Use Cases : Hotel Management System

Hotel Management System:

Use cases:

- make reservation
- view room availability
- Check in
- cancel reservation
- pay
- request extra services
- manage special request
- manage payment
- charge fee
- room payment
- additional services payment
- mange room availability
- generate reports
- monitor hotel operations

Actors: guest, receptionist, admin

<<extends>>, <<includes>>, <<extends>>

Hotel management system

guest

make reservation
«extend»

«include»

view room availability

request extra services

manage special request

check in

cancel reservation
«extend»

charge fee

pay

manage payment

room payment

additional service payment

admin

manage room availability

generate reports

monitor hotel operations

receptionist