**Topic**: STRIIM software installation

**What happened:** While following the installation steps as specified in [schowStriim/striim-installs (github.com)](https://github.com/schowStriim/striim-installs),

1. Git is installed
2. Change to root user
3. Export license key, product key, company name, total memory, and cluster name as environment variables to configure Striim.
4. Clone this repository in the home directory:
5. Change directory to striim-installs/install/.
6. Execute striim-install.sh script: ./striim-install.sh
7. After the script installs Java and Striim, it will show a prompt for you to set your KeyStore, sys and admin user password.
8. Select '1' or 'Derby' when it asks you to enter the MDR Types.

got errors as mentioned below:

* Exception in thread "main" java.lang.RuntimeException: Product Key is invalid
* Check if ClusterName provided in startUp.properties matches ClusterName provided to licenseGen.sh when generating LicenseKey

**Troubleshooting:** Cluster name is checked in the file located in the path mentioned below

/opt/striim/conf

File name: **startUp.properties**

Here the **WAClusterName** was shown as Striim\_user which is changed as Striim as specified with license information

Checked status of striim-dbms with “sudo systemctl status striim-dbms”

similarly checked for striim-node and made sure that DB services are up and running &

Later Striim is accessible through 10.6.16.7:9081 (https) & 10.6.16.7:9080 (http)