

NAFAY MUHAMMAD SIDDIQUI

SKILLS

HTML5

CSS

JAVASCRIPT

UI/UX Designing

Adobe Illustrator

LANGUAGES

Urdu Native

English Intermediate

PASSIONS

📷 Photography

✍️ Designing

🎥 Video Editing

Junior Frontend Developer (HTML/CSS/JavaScript)

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SUMMARY

- Solid understanding of HTML and CSS.
- Growing abilities in JavaScript.
- Devoted to creating responsive and intuitive web interfaces.
- Basic understanding of Adobe Illustrator for developing graphic elements.
- Improved communication and problem-solving skills through experience as a Call Center Representative.
- Committed to expanding expertise in web programming and UI/UX design.
- Aiming to provide effective and innovative solutions.

EXPERIENCE

Call Center Representative 08/2024 - 12/2024

IF Logics Karachi

- Adhered to company policies and scripts to consistently achieve call-time and quality standards.
- Reached out to customers after sales were completed to suggest additional services or product purchases.
- Boosted customer service satisfaction ratings through consistent quality control.
- Achieved customer satisfaction rate of 95% by delivering exceptional service, as measured by post-call surveys.

EDUCATION

Bachelor of Science In Business Analytics 2024 - Present

Iqra University Karachi

Intermediate 2022 - 2024

Government Degree College