Book Recommendation Website - Usability Test Feedback

5 responses

Publish analytics

Participant Background

Name

5 responses

Mingma Dolkar Sherpa

Fozilatun Nessa

Shammi Begum

Ashraful Tuhin

Redwan Uddin

Test date

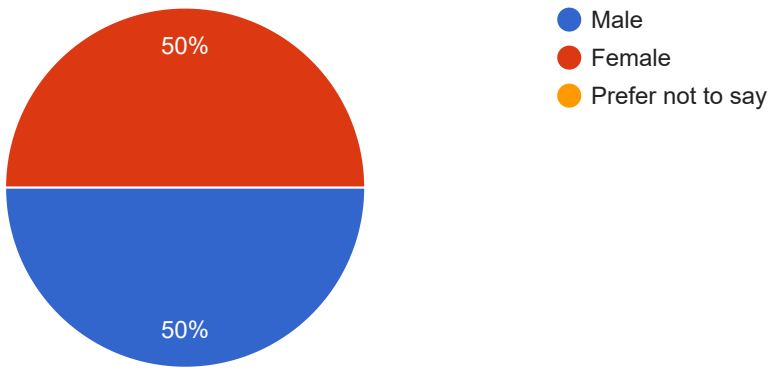
4 responses

Apr 2025 | 24 3 25

Gender

Copy

4 responses



Age Range

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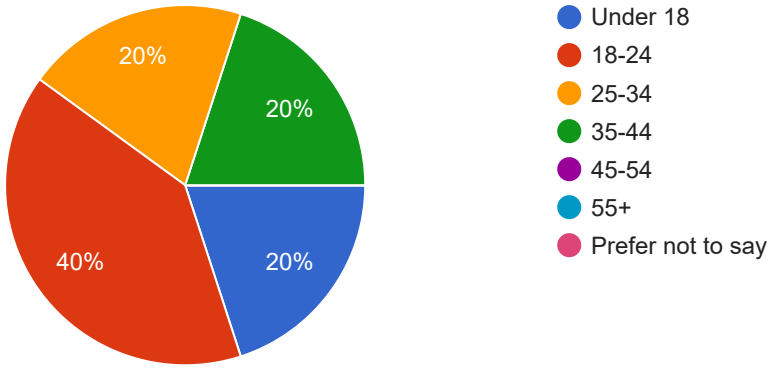
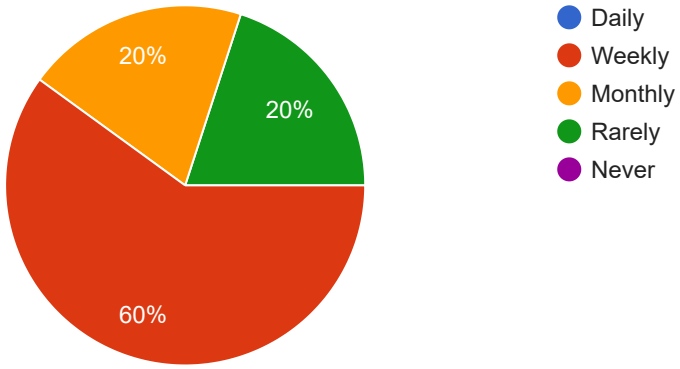
5 responses



How often does the user browse for books online?

Copy

5 responses

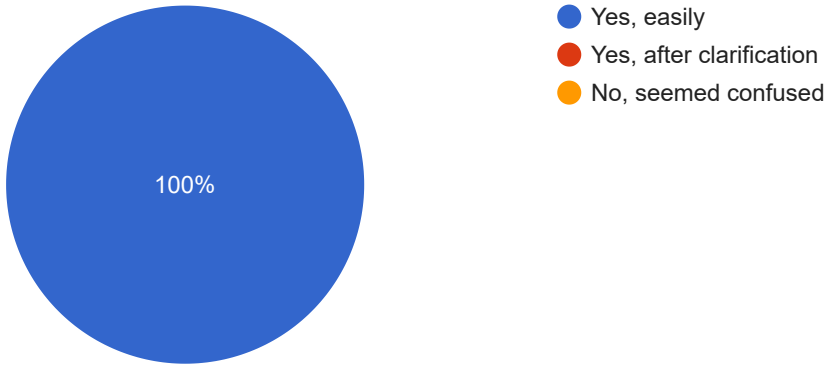


Task 1 - Register New Account

Did the user understand the task instructions initially?

Copy

5 responses



Describe the user's process/path taken.

5 responses

Found Register link on homepage. Filled fields, paused slightly at password field, then completed and submitted.

Found Register Link from homepage, typed username, email, and password, and submitted

Quickly found Register link, typed info rapidly, submitted.

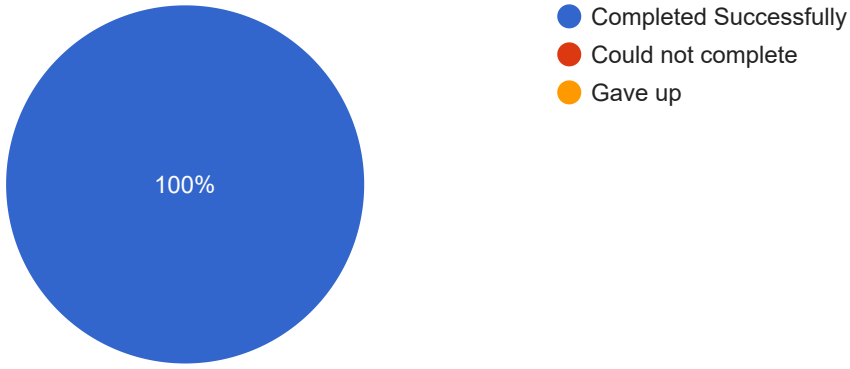
Clicked register, filled up the fields correctly, submitted

Found Register link. Filled form. Commented positively on clean layout.

Task Completion Status

Copy

5 responses



Tester Observation: Points of difficulty, hesitation, or confusion observed.

5 responses

None observed

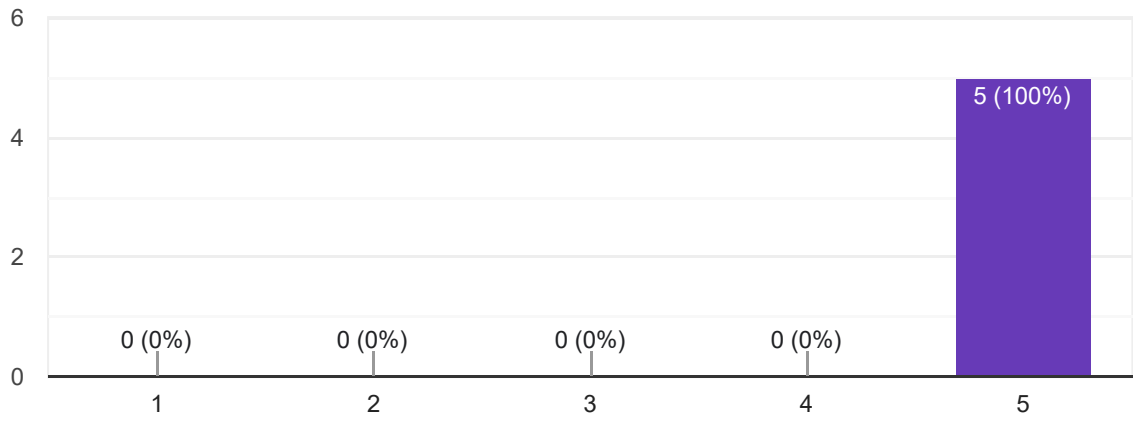
Slight pause figuring out password requirements (assumed).

Password requirements not displayed

User Feedback: Overall, how easy or difficult did YOU find the registration task?

Copy

5 responses



User Feedback: Any specific suggestions for making this particular task easier or better?

4 responses

Show the password requirements next to the field.

Show the password requirements

None

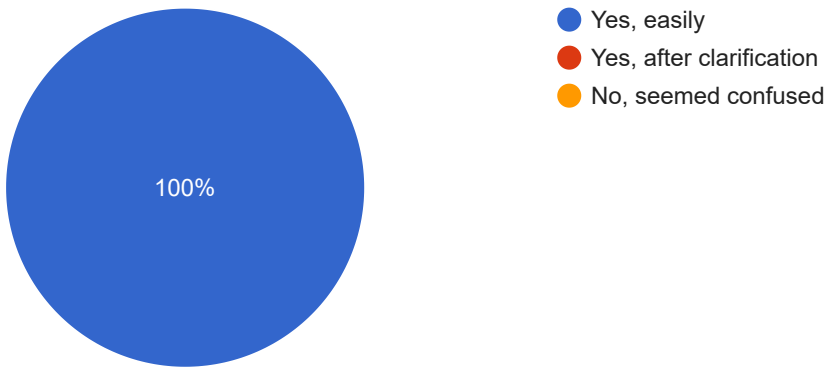
Keep the clean look going!

Task 2 - Search and Add to Wishlist

Did the user understand the task instructions initially?

Copy

5 responses



Describe the user's process/path taken.

5 responses

Used search bar. Typed title. Scrolled results. Clicked the title of the correct book. Looked around the detail page for an 'Add' button. Eventually saw the heart icon and clicked it.

Looked at search bar, typed title. Found the book , and heart icon. Clicked on heart icon

Used top search bar, typed title, scrolled slightly, located heart icon quickly, clicked heart.

Immediate click on search icon, typed fast, scanned results briefly, clicked heart icon directly on the results page's BookCard

Used search. Scrolled results, looking at covers. Located heart icon and clicked on it

Tester Observation: Points of difficulty, hesitation, or confusion observed.

4 responses

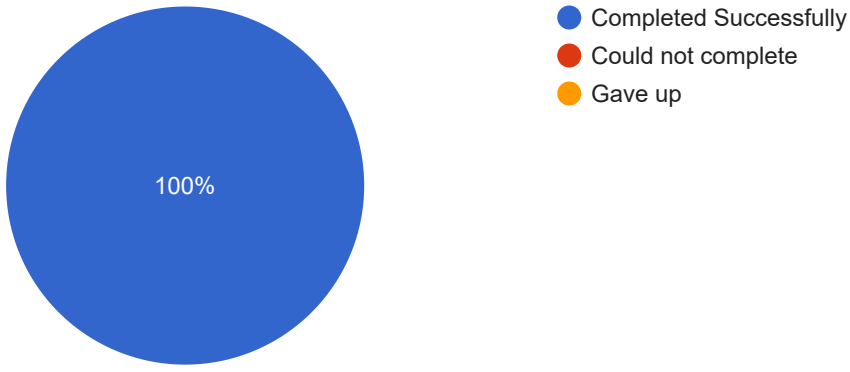
None observed

None

Task Completion Status

Copy

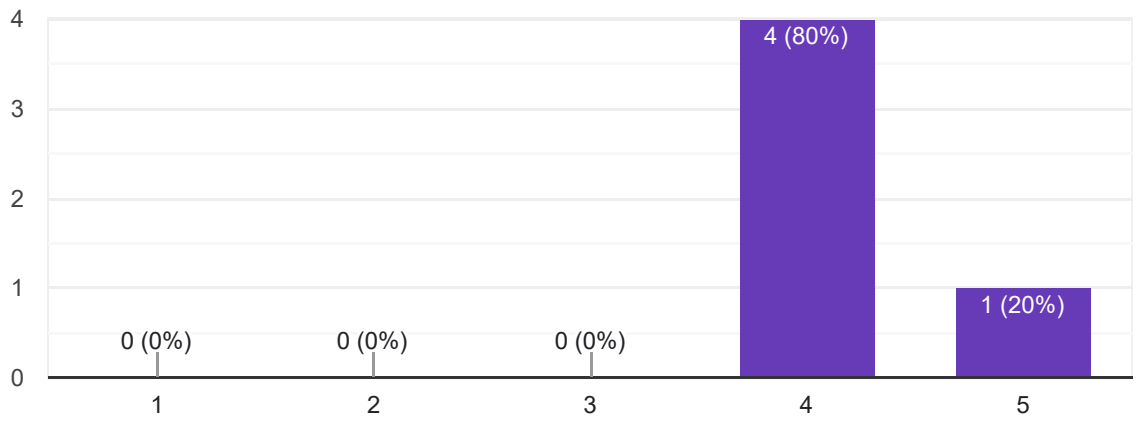
5 responses



Overall, how easy or difficult did YOU find this task?

Copy

5 responses



User Feedback: Any specific suggestions for making this particular task easier or better?

4 responses

None

Use "Add to wishlist" while hovering on heart icon

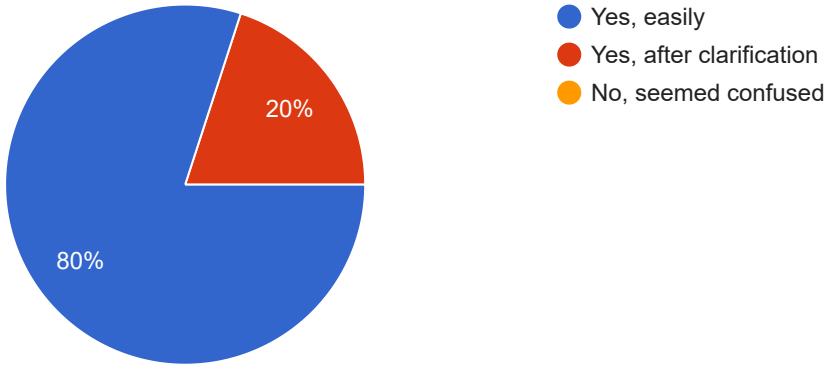
Ensure cover images are always high quality.

Task 3 - Explore Recommendations

Did the user understand the task instructions initially?

Copy

5 responses



Describe the user's process/path taken.

5 responses

Clicked Dashboard icon in nav. Scrolled down, found the recommendation tab, looked at covers.

Clicked on dashboard icon, scrolled down and found the popular/recommendation tab. Clicked on recommendation tab.

Navigated to Dashboard via top nav icon. Scrolled down the recommendation carousels/sections.

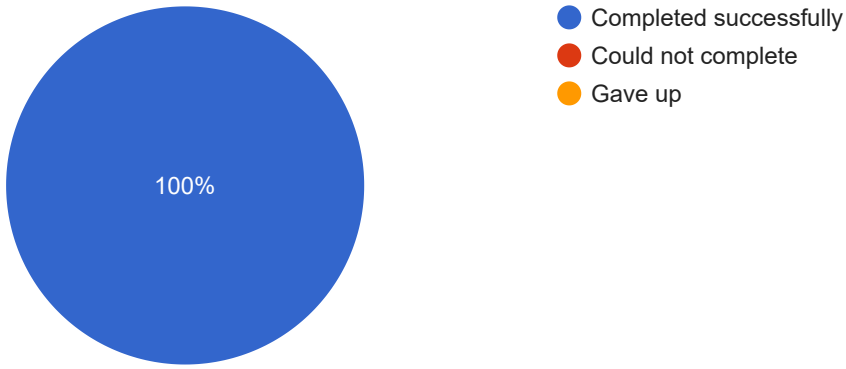
Clicked on dashboard icon, scrolled down and found recommendation tab

Navigated to Dashboard. Scrolled sections, and found recommendation tab

Task Completion Status

Copy

5 responses



Tester Observation: Points of difficulty, hesitation, or confusion observed.

5 responses

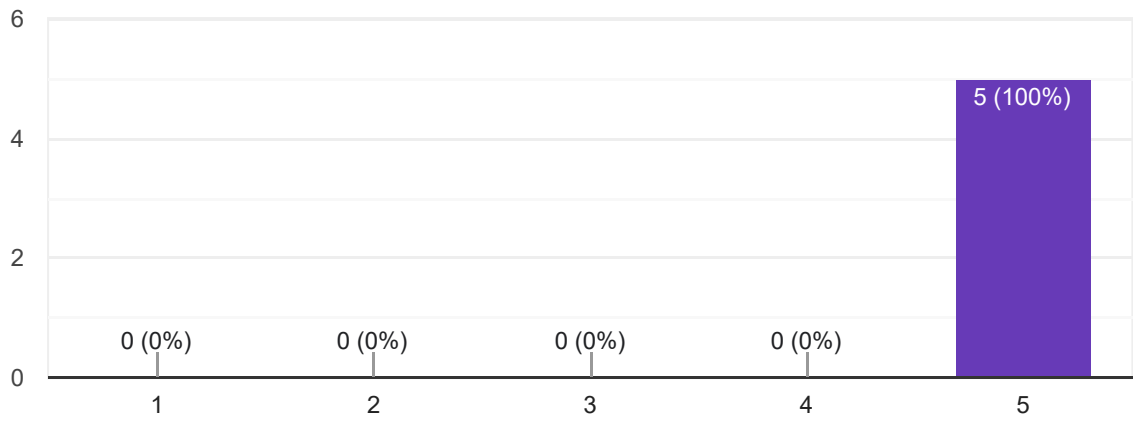
None

None observed

User Feedback: Overall, how easy or difficult did YOU find this task?

Copy

5 responses



User Feedback: Any specific suggestions for making this particular task easier or better?

4 responses

Maybe different ways to view recommendations, like a grid?

Explain what dashboard is for

None

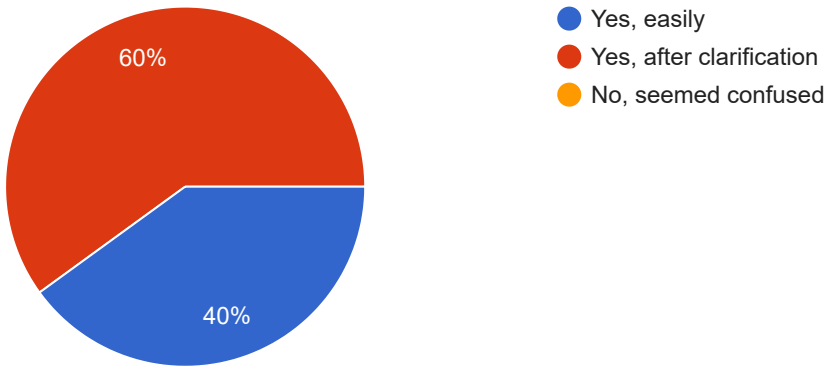
Maybe slightly more spacing between sections (category and popular books)

Task 4 - Update Book Status in Library

Did the user understand the task instructions initially?

Copy

5 responses



Describe the user's process/path taken.

5 responses

Clicked Wishlist icon. Scanned list for 'The Great Gatsby'. Found it. Looked at the options next to it, found dropdown/button, selected 'Read'.

Went to wishlist page. Found the book. Looked around and found the dropdown menu. Clicked "Read"

Clicked Wishlist/Library nav icon. Found book quickly in list. Clicked status dropdown/button next to it, selected 'Read'.

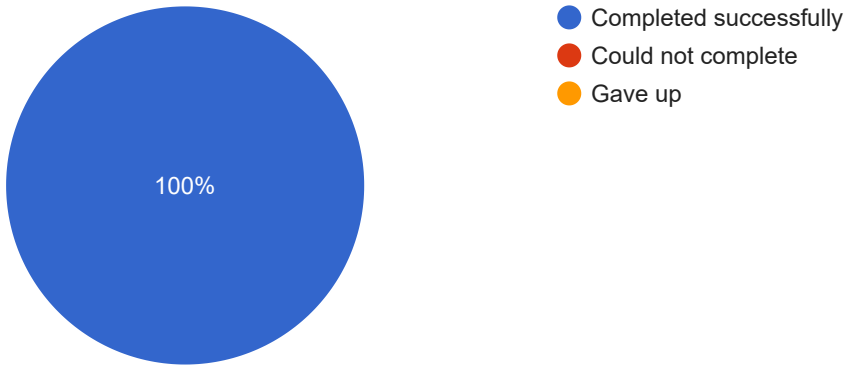
Clicked Wishlist icon. Immediately found book. Clicked status control (dropdown menu), selected 'Read'.

Went to Wishlist page. Found book. Used status control.

Task Completion Status

Copy

5 responses



Tester Observation: Points of difficulty, hesitation, or confusion observed.

5 responses

None

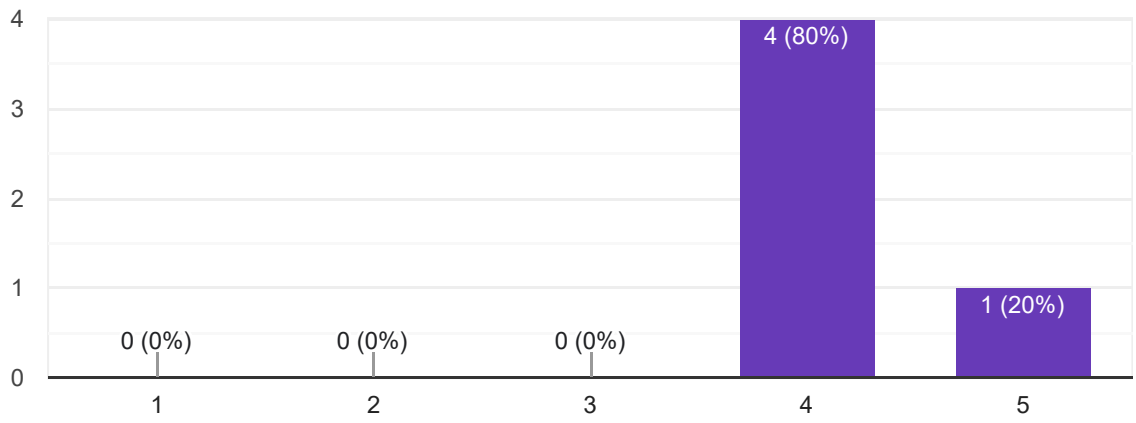
Minor hesitation locating the specific control.

None observed

User Feedback: Overall, how easy or difficult did YOU find this task?

Copy

5 responses



User Feedback: Any specific suggestions for making this particular task easier or better?

4 responses

None

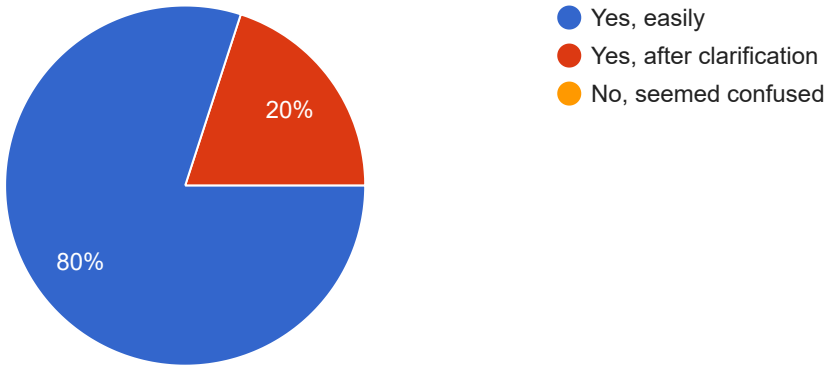
Maybe keyboard shortcuts for status changes

Task 5 - Create and Use a Custom Shelf

Did the user understand the task instructions initially?

Copy

5 responses



Describe the user's process/path taken.

5 responses

Went to Library page. Looked around. Clicked 'Create Shelf'. Typed name, clicked Create. Went back to library list. Found book, clicked 'Add to Shelf' option, selected 'Up Next'.

Went to library. Looked around and found "Create Shelf" button. Typed the name and clicked the button. Went back to library. Clicked on dropdown menu, found Up Next , added the book.

Went to Library/Wishlist page. Foun 'Create Shelf' button/link. Named shelf 'Up Next'. Went back to main library list, found book, used 'Add to Shelf' dropdown/button, selected 'Up Next'.

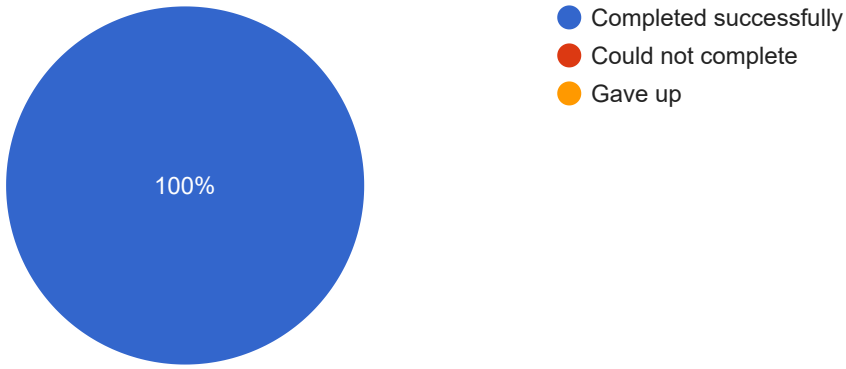
Went to Library/Shelves. Clicked Create. Typed name fast. Clicked Create. Back to library list. Found book. Clicked Add to Shelf, selected new shelf.

Navigated to library/shelf area. Found Create button. Named shelf. Added book to shelf using menu/button.

Task Completion Status

Copy

5 responses



Tester Observation: Points of difficulty, hesitation, or confusion observed.

5 responses

None observed

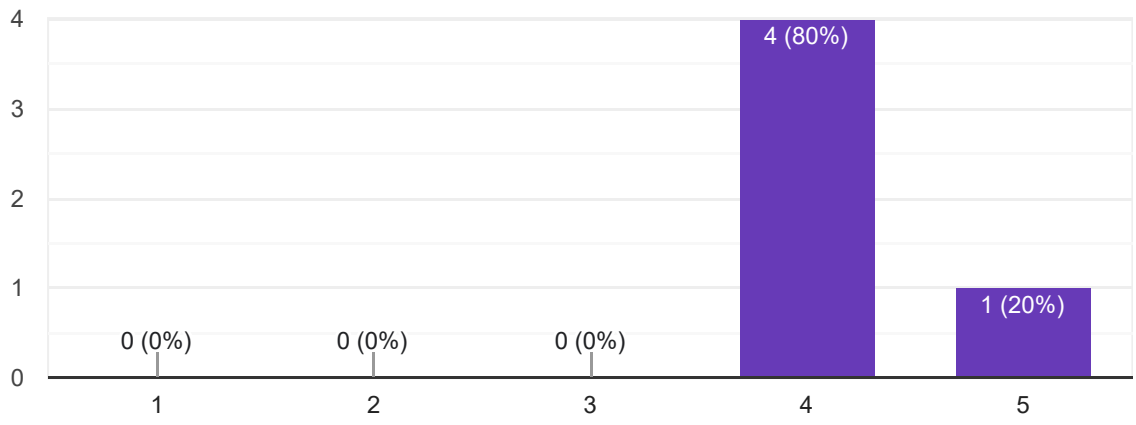
Adding the book to the newly created shelf is a bit confusing

None

Overall, how easy or difficult did YOU find this task?

Copy

5 responses



User Feedback: Any specific suggestions for making this particular task easier or better?

4 responses

None

Being able to create a shelf *while* adding a book would be faster.

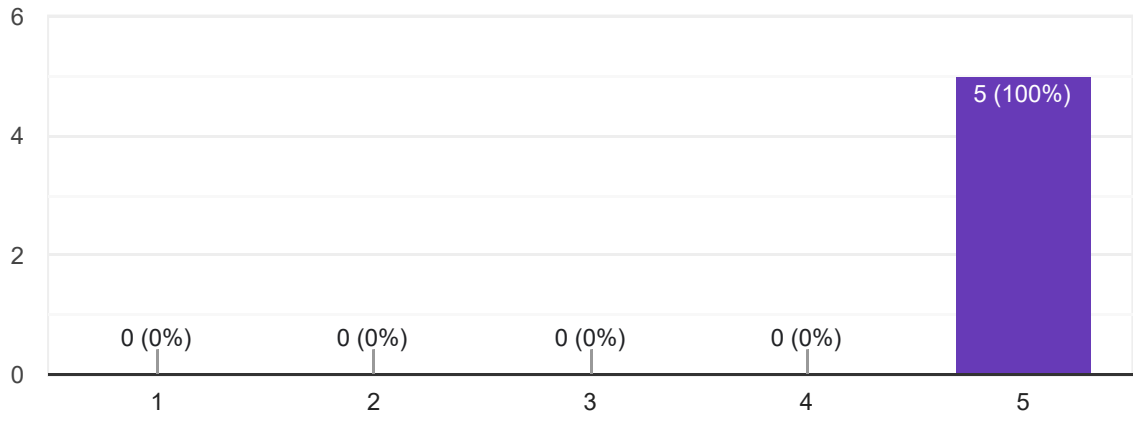
Maybe allow custom icons or colours for shelves?

Feature & Performance

Was the website easy to navigate? (1 - Not Easy , 5 - Very Easy)

Copy

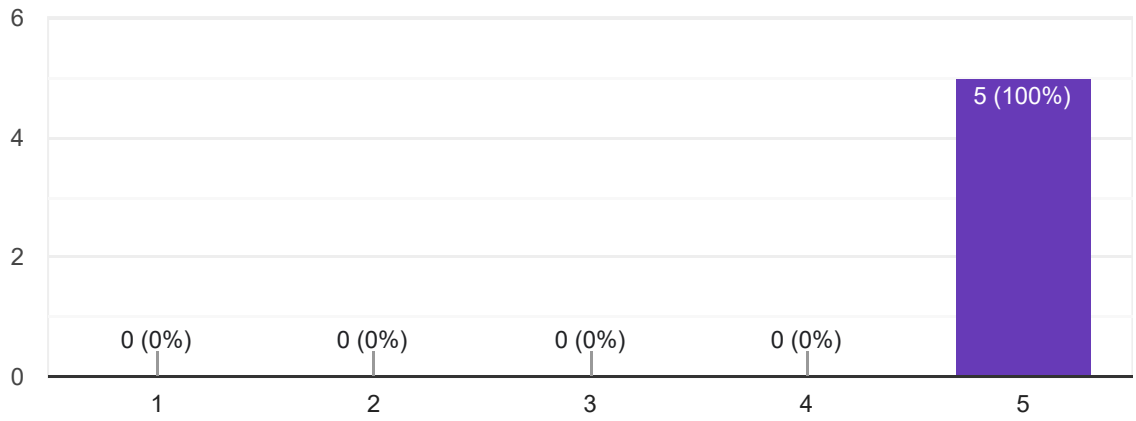
5 responses



How easy was it to understand the purpose of the site? (1 - Confusing, 5 - Very clear)

Copy

5 responses

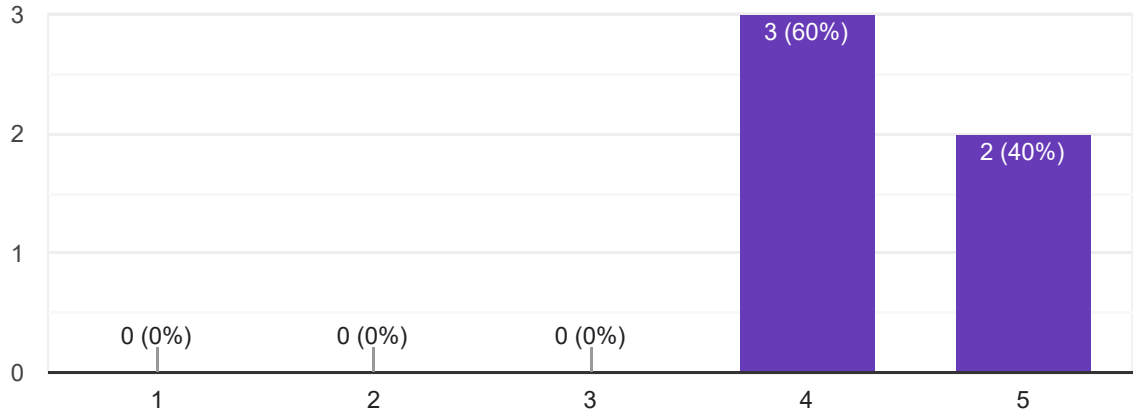


How would you rate the loading speed of the website?

(1 - Very slow, 5 - Very fast)

Copy

5 responses



Did you find the dark mode feature useful?

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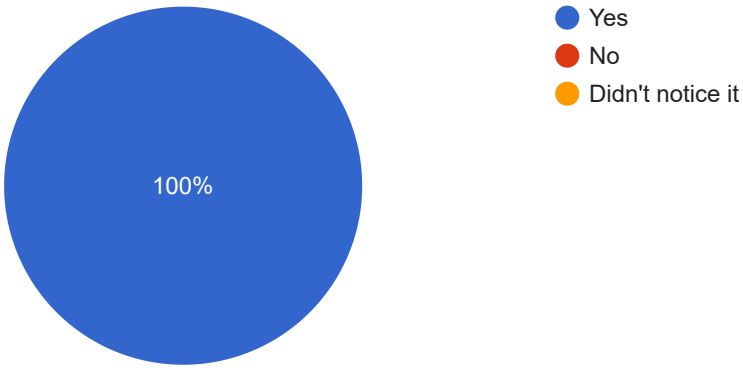
5 responses



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