

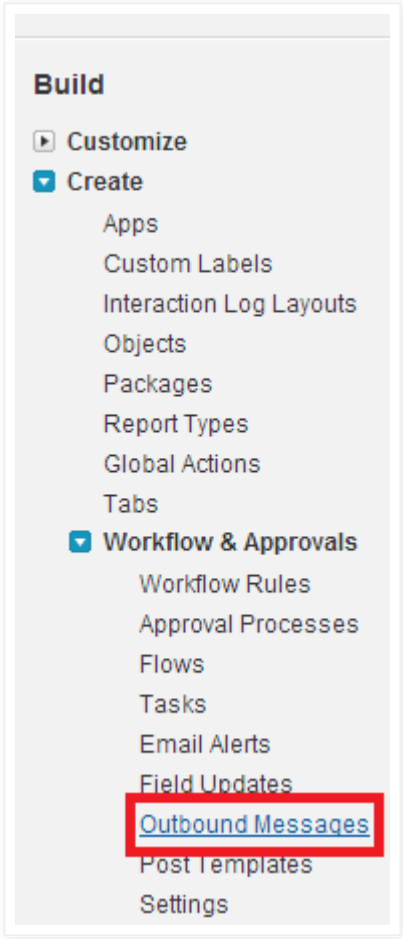
Outbound Messaging in Salesforce

Using Outbound Messaging a message is sent to the specified endpoint URL. The message contains the fields specified when you created the outbound message. Once the endpoint URL receives the message, it can take the information from the message and process it. To do that, you need to examine the outbound messaging WSDL. Salesforce must be configured to send outbound messages before the publisher will receive any data.

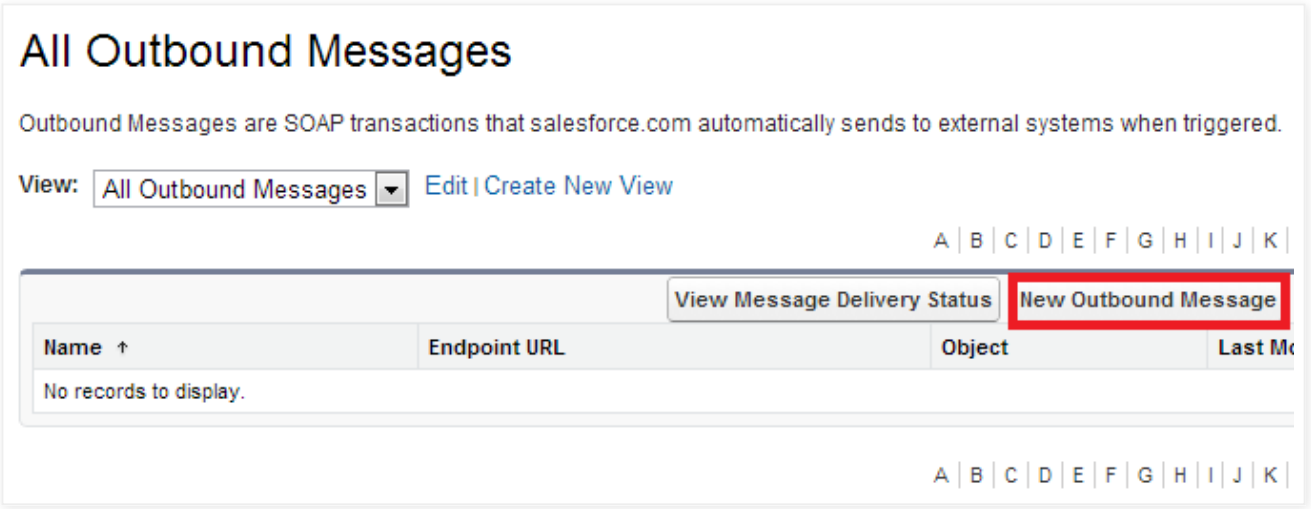
When setting up the outbound message, be sure to define these settings.

- 1. Endpoint URL
- 2. Fields to send
- 3. Include session ID

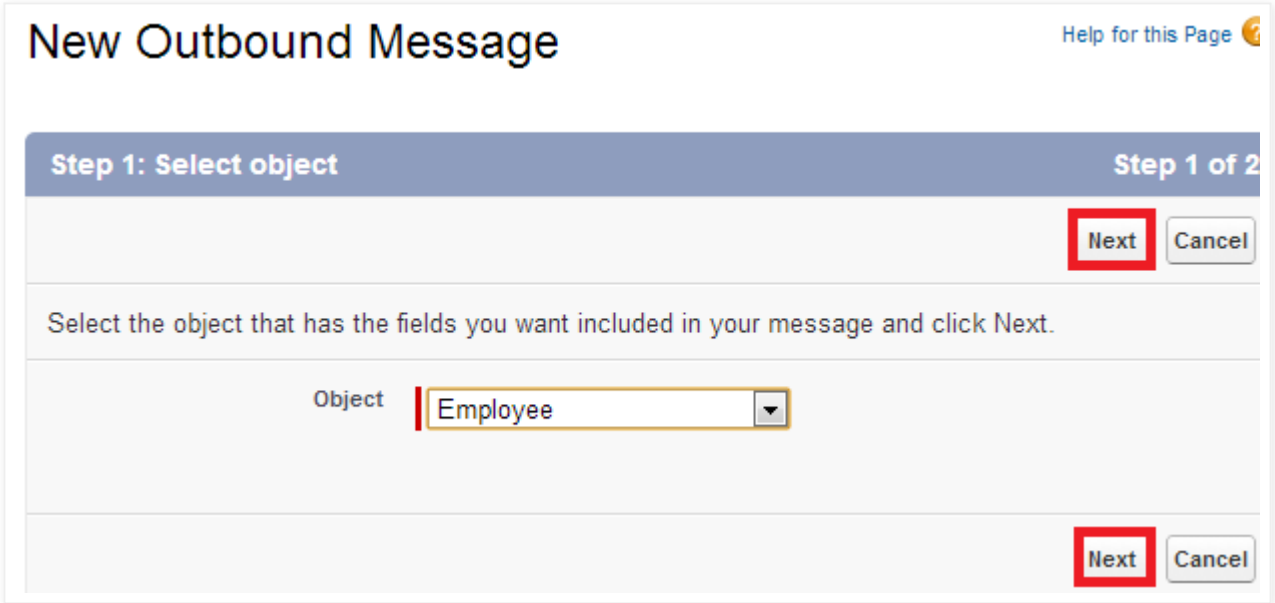
- 1. Go to Build --> Create --> Workflow & Approvals --> Outbound Messages.



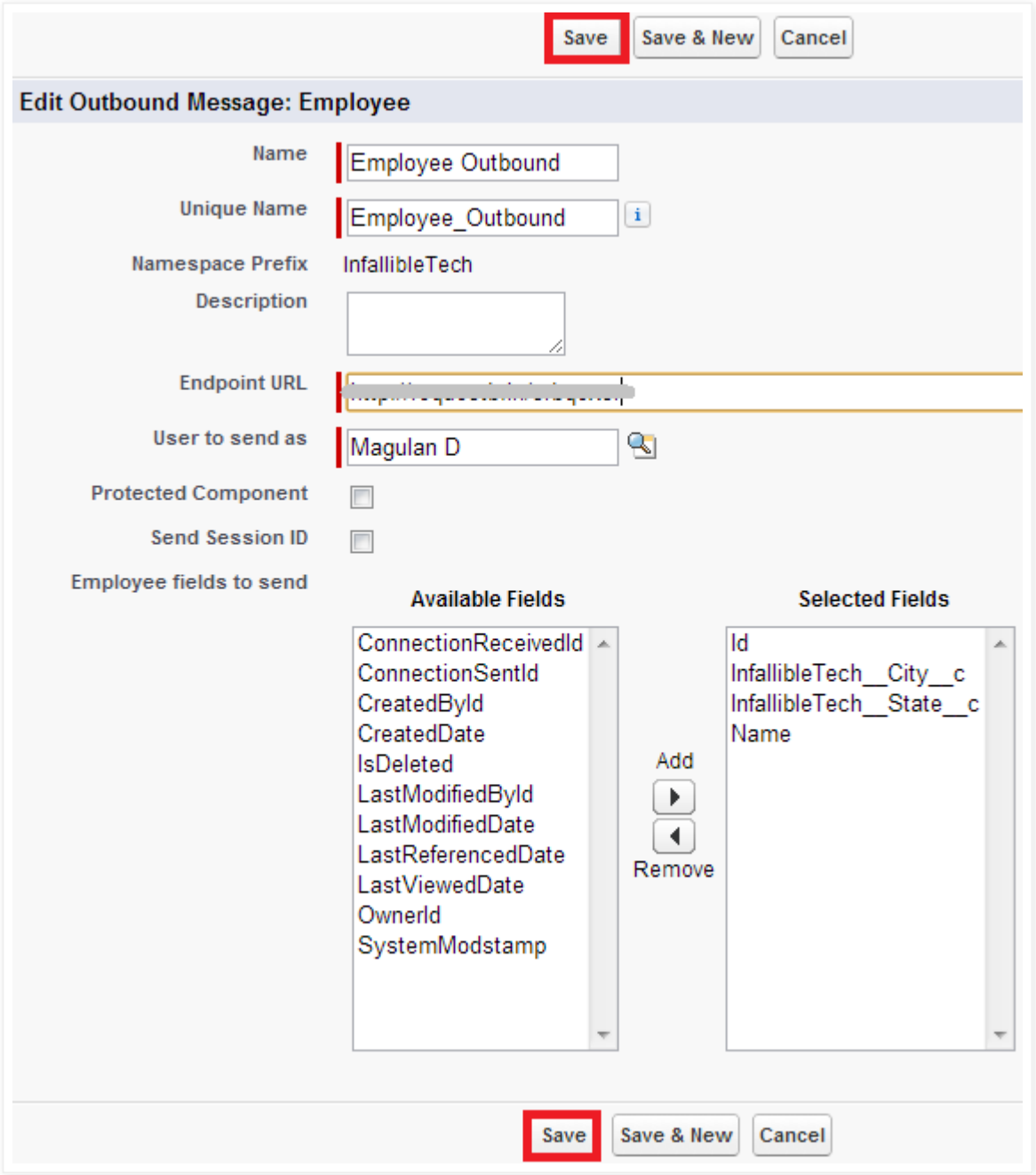
- 2. Click "New Outbound Message" button.



- 3. Select the object and click "Next" button.



- 4. Enter the details and click "Save" button.



- 5. Go to Build --> Create --> Workflow & Approvals --> Workflow Rules and click "New Rule".

Communication Templates

Translation Workbench

Data Management

Mobile Administration

Desktop Administration

Email Administration

Google Apps

Build

Customize

Create

Apps

Custom Labels

Interaction Log Layouts

Objects

Packages

Report Types

Global Actions

Tabs

Workflow & Approvals

Workflow Rules

Approval Processes

New Rule

Action	Rule Name
Edit Del Activate	chatter_answers_no_best_reply_within_time_limit_wf
Edit Del Activate	chatter_answers_num_subscriptions_above_limit_wf

A | B | C

6. Select the object and click "Next" button.

Workflow Rule

Help for this Page

New Workflow Rule

Step 1: Select object

Step 1 of 3

Next

Cancel

Select the object to which this workflow rule applies.

Object

Employee

Next

Cancel

7. Enter the details and click "Save&Next" button.

Step 2: Configure Workflow Rule

Step 2 of 3

Previous

Save & Next

Cancel

Enter the name, description, and criteria to trigger your workflow rule. In the next step, associate workflow actions with this workflow rule.

Edit Rule

Required Information

Object

Employee

Rule Name

Call Employee Outbound

Description

Evaluation Criteria

Evaluate the rule when a record is:

created

created, and every time it's edited

You cannot add time-dependent workflow actions with this option.

created, and any time it's edited to subsequently meet criteria

How do I choose?

Rule Criteria

Run this rule if the following

criteria are met

Field

Operator

Value

Employee: City

equals

Chennai

AND

8. Click "Select Existing Action".

Edit Rule Call Err

Step 3: Specify Workflow

Specify the workflow actions th

Rule Criteria

Evaluation Criteria

Immediate Workflow Actio

No workflow actions have been

Add Workflow Action

New Email Alert

New Field Update

New Outbound Message

Select Existing Action

9. Select the outbound message and click "Save" button.

Select Existing Actions

SaveCancel

Choose Action Type

Search: Outbound Message▼for:Find

Available Actions

--None--

Add

Remove

Selected Actions

Outbound Message: Employee Outbound

SaveCancel

10. Click "Done" button.

Edit Rule Call Employee Outbound

Help for this Page ?

Step 3: Specify Workflow ActionsStep 3 of 3

Done

Specify the workflow actions that will be triggered when the rule criteria are met. See an example

Rule CriteriaEmployee: City EQUALS Chennai

Evaluation CriteriaEvaluate the rule when a record is created, and every time it's edited

Immediate Workflow Actions

Action	Type	Description
Edit Remove	Outbound Message	Employee Outbound

Add Workflow Action▼

Time-Dependent Workflow Actions

[See an example](#)

11. Click "Activate" button.

Workflow Rule

Call Employee Outbound

[Back to List: Workflow Rules](#)

Workflow Rule Detail

EditDeleteCloneActivate

Rule NameCall Employee Outbound

Namespace PrefixInfallibleTech

Active☐

Description

Rule CriteriaEmployee: City EQUALS Chennai

Created ByMagulan D. 16/7/2014 4:57 PM

Workflow Actions

Edit

Immediate Workflow Actions

Type	Description
Outbound Message	Employee Outbound