**Naimisha Pokala**

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**EDUCATION**

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| **Andrapradesh, India** Jul 2011 – May 2015 | **Vaishnavi Institute of Technology, JNTUA University |** *B. Tech. in Electronics and communication Engineering, 65%* |

**PROJECTS**

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|  | **Core Redone | Link Jun ’21 – Mar ’22**  Core Redone project using Agile methodology to enhance an iOS application integrated with the Salesforce platform. Responsibilities included requirement analysis, test design, and execution, ensuring consistency between the iOS app and Salesforce. Coordinated with cross-functional teams and managed defects through root cause analysis and prevention.  **Technologies:**  Operating Systems: Windows 10, iOS 13.6  Testing tools: JIRA, Test Rail, MS Office, Confluence, Workbench 54.0.0  Software: IOS App, Salesforce CRM and Chrome Web Browsers  Domain: Salesforce   * Understanding and analyzing the requirements and functionality of the applications * Test Design HLD & LLD, Review * Test Case execution in Salesforce application * Co-ordinate with all third parties * Defect management, defect prevention and RCA * Attending Defect triage calls and daily SCRUM calls * Communicating between cross teams on evolving requirements * Coordinating with Business users, Analysts and Architects, developers on the client requirements and do the GAP analysis   **Telecom Italian| Nov ’19 – Jul ’20**  Telecommunications services provider in revenues and subscribers which provides telephony services, mobile services, and DSL data services. Handled various critical applications like UNICA RA, UNICA C, Dynamic Inventory, Network Ngneer and Navweb.The Objective of this project is to creating the order according to customer request, verifying the data in data base and Validating the end to end flow.  **Technologies:**  Operating Systems: Windows 10  Testing tools: T-Portal, PVCS  Environment: Oracle SQL   * Understanding the requirements specified and Studied requirement documents, project functionality. * Created test cases to perform Functional Testing * Deployed Code in test environment for different type of installation file. * Being a Transition project, we need to analysis the application from core and execute the scenario. * Categorized bugs based on the severity and priority.   **T-Mobile | May ’16 – Nov ’19**  Project deals with handling the back-end process of SAP. Further on delivery and shipment of the order up till generating billing and usage for the customer.  **Technologies:**  Operating Systems: Windows 10, iOS 13.6  Testing tools: JIRA, Test Rail, MS Office, Confluence, Workbench 54.0.0  Software: IOS App, Salesforce CRM and Chrome Web Browsers  Domain: Salesforce   * Identifying test scenarios, writing test cases, troubleshooting and analyzing. * Performing Sanity, Functional Testing, Integration Testing and Regression * Testing, Usage of SAP SD module and FI Module. * Good experience in various approaches used in testing like, unit testing, integration testing, load testing, regression testing &amp; negative testing. * Coordinating with FA&#39;s In providing KTs to the QA team on the process core integration, unit scenarios to build automation suite * Identifying &amp; building the right core scenarios as part of RT and executing the scenarios before TR release cycle through automation. * Responsible for creation of Test data, Test case design, review, execution, Defect management and preparing test reports. * Good exposure on JIRA/HP-QC tools * Database logic: Add database components, write the SQL queries to create table’s columns, functions, views and procedures. Technologies used are Oracle Database |

**SKILLS**

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|  | * Operating systems: Windows 10, iOS 13.6, Android OS * Database: Oracle, MY SQL, TOAD, Oracle SQL, No-SQL(Cassandra) * Programming Languages: Java * Automation Tool: Tricentis TOSCA * IDE: IntelliJ * Defect Management Tool: JIRA, HP-ALM, Version Controlling/ Continuous * Integration/Deployment: GitHub * Testing Tools: SAP ECC. SAP APO, Testrail, MS Office, Confluence, Workbench 54.0.0, Q-Test, ARD, Informatica, Postman, Splunk, T-Portal, PVCS. * Software: SAP ECC, SAP APO, IOS App, Salesforce CRM and Chrome Web Browsers. * Testing Methodologies: Agile-scrum, Waterfall, V-Mode |

**ACHIEVEMENTS**

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| **May 2018** | * Achieved an Extra mile award for completing critical projects from SAP with accuracy and efficiency. |

**LANGUAGES AND INTERESTS**

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| **Languages** | * Telugu, English |
| **Interests** | * Puzzle-solving, caroms and chess |