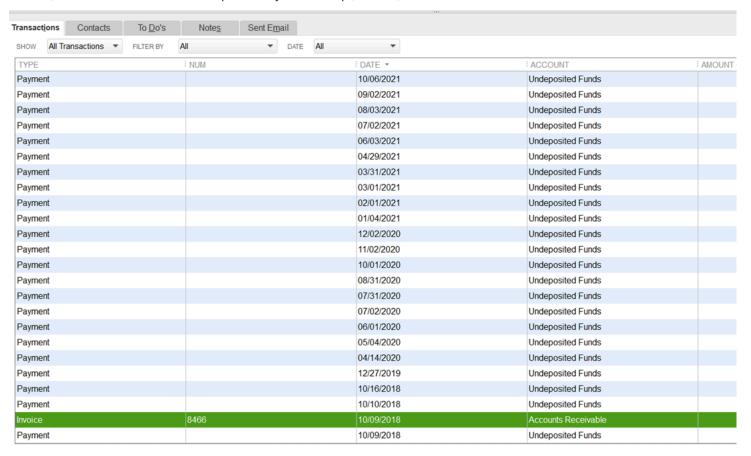
Can I suggest that you open the email attachment on your computer. Then scroll down the email and locate the data attachment and open it. Once you have the data attachment open, then save it to your computer. And finally attach that copy of the data to the email that you send me.

Best regards, Nadim [Quoted text hidden]

[Quoted text maderij

Susan Anderson <Susan@orbitmoving.com>
To: Nadim <nghaznavi@gmail.com>

Hoping this comes through fine for you.



[Quoted text hidden]