



# MUHAMED MA'MOUN

## Pharmacist

Motivated and detail-oriented Pharmacist with strong experience in retail pharmacy operations and healthcare insurance procedures. Skilled in medication dispensing, patient counseling, and ensuring compliance with medical and safety standards. As a Shift Manager, I have successfully led pharmacy teams, maintained workflow efficiency, and optimized customer service. Experienced in dealing with insurance companies, handling approvals, claims, and resolving coverage issues with accuracy and professionalism.

## Contact

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- Cairo

## Experience

### ● Pharmacist Intern

*El-Tarchoby Pharmacies*

Jan 2022 - Jan 2023

Trained during university studies in prescription dispensing, patient counseling, and inventory management, gaining solid knowledge of pharmaceutical practice and customer care.

### ● Pharmacist

*El-Ezaby Pharmacies*

Jul 2023 - Dec 2024

Worked at the main branch (Girls' College branch) until January 2024, gaining extensive experience in pharmacy operations, patient counseling, and team coordination. Later promoted to Senior Pharmacist and then Shift Manager at the Hegaz branch.

### ● Shift Manager

*El-Ezaby Pharmacies*

Jan 2025 - Until Now

Effectively lead and motivate the pharmacy staff to ensure smooth workflow, excellent customer service, and compliance with professional standards. Recognized as one of the best achievers for outstanding performance, strong leadership, and achieving branch targets consistently.

## Education

### ● University

Faculty of Pharmacy – Al-Azhar University  
2019-2023

Nasr City, Cairo

Bachelor of Pharmacy (B.Pharm)  
Graduated with Excellent Grade with Honors

## Skills

Organized



Communication



Teamwork



Insurance



MS Office



## Language

Arabic



English



German

