# TERMS AND CONDITIONS

### **GENERAL**

The terms and conditions contained herein govern your access and use of A Liv ("this App"), including any content and services offered through this App. It is important that you read these terms and conditions carefully. This App is owned and operated by NewDVR(S) PTE LTD (hereinafter "NewDVR(S)", "firm", "we" or "us").

By accessing and using this App, you hereby agree to be bound by the Terms and Conditions of this App, the applicable laws and regulations, and you equally agree to comply with any additional applicable local law. You are prohibited from using this App if you do not agree with any of the Terms and Conditions.

NewDVR(S) may, at any time, modify and revise these Terms and Conditions for this App without notice. By accessing this App, you hereby agree to be bound by such modified and revised version of the Terms and Conditions of this App.

# **PRIVACY POLICY**

Your privacy is very important to us. This Personal Data Protection Policy gives a description of the practices of the App in compliance with the provisions of the Personal Data Protection Act 2012 of Singapore ("PDPA") and therefore applicable solely to this App to the exclusion of every other link that can be access from this App.

### Personal Data Collection

The Personal Data collected from this App belongs to us. We can only access the Personal Data you willingly give to us. Your Personal Data collected are: **Mobile Number, Credit Card information, Email, Name** 

Your personal data may be collected through the following ways:

- 1. When you sign up with this App;
- 2. When you request to be added in an email or other mailing list;
- 3. When you send an email to our email addresses;
- 4. When you request that we contact you;
- 5. When you respond to our initiatives or promotions; and
- 6. When you submit your Personal Data to us for any other reason.

# Use of Personal Data

Your Personal Data will be used for the following purposes:

- 1. To manage your membership of this App;
- 2. To provide you with the services and benefits you are entitled to as a member:
- 3. To respond to you as per the purpose of contacting us
- 4. To process payment for purchases;
- 5. To improve our customer services;
- 6. To keep you updated on our events; and
- 7. To comply with relevant applicable laws and regulations.

Personal Data Sharing

We do not share your Personal Data with anyone else outside this firm and its subsidiary. Your Personal Data will not be sold or rented to anyone.

### **Access to Your Information**

You can contact us via the contact address given below to request the following:

admin@iotkiss.com.sg

- 1. The data that we have about you;
- 2. Correct/change/delete any of your data we have about you.
- 3. Express your worries about our use of your data.

### **Orders**

We will request certain Personal Data from you in order for you to properly order our service. They are: your name, credit card number, CVV number, security code, mobile number, email In view of the credit card processor policy, we will not permanently store your CVV number.

## **Cookies**

We use "cookies" on this App. A cookie is a piece of data stored in visitors hard drive that helps repeat visitors to our App. We may use cookies for the following purposes:

- To track and target our users interests;
- 2. To improve the experience on our App;
- 3. To improve our products and services;

- 4. Understanding how our users use this App;
- 5. Management of our App.

You have the option of disabling the cookies associated with these technologies. You may do so by changing the setting.

# Security

We take necessary measures to protect the Personal Data of our users. We protect sensitive information submitted by our users. We encrypt and transmit sensitive information we collect in a secure manner (for example, credit card data). It is only the designated employees that need the sensitive information to perform specific duty in relation to your request that have access to the personal information that you provide.

### PERSONAL DATA PROTECTION ACT

 The protection of your personal data is important to NewDVR(S), and we aim to comply with the requirements of the Personal Data Protection Act 2012 ("PDPA") in respect of the collection, use of your personal data.
Please read the NewDVR(S) PRIVACY POLICY for information on how we manage your personal data.

If you have any enquiries regarding the NewDVR(S) Privacy Policy, and the collection, use and disclosure of your personal data by us, please contact us as follows:

- Call: +65 64694594
- Email: admin@iotkiss.com.sg
- Write to our Data Protection Officer at:

# **Data Protection Officer**

admin@iotkiss.com.sg Singapore

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### **LEGAL DISCLAIMER**

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### LIMITATIONS

We shall not be liable for any damage arising from the use of materials on this App even where NewDVR(S) or its representative has been informed in writing or orally of the tendency of such damage. This is more so as limitation on implied warranties or limitations of liability for consequential or incidental damages, these limitations may not apply to you.

### **GOVERNING LAW**

The laws of Singapore shall govern any claim relating to the use and activities of our App without regard to its conflict of law provisions.

### CONTACT

In the event that you have any corrections, reports or complaints, please contact us at + 65 64694594 or by e-mail at admin@iotkiss.com.sg