(Grant Access using Hierarchies)

ON DECEMBER 11, 2019 BY AYUSHI TIWARI

HELLO Salesforce Thinkers, In our previous blog we learned about <u>Salesforce Data Security and Access – Part 9 (Role Hierarchy)</u>. In this blog we are going to learn about <u>"Grant Access using Hierarchies"</u>. We will continue our learning journey by a series of blogs to go deeper and understand the Salesforce Data Security Model, Visibility and Access.



Grant Access using Hierarchies:

Salesforce uses **role hierarchy** to automatically grant access to users by default. Role hierarchy allows the user sitting in **higher level have access** of records owned by users having role **lower in hierarchy**. It helps to extend the OWD settings for different objects.

We can specify whether users have access to the data owned by or shared with their subordinates in the hierarchy.

The Grant Access Using Hierarchies option is enabled for all objects, and it can **only be changed** for custom objects. We **can not changed** it for standard objects.

Note:

The Grant Access Using Hierarchies option is always selected on standard objects and is not editable.

What if not checked?

If Grant Access using Hierarchies check box for custom objects is not checked, only the record owner and users who are granted access by the organization-wide defaults receive access to the object's records.

What if checked?

When Grant Access using Hierarchy is checked for custom object even if the record is private, users higher in the role and the owner of the record still gets access to the records.

Example:

Let's say opportunity is private OWD and you are Sales Rep owning an opportunity record, you have your manager who is higher in the role hierarchy than you, even though opportunity is private he will still get access to your records.

To control sharing access using hierarchies for any custom object, Navigate to:

Setup >> Security Controls >> Sharing Settings.



click on 'Edit' button.



Deselect Grant Access Using Hierarchies if you want to prevent users from gaining automatic access to data owned by or shared with their subordinates in the hierarchies.