# Ola\_Data\_Analytics

### **SQL Questions:**

- 1. Retrieve all successful bookings:
- 2. Find the average ride distance for each vehicle type:
- 3. Get the total number of cancelled rides by customers:
- 4. List the top 5 customers who booked the highest number of rides:
- 5. Get the number of rides cancelled by drivers due to personal and car-related issues:
- 6. Find the maximum and minimum driver ratings for Prime Sedan bookings:
- 7. Retrieve all rides where payment was made using UPI:
- 8. Find the average customer rating per vehicle type:
- 9. Calculate the total booking value of rides completed successfully:
- 10. List all incomplete rides along with the reason:

## **Power BI Questions:**

- 1. Ride Volume Over Time
- 2. Booking Status Breakdown
- 3. Top 5 Vehicle Types by Ride Distance
- 4. Average Customer Ratings by Vehicle Type
- 5. Cancelled Rides Reasons
- 6. Revenue by Payment Method
- 7. Top 5 Customers by Total Booking Value
- 8. Ride Distance Distribution Per Day
- 9. **Driver Ratings Distribution**
- 10. Customer vs. Driver Ratings

#### #1. Retrieve all successful bookings:

```
Create view sucessful_bookings As
SELECT * FROM bookings
WHERE Booking_Status = 'Success';

SELECT * FROM successful_bookings;

#2. Find the average ride distance for each vehicle type:
Create View ride_distance_for_each_vehicle As
SELECT Vehicle_Type, AVG(Ride_Distance) AS avg_distance
FROM bookings
GROUP BY Vehicle Type;
```

```
SELECT * FROM ride_distance_for_each_vehicle;
#3. Get the total number of cancelled rides by customers:
Create View cancelled rides by customers As
SELECT COUNT(*) AS bookings
FROM bookings
WHERE Booking Status = 'Canceled by Customer';
SELECT * FROM cancelled rides by customers;
#4. List the top 5 customers who booked the highest number of rides:
Create View Top 5 Customers As
SELECT Customer ID, COUNT(Booking ID) AS total rides
FROM bookings
GROUP BY Customer ID
ORDER BY total_rides DESC
LIMIT 5;
SELECT * FROM Top_5_Customers;
#5. Get the number of rides cancelled by drivers due to personal and car-related issues:
Create View Rides cancelled by Drivers P C Issues As
SELECT COUNT(*)
FROM bookings
WHERE Canceled_Rides_by_Driver = 'Personal & Car related issue';
#6. Find the maximum and minimum driver ratings for Prime Sedan bookings:
Create View Max_Min_Driver_Rating As
SELECT MAX(Driver Ratings) AS max rating,
       MIN(Driver Ratings) AS min rating
FROM bookings
WHERE Vehicle_Type = 'Prime Sedan';
SELECT * FROM Max Min Driver Rating;
#7. Retrieve all rides where payment was made using UPI:
Create View UPI Payment As
SELECT * FROM bookings
WHERE Payment Method = 'UPI';
SELECT * FROM UPI Payment;
#8. Find the average customer rating per vehicle type:
Create View AVG Cust Rating As
SELECT Vehicle Type, AVG(Customer Rating) AS avg_customer_rating
```

```
FROM bookings
GROUP BY Vehicle_Type;

SELECT * FROM AVG_Cust_Rating;

#9. Calculate the total booking value of rides completed successfully:

Create View total_successful_ride_value As
SELECT SUM(Booking_Value) AS total_successful_ride_value
FROM bookings
WHERE Booking_Status = 'Success';

SELECT * FROM total_successful_ride_value;

#10. List all incomplete rides along with the reason:

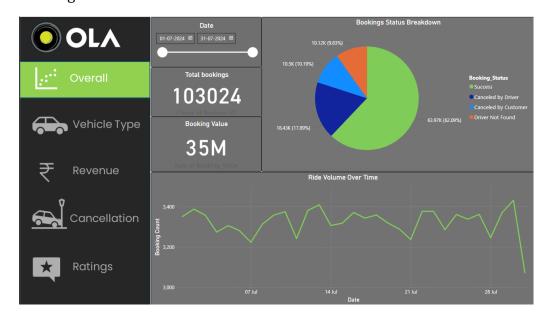
Create View Incomplete_Rides_Reason As
SELECT Booking_ID, Incomplete_Rides_Reason
FROM bookings
WHERE Incomplete_Rides = 'Yes';

SELECT * FROM Incomplete_Rides_Reason;
```

## For the PowereBI the Questions where divide into 5 views

#### 1. Overall

- Ride Volume Over Time
- Booking Status Breakdown



# 2. Vehicle Type

• Top 5 Vehicle Types by Ride Distance

OLA				01	-07-2024 🖯 31-07-2024 🕏
.: Overall	Vehicle Type	Total Booking Value	Success Booking Value	Avg. Distance Travelled	Total Distance Travelled
- <u>[</u>	Prime Sedan	8.30M	5.22M	25.01	235K
Vehicle Type	Prime SUV	7.93M	4.88M	24.88	224K
Revenue	Prime Plus	8.05M	5.02M	25.03	227K
	Mini	7.99M	4.89M	24.98	226K
Cancellation	Auto	8.09M	5.05M	10.04	92K
	Bike	7.99M	4.97M	24.93	228K
Ratings	E-Bike	8.18M	5.05M	25.15	231K

### 3. Revenue

- Revenue by Payment Method
- Top 5 Customers by Total Booking Value
- Ride Distance Distribution Per Day



#### 4. Cancellation

- Cancelled Rides Reasons (Customer)
- Cancelled Rides Reasons (Drivers)



## 5. Ratings

- Driver Ratings
- Customer Ratings

