The Ansen Hotel

Functional Specifications

Overview:

Hotel Ansen is a software used in a hotel that can be utilized by the guest or the staff. The guests can use this software to search their reservations within a directory using the ID number given to them. Staff can use the software to make reservations for the guests, search in the guest directory, edit, and delete reservations.

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1. Goals

- 1.1. Improve hotel experience for staff and guests
- 1.2. Making it easier for staff to create reservations
- 1.3. Making it easy for staff to edit and delete reservations
- 1.4. Easy for guests to check reservations

2. Audience

- 2.1. Staff
 - 2.1.1. Can create reservations
 - 2.1.2. Can edit reservations
 - 2.1.3. Can delete reservations
- 2.2. Guests
 - 2.2.1. Can search for their reservation in directory using their ID number and check their information

3. Features

- 3.1. Staff features
 - 3.1.1. Requires the staff member to first sign in using their username and password
 - 3.1.1.1. Creating a reservation
 - 3.1.1.1. The creation of the reservation requires the following fields:
 - 3.1.1.1.1.1 First Name
 - 3.1.1.1.1.2. Middle Name
 - 3.1.1.1.3. Last Name
 - 3.1.1.1.4. Date of Birth
 - 3.1.1.1.5. Phone Number
 - 3.1.1.1.6. Email Address
 - 3.1.1.1.7. Number of Adults
 - 3.1.1.1.8. Number of Children

3.1.1.1.1.9. Check-In Date

3.1.1.1.1.10. Check-Out Date

- 3.1.1.1.2. Clicking the ID Button generates a random ID number, which is given to the guest and associated with the reservation
- 3.1.1.1.3. All the information that is entered about the guest is stored in the database along with their ID number
- 3.1.1.2. Staff editing a reservation
 - 3.1.1.2.1. Can locate the reservation by searching with the ID

number

- 3.1.1.2.2. Can edit any of the fields that were used when entering the reservation
- 3.1.1.3. Staff can also delete a reservation
 - 3.1.1.3.1. Can locate the reservation by searching with the ID

number

- 3.1.1.3.2. Can delete the reservation
- 3.1.1.4. Staff can search in a directory for a reservation using an ID number
 - 3.2. Guest Features
 - 3.2.1. Can search up their reservation using their ID number
- 4. Application Layout
 - 4.1. Landing page
 - 4.1.1. Two buttons:
 - 4.1.1.1. Staff Login
 - 4.1.1.1. Staff member must login with their user & password
 - 4.1.1.2. Guest Login
 - 4.1.1.2.1. Prompts user to enter their ID number
 - 4.2. Staff Page
 - 4.2.1. There are three tabs in the staff portion:
 - 4.2.1.1. Add guest

- 4.2.1.1.1. Requires staff to enter the following fields:
 - 4.2.1.1.1.1 First Name
 - 4.2.1.1.1.2. Middle Name
 - 4.2.1.1.3. Last Name
 - 4.2.1.1.1.4. Date of Birth
 - 4.2.1.1.1.5. Phone Number
 - 4.2.1.1.1.6. Email Address
 - 4.2.1.1.1.7. Number of Adults
 - 4.2.1.1.1.8. Number of Children
 - 4.2.1.1.1.9. Check-In Date
 - 4.2.1.1.1.10. Check-Out Date
- 4.2.1.1.1 Bottom price gets updated when all fields are filled
- 4.2.1.2. Search
 - 4.2.1.2.1. Access guest's reservation using their ID

number

- 4.2.1.3. Edit & Delete
- 4.2.1.3.1. Can change any of the information from the reservation
- 4.3. Guest Page
 - 4.3.1. ID Number field where the guest inputs their ID Number
 - 4.3.2. Reservation information comes up