

Nagarjun P

Data Analyst

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PROFESSIONAL EXPERIENCE

Capgemini Technology Services India Limited

Senior Analyst(A5) | Oct 2023 - July 2024

- Performed ad-hoc data extraction using **SQL** for reporting and data analysis, to support business decisions.
- Skilled in **data visualization** using tools like **PowerBI** to analyze and interpret complex data sets, creating interactive reports and dashboards that communicate key metrics and KPIs to stakeholders.
- Reduced **customer complaints by 10%**, by developing SQL queries to monitor inconsistent data at source which enabled corrective actions.

Analyst(A4) | Jan 2022 - Sept 2023

- Performed **data cleaning** and transformation using tools like **Excel** and **Power Query**.
- Spearheaded a critical knowledge transfer initiative by **facilitating requirements gathering meetings with clients**, ensuring a smooth and successful application transition between organizations.
- Demonstrated ability to streamline and optimize business processes through data analysis. Created and documented Standard Operating Procedures (SOPs), resulting in a **20% reduction** in resolution time for critical tasks.

SKILLS

- | | | | |
|----------------------|--------------------|--------------|---------------|
| • SQL | • Power BI Desktop | • DAX | • Power Query |
| • Python | • Advanced Excel | • SQL Server | • APIs |
| • Data Visualization | • AWS S3 | • AWS Lambda | • Git |

PROJECTS

Netflix Data Analysis ([Project Link](#))

- Implemented an end to end ELT project using Python and SQL for data cleaning and transformation. Used advanced SQL concepts such as **Joins, CTE and Window Functions** for data analysis.
- Devised a Power BI report by performing a similar data cleaning and transformation using **Power Query and DAX**.

Consumer Goods Insights ([Project Link](#))

- Performed data analysis using SQL to gain insights for Atliq Hardwares (imaginary company) to help the management make quick and smart data-informed decisions.
- Visualized the analysis result using Power BI to present the key insights in a more understandable format.

Credit Card Report ([Project Link](#))

- Developed an interactive dashboard using transactions data from SQL database, to provide real-time insights.
- Streamlined data processing & analysis to monitor key performance metrics and trends.

CERTIFICATES

- AWS Certified Cloud Practitioner(CLF-C01) - [Amazon Web Services](#)
- SQL(Intermediate) - [HackerRank](#)

EDUCATION

Bachelor of Engineering in Computer Science and Engineering

Aug 2017 - Aug 2021

Mysore college of Engineering and Management - VTU University