

Team Name: The Quad

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## Problem Statement

Motivating people can be hard to do in a team setting, especially when the rewards are predictable and given out at regular intervals, like annual bonuses or performance reviews. After some time, members lose their interest and do not work quite as hard or as efficient as before because they know when and how the reward comes.

## Proposed Solution

We plan to create a "Reward Bot" that accomplishes the following:

- Gives team members a list of objectives to complete
- Notifies users when objectives have been met
- Rewards team members for completing objectives
- Contains a leaderboard for objectives between people

# Rationale: Solving the Motivation Gap

Interviews perform in class suggested that people need an external system to keep them motivated

Why Buddy System?

- Immediate Feedback and Rewards
- Buddy System can provide incremental rewards for task completion based on difficulty and performance
- Real time feedback can provide boost Engineer's motivation



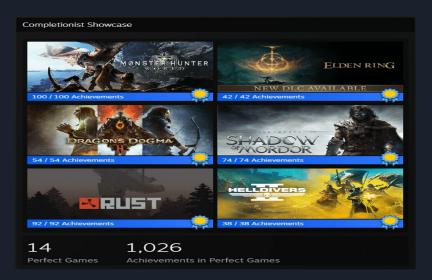
# Rationale: Solving the Motivation Gap

### 2) Gamified Engagement

- Game like mechanics like leaderboard, achievement, streak can lead to more healthy competition

#### Example:





# Rationale: Solving the Motivation Gap

#### 3) Continuous Motivation

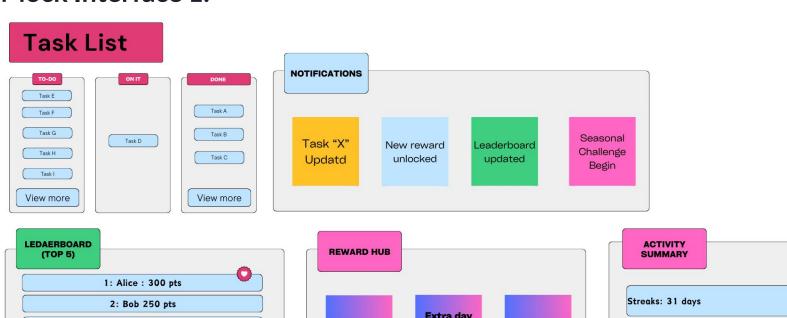
 Address for shortcomings of delayed rewards like annual bonus by offering ongoing incentives that align with daily tasks

#### Example:



#### Use case: **Buddy System** Case 5 Case 2 Case 3 Case 4 Case 1 Creating a Task Completing a Task Viewing the Customizing Rewards Tracking Team Primary Actor: • Primary Actor: Leaderboard • Primary Actor: Productivity Project Manager **Employee** Primary Actor: Project Manager Primary Actor: · Goal: Assign tasks Goal: Mark tasks Employee · Goal: Set up or **Business** to employees with as completed to • Goal: Compare edit rewards for Executive specific detials earn points and performance and task completion. • Goal: Review like difficulty and achievements. progress with performance data rewards peers. across teams and Diagram: projects. Diagram: Diagram: Diagram: Diagram: Project Manager Project Manager Employee **Employee Business Executive** Rewards Config UI Create Task Screen Task Completion UI Leaderboard View **Productivity Report Update Reward** Rewards Database Points & Leaderboard1 Task Database Leaderboard System Data Analytics

## **Mock Interface 1:**

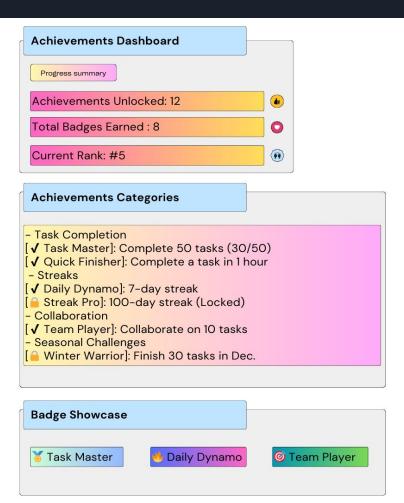


3: Carol: 250 pts 4: Andrew: 240 pts 5: Ruby: 200 pts





## **Mock Interface 2:**



## Limitations

#### 1. Privacy Concerns:

Team members may be wary of a system tracking their activities too closely.

#### 2. Bias in Reward Distribution:

 If task difficulty isn't properly calibrated, some users may feel that rewards are unfairly distributed.

#### 3. Technical Integration Challenges:

• Ensuring seamless integration with existing project management tools can be difficult without proper APIs.

#### 4. Behavioral Risks:

• Overemphasis on competition could lead to unhealthy work environments.

#### 5. Adoption Barriers:

Teams accustomed to traditional motivation systems may resist change.

## Future Work

#### 1. Al-Driven Personalization:

• Use machine learning to suggest personalized rewards based on performance trends.

#### 2. Advanced Gamification:

Introduce levels, achievements, and bonus rounds to make the system more engaging.

#### 3. Global Leaderboards:

Foster inter-company or cross-department competition.

#### 4. Multilingual Support:

Expand accessibility by adding language support for global teams.

#### 5. Cross-Team Collaboration Features:

 Enable teams to collaborate on shared objectives while tracking contributions individually.

#### 6. Enhanced Analytics:

Incorporate AI-driven insights in the productivity report to identify bottlenecks and suggest actionable improvements.

# Processes/Tools Used

#### Software Engineering Process: **SCRUM**

- Met to go over assignments for each sprints
- Standup meetings to discuss progress
- Retrospectives to go over what went well and what could be improved

#### UI Design Tool: Canva

- Easily create good looking diagrams
- Creation of visual mockups

## Lessons Learned

#### 1. User-Centered Design Matters

 Iterating based on mock UI feedback showed that simplicity and intuitiveness are crucial for user adoption.

#### 2. Immediate Feedback Drives Engagement

 Notifications for completed tasks boosted perceived value and encouraged continued participation.

#### 3. Balanced Competition is Key

 Too much focus on the leaderboard discouraged collaboration; adding team rewards mitigated this issue.

#### 4. Gamification Enhances Productivity

 Game mechanics like streaks and badges significantly motivated users to complete tasks faster.

#### 5. Iterative Development is Critical

 The SCRUM process allowed continuous feedback and ensured the product aligned with user expectations.

# Questions?