



Resume of Nagaraj Naik

Contact Number: 8105200259

• SUMMARY OF PROFESSIONAL EXPERIENCE

NAGARAJ NAIK is an Associate Digital Engineer bringing in more than 1 year and 2 months of experience in Azure Cognitive Services, including Azure OpenAI, Generative AI, Computer Vision OCR, Document Intelligence, Face API, Azure AI Speech Services, and Conversational Language Understanding and Translations(NLP).

- Design and develop innovative AI solutions by leveraging Azure AI Services to address enterprise client needs and enhance product capabilities.
- Utilize a wide range of Azure Cognitive Services along with other AI tools like Azure OpenAI, Document Intelligence, Azure AI Speech, Computer Vision, Generative AI(RAG), Text Analytics and Language Translation Service.
- With hands-on experience in GenAI and RAG implantation to leverage the capabilities of Azure OpenAI.
- Stay up to date with latest trends and best practices in Artificial intelligence and Machine Learning to drive continuous improvements committed to provide most optimized AI and Cloud Soutlion to our Clients with best experience.

Technical Skills

- Programming Languages: Python, Java
- Tools and Packages: Visual Studio, Git, Postman
- Frameworks: Lang Chain for RAG implementation
- Vector Databases: Pinecone
- LLM's: OpenAI API, Gemini API and Azure OpenAI
- Knowledge Base: Document processing, chunking strategies, embedding optimization
- Certifications: Azure Cognitive services Advanced, Azure OpenAI Advance, Azure Gen AI

• DETAILS OF PROFESSIONAL HISTORY:

Project #1:

Project: Data and AI CSS

Role: Associate Digital Engineer

Experience: 1 year and 2 months (1st Dec 2023 – 31st Jan 2024)

Technologies: Azure AI Services and Azure OpenAI

Project Description: Supporting Microsoft clients globally

Responsibilities:

- AI-Powered Solutions: Deliver rapid, expert-level resolution for Azure AI (Cognitive Services, OpenAI) and Microsoft cloud infrastructure issues, minimizing client downtime and maintaining SLA compliance.
- Azure OpenAI Implementation: Possesses significant experience in integrating cutting-edge AI models through Azure OpenAI, automating and enhancing client applications.
- Incident Diagnosis & Root Cause Analysis: Investigate complex AI model failures, API integration errors, and performance bottlenecks using Azure Monitor, Log Analytics, and custom debugging tools.
- Cross-Functional Collaboration: Partner with Microsoft Product Groups to escalate/reproduce bugs, test patches, and validate fixes for Azure OpenAI, Computer Vision, and NLP services.

• EDUCATION:

- Bachelor's Degree in Electronics and Communication Engineering from JSS Science and Technology University Mysuru (Formerly SJCE)