

Terms and Conditions

1. Booking and Payment

- All bookings must be made through our official website, email, or authorized agents.
- A minimum deposit of [e.g., 30%] is required at the time of booking. The remaining balance must be paid at least [e.g., 14 days] before departure.
- Payments can be made via bank transfer, credit/debit card, or other approved methods.

2. Cancellation and Refund Policy

- Cancellations must be made in writing (email or letter).
- Cancellation charges:
 - More than 30 days before departure: [e.g., 10% of tour cost]
 - 15–30 days before departure: [e.g., 50% of tour cost]
 - Less than 15 days before departure: [e.g., 100% of tour cost]
- No refunds for unused services or “no-shows.”

3. Changes by the Company

- We reserve the right to make changes to the itinerary, accommodations, or transport if necessary due to unforeseen circumstances.
- If we cancel a tour, you are entitled to a full refund or an alternative tour.

4. Traveler Responsibilities

- Travelers must have valid travel documents (passport, visa, ID, etc.).
- You are responsible for your own health and safety during the trip.
- Follow all local laws and respect cultural norms and the environment.

5. Travel Insurance

- Comprehensive travel insurance is highly recommended. We are not responsible for any personal injury, loss, or damage during the trip.

6. Liability

- We act as an intermediary for services provided by third parties (e.g., hotels, transport). We are not liable for any injury, loss, delay, or damage caused by such providers.
- Our liability is limited to the value of the services booked through us.

7. Force Majeure

- We are not liable for delays or cancellations caused by events beyond our control (e.g., natural disasters, political unrest, pandemics).

8. Complaints

- Any complaints should be reported to the tour leader or our office immediately so that we can resolve the issue promptly.

9. Use of Images

- We may use photographs or videos taken during the tour for promotional purposes. If you do not consent, please inform us in writing before the tour starts.

10. Governing Law

- These terms are governed by the laws of [Insert Jurisdiction/State/Country].