

# NAFSIN RAFIQ

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## OBJECTIVE

To secure an entry-level position within the banking sector, where I can leverage my educational background and passion for finance to build a strong foundation in banking operations. I aim to progressively grow within the organization, gaining valuable experience, and honing my skills to ultimately ascend to a prominent role as a top-tier banking executive.

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## EXPERIENCE

### MARKETING INTERN | INFOTECH

Oct 2021- Feb 2022

- Provided excellent customer service, resulting in a 15% increase in customer satisfaction ratings.
- Assisted in inventory management, tracking stock levels and ensuring product availability.
- Promoted and sold electronic products, meeting or exceeding monthly sales targets.
- Trained new hires in product knowledge and customer service best practices.

### STUDENT AMBASSADOR | IUB

#### ADMISSIONS OFFICE

April 2022 - Present

- Represent the university to prospective students and their families, providing campus tours and information sessions.
- Assist in organizing admissions events and fairs, contributing to an increase in applications and enrollment.
- Communicate with prospective students through email and phone, addressing inquiries and providing guidance.
- Collaborate with a diverse team of ambassadors to enhance the visitor experience.



## Contact

[nafsin.rafiq2000@gmail.com](mailto:nafsin.rafiq2000@gmail.com)

+8801946391556

Dhaka, Bangladesh

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## ABOUT ME

I'm a curious and passionate individual who's always eager to explore new horizons and learn something new.

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## EDUCATION

MARCH 2022 - TO DATE

BBA in Human Resource Management | INDEPENDENT UNIVERSITY, BANGLADESH  
CGPA- 3.58/4

JANUARY 2018-MAY 2020

H.S.C, Holy Cross College, Farmgate  
Group-Business Studies  
GPA- 5/5

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## SKILLS

- Team work
- Communication
- Marketing
- Time management