Susmitha Talasila

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Personal Summary

- Resourceful manual tester with 7 year's experience in designing, developing and carrying out tests, as well as verifying software compatibility. Competent in all areas of manual testing, from completing software tests to preparing and reviewing Software Intended Use Validation documents, and assisting in the development of user documentation.
- Promoted to serve as lead QA tester, overseeing quality-assurance. Performed system, unit and regression testing. Provided client developer teams with detailed reports on quality metrics, identified bugs/flaws and recommended fixes.

Skills & Abilities

- SQA Testing & Methodologies
- Test Plans, Cases & Processes
- Functional Requirements
- Scripting & Documentation
- Regression & Negative Testing
- UI & Compatibility Testing
- Migration Testing
- Defect/Bug Tracking
- Test Strategies & Coverages
- QA & QC Standards

Experience

SENIOR QUALITY CONSULTANT | HIGHRADIUS TECHNOLOGIES | AUG 2015-TILL DATE

- Responsible for handling the prioritizing the open items and bring them closure to avoid client escalations
- Create and execute SQL queries to validate backend data.
- Data Driven Testing with valid and invalid inputs, and Database Testing (Checking Data Integrity, Data Manipulations, and Data Comparison).
- Responsible for Adding/Writing/Modifying Manual & Automation Test scripts.
- Deriving Test Scenarios, Documenting Test Cases and Collecting Test Data for Functional Testing.
- Automation Test cases execution , report generation and logs checking
- Prepared meeting notes on daily execution/highlight of the project and sent out the reports to management.
- Interact with Developers and Business Analysts to perform various types of testing throughout Software Testing Life Cycle (STLC) and Bug Life Cycle (BLC).
- Worked with JIRA for test case management.

- Cooperated with developers to design 50+ test cases for regular maintenance and enhancements for internal applications.

- Solely led migration to AWS cloud and EXT Js-6, Functional and Regression Test in IE, Chrome, FF browsers(cross-browsing).

- Have good knowledge on logs analyzing and problem finding.

- Assist in defect call meetings to discuss status of high severity issues.

- Experienced working with Agile (Scrum).

- Perform Manual Testing and maintain documentation on different types of testing like Positive, Negative, Functional, Regression, Sanity and System Testing.

Technical Experience

- Skill Set: Manual Testing, Selenium (Automation Basics), Functional Testing (Windows &Web based application testing), Non Functional Testing, MySQL, Putty, Linux, FileZilla

- Database: MySQL

- Tools Used: ARCS, Selenium(Basics)

- Building Tools: Jenkins

- Products handled: CPA (Claims n POD automation) and CLS (collections)

- Defect Tracking Tools: JIRA,Yodiz,Zendesk

- Domain: FSCM(Financial supply chain management),Consumer products, Manufacturing,Distribution

Product Summary

Worked on Autonomous Receivables for Order to Cash. Glimpse of details

Product Name 1: Collections Cloud

Role: Senior Quality Consultant

Description:

Collections Cloud automates and optimizes the collections process to improve Collector efficiency and customer relationships, minimize bad debt write-offs, and reduce Days Sales Outstanding (DSO).

Key Features:

1)Integrated Collections Workspace tracks promises-to-pay, tasks, and reminders for every account and collection effort.

2)Dunning Correspondence Automation generates and sends out correspondence packages containing required documentation based on predefined templates.

3)Easy integration with ERP, Accounting, and other systems.

Collections Leaders: Ferrero, Danone, Staples, Resmed, Brightstar, HPE, Wolverine, Zoom, Nestle, Sanofi and so on..

Product Name 2: Claims and POD automation(CPA)

Description:

Claims and POD automation extracts backup documents such as claims, PODs, and BOLs from customer portals (Amazon, Kroger), and carrier portals (FedEx and UPS). They are also extracted from emails, third-party websites, or paper documents in any format including Word, TXT, Excel, CSV,PDF, and image files. With the aid of Claims and POD Automation, all backup documents are indexed and stored in a standardized electronic format for all future audits/research work.

Key Features:

1)Automated Carrier Portal Integration n leverages RPA capabilities to automatically aggregate backup documents such as proof of delivery, shipping information, bill of lading in one system

2)Automated Customer Portal Integration to auto-aggregate 1000s of customer claims without any manual intervention

3)Claims and POD Automation Ensures Data Capture at a Line-Item Level across various document formats such as PDFs, Excel. It captures line-item level data from scanned documents using the Optical Character Recognition(OCR) engine.

CPA Leaders: Motion Industries, JM Smuckers, Kellogg's,Fit bit,Reckitt Benckiser,WHVUSA,Hormel Foods,Johnsonville and so on...

Technical Environment:

Manual Testing, Automation Testing(Basics), MySQL, Jenkins, UI, ARCS

Roles and Responsibilities:

• Collaborating with the Product managers on a regular basis and giving inputs for requirements.

• Create functional documents for the requirements and taking end to end responsibilities of product deliverable with zero defects.

• Preparation and Involved in Preparation of Test Strategy documents/plan.

• Taken the responsibilities and training activity for new joiners and laterals

• Performed as Scrum master role, established fully Agile development methodologies throughout the team.

• Took many initiatives like documentation, Knowledge transfer to the respective stakeholders   immediately after the feature is live

• Preparing estimations for deliverable's and assigning tasks through JIRA.

• Tracking JIRA on a daily basis to ensure tasks are on track with no delays.

Carrier Highlights:

• Received R&R award for beyond expectation performance consistently.

• Received Appreciations from Stakeholders and the Clients for producing the Application without any

Bugs for multiple quarters.

• Received best employee award for being as a release coordinator for entire company production

release process.