



Account Number  
8495 60 048 1043406

Billing Date  
Nov 22, 2020

Services From  
Nov 22, 2020 to Dec 21, 2020

Page  
1 of 3

## Hello Nagaven Gonaboyina,

Welcome to Xfinity from Comcast. We're excited to provide award-winning services we think you'll love.

### Your bill at a glance

For 10863 NW 83RD ST APT 8, DORAL, FL, 33178-1687

Previous balance		\$0.00
Payments		\$0.00
<b>Balance forward</b>		<b>\$0.00</b>
Regular monthly charges	Page 3	\$94.00
One-time charges	Page 3	\$70.00
Taxes, fees and other charges	Page 3	\$5.88
<b>New charges</b>		<b>\$169.88</b>
<b>Amount due Dec 13, 2020</b>		<b>\$169.88</b>

### Your bill explained

- Pricing update: Your bill this month includes information about upcoming changes to our pricing. You can find more information at [xfinity.com/pricechange](https://xfinity.com/pricechange).
- Since this is your first bill, you will see some one-time charges on your bill due to Install Fee charge(s).
- Any payments received or account activity after Nov 22, 2020 will show up on your next bill. View your most up-to-date account balance at [xfinity.com/myaccount](https://xfinity.com/myaccount)
- Go to [www.xfinity.com/myaccount](https://www.xfinity.com/myaccount) to enroll in automatic payments and paperless billing to receive a \$10 monthly discount on your bill.

### Need help?

Visit [xfinity.com/customersupport](https://xfinity.com/customersupport) or see page 2 for other ways to contact us.

Detach the bottom portion of this bill and enclose with your payment

Please write your account number on your check or money order

Do not include correspondence with payment



141 NW 16TH ST  
POMPANO BEACH FL 33060-5250

NAGAVEN GONABOYINA  
10863 NW 83RD ST UNIT 8  
DORAL, FL 33178-1687

Account number

**8495 60 048 1043406**

Payment due

**Dec 13, 2020**

**Please pay**

**\$169.88**

**Amount enclosed**

\$

Make checks payable to Comcast  
Do not send cash

Send payment to

COMCAST  
PO BOX 71211  
CHARLOTTE NC 28272-1211

849560048104340600169888

## It pays to share Xfinity with your friends

You can now earn up to \$175 for each qualified referral with Refer-a-Friend. Each friend can earn up to \$100, too. The more friends you refer, the more you earn – up to \$500 in a calendar year.

It all starts at [xfinity.com/referafriend](https://xfinity.com/referafriend).



## Managing your account? Easy peasy.

With XFINITY My Account you're in control to easily change, edit and update your account anywhere you want.

- 1 Online:** Sign in at [xfinity.com/myaccount](https://xfinity.com/myaccount)
- 2 On your smartphone:** Go to [xfinity.com/apps](https://xfinity.com/apps) to download the XFINITY My account app for free
- 3 On your TV:** Find under Apps in your X1 Main Menu

## Contact

We're here to help when you need us.



### By chat

Visit [xfinity.com/chat](https://xfinity.com/chat)



### Social

Tweet us @comcastcares



### By app

Download the My Account app at [xfinity.com/apps](https://xfinity.com/apps)



### By phone

Call 1-800-XFINITY (1-800-934-6489)



### In store

At your nearest XFINITY store  
find one at [xfinity.com/storelocator](https://xfinity.com/storelocator)

## Additional information

### Moving?

Visit [xfinity.com/moving](https://xfinity.com/moving) today to help you stay connected to all of your Xfinity services.

### Accessibility:

If you are hearing impaired, call 711. For issues affecting customers with disabilities, call 1-855-270-0379, chat live at [support.xfinity.com/accessibility](https://support.xfinity.com/accessibility), email [accessibility@comcast.com](mailto:accessibility@comcast.com), fax 1-866-599-4268 or write to Comcast at 1701 JFK Blvd., Philadelphia, PA 19103-2838 Attn: M. Gifford.

## Ways to pay



### Looking to shorten your to-do list?

Set up automatic monthly payments and never worry about remembering to pay your bill again. Enrolling is fast, easy, and free at [xfinity.com/autopay](https://xfinity.com/autopay).



### Hello paperless billing, goodbye clutter

With paperless billing, you can pay and view your bill online. It's faster, easier and helps cut down the clutter, not the trees! Visit [xfinity.com/ecobill](https://xfinity.com/ecobill) to go green.

## How to pay your bill

**Online:** Visit [xfinity.com/myaccount](https://xfinity.com/myaccount) to make a one-time payment

**By App:** Download the My Account at [xfinity.com/apps](https://xfinity.com/apps)

**By mail:** Comcast PO Box 71211 Charlotte NC 28272-1211

Regular monthly charges		\$94.00
My Xfinity plan		\$80.00
My Xfinity services		\$113.00
Internet: Gigabit Speed	\$113.00	
Discounts		-\$33.00
Contract Discount		-\$33.00
Includes a 24 month \$33.00 Contract Discount. A portion of this discount will end on Nov 21, 2022. The remainder of your discount will expire when your promotion ends on Nov 21, 2023.		

Equipment & services		\$14.00
Internet/Voice Equipment Rental	\$14.00	

One-time charges		\$70.00
Installation fees		\$70.00
Install Fee	Nov 22	\$70.00
Professional Install		

Taxes, fees and other charges		\$5.88
Taxes & government fees		\$5.88
Sales Tax	\$5.88	

## What's included?



**Internet:** Download as fast as 1000 Mbps

Visit [xfinity.com/myaccount](https://www.xfinity.com/myaccount) for more details

You've saved \$33.00 this month with your contract discount.

Term Agreement Applies 24 Month Term Agreement On Account. Visit [www.xfinity.com/myaccount](https://www.xfinity.com/myaccount) For Details

## Additional information

Effective on January 01, 2021, the price of the following technician visits will change to \$100: Professional Installations, Xfinity Home Installations, and In-Home Service Visits.

# Important Information Regarding Your Xfinity Services and Pricing

Effective January 1, 2021

Dear Xfinity Customer,

Thank you for trusting us to keep your home connected. We know how important reliable service is to you now more than ever, and are grateful that you've chosen Xfinity to support you during this time. Therefore, we are writing to let you know about an **upcoming price change**.

We are always working to make our network smarter and stronger to meet our customers' current needs and to be prepared for future demands. Our efforts have allowed us to meet the challenges of 2020 head on—particularly in terms of supporting the increased demand for Internet connectivity. This has required **investment in our high-capacity network**, which is costly and impacts our pricing.

The **price of your Internet service will increase** starting with your next bill so we can continue to provide the best-performing Internet services in the country, including:

- **The fastest, most reliable Internet** on the largest Gig-speed network available
- **Peace of mind** that your personal information is safe, private, and secure—we do not monitor, track, or sell any information about your Internet usage
- **Strong WiFi coverage** in your home with the xFi Gateway and access to 20 million secure Xfinity WiFi hotspots nationwide
- **Protection from online threats** with Advanced Security, now free with your xFi Gateway (a \$72 per year value)
- **Great streaming** with the Flex 4K streaming box and the award-winning Voice Remote at no extra cost, for access to all your favorite streaming apps, plus hundreds of awesome TV shows, movies, documentaries, sports, and news from Peacock Premium (a \$4.99 per month value)

**Additional details on this price change are enclosed** in this bill. If you currently have a promotional offer or minimum term agreement with your services, those prices will stay the same throughout your promotional period or contract term. However, equipment charges, charges for additional features, taxes, and other fees may change. When your promotional offer or contract term ends, your bill will reflect our new prices. For additional information, go to **[xfinity.com/pricechange](https://xfinity.com/pricechange)**.

Thank you for your trust and for choosing Xfinity.

Sincerely,

Your Xfinity Team

# Important Information Regarding Xfinity Services and Pricing

Effective January 1, 2021

<b>Xfinity Internet</b>	Current	New
Performance Starter	\$53.00	\$56.00
Performance	\$73.00	\$76.00
Blast!	\$83.00	\$86.00
Extreme	\$93.00	\$96.00
Extreme Pro	\$103.00	\$106.00
Gigabit Speed	\$113.00	\$116.00
xFi Advantage	\$20.00	\$25.00

<b>Installation</b>	Current	New
Professional Install	\$70.00	\$100.00
In-Home Service Visit	\$70.00	\$100.00