

Updated Payment Receipt, Invoice, Balance Now Past Due Nadim Ghaznavi Invoice # 8466

14 messages

Susan Anderson <Susan@orbitmoving.com>  
To: Nadim <nghaznavi@gmail.com>

Wed, Jul 13, 2022 at 2:44 PM

Dear Nadim,

Please see attached your services rendered invoice and credit memo for deposit / payments received. Payment is now due for \$4,187.00 Cdn.

Kindly arrange for payment and advise.

	Date	Amount
Total cost of move as per invoice		\$28,173.00
Payment		-\$23,986.00
Balance Due		\$ 4,187.00

Payment methods available :

Interac E-Transfer

To make an e-transfer payment from any Canadian on-line banking account, please follow these steps:

1. From your on-line banking website, choose to make an Interac e-transfer payment.
2. The e-mail address for the recipient of the payment is [keren@orbitmoving.com](mailto:keren@orbitmoving.com)
3. Choose to create your own security question and enter: "Who is my moving company?" The answer MUST be "orbit1" (lowercase 'o').
4. VERY IMPORTANT: If the e-transfer sender name is different than the name on our file, make sure to advise us in advance under which name the funds are sent. We will not be able to  
associate an incoming transfer with your account if the names do not match.

Direct deposit at any CIBC branch. \*\*\* You need to let us know when it has been done. \*\*\*

Transit / Branch Number: 06312

Bank Number: 010

\* Beneficiary Customer (BNF) / CAD Account# 2703610 Account name: "Orbit International Moving Logistics Ltd."

Bank wire (wire transfer). Make sure your name in mentioned in the wire details.

Canadian Dollar Bank Transfer Information:

\* Beneficiary Bank ABA or IBAN # CC0010063122703610

Canadian Imperial Bank of Commerce (CIBC)

29/07/2024, 00:10

Gmail - Updated Payment Receipt, Invoice, Balance Now Past Due Nadim Ghaznavi Invoice # 8466

800 Steeles Ave. West, Thornhill, Ontario

Canada L4J 7L2

SWIFT code: CIBCCATT

Transit / Branch Number: 06312

Bank Number: 010

\* Beneficiary Customer (BNF) / CAD Account# 2703610 Account name: "Orbit International Moving Logistics Ltd."

\*\*\* Please make sure all bank transfer fees are prepaid and add \$20 to cover the bank transaction fees on our end. \*\*\*

Please advise which option is best for you. Thank you .

Thank You.

Susan Anderson

Import / Export Manager



Orbit International Moving Logistics Ltd.

212 Dolomite Drive, Toronto, Ontario M3J 2N2, Canada

t: (416) 661-4228

w: [www.orbitmoving.com](http://www.orbitmoving.com)

e: [Susan@orbitmoving.com](mailto:Susan@orbitmoving.com)

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2 attachments

**Payment\_Receipt\_from\_Orbit\_International\_Moving\_Logistics\_LTD.\_2010\_11968.pdf**  
156K

**Nadim Ghaznavi.pdf**  
174K

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Susan Anderson <[Susan@orbitmoving.com](mailto:Susan@orbitmoving.com)>  
To: Nadim <[nghaznavi@gmail.com](mailto:nghaznavi@gmail.com)>

Tue, Jul 26, 2022 at 4:42 PM

Followup : July 26, 2022

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2 attachments

**Payment\_Receipt\_from\_Orbit\_International\_Moving\_Logistics\_LTD.\_2010\_11968.pdf**  
156K

**Nadim Ghaznavi.pdf**  
174K

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Susan Anderson <[Susan@orbitmoving.com](mailto:Susan@orbitmoving.com)>  
To: Nadim <[nghaznavi@gmail.com](mailto:nghaznavi@gmail.com)>

Tue, Aug 23, 2022 at 2:14 PM

Dear Nadim,

Please see attached your services rendered invoice (please open to review breakdown of costs) and credit memo for deposit / payments received. Payment is now due for \$3,762.00 Cdn.

Kindly arrange for payment and advise.

	Date	Amount
Total cost of move as per invoice		\$28,173.00
Payment		-\$24,736.00
Balance Due		\$ 3,762.00

[Quoted text hidden]



Susan Anderson <Susan@orbitmoving.com>  
To: Nadim <nghaznavi@gmail.com>

Wed, Oct 26, 2022 at 2:28 PM

Dear Nadim,

Please see attached your services rendered invoice (please open to review breakdown of costs) and credit memo for deposit / payments received. Payment is now due for \$3,237.00 Cdn.

Kindly arrange for payment and advise.

	Date	Amount
Total cost of move as per invoice		\$29,473.00
Payment		-\$26,236.00
Balance Due		\$ 3,237.00

[Quoted text hidden]

Nadim <nghaznavi@gmail.com>  
To: Susan Anderson <Susan@orbitmoving.com>

Thu, Oct 27, 2022 at 2:12 PM

It looks like Orbit hasn't been applying my payments to our account. We have been sending payments to [gera@orbitmoving.com](mailto:gera@orbitmoving.com).

Please reconcile your books and send us a new, updated total bill.

Kind regards,  
Nadim & Dawn  
[Quoted text hidden]

Susan Anderson <Susan@orbitmoving.com>  
To: Nadim <nghaznavi@gmail.com>

Fri, Oct 28, 2022 at 9:31 AM

Hello Nadim,

The Receipt sent with our follow-up is the updated amount confirmed received. I have asked our Accounting department to provide me with the updated Payments receipt which lists each payment amount received and the date it was received. Once obtained, I will forward through to you.

Thank you and kind regards,

Susan Anderson

Import / Export Manager



Orbit International Moving Logistics Ltd.

212 Dolomite Drive, Toronto, Ontario M3J 2N2, Canada

t: (416) 661-4228

w: [www.orbitmoving.com](http://www.orbitmoving.com)

e: [Susan@orbitmoving.com](mailto:Susan@orbitmoving.com)

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**Nadim** <[nghaznavi@gmail.com](mailto:nghaznavi@gmail.com)>  
To: Susan Anderson <[Susan@orbitmoving.com](mailto:Susan@orbitmoving.com)>

Fri, Oct 28, 2022 at 11:29 AM

Hi Susan,

I'm sorry, I think I had a moment there!! I apologize, of course the payments have been going to you! Ycl hmm. I'm sure we can sort this out.

I've attached a spreadsheet with my accounting of my bill with Orbit. I'm pretty sure it's correct. I confirmed they payments with my bank and I have an email from you giving me a current total of my account back on January 25, 2022.

I put the current balance at \$2,912.00.

Kind regards,  
Nadim

[Quoted text hidden]

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**Orbit-Payments - Sheet1.pdf**  
37K

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**Susan Anderson** <[Susan@orbitmoving.com](mailto:Susan@orbitmoving.com)>  
To: Nadim <[nghaznavi@gmail.com](mailto:nghaznavi@gmail.com)>

Fri, Oct 28, 2022 at 11:41 AM

Hello Nadim,

I have asked accounting to send me an updated payment receipt that shows each payment received on your move, just to reconfirm what we have received. No worries. I will resend this on to you once received. We really do want to make sure you are comfortable at where we are at on this.

[Quoted text hidden]

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**Nadim** <[nghaznavi@gmail.com](mailto:nghaznavi@gmail.com)>  
To: Susan Anderson <[Susan@orbitmoving.com](mailto:Susan@orbitmoving.com)>

Thu, Nov 3, 2022 at 2:35 PM

Sounds good Susan.

Have a good day,  
Nadim

[Quoted text hidden]

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**Susan Anderson** <[Susan@orbitmoving.com](mailto:Susan@orbitmoving.com)>  
To: Nadim <[nghaznavi@gmail.com](mailto:nghaznavi@gmail.com)>

Hello Nadim,

As per attached, the invoice shows current total due for your shipment is \$29,473.00

Payment(s) received to date is \$26,236.00. Balance due : \$3,237.00 Cdn.

Accounting mentioned they could only pull up a smaller list of payments received as the history was too long to go back to the early days of your payments. The individual who provided it did not have the time required to pull everything together as he was heading for a work convention and will not be back in the office until next Monday. Would you like us to have him pull it together and do this for a couple of weeks once returned back to work.

[Quoted text hidden]

----- Forwarded message -----  
From: Gera Birk <gera@orbitmoving.com>  
To: Susan Anderson <Susan@orbitmoving.com>  
Cc:  
Bcc:  
Date: Fri, 28 Oct 2022 19:35:37 +0000  
Subject: RE: Nadim Ghaznavi

Canada

Transactions    Contacts    To Do's    Notes    Sent Email				
SHOW	All Transactions	FILTER BY	All	DATE All
TYPE	NUM	DATE	ACCOUNT	AMOUNT
Payment		10/06/2021	Undeposited Funds	
Payment		09/02/2021	Undeposited Funds	
Payment		08/03/2021	Undeposited Funds	
Payment		07/02/2021	Undeposited Funds	
Payment		06/03/2021	Undeposited Funds	
Payment		04/29/2021	Undeposited Funds	
Payment		03/31/2021	Undeposited Funds	
Payment		03/01/2021	Undeposited Funds	
Payment		02/01/2021	Undeposited Funds	
Payment		01/04/2021	Undeposited Funds	
Payment		12/02/2020	Undeposited Funds	
Payment		11/02/2020	Undeposited Funds	
Payment		10/01/2020	Undeposited Funds	
Payment		08/31/2020	Undeposited Funds	
Payment		07/31/2020	Undeposited Funds	
Payment		07/02/2020	Undeposited Funds	
Payment		06/01/2020	Undeposited Funds	
Payment		05/04/2020	Undeposited Funds	
Payment		04/14/2020	Undeposited Funds	
Payment		12/27/2019	Undeposited Funds	
Payment		10/16/2018	Undeposited Funds	
Payment		10/10/2018	Undeposited Funds	
Invoice	8466	10/09/2018	Accounts Receivable	
Payment		10/09/2018	Undeposited Funds	

Thank you and kind regards,

Gera Birk



Orbit International Moving Logistics Ltd.  
212 Dolomite Drive, Toronto, Ontario M3J 2N2, Canada  
t: (416) 661-4228  
w: [www.orbitmoving.com](http://www.orbitmoving.com)  
e: [gera@orbitmoving.com](mailto:gera@orbitmoving.com)

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**From:** Susan Anderson <[Susan@orbitmoving.com](mailto:Susan@orbitmoving.com)>  
**Sent:** Friday, October 28, 2022 11:29 AM  
**To:** Gera Birk <[gera@orbitmoving.com](mailto:gera@orbitmoving.com)>  
**Subject:** FW: Nadim Ghaznavi

Hi Gera,

Kind reminder, could you please send me the payment receipt that shows each payment paid to date on this one.

Thank you!

Thank you and kind regards,

Susan Anderson  
Import / Export Manager



Orbit International Moving Logistics Ltd.

[212 Dolomite Drive, Toronto, Ontario M3J 2N2, Canada](#)

t: (416) 661-4228

w: [www.orbitmoving.com](http://www.orbitmoving.com)

e: [Susan@orbitmoving.com](mailto:Susan@orbitmoving.com)

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**From:** Gera Birk <[gera@orbitmoving.com](mailto:gera@orbitmoving.com)>  
**Sent:** Thursday, October 27, 2022 2:47 PM  
**To:** Susan Anderson <[Susan@orbitmoving.com](mailto:Susan@orbitmoving.com)>  
**Subject:** Nadim Ghaznavi

Thank you and kind regards,

Gera Birk



Orbit International Moving Logistics Ltd.

[212 Dolomite Drive, Toronto, Ontario M3J 2N2, Canada](#)

t: (416) 661-4228

w: [www.orbitmoving.com](http://www.orbitmoving.com)  
e: [gera@orbitmoving.com](mailto:gera@orbitmoving.com)

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**From:** Susan Anderson <[Susan@orbitmoving.com](mailto:Susan@orbitmoving.com)>  
**Sent:** Thursday, October 27, 2022 2:15 PM  
**To:** Gera Birk <[gera@orbitmoving.com](mailto:gera@orbitmoving.com)>  
**Subject:** FW: Updated Payment Receipt, Invoice, Balance Now Past Due Nadim Ghaznavi Invoice # 8466

Hi Gera,

Could you please provide me with an updated payment receipt for this shipper.

They are saying they have been sending payments through but not applied to their account.

Thank you and kind regards,

Susan Anderson  
Import / Export Manager



Orbit International Moving Logistics Ltd.  
[212 Dolomite Drive, Toronto, Ontario M3J 2N2, Canada](#)  
t: (416) 661-4228  
w: [www.orbitmoving.com](http://www.orbitmoving.com)  
e: [Susan@orbitmoving.com](mailto:Susan@orbitmoving.com)

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**From:** Nadim <[nghaznavi@gmail.com](mailto:nghaznavi@gmail.com)>  
**Sent:** Thursday, October 27, 2022 2:13 PM  
**To:** Susan Anderson <[Susan@orbitmoving.com](mailto:Susan@orbitmoving.com)>  
**Subject:** Re: Updated Payment Receipt, Invoice, Balance Now Past Due Nadim Ghaznavi Invoice # 8466

It looks like Orbit hasn't been applying my payments to our account. We have been sending payments to [gera@orbitmoving.com](mailto:gera@orbitmoving.com).

Please reconcile your books and send us a new, updated total bill.

Kind regards,  
Nadim & Dawn

On Wed, Jul 13, 2022 at 2:44 PM Susan Anderson <[Susan@orbitmoving.com](mailto:Susan@orbitmoving.com)> wrote:

Dear Nadim,

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Payment methods available :

Interac E-Transfer

To make an e-transfer payment from any Canadian on-line banking account, please follow these steps:

1. From your on-line banking website, choose to make an Interac e-transfer payment.
2. The e-mail address for the recipient of the payment is [keren@orbitmoving.com](mailto:keren@orbitmoving.com)
3. Choose to create your own security question and enter: "Who is my moving company?" The answer MUST be "orbit1" (lowercase 'o').
4. VERY IMPORTANT: If the e-transfer sender name is different than the name on our file, make sure to advise us in advance under which name the funds are sent. We will not be able to associate an incoming transfer with your account if the names do not match.

Direct deposit at any CIBC branch. \*\*\* You need to let us know when it has been done. \*\*\*

Transit / Branch Number: 06312

Bank Number: 010

\* Beneficiary Customer (BNF) / CAD Account# 2703610 Account name: "Orbit International Moving Logistics Ltd."

Bank wire (wire transfer). Make sure your name is mentioned in the wire details.

Canadian Dollar Bank Transfer Information:

\* Beneficiary Bank ABA or IBAN # CC0010063122703610

Canadian Imperial Bank of Commerce (CIBC)

[800 Steeles Ave. West, Thornhill, Ontario](#)

[Canada L4J 7L2](#)

SWIFT code: CIBCCATT

Transit / Branch Number: 06312

Bank Number: 010

\* Beneficiary Customer (BNF) / CAD Account# 2703610 Account name: "Orbit International Moving Logistics Ltd."

\*\*\* **Please make sure all bank transfer fees are prepaid and add \$20 to cover the bank transaction fees on our end.** \*\*\*

Please advise which option is best for you.Thank you .

Thank You.



Susan Anderson

Import / Export Manager



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e: [Susan@orbitmoving.com](mailto:Susan@orbitmoving.com)

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3 attachments



Nadim Ghaznavi.pdf  
263K



Payment Receipt from Orbit International Moving Logistics LTD\_2010\_15784.pdf  
157K



RE: Nadim Ghaznavi.eml  
243K

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Nadim <[nghaznavi@gmail.com](mailto:nghaznavi@gmail.com)>  
To: Susan Anderson <[Susan@orbitmoving.com](mailto:Susan@orbitmoving.com)>

Tue, Nov 8, 2022 at 10:03 AM

Hi Susan,

Can you please resend the accounting information as an attached PDF? I can't read it.

Sorry about that,  
Nadim

[Quoted text hidden]

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Susan Anderson <[Susan@orbitmoving.com](mailto:Susan@orbitmoving.com)>  
To: Nadim <[nghaznavi@gmail.com](mailto:nghaznavi@gmail.com)>

Tue, Nov 8, 2022 at 12:32 PM

Hi Nadim,

I had to save as HTM. Please confirm if this came through better.

[Quoted text hidden]



RE Nadim Ghaznavi.htm  
166K

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Nadim <[nghaznavi@gmail.com](mailto:nghaznavi@gmail.com)>  
To: Susan Anderson <[Susan@orbitmoving.com](mailto:Susan@orbitmoving.com)>

Tue, Nov 8, 2022 at 4:03 PM

Sorry Susan, that didn't work at all :(

I'm actually a computer professional, I work in IT. I think the problem is that you're sending me an attachment of the email (that contains the data) instead of just the data.

Can I suggest that you open the email attachment on your computer. Then scroll down the email and locate the data attachment and open it. Once you have the data attachment open, then save it to your computer. And finally attach that copy of the data to the email that you send me.

Best regards,  
Nadim

[Quoted text hidden]

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Susan Anderson <[Susan@orbitmoving.com](mailto:Susan@orbitmoving.com)>  
To: Nadim <[nghaznavi@gmail.com](mailto:nghaznavi@gmail.com)>

Hoping this comes through fine for you.

Transactions				
Contacts				
To Do's				
Notes				
Sent Email				
SHOW	All Transactions	FILTER BY	All	DATE All
TYPE	NUM	DATE	ACCOUNT	AMOUNT
Payment		10/06/2021	Undeposited Funds	
Payment		09/02/2021	Undeposited Funds	
Payment		08/03/2021	Undeposited Funds	
Payment		07/02/2021	Undeposited Funds	
Payment		06/03/2021	Undeposited Funds	
Payment		04/29/2021	Undeposited Funds	
Payment		03/31/2021	Undeposited Funds	
Payment		03/01/2021	Undeposited Funds	
Payment		02/01/2021	Undeposited Funds	
Payment		01/04/2021	Undeposited Funds	
Payment		12/02/2020	Undeposited Funds	
Payment		11/02/2020	Undeposited Funds	
Payment		10/01/2020	Undeposited Funds	
Payment		08/31/2020	Undeposited Funds	
Payment		07/31/2020	Undeposited Funds	
Payment		07/02/2020	Undeposited Funds	
Payment		06/01/2020	Undeposited Funds	
Payment		05/04/2020	Undeposited Funds	
Payment		04/14/2020	Undeposited Funds	
Payment		12/27/2019	Undeposited Funds	
Payment		10/16/2018	Undeposited Funds	
Payment		10/10/2018	Undeposited Funds	
Invoice	8466	10/09/2018	Accounts Receivable	
Payment		10/09/2018	Undeposited Funds	

[Quoted text hidden]