

Akshay Naik

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WORK EXPERIENCE

Zenan Glass

Operations Analyst

Toronto, Canada

Dec 2022 – Present

- **Tech Stack:** VBA, Excel Reporting and Visualization, Power BI.
- Identified and addressed bottlenecks in work order tracking across sales, production, and shipping departments, improving tracking and **reducing errors by 40 orders** per month through the implementation of a **new system**.
- **Automated workflows** to save 40 hours of data processing monthly, **reducing** daily processing **time from 5 hours to 3 hours** and achieving inventory accuracy improvements with 90 fewer errors annually.
- Enhanced operational efficiency for **over 500 stock items** by developing **detailed reports and forecasts**, enabling precise inventory tracking and forecasting for **two regional warehouses**.

Tata Consultancy Services Ltd

Jr Software Developer

Mumbai, India

Nov 2020 - Jun 2022

- **Tech Stack:** React JS, Bootstrap, SQL, HTML, Java, Jira, Selenium, OWASP ZAP.
- Contributed to enhancing and **maintaining a mortgage** application for a **Canadian bank**, supporting over 50,000 active users monthly and improving loan approval workflows to save **20 hours of processing time weekly**.
- Conducted **150+ manual and automated test cases** to ensure the reliability of the mortgage application, identifying and **resolving 100+ bugs** to enhance functionality and performance.
- Implemented security measures and conducted vulnerability assessments, **identifying and mitigating 50+ high-risk vulnerabilities** to ensure compliance with industry security standards.

PROJECT EXPERIENCE [View Project Portfolio](#)

Prescripto - [View Project](#) - Team Lead

Jan 2024 - Apr 2024

- **Tech Stack:** React JS, Node JS, Stripe API, MongoDB, Tailwind CSS, Cloudinary API.
- **Directed** the creation of a healthcare platform that optimized appointment scheduling and health record management, achieving **over 700 user sign-ups** and processing **1,000+ appointments in the first three months**.

Tomato - [View Project](#) - Sole Contributor

Dec 2024 - Present

- **Tech Stack:** React JS, Express JS, Stripe API, MongoDB, Tailwind CSS.
- **Orchestrated the launch** of an innovative food delivery platform, enabling **real-time order tracking** and empowering **200+ users** with streamlined access to their favorite cuisines.

LEADERSHIP EXPERIENCE

Zenan Glass

Excel Consultant

Toronto, Canada

Jan 2023 - Mar 2023

- Improved inventory **accuracy by 30%** as measured by a **reduction in manual errors and quarterly cost savings** of \$10,000 by collaborating with **cross-functional teams** to create customized Excel templates for tracking inventory.
- Reduced order delays by **50%** as measured by a **decrease from 4 to 2 days** and improved order completion for over **450 orders per month** by automating inventory processes in Excel to **optimize stock levels and reorder points**.

EDUCATION

Seneca College

Graduate Certificate - Database Application Developer

Toronto, Canada

Graduation Date: Apr 2024

Graduate Certificate - Business Analytics

Graduation Date: Apr 2023

Mumbai University

Bachelors – Computer Engineering

Mumbai, India

Graduation Date: Oct 2020

SKILLS & INTERESTS

Languages: React JS, Next JS, HTML, Bootstrap, Tailwind CSS, SQL, NoSQL, Node JS, Vue JS, Java, Python.

Tools: MySQL, Excel, Mongo DB, PostgreSQL, Power BI, Tableau, Figma, Flutter, Firebase, Git, Jira, Trello, Postman, Spring/Spring Boot, RESTful APIs, UI/UX Design Principles.