

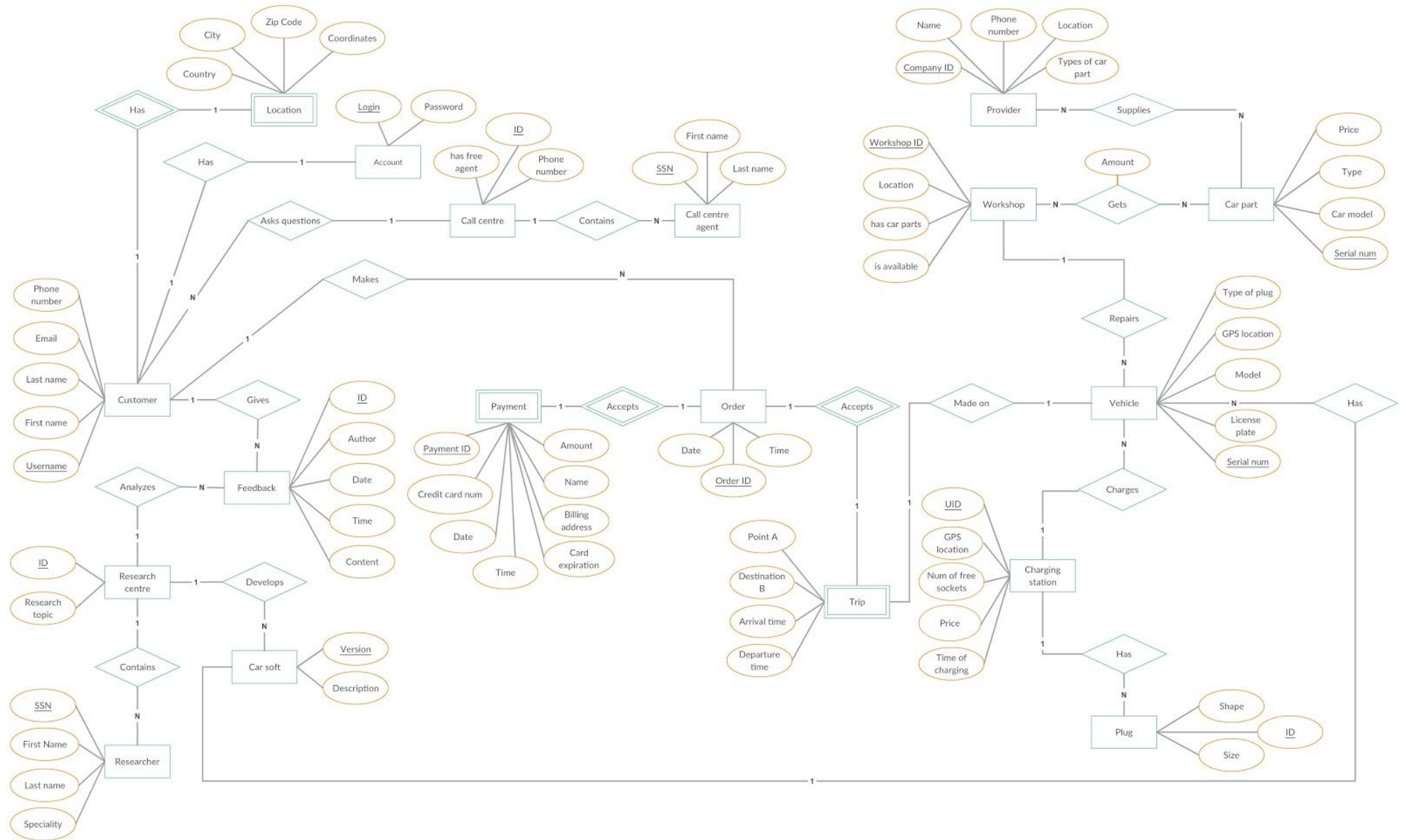
# **Data Modelling and Databases: Assignment 2**

**Team:**

Irek Nazmiev, Kamilla Kryachkina

**B17-05**

## ER diagram:



## Description:

- Each **customer** has a unique username, phone number, email, first name and last name;
- Each **customer** has one location, and each **location** (which exists only if customer does) contains information about country, city, zip code, its coordinates;
- Each **customer** has an account, which stores a unique login and password, and each **account** belongs only to one customer;
- Each **customer** can ask **call centre** a question;
- Each **call centre** has a unique id, phone number, information about the availability of free call agents, and also contains **call centre agents** that have a unique SSD number, first name and last name;
- Several **customers** can ask questions in the one call centre, and a call centre has several **call centre agents**.
- Each **customer** can give any amount of **feedback** reports that contain a unique id, information about the author, date, time and the content of a report;
- All **feedback** reports are analysed by the **research centre** which has a unique id and research topic;
- Each **research centre** contains **researchers** that have a unique SSN number, first name, last name and speciality;
- **Research centre** develops some **car soft** which has a unique version and description;
- The **car soft** is used in **vehicles**;
- A **vehicle** can have only one version of **car soft** but the same version can be used on different **vehicles**;
- Each **customer** can make **orders** that contain a unique id and information about the date and time of order;
- Each **order** has to be accepted by **payment** (which exists only if order does) which contains a unique id, information about the credit card number, date and time of payment, amount, payer's name, billing address and card expiration date;
- When **order** is completely made, it accepts the **trip** (which exists only if order does) which has the information about the initial and destination points, arrival and departure time;
- Each **trip** is made on one **vehicle** which has a unique serial number, model, GPS location, license plate, type of suitable plug;
- All **vehicles** can be charged in a **charging station** which has a unique id, location, price and time of charging, information about the number of free sockets and some amount of **sockets** that has a unique id, shape and size;
- All **vehicles** can be repaired in a **workshop** which has a unique id, location, information about the availability of car parts and itself;

- All **workshops** receive some amount of car parts that have a unique serial number, price, type and the name of suitable model of car;
- All **car parts** are supplied by **providers** that have a unique company id, name, phone number, location and information about the types of car parts;

## Explanations:

- Entity **location** is weak because it cannot exist without the customer;
- Entity **trip** is weak because it cannot be carried out without completing the order;
- Entity **payment** is weak because it cannot be made without creating the order;
- The relation “Gets” between **workshop** and **car part** has an attribute “Amount”, because we need to know the amount of car parts supplied by the provider and amount can be got only if the workshop **gets** the car parts;