

Nadine Tsianta

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[LinkedIn Profile](#) || [GitHub](#)

Skills

Stakeholder Management	PowerBi Reports Development	Microsoft M365
Training Program Orchestration & Delivery	Problem Solving	Power Platform

Front-end Dev Skills

HTML5	CSS3	Bootstrap	JavaScript	API	React
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Summary

Embarking on a transformative journey, I bring a distinct perspective to project management, melding artistic sensibilities with technical expertise acquired in Front-End Web Development. Throughout my journey from Microsoft to Avanade, I've consistently applied creativity to enhance efficiency and elevate customer satisfaction in dynamic environments. Adaptability is my strength, thriving on real-time changes and inputs from customers and management. Energetic and results driven, I bring an agile approach to my work, ready to infuse this unique fusion into project management, shaping impactful outcomes and fostering authentic relationships.

Experience

March – September 2023, London

Senior Analyst, Modern Workplace - Avanade

- Supported Managers and Directors with the preparation of client proposal presentations.
 - Producing support materials
- Championed Internal Learning & Development:
 - Fostered growth and innovation among employees.
 - Proposed enhancement of L&D program processes. Introducing shadowing, secondment roles, and training paths.
- Supported creation of a pipeline tracking system using Microsoft Lists and PowerBi, boosting project efficiency by up to 25%.

Feb 2022 – Feb 2023, London

Training Consultant - Onetrust

- Delivered Onetrust certification training courses for a variety of the platform modules. Attendees had over 80% certification success rate.
- Contributed to ESG e-course development on Articulate 360, enriching the learning experience.
- Led the Digital Workplace & Data Project, with the use of MS Teams, SharePoint, Power Automate and MS Forms, resulting in a remarkable 30% reduction in project delivery time.

- Collaborated in Agile teams to deliver detailed PowerBi reports, providing actionable insights. Contributed to a 15% efficiency boost in strategic decision-making processes.

Apr 2020 – Feb 2022, London

Training Associate - Microsoft

- Delivered Microsoft Suite trainings with an average of 170+ participants and maintaining an outstanding satisfaction score of 9.1/10.
- Developed enriched training content that elevated the learning experience.
 - Mentored new trainers, making significant contributions to the overall success of the training program.
- Orchestrated engagement for 100+ accounts, leading to high customer satisfaction.
 - Participated in customer calls to demonstrate the benefits of Microsoft products. Coordinated Training Plan. Planning of training events, allocation of trainer teams, and documenting progress against key milestones. This approach led to high customer satisfaction, retention, and growth.
- Proposed PowerBi Process Improvement:
 - Resulted in a remarkable 60% efficiency gain. Significantly impacted strategic decision-making.

May 2019 – Apr 2020, London

Product Advisor, Microsoft

- Achieved exceptional sales performance, consistently ranking top 10 for revenue generation.
- Conducted engaging workshops for diverse audiences.
- Generated leads for SMB and enterprise customers, significantly contributing to business expansion.

Education

2023-2024 – London, UK

Enrolled in Skills Bootcamp in Front-End Web Development, Skills for life EdX.

2010-2014 – London, UK

BA, Fashion Design Realisation, London College of fashion, University of the arts London

Languages

English *(Fluent)

Greek *(Native Speaker)

Certifications

Microsoft 365 Fundamentals

Microsoft Power Platform Fundamentals

Microsoft Azure AI Fundamentals